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📄 **EXAM CLOUD DIGITAL LEADER TOPIC 1 QUESTION 67 DISCUSSION**

Actual exam question from Google's Cloud Digital Leader
Question #: 67
Topic #: 1
[All Cloud Digital Leader Questions]

An organization needs to categorize text-based customer reviews on their website using a pre-trained machine learning model. Which Google Cloud product or service should the organization use?

A. Cloud Natural Language API

B. Dialogflow

C. Recommendations AI

D. TensorFlow

Show Suggested Answer

by 👤 Sav94 at *Aug. 30, 2022, 9:27 a.m.*

Comments

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⊟ 👤 **mamitos** Highly Voted 👍 2 years ago
Selected Answer: A

Seriously who marks the "correct" answers. So many wrongs....
It's ok if the question is vague or weird but like here, it's obvious...

👍 ↩ 🚩 upvoted 31 times

🔽 👤 **jellybiscuit** 2 years ago

Agree.
Imagine how bad it was before the voting feature was implemented.

👍 ↩ 🚩 upvoted 16 times

🔽 👤 **katyk** Highly Voted 👍 1 year ago

please change correct answer to A. The Cloud Natural Language API is a pre-trained machine learning model that can analyze and categorize text-based data. It can identify entities, sentiment, and syntax in text, making it an ideal choice for categorizing customer reviews on a website. The other options provided (Dialogflow, Recommendations AI, and TensorFlow) are not specifically designed for text analysis and categorization, so they would not be the best choice for this task.

👍 ↩ 🚩 upvoted 5 times

🔽 👤 **Kozato** Most Recent ⊘ 4 months ago

Selected Answer: A

A is correct.

👍 ↩ 🚩 upvoted 1 times

🔽 👤 **9b8feb6** 6 months, 1 week ago

Natural Language API discovers syntax, entities and sentiment in text and classifies texts into a predefined set of categories. It could capture comments about your business, ie, complaints, praises, attempt to learn about your business and more;

👍 ↩ 🚩 upvoted 1 times

🔽 👤 **4a98421** 7 months, 2 weeks ago

Selected Answer: A

Cloud Natural Language API categorize text based input, it can do sentiment analytics on top of it. While Recommendation AI is to recommend customer another product

👍 ↩ 🚩 upvoted 2 times

🔽 👤 **chai_gpt** 11 months, 3 weeks ago

Selected Answer: A

A is correct

👍 ↩ 🚩 upvoted 1 times

🔽 👤 **__rajan__** 1 year ago

Selected Answer: A

A is correct.

👍 ↩ 🚩 upvoted 1 times

🔽 👤 **dboy711** 1 year ago

Selected Answer: A

Cloud Natural Language API is a powerful and easy-to-use service that provides pre-trained machine learning models for various natural language processing tasks, including sentiment analysis, entity recognition, and text classification. It's specifically designed for tasks like categorizing text or analyzing sentiment in reviews.

👍 ↩ 🚩 upvoted 2 times

🔽 👤 **chandangupta8dec** 1 year ago

Selected Answer: A

A is the right answer.

👍 ↩ 🚩 upvoted 2 times

🔽 👤 **mdsarfraz69** 1 year, 1 month ago

Selected Answer: C

C is correct

👍 ↩ 🚩 upvoted 1 times

🔽 👤 **Andromida23** 1 year, 1 month ago

Selected Answer: A

👍 ↩ 🚩 upvoted 1 times

🔽 👤 **the_var** 1 year, 3 months ago

Selected Answer: A

Moderator, please change the Selected Answer. It is wrongly showing as C!!

👍 ↩ 🚩 upvoted 1 times

🔽 👤 **Learner721** 1 year, 4 months ago

⊟ 👤 **cookieMr** 1 year, 4 months ago

Selected Answer: A

Google Cloud Natural Language API provides pre-trained machine learning models for various natural language processing tasks, including sentiment analysis, entity recognition, and text classification. In this case, the organization can leverage the text classification feature of the Natural Language API to categorize customer reviews into different categories or topics.

👍 ↩ ⚑ upvoted 2 times

⊟ 👤 **pillais** 1 year, 6 months ago

Selected Answer: A

NL API is pretrained, and can be applied to conversation etc.

👍 ↩ ⚑ upvoted 1 times

⊟ 👤 **[Removed]** 1 year, 7 months ago

Selected Answer: A

Natural Language API "pre-trained to recognize sentiment and categorize accordingly". Wish they were all this easy!

👍 ↩ ⚑ upvoted 1 times

⊟ 👤 **kk2531** 1 year, 8 months ago

Selected Answer: B

Dialogflow is an NLP (Natural Language Processing) platform, which is used to develop an application related to the conversations and experience for the customers of the company in different languages on numerous platforms. Dialogflow is mainly used to build actions for most of the Google Assistant devices.

👍 ↩ ⚑ upvoted 1 times

⊟ 👤 **BTAB** 1 year, 8 months ago

Wrong, dude. Dialogflow is chatbot agent you can use in an app or website, not for sentiment analysis or customer review.

👍 ↩ ⚑ upvoted 6 times

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