ExploreMate

1)Login/Signup

Description:

The first screen users see upon opening the app, offering options to sign up, log in, or continue as a guest.

Options:

Sign Up / Log In: New or returning users can create an account or log in.

Skip to Explore: Guests can explore available guides without registering.

2)Profile Creation or Guest Access

Description:

Users are prompted to create a profile for personalized experiences or continue as a guest.

Options:

Create Profile: Users provide details like name, photo, and preferences for a tailored experience.

Guest Access: Proceed with default preferences without registering.

3)Preferences Setup (Optional)

Description:

Users can fill out their preferences to receive better-suited guide recommendations.

Options:

Tour Type: Cultural, historical, adventure, nature, etc.

Budget: Set a preferred budget for guides.

Guide Gender: Optional filter for guide's gender.

Transportation Options: Select preferred modes like walking, bike, or car.

Language: Choose preferred language for the tour.

Skip Step: Users can skip setting preferences to continue with the default settings.

4)Explore/Search Tour Guides

Description: Users can start searching for available tour guides based on their preferences or explore without filters.

Options:

-Search Bar: Search for specific guides, locations, or expertise.

-Expertise: Historical, adventure, cultural, etc.

-Price Range

-Transportation Options: Bike, car, walking.

-Language

-Availability

5)Guide Profiles

Description: Users can tap on a guide’s profile to see detailed information.

Options:

Profile Overview: Photos, reviews, biography, and pricing.

Reviews: See ratings and user feedback.

Tour Options: List of available tours with details like duration and price.

Book Now: Direct option to book the guide.

Ask a Question (Chat): Live chat to ask specific questions before booking.

6)Booking & Payment

Description: After selecting a guide, users proceed to finalize their booking.

Options:

Select Date/Time & Duration: Choose the preferred date, time, and duration for the tour.

Payment Methods:

Add Extra Services: Additional services like transportation (bike, car), food, etc.

Booking Confirmation: Final confirmation page with a summary of the booking and payment.

7)On-Trip Interaction

Description: During the tour, users can interact with the guide and access real-time information.

Options:

Live Tracking: A live map showing the user’s and guide’s location, with directions to the next point of interest.

Chat with Guide: In-app chat for immediate communication with the guide.

Interactive Content: Local recommendations, scavenger hunts, or photo challenges integrated into the tour for a more engaging experience.

8)Post-Tour Review

Description: After completing the tour, users can rate the guide and provide feedback. And can rate guides and tours based on their experience. Reviews should be displayed on the guide’s profile and the tour’s page. Reviews should be visible only after the user submits them.

Functional Requirements:

Options:

Rate the Guide: A rating system (1-5 stars).

Write a Review: Share a written review of the tour and the guide.

Photo/Video Upload: Option to upload photos or videos from the tour to share with the community.

Recommend to Others: Option to recommend the guide or tour to others within the app or on social media.

9)Social Sharing & Recommendations

Description: Users can share their tour experiences with others.

Options:

Share Itinerary: Share a summary of their tour with friends or on social media.

Invite Friends: Invite friends to join tours or sign up for the app.

Personalized Recommendations: Based on their reviews and preferences, the app suggests future tours or guides.

10)Customer Support & FAQs

Description: Users can access customer support if they encounter any issues or need assistance.

Options:

Live Chat: Instant messaging with a customer service representative.

Help Center: Access to frequently asked questions and troubleshooting guides.

11)Notifications & Reminders

Description: Keeps users informed about their bookings, guides, or special offers.

Options:

Booking Reminders: Notifications about upcoming tours or changes to their booking.

Event Alerts: Alerts about local events, new guides, or special offers.

Push Notifications: Opt-in notifications for deals, nearby tours, or events.

12)Multi-Destination Planning

Description: Users can plan tours across multiple destinations or cities in one trip, allowing for complex itineraries.

13)Customizable Tours

Description: Users can work with their guides to create a personalized tour experience based on specific interests (e.g., photography, food, adventure.

14)Tour Reminder Notifications

Description: Push notifications reminding users about their upcoming tour, with details like meeting points, times, and items to bring.

15)Multi-Day Tour Package

Feature Description: Offer multi-day packages that combine several tours and experiences over several days. These packages could include accommodations, meals, and transportation, all bundled together at a discounted price.

Benefits: Provides convenience for users planning longer stays or more complex trips, saving them time and effort in organizing multiple tours.

16)Traveler’s Journal

Feature: Let users document their journey by creating a personal travel journal with photos, videos, and notes, which they can share with others.

Benefit: Adds a personal and social aspect to the app, allowing users to relive their experiences.

17) Customizable Group Tours

Feature: Users can organize group tours and invite friends or family to join them. The organizer can customize the itinerary, and other members can suggest activities.

Benefit: Ideal for group travelers or families, making it easier to coordinate plans.

18)Local Insights & Hidden Gems

Feature: Provide users with off-the-beaten-path recommendations from locals or experienced guides, such as hidden restaurants, undiscovered landmarks, or secret viewpoints.

Benefit: Users get a more authentic travel experience beyond standard tourist spots.

19)Tour Photography Services

Feature: Allow users to book professional photographers to accompany their tours for special photo shoots, such as during key moments of the trip.

Benefit: Perfect for travelers who want high-quality memories captured professionally.