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⬅ **Microsoft Discussions**

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📄 EXAM AZ-900 TOPIC 1 QUESTION 318 DISCUSSION

Actual exam question from Microsoft's AZ-900

Question #: 318

Topic #: 1

[All AZ-900 Questions]

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company plans to purchase an Azure subscription.

The company's support policy states that the Azure environment must provide an option to access support engineers by phone or email.

You need to recommend which support plan meets the support policy requirement.

Solution: Recommend a Professional Direct support plan.

Does this meet the goal?

   A. Yes

   B. No

Show Suggested Answer

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by 👤 sbettani at *Nov. 25, 2019, 2 p.m.*

Comments

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⊟ 👤 **Gops** `Highly Voted 👍` 4 years, 9 months ago
Considering cost, Standard would do the same
👍 ↩ 🚩 upvoted 15 times

⊟ 👤 **Aladdin** 4 years, 5 months ago
Exactly answer would be wrong, you should always go for the cheapest and Standard is the case.
👍 ↩ 🚩 upvoted 1 times

⊟ 👤 **Butabuta0925** 3 years, 1 month ago
No. If it doesnt specify the cost and just if it is according to the Service Policy requirements, then the answer is clearly correct. There might be a thousand of other reasons why you are using a more expensive a plan and you just want to know if this specific service can be used or not
👍 ↩ 🚩 upvoted 5 times

⊟ 👤 **examexpert** 4 years, 1 month ago
It did not say anything about cost
👍 ↩ 🚩 upvoted 12 times

⊟ 👤 **[Removed]** 2 years, 7 months ago
read the question... that is not what it is asking. It is just asking if the Prof Direct plan would meet the goal of accessing support engineers by phone/email
👍 ↩ 🚩 upvoted 3 times

⊟ 👤 **Jhill777** `Highly Voted 👍` 4 years, 5 months ago
Technically this is correct simply because it meets your goal and doesn't say anything about the cost. Per https://azure.microsoft.com/en-us/support/plans/, developer option does have access to email AND phone during business hours. Ergo, if question asked what is the cheapest, Developer would be the answer.
👍 ↩ 🚩 upvoted 13 times

⊟ 👤 **Jhill777** 4 years, 5 months ago
I read that wrong. Developer is only email. My bad. Standard would be cheapest and meet goal.
👍 ↩ 🚩 upvoted 5 times

⊟ 👤 **azirila** `Most Recent ⊘` 1 year, 9 months ago
RFM, they dont saying anything about cost, so answer is correct!
👍 ↩ 🚩 upvoted 1 times

⊟ 👤 **zellck** 1 year, 9 months ago
`Selected Answer: A`
A is the answer.

https://azure.microsoft.com/en-gb/support/plans
👍 ↩ 🚩 upvoted 1 times

⊟ 👤 **ccessex** 3 years ago
Well If you are loyal to company, and think for the budget then it should be recommended Developer, This is becasue in the question mentioned email or phone support not email and phone support. So Developer would be for email, and next one up is standard which has both phone and email support.
👍 ↩ 🚩 upvoted 2 times

⊟ 👤 **omw2wealth** 3 years, 3 months ago
Hey you, you went pretty far.. great effort ! GOOD LUCK :D
👍 ↩ 🚩 upvoted 5 times

⊟ 👤 **SnakePlissken** 3 years, 6 months ago
Question is deprecated. Should be removed.
👍 ↩ 🚩 upvoted 11 times

⊟ 👤 **Ramito2020** 4 years, 4 months ago
Where to find Premier Plan ?
👍 ↩ 🚩 upvoted 1 times

⊟ 👤 **sea_runner** 3 years, 7 months ago
https://azure.microsoft.com/en-us/support/plans/premier/

👍 ↩ 🚩 upvoted 1 times

   ➖ 👤 **keySEE** 3 years, 11 months ago

   It does not exist anymore

   👍 ↩ 🚩 upvoted 4 times

➖ 👤 **terry_man** 4 years, 4 months ago

Since requirement says "phone or email", the cheapest plan that fixes would be Developer, which let support during business hours by email.

👍 ↩ 🚩 upvoted 2 times

   ➖ 👤 **priyank808** 4 years, 4 months ago

   it is not mentioned in the question that you need to suggest the cheapest plan.

   👍 ↩ 🚩 upvoted 1 times

➖ 👤 **tpascal** 4 years, 6 months ago

Yes,
Correct answer

👍 ↩ 🚩 upvoted 2 times

➖ 👤 **sbettani** 4 years, 11 months ago

D Is wrong because you can access the Azure portal even if you have not an Azure subscription, but as soon as you try to do something Azure will ask the subscription.

👍 ↩ 🚩 upvoted 1 times

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