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EXAM AZ-900 TOPIC 1 QUESTION 406 DISCUSSION

Actual exam question from Microsoft's AZ-900

Question #: 406

Topic #: 1

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HOTSPOT

-

Select the answer that correctly completes the sentence.

Answer Area

An Azure SLA is a formal agreement between Microsoft and a customer that defines

- a commitment to deliver the features on a technology roadmap.
- a commitment to performance standards.
- the maximum scalability limits of an available infrastructure.
- the minimum scalability limits of an available infrastructure.

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Comments

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 Colonel23 1 year, 4 months ago

A Commitment to Performance Standards. The other answers didn't see right...customer doesn't care about max/min or a technology roadmap. So this was just process of elimination to get to the answer.

   upvoted 4 times

 Claudiu1801 1 year, 5 months ago

on exam 07/05/2023

   upvoted 2 times

 zellick 1 year, 9 months ago

"a commitment to performance standards" is the the answer.

An Azure Service Level Agreement (SLA) is a formal agreement between Microsoft and a customer that defines the level of service and availability that Microsoft will provide for a specific Azure service.

The SLA typically includes metrics such as uptime, availability, and responsiveness, and specifies the guarantees that Microsoft will make in terms of meeting those metrics.

In more detail, an Azure SLA outlines the service level targets and credit system for Azure service, ensuring that customer will receive a credit towards their bill if they don't meet the agreed-upon service level. It guarantees a certain level of uptime (i.e. availability) for a given Azure service, and if that service falls below that level, customer may be eligible for a service credit to be applied to their account.

   upvoted 4 times

 azirila 1 year, 9 months ago

correct

   upvoted 3 times

 ahmet687 1 year, 9 months ago

Service-level agreements (SLAs) describe Microsoft's commitments for uptime and connectivity. The answer is correct.

[https://azure.microsoft.com/en-us/support/legal/sla/#:~:text=Service%2Dlevel%20agreements%20\(SLAs\),commitments%20for%20uptime%20and%20connectivity.](https://azure.microsoft.com/en-us/support/legal/sla/#:~:text=Service%2Dlevel%20agreements%20(SLAs),commitments%20for%20uptime%20and%20connectivity.)

   upvoted 1 times

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