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EXAM CLOUD DIGITAL LEADER TOPIC 1 QUESTION 93 DISCUSSION

Actual exam question from Google's Cloud Digital Leader

Question #: 93

Topic #: 1

[All Cloud Digital Leader Questions]

After rolling out a new update, an organization found a minor bug in its online video game.

How should the organization approach this bug while following SRE principles?

- A. Accept and learn from the bug because failure is normal
- B. Accept and ignore the bug because it is only minor
- C. Hold a postmortem to reprimand the employee responsible for the bug
- D. Document bug correction to eliminate all future bugs

Show Suggested Answer

by A VijayendraBaahubali at Aug. 31, 2022, 1:31 a.m.

Comments

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■ VijayendraBaahubali Highly Voted 1 2 years, 1 month ago

Option A is correct. Accepting failure as normal is one of the SRE principles. SREs believe that accepting failure as normal helps to build an iterative, collaborative culture. One

way this is done is by holding a blameless "lessons learned" discussion after an incident occurs.

upvoted 14 times

■ WellsExam Highly Voted 1 2 years ago

Selected Answer: D

The primary goals of writing a postmortem are to ensure that the incident is documented, that all contributing root cause(s) are well understood, and, especially, that effective preventive actions are put in place to reduce the likelihood and/or impact of recurrence

Blameless postmortems are a tenet of SRE culture. For a postmortem to be truly blameless, it must focus on identifying the contributing causes of the incident without indicting any individual or team for bad or inappropriate behavior. A blamelessly written postmortem assumes that everyone involved in an incident had good intentions and did the right thing with the information they had. If a culture of finger pointing and shaming individuals or teams for doing the "wrong" thing prevails, people will not bring issues to light for fear of punishment.

https://sre.google/sre-book/postmortem-culture/

upvoted 12 times

☐ 4a98421 Most Recent Ø 7 months, 2 weeks ago

Selected Answer: A

Certainly not C, I wonder why such laughable answer as been tagged as correct answer.

upvoted 3 times

□ La chai_qpt 11 months, 3 weeks ago

Selected Answer: A

A is correct

upvoted 1 times

😑 🏜 __rajan__ 1 year ago

Selected Answer: A

A. Accept and learn from the bug because failure is normal

One of the core principles of Site Reliability Engineering (SRE) is that failure is normal. SRE teams understand that things will go wrong, and they focus on building systems that are resilient to failure.

upvoted 2 times

□ ♣ GarqiKekre 1 year ago

Selected Answer: D

Option A is as per DevOps and Option D is as per SRE.

upvoted 1 times

🗖 🏜 tsk9921 1 year, 3 months ago

A is right for me

upvoted 1 times

□ ♣ Iz0001 1 year, 6 months ago

Option A - Accept failure as normal

upvoted 1 times

🗖 🏜 tbolick6 1 year, 8 months ago

Selected Answer: A

Not D because you can't eliminate ALL future bugs.

upvoted 3 times

🗖 🏜 pushpendras21 1 year, 10 months ago

Option A is more correct

upvoted 1 times

🖃 🏜 ronieto 1 year, 11 months ago

Selected Answer: A

Accepting failure as normal is one of the SRE principles

upvoted 1 times

■ AMMARABO 2 years ago

Selected Answer: A

OPTION A

upvoted 1 times

- & CompahCula 2 years 1 month ass

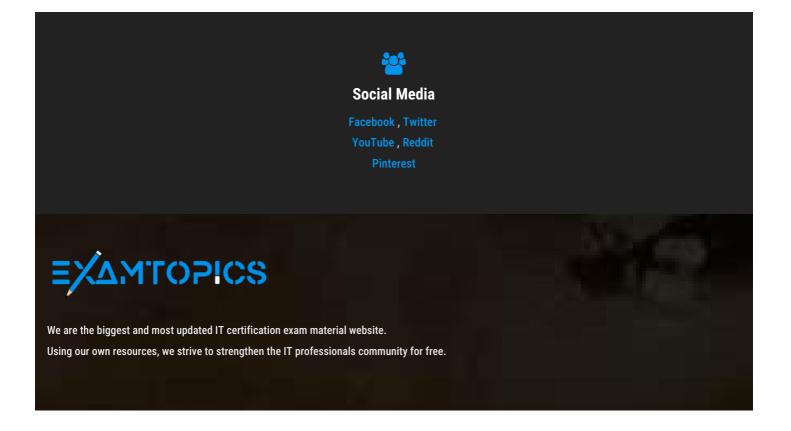
Selected Answer: A

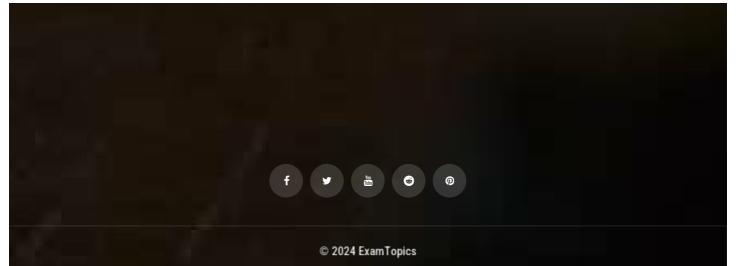
Option A is the correct answer. Option C is the funniest answer.

upvoted 3 times

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