# **Dennis Mai**

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## **Summary**

Multi-lingual leader, advisor, and developer with strong technical and analytical skills. High aptitude, quick-learning communicator with fortitude, patience, and integrity to work with multiple stakeholders.

#### Skills

Bilingual English-Vietnamese Fluent Verbal & Written Spanish, French Diverse Leadership and Soft Skills HTML, CSS, JS, React, Bootstrap, Node, MongoDB Tech Savvy: Google, Microsoft, Apple Suites, etc. Advanced Outdoor Youth Guiding & Mentorship

# **Accomplishments**

- Study Abroad 1 year Murcia, Spain
- Selected highly competitive Rayado Program at Philmont: advanced outdoor skills, youth guiding, team leadership in highly stressful environments
- More than doubled inventory turnover within 3 months through advanced analyses, implementation of new warehouse processes, documentation, and project management

# **Experience**

Freelance Web Developer, 08/2018 - Present

Self-Employed - Kapaa, HI

Work with clients to determine their needs for web-based marketing

Prototype, provide mock-ups, define timelines and scope

Develop front and/ or back end with continual feedback

Follow-up and perform website maintenance

State Farm Team Member, 10/2017 - 08/2018

State Farm Darrellyn Lemke - Kapaa, HI

Provide most appropriate insurance solutions for individuals and businesses

Advise appropriate actions to minimize risks affordably

Work effectively with the team to provide professional and effective services to client

Business Analyst Inventory Specialist, 06/2014 - 11/2016

DeinDeal AG - Zurich, Switzerland

Analyze and Optimize Supply Chain Processes (end-to-end)

Plan and Advise Sales, Operations, Finance, Customer Service, & Logistics Departments

Manage Projects: largest sales event of the company (Bi-annually)

Ranger Trainer; Ranger; Rayado Ranger Project Specialist; Seasonal Positions, 05/2009 - 08/2011 Philmont Scout Ranch, BSA - Cimarron, NM

Trained, managed, mentored rangers to provide once-in-a-lifetime outdoor experiences

Managed dynamic interdepartmental relations (Ranch-Ranger Departments)

Outdoor Guiding and Education, Search-and-Rescue, Conservation, Team-Building, Conflict Resolution

### **Education**

2012 Wichita State University - Wichita, KS	BBA Economics	3.9 GPA
2012 Wichita State University - Wichita, KS	BA Spanish Language & Culture	3.8 GPA

### Interests

Brazilian Jiu Jitsu (Blue Belt), Table Tennis Competitor, Lap Swimmer, Bear-Chaser and Backpacker, Amateur French Cook, Behavioral Psychology, Tae Kwon Do (Black), Hap Ki Do (Black)