

SASAN POURNOURI

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Overview

Independent, detail-oriented, and self-motivated IT graduate seeking a career in tech to use the skills I was taught in Malaysia and freshly improved by the best instructors at BCIT over the past 2 years in an Agile environment.

Educational Background

Computer System Certificate, (BCIT), Vancouver **Sep 2018- Sep 2020**

Master of Project Management, Limkokwing University (Malaysia) **Sep 2015- Jun 2017**

Bachelor of Information Technology, Limkokwing University (Malaysia) **Jul 2012- Aug 2015**

Work Experience

Retail Associate, Canucks Sports & Entertainment, Vancouver **Feb 2019- Feb 2020**
Responsible for:

- Responding and resolving around 300+ customer's inquiries per day
- Assisting with organizing promotional events
- Monitoring and creating reports on marketing and sales metrics
- Monitoring orders, payments, refund
- Launching new products

Multimedia Designer & Marketing Manager BCIT Social Club **Apr 2018 –Dec 2019**

Responsible for:

- Recording and editing videos
- Assisting in execute marketing and campaign development
- Assisting in marketing and advertising promotional activities
- Developing the marketing strategy in line with club's objectives
- Monitoring and reporting on effectiveness of marketing communications
- Ensuring consistent branding and creativity throughout all communications; including website, social media, branding campaigns, events, and video

Technical Support Specialist, Limkokwing University **July 2015- June 2017**

Responsible for:

- Configuring, debugging and repairing devices and routers
- Testing and updating computer systems
- Helping end- users with IT related issues

System and Network Administrator, Limkokwing University **Mar 2012- July 2015**

Responsible for:

- Testing and updating computer systems
- Managing and monitoring servers, networks, and equipment

Skills

Communication

- Leading the discussion during meetings or workshop with the clients
- Explaining complex technical issues in easy to understand terms
- Performing presentations in front of a large group of people

Organization

- Managing projects which achieved the targeted revenue, margin, and estimated timeline
- Collaborating with diverse teams
- Planning and steering of change initiatives
- Agile Methods & Scrum framework
- Critical thinking, Decision making, Team management and Project management

Languages

- Object-Oriented programming with Java
- Web Development with HTML, CSS, SASS and JavaScript
- Relational database design and SQL

Software

- Microsoft Visual Studio
- Adobe Photoshop and Adobe Premier
- UI/UX with Figma
- Eclipse, IntelliJ
- Microsoft PowerPoint, Word, and Excel