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Exam Cloud Digital Leader All Questions

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📄 EXAM CLOUD DIGITAL LEADER TOPIC 1 QUESTION 44 DISCUSSION

Actual exam question from Google's Cloud Digital Leader

Question #: 44

Topic #: 1

[All Cloud Digital Leader Questions]

Your organization is releasing its first publicly available application in Google Cloud. The application is critical to your business and customers and requires a 2- hour SLA.

How should your organization set up support to minimize costs?

- A. Enroll in Premium Support

- B. Enroll in Enhanced Support

- C. Enroll in Standard Support

- D. Enroll in Basic Support

Show Suggested Answer

by 👤 **Pravin269** at *Jan. 18, 2022, 1:23 p.m.*

Comments

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⊟ 👤 **Alexanderswor** Highly Voted 👍 2 years, 7 months ago

B - Enhanced:
https://cloud.google.com/support/docs?hl=en#support_offerings_overview

standard=4hr
enhanced=1hr
premium=15min+tam

👍 ↩ 🏳 upvoted 40 times

👤 **grzeev** 2 years ago

Right!

👍 ↩ 🏳 upvoted 3 times

👤 **GamudaDavid** 9 months, 2 weeks ago

cheers

👍 ↩ 🏳 upvoted 1 times

👤 **7c3bc28** Most Recent ⊘ 1 month, 4 weeks ago

question is not clear IMHO as it is a mission critical app and SLA for P2 in Enhanced is only 4 hours - I would go for partner led support ;-)

👍 ↩ 🏳 upvoted 1 times

👤 **HKeshavarz** 11 months, 2 weeks ago

It seems B is the right answer.

👍 ↩ 🏳 upvoted 1 times

👤 **chai_gpt** 11 months, 3 weeks ago

B is correct

👍 ↩ 🏳 upvoted 1 times

👤 **__rajan__** 1 year ago

Enhanced Support is designed for organizations that require higher levels of support for critical applications and services. It offers faster response times, 24/7 coverage, and can help you meet stringent SLAs while providing access to technical experts. It strikes a balance between cost and support quality, making it a suitable choice for a mission-critical application with a 2-hour SLA requirement.

👍 ↩ 🏳 upvoted 1 times

👤 **mdsarfraz69** 1 year, 1 month ago

B is correct

👍 ↩ 🏳 upvoted 1 times

👤 **cookieMr** 1 year, 4 months ago

The Enhanced Support Plan can be a suitable choice for ensuring the required level of support for your critical application with a 2-hour SLA. The Enhanced Support Plan offers faster response times, extended coverage hours, and technical account management services, which can be valuable for organizations running mission-critical workloads.

👍 ↩ 🏳 upvoted 3 times

👤 **star2anand** 1 year, 7 months ago

C. Enroll in Standard Support

👍 ↩ 🏳 upvoted 2 times

👤 **C8H10N4O2** 1 year, 11 months ago

you have to think about both respond time and minimize costs. So B is the answer

👍 ↩ 🏳 upvoted 1 times

👤 **Govindaraj** 2 years, 3 months ago

B-Enhanced Support

👍 ↩ 🏳 upvoted 1 times

👤 **victory108** 2 years, 7 months ago

B. Enroll in Enhanced Support

👍 ↩ 🏳 upvoted 1 times

👤 **leyunjohn** 2 years, 8 months ago

Selected Answer: B

B. Enroll in Enhanced Support

👍 ↩ ⚑ upvoted 1 times

👤 **desertlotus1211** 2 years, 8 months ago

Answer is B:
https://cloud.google.com/support

👍 ↩ ⚑ upvoted 1 times

👤 **VenRam** 2 years, 8 months ago

Enhanced Support offers P1 - 1 hour Initial response time. (while Basic offers P2 - 4hr & Premium offers P1 - 15mins Initial Response time)
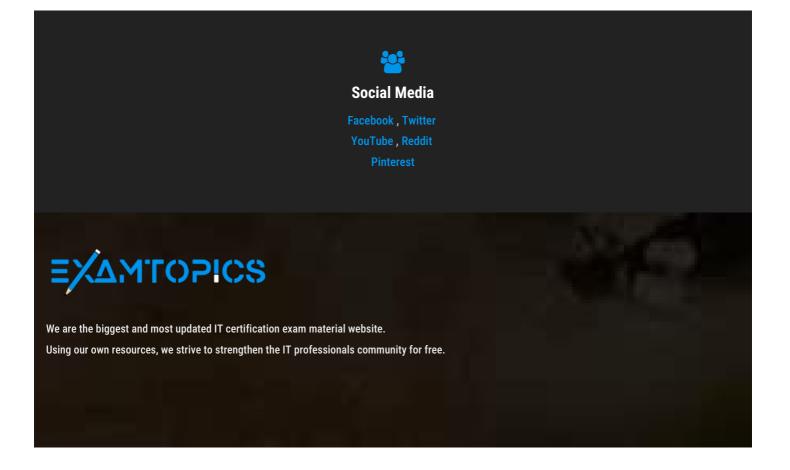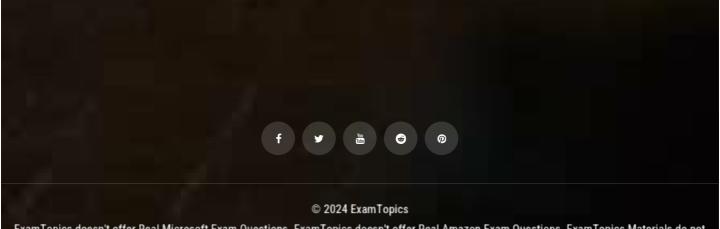link: https://cloud.google.com/support

👍 ↩ ⚑ upvoted 4 times

👤 **Pravin269** 2 years, 9 months ago

https://cloud.google.com/support

👍 ↩ ⚑ upvoted 2 times

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B. Enroll in Enhanced Support