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Exam Cloud Digital Leader All Questions

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EXAM CLOUD DIGITAL LEADER TOPIC 1 QUESTION 82 DISCUSSION

Actual exam question from Google's Cloud Digital Leader

Question #: 82

Topic #: 1

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An organization is making a strategic change to customer support in response to feedback. They plan to extend their helpline availability hours.

Why is the organization making this change?

- A. Users expect professional expertise
- B. Users require personalization
- C. Users expect always-on services
- D. Users require regional access

Show Suggested Answer

by [Vin1975](#) at Sept. 1, 2022, 6:22 p.m.

Comments

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[chai_gpt](#) 11 months, 3 weeks ago

Selected Answer: C

C is correct

   upvoted 1 times

  **__rajan__** 1 year ago

Selected Answer: C

C is correct.

   upvoted 1 times

  **chandangupta8dec** 1 year ago

Selected Answer: C

I guess, who gave the answer is taking high quality stuff.

   upvoted 3 times

  **mdsarfraz69** 1 year, 1 month ago

Selected Answer: C

C is correct

   upvoted 1 times

  **cookieMr** 1 year, 4 months ago

Selected Answer: C

Extending helpline availability hours ensures that the organization's customer support services are available for a longer duration, providing users with access to assistance and support whenever they need it. By offering an "always-on" service, the organization can meet the expectations of users who require support outside of regular business hours.

   upvoted 4 times

  **BryRob** 1 year, 11 months ago

letter C

   upvoted 1 times

  **shuvs** 1 year, 11 months ago

Selected Answer: C

Always on

   upvoted 2 times

  **Govindaraj** 2 years, 1 month ago

Selected Answer: C

C is the correct one

   upvoted 2 times

  **Vin1975** 2 years, 1 month ago

C. Users expect always-on services

   upvoted 1 times

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