

STAT 656 | Applied Analytics Group 13 | Final Project Report

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1 INTRODUCTION

1.1 PURPOSE

This document summarizes the problem statement, methodology and results for the final project for the course STAT 656 (Applied Analytics) . A data file containing consumer complaints submitted to the NTHSA was analyzed to build and validate the best analytics model to predict the probability of crash based upon topic and sentiment analysis. Both SAS EM and Python were used in this project to perform the analysis and the results, observations and conclusions are presented in the sections below.

The report is divided into several sections. The problem statement is shown in Section 2 along with the data dictionary. The SAS and Python results are presented in sections 3 and 4 respectively. For each analysis the overview of solution, data statistics, solution approach, results along with the conclusions and observations were outlined in detail. Finally, a comparative study of the python and SAS EM was done and is presented the section 5.

The Appendices consist of the python code, SAS diagrams, node properties and SAS codes along with some results from the python web scrapping exercise.

1.2 SOFTWARE AND SYSTEMS

The following software were utilized during the implementation of this project.

- 1. Microsoft Word/Excel 2016: For documentation and tabulations
- 2. SAS Enterprise Miner Workstation 14.3
- 3. Python 3.6.3 (Anaconda Spyder IDE 3.2.4)

2 PROBLEM STATEMENT

The problem statement for the analysis is presented in this section.

The problem is to build and validate the best model for predicting the probability of a crash based on the data file "HondaComplaints.xlsx". These data consist of 5,330 consumer complaints submitted to the NTHSA for some Honda makes in years 2001-2003. The analysis is to be performed based upon the topic and sentiment model and upon the other data available in the project file. This involves the following:

- 1. Build a Topic Model that organizes these complaints into 7 groups.
- 2. Score the Sentiment for each complaint.
- 3. Merge the topic group information and sentiments back into the original data file.
- 4. Build the best decision tree to predict the probability of a crash.

5. Download the latest news on the Japanese airbag manufacturer "Takata" from API. Analyze these using topic and sentiment analysis.

The data dictionary for the data is shown the table below.

Table 2-1 Data dictionary for data file

DATA DICTIONARY: HondaComplaints

These data are consumer complaints submitted to the NTHSA

ATTRIBUTE	Type	DESCRIPTION
NthsaID	Interval	Record ID (Ignore)
Make	Binary	'honda' or 'accura'
Model	Nominal	'TL', 'ODYSSEY', 'CR-V', 'CL', 'CIVIC', or 'ACCORD'
Year	Nominal	2001, 2002, or 2003
State	Nominal	Two-letter State codes (ignore)
abs	Binary	'Y' or 'N' (anti-brake system)
cruise	Binary	'Y' or 'N' (cruise control)
crash	Binary	'Y' or 'N' (target)
mph	Interval	Miles per Hour (speed)
mileage	Interval	0-200,000 (miles on vehicle)

2.1 DELIVERABLES

The project deliverables is to be uploaded to the ecampus website and consists of

- 1. A report describing the process, analysis, results and conclusions in pdf format.
- 2. A zipped copy of the SAS EM Project Directory.
- 3. The python code used to solve the problem organized into a single executable python code file.

3 SAS SOLUTION

The overview, descriptive statistics, solution approach, results and conclusions for the SAS analysis is presented in the subsections below.

3.1 OVERVIEW OF SAS SOLUTION.

The problem involved analyzing the consumer complaints submitted to NTHSA for some Honda makes in 2001-2003, clustering the complaints into 7 topic groups, calculating the sentiment for the complaints and developing the best decision tree involving the newly created topic group and sentiment score as input parameters as well besides the given parameters to predict a crash event. The best decision tree model from SAS was then compared with best decision tree model from python.

3.2 DATA - DESCRIPTIVE STATISTICS

The dataset provided was generally clean with only one outlier for category "mph" and 70 outliers for category "mileage". The outliers were set to missing and the missing data was then imputed using the tree model for both interval and categorical attributes.

Table 3-1 Statistics for missing variables in data file

Va	riable	Role	Mean	Standard Deviation	Non Missing	Missing	Minimum	Median	Maximum	Skewness	Kurtosis
	P_mileage P_mph	INPUT INPUT	83926.18 29.29574	38247.93 17.47841	5259 5329	71 1	0	85064 30	200000 80	0.180163 0.251926	0.421665 0.057142

The data set was then analyzed for data skewness. For the target variable "crash" it was found that the data set has a heavy set of 'N' making the crash 'Y' event an almost rare event. (10.7 %) However, for purposes of this project, random under sampling was not performed based on instructions from the professor. In addition, cross validation for the data set was not performed in SAS as per instructions of the instructor. However, the cross validation was performed in python.

As the data had a low number of 'Y' for crash, and as the problem statement did not clearly define any costs associated with the crash event, the sensitivity, precision and F1 were the metrics chosen to compare models.

Table 3-2 Statistical data for the training variables.

Data	Variable		Number of			Mode		Mode2
Role	Name	Role	Levels	Missing	Mode	Percentage	Mode2	Percentage
TRAIN	Make	INPUT	2	0	HONDA	87.17	ACURA	12.83
TRAIN	Model	INPUT	6	0	ACCORD	31.71	CIVIC	29.91
TRAIN	Year	INPUT	3	0	2002	59.17	2001	33.45
TRAIN	abs	INPUT	2	0	N	73.06	Y	26.94
TRAIN	cruise	INPUT	2	0	N	67.88	Y	32.12
TRAIN	crash	TARGET	2	0	N	89.29	Y	10.71

Distribution of Class Target and Segment Variables (maximum 500 observations printed)

Data Role=TRAIN

Data	Variable			Frequency	
Role	Name	Role	Level	Count	Percent
TRAIN	crash	TARGET	N	4759	89.2871
TRAIN	crash	TARGET	Y	571	10.7129

3.3 SOLUTION APPROACH

The solution approach is described in this section. The SAS diagrams, node property and SAS code snapshots are presented in Appendix C and D.

In SAS, the data file was first read with the import node and then variables that are outside the limits shown in the data dictionary were set to missing. The missing values were then imputed using the tree method. Text Parsing was performed with Parts of Speech(POS), stop words and stemming. The text was then filtered using the text filter node using TF-IDF method to develop the term document matrix. The text cluster node was then used to develop the text clusters using the singular value decomposition(SVD). The SVD resolution was set to maximum and the default SVD dimensions of 100 was not changed. The clustering was then saved into another SAS file.



Figure 3-1 SAS Diagram No 1

The SAS file with the cluster data was then read into a new diagram where text parsing was performed without parts of speech(POS), no stemming and with start list (sentiment words). Text filtering was done with no weightings. Sentiment scoring was then performed on this file with the sentiment terms and scores provided by the instructor.

The sentiment scores that were computed for the documents was then merged with the original clustered SAS file (by the document ID). A decision tree analysis was then conducted for the merged data for varying depths, branches, leaf size, categorical sizes to predict the outcome of the crash.

For the decision tree analysis, the dataset was partitioned based on a 70/30 split. The decision tree models were run on the partitioned dataset and the metrics recorded to identify the best performing decision tree. Since random under sampling was not performed on the data set, the data partition was repeated with different random seeds to ensure unbiased metric results.

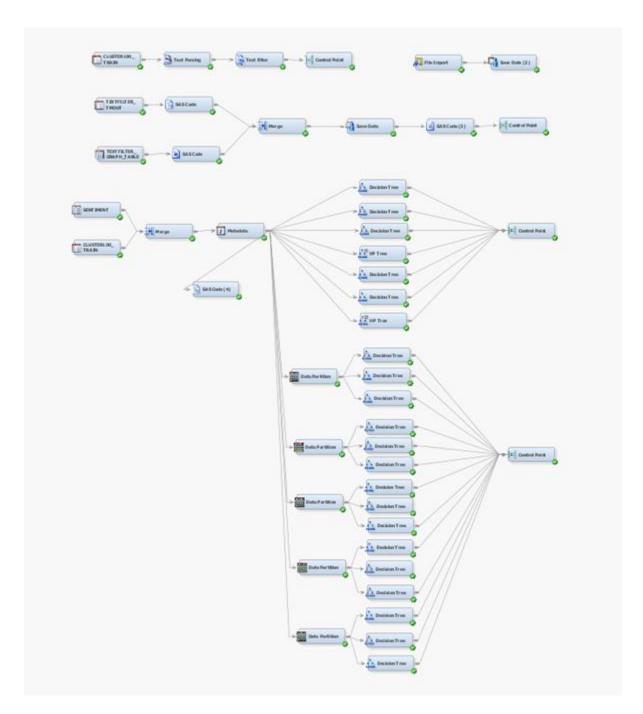


Figure 3-2 SAS Diagram No 2 (Decision tree analysis)

3.4 RESULTS

The text clustering results are shown in Table 3-3 below.

Table 3-3 Descriptive terms and frequencies for the clusters.

Cluster ID [Descriptive Terms	Frequency
1+	tire tread +sidewall flat +rim +stem michelin +blow +purchase rear +damage front +road +month +wheel	. 105
2+	vehicle +dealer +consumer +brake front +noise +steer +wheel +cause +turn +stop driving +control rear +problem	. 697
3+	car +transmission +drive +mile +engine +gear +start +stop +shift +happen check +accelerate +road +slip +problem	. 883
4+	contact +failure +vehicle +mileage honda +repair +'failure mileage' +state +manufacturer +dealer current mph +'current mileage' air +bag	. 820
5s	afety +blow +damage +cause +control +notice +find +time rear +turn front +happen +issue +year +month	. 794
6+	transmission +mile +replace +gear +slip +fail acura +odyssey +'transmission failure' +shift +warranty 2nd automatic +cost +recall	. 965
7+	light srs air +bag +airbag +deploy +seat +driver +'srs light' +'air bag' +passenger +belt +accident side safety	. 1066

The average sentiment score for the entire cluster was found to be -1.09 which is expected given that the file is a complaints file. The sentiment scores per model and cluster is presented in Table 3-4.

Table 3-4 Sentiment score per model (above) and cluster (below)

1			doc3c	ore		
	Min	Hean	Median	Max I	N I	PctN
Model						 !
IACCORD	-3.001			3.001		31.71
CIVIC	-3.001		-1.17	3.001	-	29.91
ICT	-2.751		-0.941		57.001	1.071
ICR-V	-3.00			-	464.001	8.71
IODYSSEY	-4.001				898.001	16.851
ITL	-3.001					11.76

1	!		doc3c	ore		
	Min	Mean I	Median	Max I	N I	PctN
TextCluster_cluster_ 		-1.07	 -1.07	1 1 2.001	105.00	1.97
12	-3.001	-1.15			697.001	13.08
13 	-3.001	+		+	+	
14	-2.751					
15 	-4.001 	-0.87 		+		
7	-3.001	+				

Table 3-5 Sentiment score for both model and cluster (part 1)

				docSco	ore		
' 		Min	Hean	Median	Max I	N I	PctN
Model	TextCluster_cluster_						
ACCORD	11	-2.50		-1.001	1.00	28.001	
	12	-3.001	-1.041		3.001	232.001	
	13	-3.001	-0.921	-0.941	3.001	286.001	
	14	-2.501	-1.801	-2.001	0.001	257.001	4.82
	15	-3.00	-0.871	-1.00	3.001	248.001	4.65
	16	-3.001	-1.10	-1.291	2.001	229.001	4.30
	17	-3.001	-1.021		3.001	410.001	7.69
CIVIC	11	-2.001	-1.09		2.001	31.001	0.58
	12	-3.001	-1.191		2.001	217.001	4.07
	13	-3.001	-0.851	-0.921	3.001	354.001	6.64
	14	-2.501	-1.791	-2.001	0.001	232.001	4.35
	15	-3.001	-0.831	2100,	3.001	238.001	4.47
	16	-3.001	-1.221	-1.331	1.501	120.001	2.25
	17	-3.00	-1.16	-1.20	3.001	402.001	7.54

Table 3-6 Sentiment score for both model and cluster (part 2)

	A						
icr	11	-2.75		-0.251			
	12	-2.001	-0.761				0.131
	13	-1.821	-0.81				
	14	-2.331	-1.73	-2.001			
	15	1 -2.001	-0.81		-0.331		0.111
	I	-2.001	-0.791		0.29		
	17	1 -2.501	-0.891		0.331		
	+	++	+	+	+	+	
ICR-V	11	-3.001	-1.27	-1.25	0.001	8.001	0.15
ICR-V	1 2	-3.00 	-1.27 -1.10	+	+		
CR-V	1 	++	-1.10	-1.33	2.001	72.001	1.35
CR-V	 2 	1 -2.251	-1.10	-1.33	2.001	72.00	1.35
CR-V	 2 	1 -2.251 1 -2.501 1 -2.501	-1.10 -1.01 -1.79	-1.33 -0.94 -2.00	2.00	72.00 21.00 109.00	1.351 0.391 2.051
CR-V	 2 	-2.25 -2.50 -2.50	-1.10I -1.0II -1.79I -0.85I	-0.94I -2.00I	2.001 2.001 1.001 2.001	72.001 21.001 109.001	1.351 0.391
CR-V	 2 3 4 	1 -2.251 1 -2.501 1 -2.501 1 -3.001	-1.101 -1.791 -0.851	-1.331 -0.941 -2.001 -0.631	2.001 2.001 1.001 2.001	72.001 21.001 109.001 148.001	1.35

Table 3-7 Sentiment score for both model and cluster (part 3)

		+					
IODYSSEY	11	-2.33				15.001	0.281
	12	-3.00	-1.14	-1.17	2.001	97.001	1.82
	13	-3.00	-0.931	-0.951	2.001	139.001	2.61
1	14	-2.75		-1.70	1.00	115.00	2.16
1	15	1 -4.00			2.001	93.001	1.74
1	 6	-3.00	-1.09		2.001	329.001	6.17
1	17	-3.00	-1.071	-1.071	1.501	110.001	2.061
	1	-2.00					0.34
1	12	-3.00		-1.67	1.00	72.001	1.35
1	13	-3.00	-0.981		1.00	78.001	1.46
1		1 -2.50		-	0.001	99.001	1.86
1	15	1 -2.75	-1.08	-1.08	1.50	61.00	1.14
1	16	-3.00			2.001	262.001	4.921
1	17	1 -3.00			2.001	37.001	0.691

Table 3-8 Decision Tree metrics for various parameters (whole data)

	Decision Tree	HP Decision Tree	HP Decision Tree				
	Depth 20	Depth 25	Depth 25				
Metrics	Branch 2	Branch 3	Branch 2	Branch 2	Branch 3	Branch 2	Branch 3
Wethes	Leaf Size 5	Leaf Size 5	Leaf Size 3	Leaf Size 2	Leaf Size 1	Leaf Size 1	Leaf Size 1
	Category Size 5	Category Size 5	Category Size 3	Category Size 2	Category Size 1	Category Size 1	Category Size 1
	Random Seed 12345						
MISC	0.0402	0.0388	0.0261	0.0176	0.0000	0.0604	0.0752
Sensitivity	0.7583	0.7443	0.8722	0.9019	1.0000	0.5709	0.4939
Specificity	0.9840	0.9872	0.9861	0.9920	1.0000	0.9838	0.9765
FPR	0.0160	0.0128	0.0139	0.0080	0.0000	0.0162	0.0235
Precision	0.8507	0.8745	0.8830	0.9313	1.0000	0.8089	0.7157
Accuracy	0.9598	0.9612	0.9739	0.9824	1.0000	0.9396	0.9248
F1	0.8019	0.8042	0.8775	0.9164	1.0000	0.6694	0.5845

Table 3-9 Decision Tree metrics for various seeds.

Data Partition 70/30, DT Depth 20, Branch 2, Leaf Size 2, Category Size 2 Random Seed Value	FN	TN	FP	TP	METRICS (AVERAGE)
1	86	1396	32	86	MISC	0.0739
10	94	1411	17	77	Sensitivity	0.4609
1000	79	1402	26	93	Specificity	0.9819
123	103	1403	25	68	FPR	0.0181
12345	99	1400	29	72	Precision	0.7538
TOTAL	461	7012	129	396	Accuracy	0.9261
					F1	0.5720

Data Partition 70/30, DT Depth 20, Branch 2, Leaf Size **METRICS** 1, Category Size 1 FN TN FP TP **Random Seed Value** 83 1393 35 89 MISC 0.0733 1 10 91 1410 18 80 Sensitivity 0.4691 Specificity 1000 77 1401 27 95 0.9817 123 107 1409 19 64 FPR 0.0183 12345 97 1397 32 74 Precision 0.7542 TOTAL 455 7010 131 402 Accuracy 0.9267 0.5784 F1

Table 3-10 Decision Tree metrics for various seeds.

The decision tree was evaluated for different parameters. On increasing the branches, the metrics were observed to fall. The ideal depth for best metrics is found to be 15-20. The leaf sizes and category sizes were varied until the best results were obtained. It is observed that on reducing the leaf size and category size, the metrics improve. The best performing decision tree was found to have a depth of 20, 2 branches, 1 category size and 1 min leaf size. However as this yielded a perfect result on unpartitioned dataset, there was a chance that the model could be overfitting. Hence on the partitioned data set, decision trees were evaluated for depth of 20, 2 branches, category sizes 1 and 2, leaf sizes 1 and 2.

The best decision tree model is found to be depth of 20, 2 branches, category size 1 and leaf size 1, with the other decision tree not too different.

3.5 OBSERVATIONS AND CONCLUSIONS.

The decision tree did not yield the best results with sensitivities ranging less than 50%. This could be attributed to lack of cross validation and under sampling. Further improvement in the metrics is thus possible if the above techniques are employed.

The importance of clustering of text description is seen below in Table 3-11 with the text cluster probabilities having high importance in determining the final outcome of the crash. The sentiment score however does not have sufficient impact on the decision tree as signified by its low importance score. This is understandable as the complaints file will have almost all negative sentiment scores and the extent of the damage/crash may not always correlate to the sentiment of the comment as it varies depending on the person complaining.

Among the original attributes, MPH has a very high importance in determining the outcome of a crash. This is understandable as well, as higher MPH values are typically expected to result in crashes.

Overall the decision tree results seem reasonable and the decision tree shows the importance of text clustering in determining the outcomes.

Table 3-11 Variable importance in final model

Variable Importance	:				
		Number of Splitting		Validation	Ratio of Validation to Training
Variable Name	Label	Rules	Importance	Importance	Importance
TextCluster_prob7		6	1.0000	0.8868	0.8868
TextCluster_prob6		3	0.9438	0.7932	0.8404
IMP_REP_mph	Imputed: Replacement: mph	3	0.9029	1.0000	1.1076
TextCluster_prob4		3	0.6470	0.7317	1.1308
TextCluster_probl		4	0.6001	0.5886	0.9808
TextCluster_prob3		3	0.4450	0.4583	1.0300
IMP_REP_mileage	Imputed: Replacement: mileage	3	0.3990	0.1099	0.2755
Model	Model	3	0.3841	0.2455	0.6392
ndoc		2	0.3455	0.2563	0.7419
TextCluster_prob2		2	0.2875	0.0554	0.1928
docScore		2	0.2014	0.2200	1.0923
TextCluster_prob5		2	0.1863	0.1106	0.5935

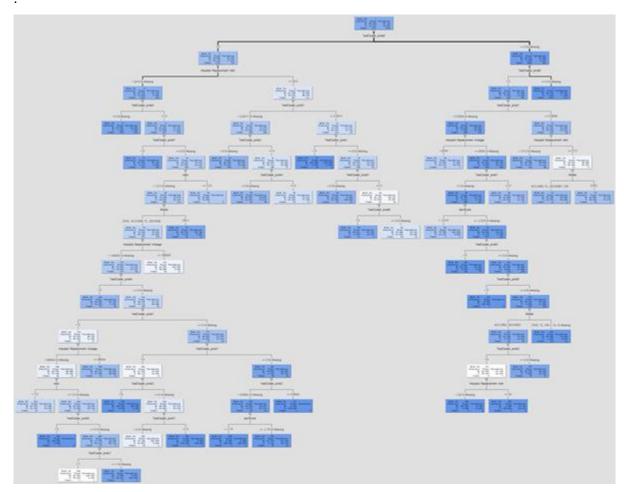


Figure 3-3 Final decision tree model

4 PYTHON SOLUTION

4.1 OVERVIEW OF PYTHON SOLUTION.

The problem statement had two parts.

The business problem was to build and validate the best model for predicting the probability of a crash based upon the topic and sentiment model and upon the other variables available in the given data set. This involved building a topic model, calculating the average sentiment scores for each complaint, merging topic and sentiment scores to the original data set and then building a base decision tree model to predict the crash. Hyper-parameter optimization and 10-fold cross validation is then used to identify the best decision tree model that accurately predicts the crash. A validation set approach was then done to split the entire data set in to train and validation data sets. Finally the best decision Tree model was tested on the validation dataset.

The second part consisted of downloading latest news on the Japanese airbag manufacturer "Takata" using the NewsApiClient package. URLs containing the key topic "Takata" is then searched with the news agency list used by the API news feed package. After that, the content was downloaded from the URLs and cleaned for removing HTML, CSS and JavaScript code to create articles. Finally a summary of how the articles are related to the topic groups generated in the first part was written.

4.2 DATA - DESCRIPTIVE STATISTICS

The HondaComplaint file consist of 5,330 consumer complaints submitted to the NTHSA for some Honda makes in years 2001-2003.

4.2.1 FINDING SYNONYMS

Before doing the preprocessing step, a dictionary of synonyms that need to be replaced by main words was found using the custom function *get_synonyms*. A total of 155 synonyms were found that were then replaced with their main words in the complaints corpus. In the preprocessing step the synonyms dictionary was used to replace synonyms.

4.2.2 FINDING STOP WORDS

Words with highest frequency in a corpus are most of the time in the stop words list. The top 150 words by frequency were found and words such as "us", "v", "ws", "w", "eld", "would", "told", "tc", "sr", "cls", "could", "took", "said", "get", "since", "came", "went", "called", "go", "going", etc. were identified as stop words by skimming through the list of 150 words.

4.2.3 PRE-PROCESSING

Before any real text processing is to be done, text needs to be segmented into linguistic units such as words, punctuations, numbers, alpha-numerics etc. This process is called tokenization. Tokenization was done followed by Parts Of Speech Tagging. POS Tagging is the lowest level of syntactic analysis. It was done to map each of the parts of speech to each token created. After that stop words, which are extremely common words and do not carry any information, were removed. Stemming was used to convert words in to their stems. The commonly used stemming

algorithm called Porter Stemmer was used. Finally, a Term/Doc matrix was created with CountVectorizer. The table below shows the terms with highest frequency in the data file.

Table 4-1 Terms with highest frequency

Terms with H	ighest Frequency:
honda	6153
transmission	5305
vehicle	5103
car	4614
problem	2988
contact	2868
dealer	2730
failure	2351
drive	2307
light	2203

TF*IDF is an information retrieval technique was used to transform the TF matrix from term counts to term counts weighted by the IDF, Inverse Document Frequency to reduce the weights of common terms used in all documents and increase the weight of terms found in document clusters. The Term/Frequency matrix using TF-IDF technique is presented below.

Table 4-2 Term/frequency matrix

Conducting Term/Frequency Matrix using TF-IDF The Term/Frequency matrix has 5330 rows, and 2865 columns. The Term list has 2865 terms.

Terms with Highest TF-IDF Scores: transmission 10209.39 honda 9536.59 car 9524.76 vehicle 9237.59 7036.93 contact problem 6357.66 dealer 5594.33 failure 5308.85 light 5233. 58 drive 4824.68 Number of Reviews.... 5330 Number of Terms..... 2865

4.2.4 TOPIC ANALYSIS

Latent Dirichlet Allocation, or LDA was used organize the complaints in to 7 topic groups. A 20 word limit was set for each topic group. A table of topic by complaints information is shown below.

Table 4-3 Topics grouped by complaints

Topics Identify Topic #1:	ied using LDA w	ith TF_IDF		
+light +system +sensor +safety	+srs +pedal +time +stay	+problem +airbag +brake +honda	+seat +come +unit +control	+dealer +belt +airbags +replace
Topic #2: +transmission +slips +revs +dealer	+gear +car +accelerate +noise	+engine +mile +replace +honda	+shift +vehicle +check +fail	+drive +start +problem +automatic
Topic #3: +honda +transmission +part +cost	+warranty +replace +problem +purchase	+tire +car +issue +know	+year +mile +pay +dealerships	+recall +service +cover +new
Topic #4: +honda +complaint +nothing +nearly	+car +civic +find +like	+problem +mile +safety +model	+issue +fix +read +odyssey	+recall +many +people +something
Topic #5: +side +vehicle +seat +head	+air +passenger +injury +damage	+driver +deploy +rear +wheel	+bag +door +airbag +cause	+front +consumer +crash +hit
Topic #6: +contact +repair +current +take	+vehicle +own +nhtsa +headlight	+failure +manufacturer +number +bag	+mileage +recall +honda +air	+state +dealer +campaign +beams
Topic #7: +car +lane +get +child	+acura +home +traffic +way	+brake +work +hour +van	+stop +hit +minute +drive	+tl +road +back +nearly

Table 4-4 Topic by complaint count

```
***Topic by Complaints count***
Out[508]:
topic
0     700
1     1588
2     220
3     366
4     720
5     1495
6     241
```

4.2.5 SENTIMENT ANALYSIS

The average sentiment score for the whole corpus was found to be -1.08, which makes sense since this is a complaint data file. On average, we can confirm that the complaints registered with the NTSHA have negative emotional content. The average sentiment per topic, per make, per model, and per all three was calculated and it was found. The 6 most negative reviews and single most positive review with 4 or more sentiment words scoring -2.75 and 1.89 respectively are shown below.

Table 4-5 Results of sentiment analysis

```
**** Sentiment Analysis ****
Number of Reviews.... 5330
Number of Terms.....132050

Corpus Average Sentiment: -1.0845359648207924

Most Negative Reviews with 4 or more Sentiment Words:
   Review 878 sentiment is -2.75
   Review 1231 sentiment is -2.75
   Review 2065 sentiment is -2.75
   Review 2778 sentiment is -2.75
   Review 3901 sentiment is -2.75
   Review 4360 sentiment is -2.75

Most Positive Reviews with 4 or more Sentiment Words:
   Review 4588 sentiment is 1.89
```

Table 4-6 Sentiment by topic

```
topic

0 -0.935191

1 -1.014683

2 -0.694637

3 -0.786016

4 -1.066584

5 -1.427362

6 -0.714851

Name: sentiment, dtype: float64
```

Table 4-7 Sentiment by make

```
Make
ACURA -1.110596
HONDA -1.080699
Name: sentiment, dtype: float64
```

Table 4-8 Sentiment by model

Model	-		
ACCORD	-1.042	504	
CIVIC	-1.1180	006	
CL	-0.9396	564	
CR-V	-1.1043	395	
0DYSSE	Y -1.074	117	
TL	-1.126	136	
Name:	sentiment,	dtype:	float64

Table 4-9 Sentiment by make, model and topic

Make	topic	Model	
ACURA	0	CL	-0.571429
		TL	-1.172619
	1	CL	-0.753611
		TL	-1.034775
	2	CL	-0.614583
		TL	-0.692975
	3	TL	-1.034776
	4	CL	-0.805556
		TL	-1.091375
	5	CL	-1.528846
		TL	-1.471401
	6	CL	-0.872808
		TL	-0.738665
HONDA	0	ACCORD	-0.883166
		CIVIC	-0.953372
		CR-V	-0.950720
		ODYSSEY	-1.056847
	1	ACCORD	-0.933799
		CIVIC	-1.082320
		CR-V	-1.179388
		ODYSSEY	-1.026601
	2	ACCORD	-0.649903
		CIVIC	-0.786863
		CR-V	-0.653385
		ODYSSEY	-0.697228
	3	ACCORD	-0.662035
		CIVIC	-0.849663
		CR-V	-0.802013
		ODYSSEY	-0.846058
	4	ACCORD	-1.063352
		CIVIC	-1.160605
		CR-V	-0.979314
		ODYSSEY	-0.907704
	5	ACCORD	-1.502385
		CIVIC	-1.387259
		CR-V	-1.319006
		ODYSSEY	-1.430013
	6	ACCORD	-0.670356
		CIVIC	-0.802946
		CR-V	-0.752273
		ODYSSEY	-0.433800
Name:	sentime	nt, dtype:	float64

4.2.6 MISSING VALUES AND OUTLIERS

One outlier was found for mph variable. 70 outliers and one missing value were found for mileage variable. Imputing the missing values was done using ReplaceImputeEncode function.

Table 4-10 Sample Table (copy, paste and update field)

Attribute Counts		
	Missing	Outliers
NhtsaID	0	0
Make	0	0
Model	0	0
Year	0	0
State	0	0
abs	0	0
cruise	0	0
crash	0	0
mph	0	1
mileage	1	70

4.2.7 WEB SCRAPING

The following dictionary containing the URLs was used for different agencies used by the API news feed package. By default it will only download a maximum of 20 articles from any single request. The search key word in this case is 'Takata'. A total of 63 URLs were found, of which 60 were unique.

Table 4-11 Data dictionary for urls

```
Searching agencies for pages containing: ['Takata']
huffington huffingtonpost.com
reuters www.reuters.com
cbs-news www.cbsnews.com
usa-today usatoday.com
cnn cnn.com
npr www.npr.org
wsj wsj.com
fox www.foxnews.com
abc abc.com
abc-news abcnews.com
abcgonews abcnews.go.com
nyt nytimes.com
washington-post washingtonpost.com
us-news www.usnews.com
msn msn.com
pbs www.pbs.org
nbc-news www.nbcnews.com
enquirer www.nationalenquirer.com
la-times www.latimes.com
Found a total of 63 URLs, of which 60 were unique.
Total Articles: 60
Agency: reuters
Search Word: Takata
URL: https://www.reuters.com/article/us-autos-takata/honda-ford-to-testify-at-u-s-senate-
takata-hearing-aides-idUSKCN1GP30F
```

The content of a total of 60 web pages were downloaded and cleaned for removing CSS, Javascript and HTML code. However, five 404 status codes were also received during this procedure. The list of the webpages and the character count are shown in Appendix B.

4.3 SOLUTION APPROACH

4.3.1 CRASH PREDICTION

Topic analysis is concerned with identifying topics shared among similar documents or reviews. It is performed with the terms found in the corpus, apart from terms found in the stop list. On the other hand, sentiment analysis is about measuring the emotional sentiment in documents so it's only concerned with terms carrying emotional content, either positive or negative.

In topic analysis, the NLTK package was used to customize the function for tokenization, handling synonyms, POS tagging, stop word removal & Stemming. Then a Term/Doc matrix was created with CountVectorizer. This sklearn method returns the matrix where the rows are the documents and the columns are the terms. Next, the TF matrix is transformed from term counts to term counts weighted by the IDF, Inverse Document Frequency. (IDF(i) = $\log(d/d(i))$) where i is the ith term and d is the total number of documents and d(i) is the number for the ith term). Python has several ways to create term groups, or clusters. As similar results were obtained with SVD when compared to LDA, this report highlights topics generated using Latent Dirichlet Allocation.

In sentiment analysis, there's no need to do POS Tagging, Stop Removal & Stemming since we need all terms to calculate sentiment scores. A sentiment dictionary is needed where the keys are the sentiment words and the values are the associated sentiment weight to identify and score the TF matrix to develop an average score that reflects the emotional content of a document.

In the confusion matrix found using the decision tree model the false negatives should be given importance over false positives because, misclassification of no crashes can be accepted but misclassification of crashes cannot be accepted. Hence sensitivity/recall should have high importance in comparing various models over precision. The best model can also be selected based on a combined metric of precision and recall i.e. F1 score. The precision metric answers the following question: out of all the examples the classifier labeled as Crash, what fraction were correct? On the other hand, the recall answers: out of all the Crash examples, what fraction did the classifier pick up? The best model will have relatively a high f1 score and high recall score.

Finally, in predicting the probability of a crash with the data file containing topic and sentiment information, hyperparameter optimization along with 10-fold cross validation was used to configure the best decision tree model. Hyperparameters such as max_depth, min_samples_leaf, & min_samples_split was used in the analysis. Finally, the best model is validated with a 70/30 split.

4.3.2 BEST MODEL

The best model presented below has the highest recall and f1 scores among all the models found using 10 fold cross validation and hyperparameter optimization.

Table 4-12 Metric and parameters for best decision tree model

```
      Maximum Tree Depth:
      15 Min_samples_leaf 5 Min_samples_split 3

      Metric.....
      Mean accuracy....

      0.9235 recall.....
      0.5392 0.1321 0.0487 0.0487 0.0830
```

Table 4-13 Validation od best model

22 15
15
13
5
3
0.0991
0.0676
0.9199
0.6901
0.5385
0.6049
8.0%
3.1%
46.2%

Training Confusion Matrix Class 0 Class 1	Class 0 3292 118	Class 1 50 271
Validation Confusion Matrix Class 0 Class 1	Class 0 1373 84	Class 1 44 98

Table 4-14 Features ordered by importance

FEATURE mph topic4 mileage sentiment Model0 Model1 Model4 Model3 topic5 topic5 Year0 topic6 Year1 cruise Model5 topic1 Year2 topic2	IMPORTANCE 0.3649 0.2980 0.0726 0.0710 0.0621 0.0286 0.0187 0.0168 0.0167 0.0151 0.0095 0.0092 0.0087 0.0048 0.0012 0.0006 0.0005
Year2	0.0005
topic0 topic3 Make	0.0003 0.0002 0.0000
Model2	0.0000

Table 4-15 Metrics for training and validation for best model

***** Train set ******
sensitivity/recall/TPR: 0.6966580976863753
specificity: 0.9850388988629563
accuracy: 0.9549718574108818
precision: 0.8442367601246106
f1_score: 0.7633802816901407
misc: 0.0450281425891182
FPR: 0.014961101137043742

***** Validation set *****
sensitivity/recall/TPR: 0.5384615384615384
specificity: 0.9689484827099506
accuracy: 0.9199499687304565
precision: 0.6901408450704225
f1_score: 0.6049382716049383
misc: 0.08005003126954346
FPR: 0.031051517290049402

4.3.3 WEB SCRAPING

Three new packages to do a successful Web Scraping: newspaper, newsapi, and requests. All packages were installed using pip install command. An API key was downloaded from the website https://newsapi.org/docs/get-started to be used while using the function in newsapi package. A function called clean_html was used to clean python string containing raw html and javascript code. The returned file is a string with the html markups removed. The function newsapi_get_urls was used to return a dataframe of URLs pointing to news articles drawn from the web. The function request_pages was used to return web pages in text format from a list of URLs obtained using newsapi_get_urls. No of characters present in each URL are then displayed in Appendix B.

4.4 RESULTS

Hyper-parameter optimization and 10-fold cross validation results are as shown below.

Table 4-16 Metrics for decision trees with various parameters

TITLE: Hyperparameter optimization in decision tree model									
	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree
Metrics	Depth 5	Depth 5	Depth 5	Depth 6	Depth 6	Depth 6	Depth 8	Depth 8	Depth 8
	Leaf Size 3	Leaf Size 5	Leaf Size 7	Leaf Size 3	Leaf Size 5	Leaf Size 7	Leaf Size 3	Leaf Size 5	Leaf Size 7
Recall	0.3746	0.3764	0.3676	0.4290	0.4343	0.4376	0.5058	0.5076	0.4935
Precision	0.6972	0.6951	0.6951	0.7516	0.7616	0.7553	0.7220	0.7158	0.7135
Accuracy	0.9128	0.9126	0.9124	0.9220	0.9236	0.9229	0.9236	0.9238	0.9212
F1	0.4661	0.4654	0.4608	0.5331	0.5423	0.5397	0.5775	0.5802	0.5619
	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree
Metrics	Depth 10	Depth 10	Depth 10	Depth 12	Depth 12	Depth 12	Depth 15	Depth 15	Depth 15
	Leaf Size 3	Leaf Size 5	Leaf Size 7	Leaf Size 3	Leaf Size 5	Leaf Size 7	Leaf Size 3	Leaf Size 5	Leaf Size 7
Recall	0.5338	0.5251	0.5111	0.5269	0.5286	0.5111	0.5303	0.5392	0.5111
Precision	0.6638	0.6721	0.6847	0.6305	0.6851	0.6919	0.6183	0.6850	0.6942
Accuracy	0.9169	0.9201	0.9193	0.9141	0.9227	0.9212	0.9124	0.9235	0.9214
F1	0.5737	0.5767	0.5662	0.5625	0.5850	0.5709	0.5589	0.5929	0.5715
	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision Tree	Decision TreeDecision Tree Decision Tr		Decision Tree
Metrics	Depth 20	Depth 20	Depth 20	Depth 25	Depth 25	Depth 25	Depth 50	Depth 50	Depth 50
	Leaf Size 3	Leaf Size 5	Leaf Size 7	Leaf Size 3	Leaf Size 5	Leaf Size 7	Leaf Size 3	Leaf Size 5	Leaf Size 7
Recall	0.5285	0.5392	0.5111	0.5285	0.5392	0.5111	0.5285	0.5392	0.5111
Precision	0.6083	0.6825	0.6942	0.6083	0.6825	0.6942	0.6083	0.6825	0.6942
Accuracy	0.9113	0.9231	0.9214	0.9113	0.9231	0.9214	0.9113	0.9231	0.9214
F1	0.5537	0.5917	0.5715	0.5537	0.5917	0.5715	0.5537	0.5917	0.5715

The best model was tested with random seeds for checking its stability. The results of the test is presented in the table below. The ranges are within acceptable limits for prediction. The process for this analysis was simple. The seed was picked randomly and the prediction code was run for each seed value.

Table 4-17 Metrics for best decision trees with varying random seeds

	TITLE: 70/30 validation						
	Decision Tree	Decision Tree	Decision Tree	Decision Tree			
Metrics	Depth 15	Depth 15	Depth 15	Depth 15	Range		
	min_leaf 5	min_leaf 5	min_leaf 5	min_leaf 5			
	min_split 3	min_split 3	min_split 3	min_split 3			
	Random Seed 12345	Random Seed 123	Random Seed 5	Random Seed 6000			
MISC	0.0800	0.0787	0.0875	0.0769	0.0769-0.0875		
Sensitivity	0.5384	0.6206	0.5519	0.5059	0.5059-0.6206		
Precision	0.6901	0.6428	0.6352	0.6800	0.6352-0.6901		
Accuracy	0.9199	0.9212	0.9124	0.9230	0.9124-0.9230		
F1	0.6040	0.6315	0.5906	0.5802	0.5802-0.6315		

4.5 OBSERVATIONS AND CONCLUSIONS.

4.5.1 CRASH PREDICTION

Hyper-parameter max_depth has the highest influence on the metrics score compared to min_sample_leaf and min_samples_split. When the max_depth > 10 the sensitivity/recall score is relatively high compared to other conditions. In addition, the sensitivity/recall score first increases and then decreases when min_sample_leaf value is increased. The precision score just increases when min_sample_leaf value is increased. This indicates that leaf sizes in between 3 and 7 will contain the highest recall and f1 score values. Accuracy is consistently high across all the conditions. Hyper parameters of maximum tree pepth = 15, Min_samples_leaf = 5, and Min_samples_split = 3 were used in the 70/30 validation at the end as they bring the best results when 10-fold cross validation is done. The best decision tree model (with recall = 0.5384 and f1-score = 0.6040) clearly estimates the crashes better than a base model with recall = 0.5 and f1-score = 0.5. Hence it is considered reliable for crash prediction.

4.5.2 WEB SCRAPING

The downloaded content from the URLs related to www.reuters.com mostly talks about issues and safety of Takata airbags and why they were recalled. Hence this content is related to Topic group 4 which has words such as recall, safety, and issue. The content from URLs related to www.usatoday.com highlight about possible injuries consumers faces when using a car with Takata airbags. It also mentions the cause of the injuries and cautions the consumers to stay alert. This content is directly related to Topic 5 which has words such as injury, cause, bag, passenger, driver, etc. Even downloaded content from URLs related to www.money.cnn.com talks about injury and hence is related to Topic 5. Two URLs related to www.abcnews.com and www.abcnews.com and www.abcnews.com and Odyssey. The content in URLs belong to Topic group 4 that has words such as Honda and Odyssey. The single URL related to www.nbc.news.com highlights how Hyundai is under scrutiny for Takata airbag failures after 4 deaths. The content in this link is related to Topics 4 and 6.

Five of the www.washingtonpost.com URLs returned 404 not found error when it was tried to download their content. Most of the ww.abcnews.com URLs had no content left in them after cleaning HTML, CSS, and Javascript code.

5 COMPARISON BETWEEN PYTHON AND SAS RESULTS

While the text clustering procedure is not entirely different between python and SAS, there is a difference in the clustering mechanisms due to probably slightly different approaches between SAS (SVD) and Python (LDA). SVD uses an approach based on finding best reduced matrix that keeps the most information in the original term/frequency matrix. It is basically a deterministic approach using techniques in linear algebra of projecting the matrix into a subspace while maximizing the norm. LDA on the other hand uses

probabilistic methods involving conditional probability to connect the topics to the documents and word lists based on the values in the term/document matrix.

Table 5-1 Best SAS Model Metrics

Data Partition 70/30, DT Depth 20, Branch 2, Leaf Size 2, Category Size 2 Random Seed Value	FN	TN	FP	TP	METRICS ((AVERAGE)
1	86	1396	32	86	MISC	0.0739
10	94	1411	17	77	Sensitivity	0.4609
1000	79	1402	26	93	Specificity	0.9819
123	103	1403	25	68	FPR	0.0181
12345	99	1400	29	72	Precision	0.7538
TOTAL	461	7012	129	396	Accuracy	0.9261
					F1	0.5720

Table 5-2 Best Python Model Metrics

	TITLE: 70/30 valida	tion of the best decisio	n tree model with diffe	rent random seeds	
	Decision Tree	Decision Tree	Decision Tree	Decision Tree	
	Depth 15	Depth 15	Depth 15	Depth 15	
Metrics	min_leaf 5	min_leaf 5	min_leaf 5	min_leaf 5	Range
	min_split 3	min_split 3	min_split 3	min_split 3	
	Random Seed 12345	Random Seed 123	Random Seed 5	Random Seed 6000	
MISC	0.0800	0.0787	0.0875	0.0769	0.0769-0.0875
Sensitivity	0.5384	0.6206	0.5519	0.5059	0.5059-0.6206
Precision	0.6901	0.6428	0.6352	0.6800	0.6352-0.6901
Accuracy	0.9199	0.9212	0.9124	0.9230	0.9124-0.9230
F1	0.6040	0.6315	0.5906	0.5802	0.5802-0.6315

Python yielded a decision tree with better sensitivity and F1 score, whereas SAS yielded a model with better precision and slightly better overall misclassification rate. The same model that yielded the best python result was input in SAS and the results are below. The difference in results could be attributed to the difference in clustering between SAS and python.

Table 5-3 SAS vs Python for best Python model

PYTHON - SAS COMPARISON								
70/30 validation with different random seeds								
	Decision Tree	Decision Tree	Decision Tree	Decision Tree				
	Depth 15	Depth 15	Depth 15	Depth 15				
PYTHON	min_leaf 5	min_leaf 5	min_leaf 5	min_leaf 5	Range			
Metrics	min_split 3	min_split 3	min_split 3	min_split 3	Nange			
	Random Seed 12345	Random Seed 123	Random Seed 5	Random Seed 6000				
MISC	0.0800	0.0787	0.0875	0.0769	0.0769-0.0875			
Sensitivity	0.5384	0.6206	0.5519	0.5059	0.5059-0.6206			
Precision	0.6901	0.6428	0.6352	0.6800	0.6352-0.6901			
Accuracy	0.9199	0.9212	0.9124	0.9230	0.9124-0.9230			
F1	0.6040	0.6315	0.5906	0.5802	0.5802-0.6315			
SAS Results	Random Seed 10	Random Seed 12345	Random Seed 123	Random Seed 1	Range			
MISC	0.0682	0.0800	0.0857	0.0688	0.0682-0.0857			
Sensitivity	0.4444	0.4152	0.3860	0.5465	0.3860-0.5465			
Precision	0.8444	0.7172	0.6735	0.7460	0.6735-0.8444			
Accuracy	0.9318	0.9200	0.9143	0.9313	0.9143-0.9318			
F1	0.5824	0.5259	0.4907	0.6309	0.4907-0.6309			

The sentiment scores for the entire corpus is almost the same in python and SAS which is as expected as the sentiment score file and the data file are the same for python and SAS.

Overall the models from both python and SAS are deemed to be robust.

APPENDIX A: PYTHON CODE

```
1. #!/usr/bin/env python3
2. # -*- coding: utf-8 -*-
3. """
4. Created on Sat Apr 28 23:05:53 2018
5.
6. @author: sasha
7.
8.
9.
10. # coding: utf-8
11.
12. # -----
13. # PART 1
14. # Crash Prediction
15. # -----
17. import pandas as pd
18. import numpy as np
19. import string
20.
21. # Text topic imports
22. from nltk import pos tag
23. from nltk.tokenize import word tokenize
24. from nltk.stem.snowball import SnowballStemmer
25. from nltk.stem import WordNetLemmatizer
26. from nltk.corpus import wordnet as wn
27. from nltk.corpus import stopwords
28. from sklearn.feature_extraction.text import CountVectorizer
29. from sklearn.feature_extraction.text import TfidfTransformer
30. from sklearn.decomposition import LatentDirichletAllocation
31. # class for decision tree
32. from Class tree import DecisionTree
33. from sklearn.tree import DecisionTreeClassifier
34. from Class replace impute encode import ReplaceImputeEncode
35. from sklearn.model_selection import cross_validate
36. from sklearn.model_selection import train_test_split
37. from collections import defaultdict
38.
39. # -----
40. # Get statistics from confusion matrix
41. # -----
42. def getClassificationMetrics(tn, fp, fn, tp):
43.
44.
      #sensitivity
45.
      Recall=tp/(tp+fn);
46.
      print("sensitivity/recall/TPR:", Recall)
47.
      #specificity
48.
      Specificity= tn/(tn+fp)
49.
      print("specificity: ", Specificity)
50.
      #accuracy
      print("accuracy: ", (tp+tn)/(tp+fn+tn+fp))
51.
52.
      #precision
53.
      Precision=tp/(tp+fp);
54.
      print("precision: ", Precision)
55.
56.
      print("f1_score: ", (2*Recall*Precision)/(Recall + Precision))
57.
      #misclassification
```

```
print("misc: ", (fp+fn)/(tp+fn+tn+fp))
        #False Positive Rate
60.
        print("FPR: ", 1-Specificity)
61.
62.
63.
64.
66. # This pre processing is used for finding synonyms
68. def DoPreProcessing(s):
69.
70. # Replace special characters with spaces
       s = s.replace('-', ' ')
s = s.replace('_', ' ')
71.
72.
        s = s.replace(',', '. ')
73.
74.
       # Replace not contraction with not
       s = s.replace("'nt", " not")
s = s.replace("n't", " not")
75.
76.
77.
        # Tokenize
78.
        tokens = word tokenize(s)
        #tokens = [word.replace(',','') for word in tokens ]
        tokens = [word for word in tokens if ('*' not in word) and ("'' "!= word) and ("``
    "!= word) and
                                 (word!='description') and (word !='dtype') and (word != 'ob
   ject') and (word!="'s")]
81.
82.
83.
        # Remove stop words
        punctuation = list(string.punctuation)+['...', '....']
84.
        pronouns = ['i', 'he', 'she', 'it', 'him', 'they', 'we', 'us', 'them']
        #Top frequency words ar usually stop words. Top 150 words by frequency are
86.
87.
        #listed and then manually below words were added as stop words
        88.
89.
                      "came", "went", "called", "go", "going", "'d", "co", "gm",
90.
                    "ed", "put", "say", "get", "can", "become",
"los", "sta", "la", "use", "iii", "else", "could", "also",
"even", "really", "one", "would", "get", "getting", "go", "going",
"place", "want", "get", "take", "end", "next", "though", "non", "seem"
91.
92.
93.
94.
95.
96.
97.
        stop = stopwords.words('english') + punctuation + pronouns + others
98.
        filtered terms = [word for word in tokens if (word not in stop) and (len(word)>1) a
    nd (not word.replace('.','',1).isnumeric()) and (not word.replace(" ' " , '',2).isnumer
    ic())]
99.
100.
               # Lemmatization & Stemming - Stemming with WordNet POS
101.
               # Since lemmatization requires POS need to set POS
102.
               tagged words = pos tag(filtered terms, lang='eng')
103.
               # Stemming with for terms without WordNet POS
104.
               stemmer = SnowballStemmer("english")
105.
               wn_tags = {'N':wn.NOUN, 'J':wn.ADJ, 'V':wn.VERB, 'R':wn.ADV}
106.
               wnl = WordNetLemmatizer()
107.
               stemmed tokens = []
108.
               for tagged token in tagged words:
109.
                   term = tagged token[0]
110.
                   pos = tagged token[1]
111.
                   pos = pos[0]
112.
113.
                              = wn_tags[pos]
114.
                        stemmed_tokens.append(wnl.lemmatize(term, pos=pos))
```

```
115.
                except:
116.
                    stemmed_tokens.append(stemmer.stem(term))
117.
             #print(stemmed tokens)
118.
             return stemmed tokens
119.
120.
121.
         # ------
122.
         # Get synonyms that need to be replaced
123.
         # ------
124.
         def get_synonyms(totalList):
125.
             #this dictionary contains words and their synonyms
126.
127.
             #Some of the main words are not in the corpus, but their synonyms are
128.
             d = defaultdict(list)
129.
130.
             for item in totalList:
131.
                syn = wn.synsets(item)
132.
                if len(syn)>0:
133.
                           if syn[0].lemma names()[0]!=item:
                                 d[syn[0].lemma names()[0]].append(item)
134.
135.
136.
             len(d)
137.
138.
             #This list contains main words and their synonyms
139.
             # if no main word is present its first synonym becomes the main words
140.
             #and the subsequent synonyms become its synonyms
141.
             synonyms = defaultdict(str)
142.
             for item in d:
143.
144.
                if totalList.count(item)==0:
                    if len(d[item])>1:
145.
                       # the flag is there to make the first synonym in the list
146.
147.
                       # as main word
148.
                       flag =0
149.
                       for a in d[item]:
                           if flag==0:
150.
151.
                              flag = flag+1
152.
153.
                              synonyms[a] = d[item][0]
154.
             return synonyms
155.
156.
157.
         # Used for finding the Term/Document matrix
         # -----
158.
159.
         def my analyzer(s):
160.
            # Synonym List
         # ------
161.
162.
               syns = { "n't":'not', 'wont':'would not', 'cant':'can not', 'cannot':'can
    not',
163.
         #
                       'couldnt':'could not', 'shouldnt':'should not',
                       'wouldnt':'would not', }
164.
165.
166.
167.
             syns = synonymsDict
168.
             # Preprocess String s
```

```
169.
                s = s.lower()
170.
                # Replace special characters with spaces
                s = s.replace('-', ' ')
s = s.replace('_', ' ')
171.
                s = s.replace('_'
172.
                                   ,
                s = s.replace(',', '. ')
173.
174.
                # Replace not contraction with not
                s = s.replace("'nt", " not")
s = s.replace("n't", " not")
175.
176.
177.
                # Tokenize
178.
                tokens = word tokenize(s)
                #tokens = [word.replace(',','') for word in tokens ]
179.
                tokens = [word for word in tokens if ('*' not in word) and (" '' "!= word) a
180.
   nd ("``" != word) and
                                           (word!='description') and (word !='dtype') and (wor
   d != 'object') and (word!="'s")]
181.
182.
183.
184.
                # Remove stop words
185.
                punctuation = list(string.punctuation)+['...', '....']
                pronouns = ['i', 'he', 'she', 'it', 'him', 'they', 'we', 'us', 'them']
186.
                #Top frequency words ar usually stop words. Top 150 words by frequency are
187.
                #listed and then manually below words were added as stop words
188.
                          189.
190.
                             "came", "went", "called", "go", "going", "'d", "co", "gm",
    "ed", "put", "say", "get", "can", "become",
"los", "sta", "la", "use", "iii", "else", "could", "also",
"even", "really", "one", "would", "get", "getting", "go", "going
191.
192.
193.
194.
                              "place", "want", "get", "take", "end", "next", "though", "non", "se
195.
    em"
196.
197.
                stop = stopwords.words('english') + punctuation + pronouns + others
198.
                filtered terms = [word for word in tokens if (word not in stop) and (len(wor
199.
    d)>1) and (not word.replace('.','',1).isnumeric()) and (not word.replace(" ' ", '',2).i
    snumeric())]
200.
                # Lemmatization & Stemming - Stemming with WordNet POS
202.
                # Since lemmatization requires POS need to set POS
                tagged_words = pos_tag(filtered_terms, lang='eng')
203.
204.
                # Stemming with for terms without WordNet POS
205.
                stemmer = SnowballStemmer("english")
206.
                wn tags = {'N':wn.NOUN, 'J':wn.ADJ, 'V':wn.VERB, 'R':wn.ADV}
                wnl = WordNetLemmatizer()
207.
208.
                stemmed tokens = []
209.
                for tagged token in tagged words:
210.
                     term = tagged token[0]
211.
                     pos = tagged_token[1]
212.
                    pos = pos[0]
213.
214.
                         pos = wn tags[pos]
215.
                         stemmed tokens.append(wnl.lemmatize(term, pos=pos))
216.
217.
                         stemmed tokens.append(stemmer.stem(term))
218.
219.
220.
                for i in range(len(stemmed tokens)):
221.
                     if stemmed_tokens[i] in syns:
222.
                         stemmed_tokens[i] = syns[stemmed_tokens[i]]
223.
                #print(stemmed_tokens)
```

```
224.
225.
              return stemmed_tokens
226.
227.
228.
           # Used for sentiment analysis
229.
230.
          # -----
231.
           def my preprocessor(s):
             # Preprocess String s
232.
233.
              s = s.lower()
234.
             # Replace special characters with spaces
              s = s.replace('-', ' ')
s = s.replace('_', ' ')
235.
236.
              s = s.replace(',', '. ')
237.
             # Replace not contraction with not
238.
              s = s.replace("'nt", " not")
s = s.replace("n't", " not")
239.
240.
241.
              return s
242.
243.
244.
245.
          def display topics(lda, terms, n terms=15):
246.
              for topic_idx, topic in enumerate(lda):
247.
                  message = "Topic #%d: " %(topic_idx+1)
248.
                  print(message)
249.
                   abs topic = abs(topic)
250.
                   topic terms sorted =
                                                       [[terms[i], topic[i]]
           for i in abs_topic.argsort()[:-n_terms - 1:-1]]
251.
                  k = 5
252.
                  n = int(n_{terms/k})
253.
                   m = n \text{ terms } - k*n
254.
                   for j in range(n):
255.
                      1 = k*j
256.
                      message = ''
257.
                      for i in range(k):
258.
                          if topic_terms_sorted[i+l][1]>0:
259.
                              word = "+"+topic_terms_sorted[i+1][0]
260.
261.
                              word = "-"+topic terms sorted[i+l][0]
262.
                          message += '{:<15s}'.format(word)</pre>
263.
                      print(message)
264.
                   if m> 0:
265.
                      1 = k*n
                      message = ''
266.
267.
                      for i in range(m):
268.
                          if topic terms sorted[i+l][1]>0:
269.
                              word = "+"+topic terms sorted[i+1][0]
270.
271.
                              word = "-"+topic terms sorted[i+1][0]
272.
                          message += '{:<15s}'.format(word)</pre>
273.
                      print(message)
274.
                  print("")
275.
              return
276.
277.
278.
          #Set Seed
279.
           seed = 12345
280.
281.
          # topic analysis
```

```
pd.set_option("max_colwidth", 32000)
283.
           file_path = "/Users/sasha/Library/Mobile Documents/com~apple~CloudDocs/STAT 656/
    Final Exam/"
284.
           df = pd.read_excel(file_path + "HondaComplaints.xlsx")
285.
286.
           df["description"] = df["description"].str.lower()
287.
288.
289.
           #Create complaints corpus
290.
           description=""
291.
           for item in df["description"]:
292.
                 description = description+item
293.
294.
295.
           #To find stop words in first 150 words with highest frequency
296.
           stop = stopwords.words('english')
297.
           example = df['description'].apply(lambda x: " ".join(x for x in x.split() if x n
   ot in ston))
298.
           example.head()
299.
300.
           series=pd.Series(' '.join(example).split())
301.
           pd.Series(' '.join(example).split()).value counts()[:50]
           pd.Series(' '.join(example).split()).value_counts()[50:100]
302.
           pd.Series(' '.join(example).split()).value counts()[100:150]
303.
304.
305.
           #Get unique words
306.
           StopWordsSeries= set(series)
307.
           StopWordslist = list(StopWordsSeries)
308.
           #create synonyms dictionary
309.
           totallist= DoPreProcessing(description)
310.
311.
           # used to remove duplicate items
312.
           totalSet= set(totallist)
313.
           totallist = list(totalSet)
314.
315.
           synonymsDict=get_synonyms(totallist)
316.
317.
318.
319.
           # Setup program constants
320.
           n comments = len(df['description']) # Number of wine reviews
321.
           m features = None
                                                # Number of SVD Vectors
322.
           s words
                    = 'english'
                                                 # Stop Word Dictionary
323.
           comments = df['description']
                                                 # place all text reviews in reviews
                                                 # number of topic clusters to extract
324.
           n \text{ topics} = 7
                                                 # maximum number of itertions
325.
           max iter = 10
326.
                                                  # learning offset for LDA
           learning offset = 10.
327.
           learning method = 'online'
                                                  # learning method for LDA
328.
329.
330.
331.
           # Create Word Frequency by Review Matrix using Custom Analyzer
332.
           cv = CountVectorizer(max df=0.7, min df=4, max features=m features,analyzer=my a
    nalyzer, ngram range=(1,2))
                 = cv.fit transform(comments)
333.
334.
           terms = cv.get feature names()
335.
           term sums = tf.sum(axis=0)
336.
           term counts = []
337.
           for i in range(len(terms)):
338.
               term_counts.append([terms[i], term_sums[0,i]])
339.
           def sortSecond(e):
```

```
340.
               return e[1]
341.
           term_counts.sort(key=sortSecond, reverse=True)
342.
           print("\nTerms with Highest Frequency:")
343.
           for i in range(10):
344.
               print('{:<15s}{:>5d}'.format(term_counts[i][0], term_counts[i][1]))
345.
           print("")
346.
347.
348.
349.
350.
           # Modify tf, term frequencies, to TF/IDF matrix from the data
351.
           print("Conducting Term/Frequency Matrix using TF-IDF")
352.
           tfidf_vect = TfidfTransformer(norm=None, use_idf=True) #set norm=None
353.
                      = tfidf_vect.fit_transform(tf)
354.
355.
           term idf sums = tf.sum(axis=0)
356.
           term idf scores = []
357.
           for i in range(len(terms)):
358.
               term_idf_scores.append([terms[i], term_idf_sums[0,i]])
359.
           print("The Term/Frequency matrix has", tf.shape[0], " rows, and",
                                                                                          tf.
   shape[1], " columns.")
           print("The Term list has", len(terms), " terms.")
360.
361.
           term_idf_scores.sort(key=sortSecond, reverse=True)
362.
           print("\nTerms with Highest TF-IDF Scores:")
363.
           for i in range(10):
364.
               print('{:<15s}{:>8.2f}'.format(term_idf_scores[i][0], term_idf_scores[i][1]
   ))
365.
366.
367.
368.
369.
           # In sklearn, LDA is synonymous with SVD (according to their doc)
370.
           lda = LatentDirichletAllocation(n components=n topics, max iter=max iter,learnin
    g_method=learning_method, learning_offset=learning_offset, random_state=seed)
371.
           lda.fit transform(tf)
372.
           print('{:.<22s}{:>6d}'.format("Number of Reviews", n comments))
           print('{:..<22s}{:>6d}'.format("Number of Terms", len(terms)))
373.
374.
           print("\nTopics Identified using LDA with TF_IDF")
375.
           display_topics(lda.components_, terms, n_terms=20)
376.
377.
378.
379.
380.
           # Review Scores
           # Normalize LDA Weights to probabilities
381.
           lda norm = lda.components / lda.components .sum(axis=1)[:, np.newaxis]
382.
           # ***** SCORE REVIEWS *****
383.
384.
           rev scores = [[0]*(n topics+1)] * n comments
385.
           # Last topic count is number of reviews without any topic words
386.
           topic counts = [0] * (n topics+1)
387.
           for r in range(n comments):
388.
               idx = n topics
389.
               \max \ \text{score} = 0
390.
               # Calculate Review Score
391.
               j0 = tf[r].nonzero()
392.
               nwords = len(j0[1])
393.
               rev score = [0]*(n topics+1)
394.
               # get scores for rth doc, ith topic
395.
               for i in range(n_topics):
396.
                score = 0
397.
                   for j in range(nwords):
```

```
398.
                       j1 = j0[1][j]
399.
                       if tf[r,j1] != 0:
400.
                           score += lda_norm[i][j1] * tf[r,j1]
401.
                   rev_score [i+1] = score
402.
                   if score>max score:
403.
                       max score = score
404.
                       idx = i
405.
           # Save review's highest scores
406.
               rev score[0] = idx
407.
               rev scores [r] = rev score
408.
               topic counts[idx] += 1
409.
410.
           # Augment Dataframe with topic group information
411.
           cols = ["topic"]
412.
           for i in range(n_topics):
               s = T''+str(i+1)
413.
414.
               cols.append(s)
415.
           df_topics = pd.DataFrame.from_records(rev_scores, columns=cols)
416.
           df = df.join(df topics)
417.
418.
419.
420.
           print("\n**** Sentiment Analysis ****")
421.
           sw = pd.read excel(file path + "/Afinn sentiment words.xlsx")
422.
423.
           # setup sentiment dictionary
424.
           sentiment dic = {}
425.
           for i in range(len(sw)):
426.
               sentiment_dic[sw.iloc[i][0]] = sw.iloc[i][1]
427.
428.
           # Create Word Frequency by Review Matrix using Custom Analyzer
430.
           # max df is a stop limit for terms that have more than this
           # proportion of documents with the term (max df - don't ignore any terms)
431.
           cv = CountVectorizer(max df=1.0, min df=1, max features=None, preprocessor=my pr
   eprocessor, ngram_range=(1,2))
           tf = cv.fit_transform(df['description'])
433.
           terms = cv.get_feature_names()
434.
435.
           n terms = tf.shape[1]
436.
           print('{:..<22s}{:>6d}'.format("Number of Reviews", n_comments))
437.
           print('{:.<22s}{:>6d}'.format("Number of Terms", n terms))
438.
439.
440.
441.
           # calculate average sentiment for every review save in sentiment score[]
442.
           min sentiment = +5
443.
           max sentiment = -5
444.
           avg sentiment, min, max = 0,0,0
445.
           min list, max list = [],[]
446.
           sentiment score = [0]*n comments
447.
           for i in range(n comments):
448.
               # iterate over the terms with nonzero scores
449.
               n sw = 0
450.
               term list = tf[i].nonzero()[1]
451.
               if len(term list) >0:
452.
                   for t in np.nditer(term list):
453.
                       score = sentiment dic.get(terms[t])
454.
                       if score !=None:
455.
                           sentiment_score[i] += score * tf[i, t]
456.
                           n_sw += tf[i, t]
457.
               if n_sw >0:
```

```
458.
                   sentiment_score[i] = sentiment_score[i]/n_sw
459.
               if sentiment_score[i]==max_sentiment and n_sw >3:
460.
                   max_list.append(i)
461.
               if sentiment_score[i]>max_sentiment and n_sw>3:
462.
                   max sentiment=sentiment score[i]
463.
                   max=i
                   max list=[i]
464.
465.
               if sentiment score[i]==min sentiment and n sw >3:
466.
                   min list.append(i)
467.
               if sentiment score[i]<min sentiment and n sw>3:
468.
                   min sentiment=sentiment score[i]
469.
                   min=i
470.
                   min list=[i]
471.
               avg sentiment += sentiment score[i]
472.
           avg_sentiment = avg_sentiment/n_comments
473.
           print ("\nCorpus Average Sentiment: ", avg_sentiment)
           print ("\nMost Negative Reviews with 4 or more Sentiment Words:")
474.
475.
           for i in range(len(min_list)):
               print("{:<s}{:<d}{:<5.2f}".format("</pre>
476.
                                                           Review ", min list[i],
                                     " sentiment is ", min_sentiment))
477.
           print("\nMost Positive Reviews with 4 or more Sentiment Words:")
478.
           for i in range(len(max list)):
                print("{:<s}{:<d}{:<5.2f}".format("</pre>
479.
                                                            Review ", max_list[i],
                                      " sentiment is ", max_sentiment))
480.
481.
           # Augment Dataframe with sentiment score information
482.
           cols = ["sentiment"]
483.
           df score = pd.DataFrame(sentiment score, columns=cols)
484.
           df = df.join(df score)
485.
486.
487.
           #Average Sentiment by topic
488.
           df.groupby(['topic'])['sentiment'].mean()
489.
490.
           #Average Sentiment by make
           df.groupby(['Make'])['sentiment'].mean()
491.
492.
493.
           #Average Sentiment by model
494.
           df.groupby(['Model'])['sentiment'].mean()
495.
496.
           #Average Sentiment by make, topic and model
497.
           df.groupby(['Make','topic','Model'])['sentiment'].mean()
498.
499.
500.
           print('***Topic by Complaints count***')
501.
           df.groupby('topic').topic.count()
502.
503.
504.
505.
           print("\n**** Decision tree Analysis ****")
506.
507.
           # create attribute map
508.
           # Attribute Map: the key is the name in the DataFrame
509.
           # The first number of 0=Interval, 1=binary and 2=nomial
510.
           # The 1st tuple for interval attributes is their lower and upper bounds
511.
           # The 1st tuple for categorical attributes is their allowed categories
512.
           # The 2nd tuple contains the number missing and number of outliers
513.
           attribute map = {
514.
               "NhtsaID":[3, (560001,10891880), [0,0]],
515.
               "Make": [1, ("HONDA", "ACURA"), [0,0]],
               "Model":[2, ("TL", "ODYSSEY", "CR-V", "CL", "CIVIC", "ACCORD"),[0,0]],
516.
```

```
"Year":[2, (2001, 2002, 2003), [0,0]],
517.
               "State": [3, (""), [0,0]],
"abs": [1, ("Y", "N"), [0,0]],
"cruise": [1, ("Y", "N"), [0,0]],
518.
519.
520.
                "crash": [1, ("Y", "N"), [0,0]],
521.
522.
                "mph": [0, (0,80), [0,0]],
523.
                "mileage": [0,(0,200000), [0,0]],
524.
                'topic':[2,(0,1,2,3,4,5,6),[0,0]],
                'T1':[0,(-1e+8,1e+8),[0,0]],
525.
526.
                'T2':[0,(-1e+8,1e+8),[0,0]],
                'T3':[0,(-1e+8,1e+8),[0,0]],
527.
                'T4':[0,(-1e+8,1e+8),[0,0]],
528.
                'T5':[0,(-1e+8,1e+8),[0,0]],
529.
                'T6':[0,(-1e+8,1e+8),[0,0]],
530.
531.
                'T7':[0,(-1e+8,1e+8),[0,0]],
532.
                "sentiment":[0,(-1e+8,1e+8),[0,0]]
533.
534.
535.
           }
536.
537.
538.
           # drop=False - used for Decision tree
           rie = ReplaceImputeEncode(data_map=attribute_map, nominal_encoding='one-
539.
   hot', interval scale = 'std',drop = False, display=True)
540.
           encoded_df = rie.fit_transform(df)
541.
           #create X and y
           varlist = ["crash", 'T1', 'T2', 'T3', 'T4', 'T5', 'T6', 'T7']
542.
           y = encoded df["crash"]
543.
           X = encoded_df.drop(varlist, axis=1)
544.
545.
           np y = np.ravel(y)
           col = rie.col
546.
547.
           for i in range(len(varlist)):
548.
               col.remove(varlist[i])
549.
550.
551.
552.
553.
           # Cross Validation for decision tree:
554.
           # best model: Maximum Tree Depth: 15 Min_samples_leaf 3 Min_samples_split 5
555.
           depth_list = [5,6,8,10, 12, 15, 20, 25, 50]
556.
           minSamplesLeaf= [3,5,7]
557.
           minSamplesSplit=[3]
558.
559.
           recall best = 0
560.
           recall best model = '
561.
           f1score\ best = 0
562.
           f1score best model =
563.
           accuracy best = 0
564.
           accuracy best model = '
565.
           precision best = 0
566.
           precision best model = ''
567.
568.
           score_list = ['accuracy', 'recall', 'precision', 'f1']
569.
           for d in depth list:
570.
               for 1 in minSamplesLeaf:
571.
                    for s in minSamplesSplit:
                        print("\nMaximum Tree Depth: ", d, "Min samples leaf", 1, "Min sampl
572.
   es_split", s)
573.
                        dtc = DecisionTreeClassifier(max_depth=d, min_samples_leaf=l, min_s
   amples_split=s, random_state=seed)
574.
                        dtc = dtc.fit(X,np_y)
```

```
575.
                        scores = cross_validate(dtc, X, np_y, scoring=score_list, return_tra
   in_score=False, cv=10)
576.
577.
                        print("{:.<13s}{:>6s}{:>13s}".format("Metric", "Mean", "Std. Dev."))
578.
                        for sl in score list:
                            var = "test_"+s1
579.
                            mean = scores[var].mean()
580.
581.
                            std = scores[var].std()
582.
                            if sl=='recall':
                                if recall best<mean:</pre>
583.
584.
                                    recall best = mean
                                    recall best model ="d:"+str(d)+" l:"+str(l)+" s:"+str(s)
585.
586.
                            if sl=='precision':
587.
                                if precision_best<mean:</pre>
588.
                                    precision best = mean
589.
                                    precision best model ="d:"+str(d)+" 1:"+str(1)+" s:"+str
   (s)
590.
                            if sl=='f1':
591.
                                if f1score best<mean:</pre>
592.
                                    f1score best = mean
593.
                                    f1score_best_model ="d:"+str(d)+" 1:"+str(1)+" s:"+str(s
   )
594.
                            if sl=='accuracy':
595.
                                if accuracy_best<mean:</pre>
596.
                                    accuracy best = mean
                                    accuracy best model ="d:"+str(d)+" l:"+str(l)+" s:"+str(
597.
   s)
598.
599.
                            print("{:.<13s}{:>7.4f}{:>10.4f}".format(sl, mean, std))
600.
           # d: depth; 1: leaf size; s: splits
           # recall best
604.
           # 0.53917120387174822
605.
606.
           # recall best model
607.
           # 'd:15 1:5 s:3'
608.
609.
           # f1score best
610.
           # 0.59287652022030457
612.
           # f1score best model
613.
           # 'd:15 1:5 s:3'
614.
615.
           # accuracy best
616.
           # 0.92382945659149662
617.
           # accuracy_best_model
618.
619.
           # 'd:8 1:5 s:3'
620.
621.
           # precision best
622.
           # 0.76163029737558041
623.
624.
          # precision best model
625.
           # 'd:6 1:5 s:3'
626.
627.
```

```
628. #15 ,3,5
629.
          # 70/30 split
630.
         X_train, X_validate, y_train, y_validate = train_test_split(X, np_y,test_size =
    0.3, random_state=seed)
631.
632.
         # Decison Tree
633.
          dtc = DecisionTreeClassifier(max_depth=15, min_samples_leaf=5, min_samples_split
  =3, random state=seed)
         dtc = dtc.fit(X_train,y_train)
634.
         DecisionTree.display_binary_split_metrics(dtc, X_train, y_train,X_validate, y_va
635.
  lidate)
636.
637.
         DecisionTree.display_importance(dtc, col)
638.
639.
          # -----
640. # Training
641.
         # Confusion Matrix Class 0
                                     Class 1
         # Class 0..... 3292
642.
                                     50
643.
          # Class 1....
                            118
                                      271
644.
645.
         # Validation
646.
647.
          # Confusion Matrix Class 0
                                     Class 1
         # Class 0..... 1373
                                       44
648.
649.
          # Class 1....
                             84
                                       98
650.
651.
          print('***** Train set ******')
652.
653.
          getClassificationMetrics(3292, 50, 118, 271)
654.
655.
          print('\n')
656.
          print('***** Validation set ******')
657.
658.
          getClassificationMetrics(1373, 44, 84, 98)
659.
660.
          # -----
          # ***** Train set *****
         # sensitivity/recall/TPR: 0.6966580976863753
          # specificity: 0.9850388988629563
         # accuracy: 0.9549718574108818
          # precision: 0.8442367601246106
          # f1 score: 0.7633802816901407
666.
          # misc: 0.0450281425891182
668.
         # FPR: 0.014961101137043742
669.
670.
          # ***** Validation set *****
672.
         # sensitivity/recall/TPR: 0.5384615384615384
673.
          # specificity: 0.9689484827099506
674.
         # accuracy: 0.9199499687304565
675.
          # precision: 0.6901408450704225
676.
         # f1 score: 0.6049382716049383
677.
          # misc: 0.08005003126954346
678.
         # FPR: 0.031051517290049402
679.
680.
681.
```

```
682.
683.
684.
685.
686.
           # PART 2
           # Web Scrapping - Search Word 'Takata'
687.
           # API Key: 444171d89d544b2da002bb61fe78833a
688.
689.
690.
691.
           import re
692.
           import requests
693.
           import newspaper
694.
           from newspaper import Article
695.
           from newsapi import NewsApiClient # Needed for using API Feed
696.
           from time import time
697.
698.
           # News Agencies used by API
699.
           agency urls = {
            'huffington': 'http://huffingtonpost.com',
700.
            'reuters': 'http://www.reuters.com',
701.
702.
           'cbs-news': 'http://www.cbsnews.com',
            'usa-today': 'http://usatoday.com',
703.
704.
            'cnn': 'http://cnn.com',
705.
            'npr': 'http://www.npr.org',
            'wsj': 'http://wsj.com',
706.
            'fox': 'http://www.foxnews.com',
707.
           'abc': 'http://abc.com',
708.
709.
            'abc-news': 'http://abcnews.com',
710.
           'abcgonews': 'http://abcnews.go.com',
711.
            'nyt': 'http://nytimes.com',
712.
            'washington-post': 'http://washingtonpost.com',
713.
            'us-news': 'http://www.usnews.com',
714.
            'msn': 'http://msn.com',
715.
            'pbs': 'http://www.pbs.org',
716.
           'nbc-news': 'http://www.nbcnews.com',
            'enquirer': 'http://www.nationalenquirer.com',
717.
           'la-times': 'http://www.latimes.com'
718.
719.
           }
720.
721.
           # Clean the donloaded content to remove HTML, CSS, and Javascript code.
722.
723.
           724.
           def clean html(html):
725.
               # First we remove inline JavaScript/CSS:
               pg = re.sub(r"(?is)<(script|style).*?>.*?(</\lambda)", "", html.strip())</pre>
726.
727.
               # Then we remove html comments. This has to be done before removing regular
728.
               # tags since comments can contain '>' characters.
729.
               pg = re.sub(r''(?s)<!--(.*?)-->[\n]?", "", pg)
730.
               # Next we can remove the remaining tags:
               pg = re.sub(r"(?s)<.*?>", " ", pg)
731.
732.
               # Finally, we deal with whitespace
               pg = re.sub(r" ", "", pg)
pg = re.sub(r"", "", pg)
pg = re.sub(r""", pg)
pg = re.sub(r""", pg)
pg = re.sub(r""", pg)
733.
734.
735.
736.
               pg = re.sub(r"\n", " ", pg)
737.
```

```
pg = re.sub(r"\t", " ", pg)
pg = re.sub(r" ", " ", pg)
pg = re.sub(r" ", " ", pg)
pg = re.sub(r" ", " ", pg)
738.
739.
740.
741.
742.
              return pg.strip()
743.
744.
          # -----
745.
          # Get news URLS
746.
          # -----
747.
          def newsapi_get_urls(search_words, agency_urls):
748.
              if len(search words)==0 or agency urls==None:
749.
                  return None
750.
              print("Searching agencies for pages containing:", search_words)
751.
              # This is my API key, each user must request their own
752.
              # API key from https://newsapi.org/account
753.
              api = NewsApiClient(api_key='444171d89d544b2da002bb61fe78833a')
754.
              api urls = []
              # Iterate over agencies and search words to pull more url's
755.
756.
              # Limited to 1,000 requests/day - Likely to be exceeded
757.
              for agency in agency urls:
758.
                  domain = agency_urls[agency].replace("http://", "")
759.
                  print(agency, domain)
760.
                  for word in search_words:
761.
              # Get articles with q= in them, Limits to 20 URLs
762.
763.
                          articles = api.get_everything(q=word, language='en',\
764.
                          sources=agency, domains=domain)
765.
                      except:
766.
                          print("--->Unable to pull news from:", agency, "for", word)
767.
768.
              # Pull the URL from these articles (limited to 20)
769.
                      d = articles['articles']
770.
                      for i in range(len(d)):
771.
                          url = d[i]['url']
772.
                          api_urls.append([agency, word, url])
773.
              df_urls = pd.DataFrame(api_urls, columns=['agency', 'word', 'url'])
774.
              n total = len(df urls)
775.
              # Remove duplicates
776.
              df urls = df urls.drop duplicates('url')
777.
              n unique = len(df urls)
778.
              print("\nFound a total of", n_total, " URLs, of which", n_unique,\
779.
              " were unique.")
780.
              return df urls
781.
782.
783.
          # Get Downloaded Content from URLs obtained
784.
          # -----
785.
          def request pages(df urls):
786.
              web pages = []
787.
              for i in range(len(df urls)):
788.
                  u = df urls.iloc[i]
789.
                  url = u[2]
790.
                  short url = url[0:50]
                  short_url = short_url.replace("https//", "")
791.
                  short_url = short_url.replace("http//", "")
792.
793.
                  n = 0
794.
                  # Allow for a maximum of 5 download failures
```

```
795.
                   stop_sec=3 # Initial max wait time in seconds
796.
                   while n<3:
797.
                       try:
798.
                           r = requests.get(url, timeout=(stop_sec))
799.
                            if r.status code == 408:
800.
                                print("-->HTML ERROR 408", short_url)
801.
                                raise ValueError()
802.
                            if r.status code == 200:
803.
                                print("Obtained: "+short url)
804.
                                print("-->Web page: "+short url+" status code:", \
805.
806.
                            r.status code)
807.
                           continue # Skip this page
808.
809.
                       except:
810.
                           n += 1
811.
                            # Timeout waiting for download
812.
                           t0 = time()
813.
                           tlapse = 0
                           print("Waiting", stop_sec, "sec")
814.
815.
                           while tlapse<stop sec:
816.
                                tlapse = time()-t0
817.
                   if n != 99:
818.
                   # download failed skip this page
819.
                       continue
820.
                   # Page obtained successfully
821.
822.
                   html page = r.text
823.
                   page text = clean html(html page)
824.
                   #print(page text)
825.
                   web pages.append([url, page text])
826.
               df www = pd.DataFrame(web pages, columns=['url', 'text'])
827.
               n total = len(df urls)
828.
               # Remove duplicates
829.
               df www = df www.drop duplicates('url')
830.
               n_unique = len(df_urls)
831.
               print("Found a total of", n_total, " web pages, of which", n_unique,\
832.
               " were unique.")
833.
               return df www
834.
835.
           #Search word
836.
           search words = ['Takata']
           df urls = newsapi_get_urls(search_words, agency_urls)
837.
838.
           print("Total Articles:", df urls.shape[0])
839.
840.
841.
           print("Agency:", df urls.iloc[0]['agency'])
842.
           print("Search Word:", df_urls.iloc[0]['word'])
843.
           print("URL:", df_urls.iloc[0]['url'])
844.
845.
846.
           # Download Discovered Pages
847.
           df www = request pages(df urls)
848.
           # Store in Excel File
849.
           df www.to excel('/Users/sasha/Desktop/df www.xlsx')
850.
851.
852.
           for i in range(df www.shape[0]):
853.
               short_url = df_www.iloc[i]['url']
               short_url = short_url.replace("https://", "")
854.
               short_url = short_url.replace("http://", "")
855.
```

APPENDIX B: PYTHON WEBSCRAPPING SITELIST

Obtained: https://www.reuters.com/article/us-autos-takata/ho

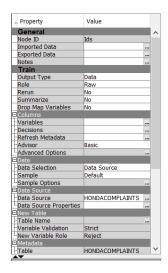
```
Obtained: https://in.reuters.com/article/autos-takata/honda-
           Obtained: https://www.reuters.com/article/us-autos-takata/u-
           Obtained: https://www.reuters.com/article/us-takata-whistleb
           Obtained: https://uk.reuters.com/article/uk-autos-takata/hon
           Obtained: https://www.reuters.com/article/us-takata-pricefix
           Obtained: https://www.reuters.com/article/us-autos-takata/se
           Obtained: https://ca.reuters.com/article/businessNews/idCAKC
           Obtained: https://www.reuters.com/article/us-takata-sale-key
           Obtained: https://www.reuters.com/article/us-autos-takata/au
           Obtained: https://in.reuters.com/article/autos-takata/automa
           Obtained: https://www.reuters.com/article/us-takata-bankrupt
           Obtained: https://www.reuters.com/article/us-takata-bankrupt
           Obtained: https://in.reuters.com/article/takata-bankruptcy-s
           Obtained: https://www.reuters.com/article/us-takata-bankrupt
           Obtained: https://ca.reuters.com/article/businessNews/idCAKC
           Obtained: https://www.reuters.com/article/us-takata-bankrupt
           Obtained: https://www.reuters.com/article/takata-pricefixing
           Obtained: https://www.reuters.com/article/takata-bankruptcy-
           Obtained: https://www.usatoday.com/story/money/cars/2018/04/
           Obtained: https://www.usatoday.com/story/money/cars/2018/02/
           Obtained: https://www.usatoday.com/story/money/cars/2018/02/
           Obtained: http://money.cnn.com/2018/02/27/news/companies/tak
           Obtained: http://money.cnn.com/2018/03/19/news/companies/hyu
           Obtained: https://www.wsj.com/articles/takata-whistleblower-
           Obtained: https://www.wsj.com/articles/takata-settles-with-d
           Obtained: https://www.wsj.com/articles/takata-settles-joint-
           Obtained: https://www.wsj.com/articles/regulator-car-executi
           Obtained: https://www.wsj.com/articles/more-auto-makers-sued
           Obtained: https://www.wsj.com/articles/senators-press-car-ex
           Obtained: https://www.wsj.com/articles/u-s-investigates-fail
           Obtained: https://www.wsj.com/articles/companies-everywhere-
           Obtained: http://abcnews.go.com/Business/wireStory/takata-ac
           Obtained: http://abcnews.go.com/International/wireStory/taka
           Waiting 3 sec
           Obtained: http://abcnews.go.com/International/wireStory/taka
           Obtained: http://abcnews.go.com/International/wireStory/judg
           Obtained: http://abcnews.go.com/Business/wireStory/states-fo
           Obtained: http://abcnews.go.com/International/wireStory/zeal
           Obtained: http://abcnews.go.com/Business/wireStory/air-bag-d
           Obtained: http://abcnews.go.com/Business/wireStory/lawsuits-
           Obtained: http://abcnews.go.com/Business/wireStory/3rd-time-
           Obtained: http://abcnews.go.com/International/wireStory/aust
Obtained: http://abcnews.go.com/Business/wireStory/hondas-pr
Obtained: http://abcnews.go.com/Business/wireStory/business-
Obtained: http://abcnews.go.com/Business/wireStory/business-
Obtained: http://abcnews.go.com/Business/wireStory/business-
Obtained: https://www.nytimes.com/2018/02/22/business/takata
Obtained: https://www.nytimes.com/2018/02/11/business/takata
Obtained: https://www.nytimes.com/2018/02/28/briefing/xi-jin
Obtained: https://www.nytimes.com/2018/02/23/business/dealbo
--->Web page: https://www.washingtonpost.com/world/asia_pacific/ status code: 404
--->Web page: https://www.washingtonpost.com/world/asia_pacific/ status code: 404
--->Web page: https://www.washingtonpost.com/world/new-zealand-r status code: 404
-->Web page: https://www.washingtonpost.com/world/australia-iss status code: 404
--->Web page: https://www.washingtonpost.com/world/australia-iss status code: 404
Obtained: https://www.washingtonpost.com/world/asia_pacific/
Obtained: https://www.washingtonpost.com/news/the-switch/wp/
Obtained: https://www.washingtonpost.com/business/economy/am
Obtained: https://www.washingtonpost.com/news/dr-gridlock/wp
Waiting 3 sec
Obtained: https://www.nbcnews.com/news/us-news/hyundai-kia-u
Found a total of 60 web pages, of which 60 were unique.
```

```
www.reuters.com/article/us-autos-takata/honda-ford-to-testif
                                                                   4866 Characters
in.reuters.com/article/autos-takata/honda-ford-to-testify-at
                                                                   4875 Characters
                                                                   4794 Characters
www.reuters.com/article/us-autos-takata/u-s-senators-call-ne
www.reuters.com/article/us-takata-whistleblowers/takata-whis
                                                                   5673 Characters
                                                                   4987 Characters
uk.reuters.com/article/uk-autos-takata/honda-ford-to-testify
                                                                   3131 Characters
www.reuters.com/article/us-takata-pricefixing/south-africa-a
www.reuters.com/article/us-autos-takata/senators-to-press-au
                                                                   5733 Characters
ca.reuters.com/article/businessNews/idCAKCN1G10SW-OCABS
                                                                   3294 Characters
www.reuters.com/article/us-takata-sale-key-safety-systems/ke
                                                                   5947 Characters
www.reuters.com/article/us-autos-takata/automakers-knew-earl
                                                                   5083 Characters
in.reuters.com/article/autos-takata/automakers-knew-earlier-
                                                                   5122 Characters
www.reuters.com/article/us-takata-bankruptcy-hearing/takata-
                                                                   4538 Characters
www.reuters.com/article/us-takata-bankruptcy-settlement/auto
                                                                   6416 Characters
in.reuters.com/article/takata-bankruptcy-settlement/automake
                                                                   6389 Characters
www.reuters.com/article/us-takata-bankruptcy-ruling/judge-ap
                                                                   3708 Characters
ca.reuters.com/article/businessNews/idCAKCN1FX2VL-OCABS
                                                                   6078 Characters
www.reuters.com/article/us-takata-bankruptcy-settlement/taka
                                                                   5010 Characters
www.reuters.com/article/takata-pricefixing/south-africa-anti
                                                                   2338 Characters
www.reuters.com/article/takata-bankruptcy-settlement/takata-
                                                                   4762 Characters
www.usatoday.com/story/money/cars/2018/04/12/takata-acquired
                                                                   7521 Characters
www.usatoday.com/story/money/cars/2018/02/12/takata-settles-
                                                                   6784 Characters
www.usatoday.com/story/money/cars/2018/02/12/air-bag-danger-
                                                                   7241 Characters
money.cnn.com/2018/02/27/news/companies/takata-airbags-austr
                                                                   7893 Characters
money.cnn.com/2018/03/19/news/companies/hyundai-kia-airbag-i
                                                                   7171 Characters
                                                                  17631 Characters
www.wsj.com/articles/takata-whistleblower-claimants-settle-f
www.wsj.com/articles/takata-settles-with-drivers-injured-by-
                                                                  17220 Characters
www.wsj.com/articles/takata-settles-joint-probe-by-u-s-state
                                                                  17612 Characters
www.wsj.com/articles/regulator-car-executives-to-testify-at-
                                                                  17595 Characters
www.wsj.com/articles/more-auto-makers-sued-over-exploding-ta
                                                                  17594 Characters
www.wsj.com/articles/senators-press-car-executives-regulator
                                                                  17609 Characters
www.wsj.com/articles/u-s-investigates-failing-air-bags-in-hy
                                                                  17538 Characters
www.wsj.com/articles/companies-everywhere-copied-japanese-ma
                                                                  18030 Characters
abcnews.go.com/Business/wireStory/takata-acquired-key-safety
                                                                  78553 Characters
abcnews.go.com/International/wireStory/takata-acquired-key-s
                                                                  78553 Characters
abcnews.go.com/International/wireStory/takata-corp-maker-def
                                                                  78553 Characters
                                                                  78553 Characters
abcnews.go.com/International/wireStory/judge-approves-takata
abcnews.go.com/Business/wireStory/states-forego-650m-legal-s
                                                                  78553 Characters
abcnews.go.com/International/wireStory/zealand-recalls-50000
                                                                  78553 Characters
abcnews.go.com/Business/wireStory/air-bag-danger-ford-adds-3
                                                                  78553 Characters
abcnews.go.com/Business/wireStory/lawsuits-accuse-automakers
                                                                  78553 Characters
abcnews.go.com/Business/wireStory/3rd-time-general-motors-se
                                                                  78553 Characters
abcnews.go.com/International/wireStory/australia-issues-comp
                                                                  78553 Characters
abcnews.go.com/Business/wireStory/hondas-profit-climbs-growi
                                                                   8568 Characters
abcnews.go.com/Business/wireStory/business-highlights-537565
                                                                  78553 Characters
abcnews.go.com/Business/wireStory/business-highlights-532880
                                                                  78553 Characters
abcnews.go.com/Business/wireStory/business-highlights-538892
                                                                  78553 Characters
www.nytimes.com/2018/02/22/business/takata-airbags-settlemen
                                                                  26121 Characters
www.nytimes.com/2018/02/11/business/takata-bankruptcy-airbag
                                                                  22581 Characters
www.nytimes.com/2018/02/28/briefing/xi-jinping-jared-kushner
                                                                  11564 Characters
www.nytimes.com/2018/02/23/business/dealbook/business-gun-co
                                                                  45229 Characters
www.washingtonpost.com/world/asia_pacific/takata-acquired-by
                                                                   2281 Characters
www.washingtonpost.com/world/asia_pacific/takata-corp-maker-
                                                                   2281 Characters
www.washingtonpost.com/world/new-zealand-recalls-50000-cars-
                                                                   2281 Characters
                                                                   2281 Characters
www.washingtonpost.com/world/australia-issues-compulsory-rec
www.washingtonpost.com/world/australia-issues-compulsory-rec
                                                                   2281 Characters
www.washingtonpost.com/world/asia_pacific/hondas-profit-clim
                                                                   2898 Characters
www.washingtonpost.com/news/the-switch/wp/2018/03/14/apple-q
                                                                   5558 Characters
www.washingtonpost.com/business/economy/amazon-trimming-jobs
                                                                   5680 Characters
www.washingtonpost.com/news/dr-gridlock/wp/2018/04/27/shed-s
                                                                   5963 Characters
                                                                   7304 Characters
www.nbcnews.com/news/us-news/hyundai-kia-under-scrutiny-air-
```

APPENDIX C: SAS DIAGRAM 1 WITH NODE PROPERTIES

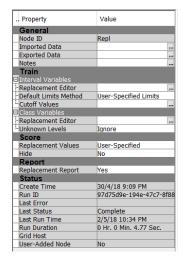


Input Data Node Properties



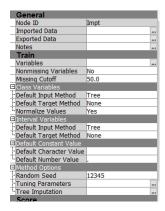
Name	Role	Level	Report	Order	Drop	Lower Limit	Upper Limit
Make	Input	Binary	No		No		
Model	Input	Nominal	No		No		
NhtsaID	ID	Interval	No		No		
State	Rejected	Nominal	No		No		
Year	Input	Nominal	No		No		
abs	Input	Binary	No		No		
crash	Target	Binary	No		No		
cruise	Input	Binary	No		No		
description	Text	Nominal	No		No		
mileage	Input	Interval	No		No		
mph	Input	Interval	No		No		

Replacement Node Properties

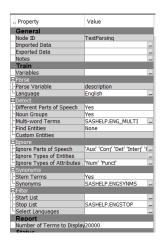


Columns: Label		Mining	Basic	Statist	ics
Name	Use	Limit Method	Replacement Lower Limit	Replacement Upper Limit	Replace
mileage	Default	Default	0	200000	Missing
mph	Default	Default	0	80	Missing

Impute Node Properties



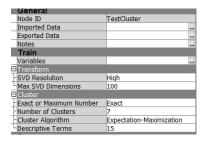
Text Parsing Node Properties



Text Filter Node Properties



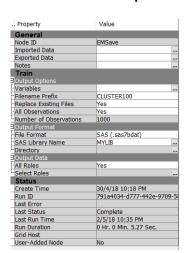
Text Cluster Node Properties



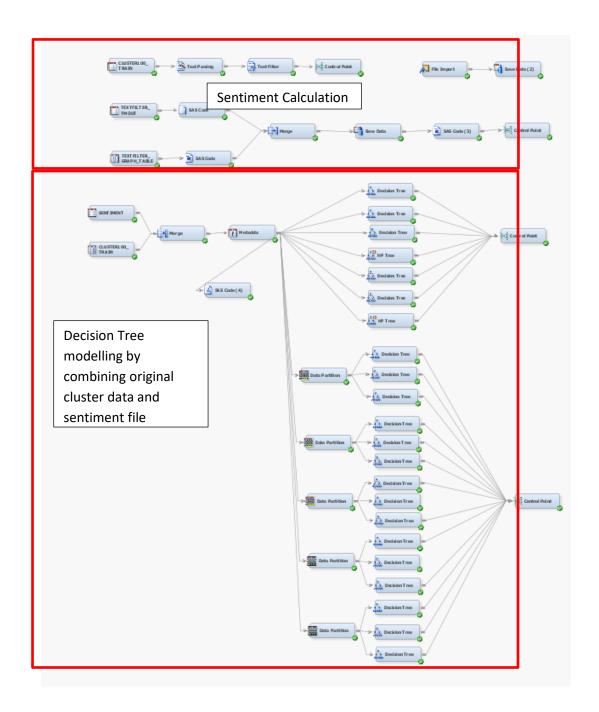
Metadata Properties

Name	Hidden	Hide	Role	New Role	Level
IMP_REP_milea	N	Default	Input	Default	Interval
IMP_REP_mph	N	Default	Input	Default	Interval
Make	N	Default	Input	Default	Binary
Model	N	Default	Input	Default	Nominal
NhtsaID	N	Default	ID	Default	Interval
REP_mileage	Υ	Default	Rejected	Default	Interval
REP_mph	Y	Default	Rejected	Default	Interval
	N	Default	Rejected	Default	Nominal
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval
TextCluster_S\	N	Yes	Input	Rejected	Interval

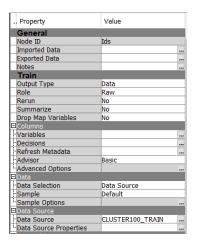
Save Data Node Properties



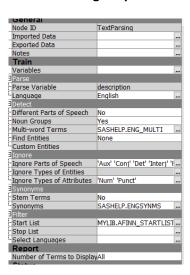
APPENDIX D: SAS DIAGRAM 2 WITH NODE PROPERTIES



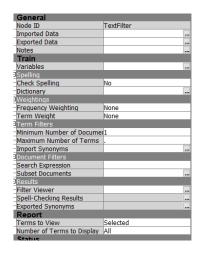
Input Data Node Properties



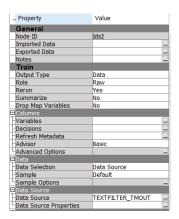
Text Parsing Properties



Text Filter Properties



Input Data Node Properties for TM OUT and graph table



SAS CODE for TMOUT

```
data &EM_EXPORT_TRAIN;

RENAME _COUNT_ =COUNT _TERMNUM_ =TERMNUMBER;

set &EM_IMPORT_DATA;

proc sort data=&em_export_Train;
by TERMNUMBER;

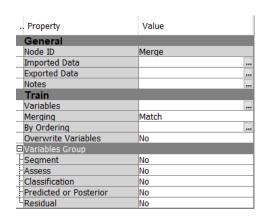
run;
```

SAS CODE FOR GRAPH TABLE

```
data &EM_EXPURT_TRAIN;
    RENAME PARENT_ID = TermNumber NUMDOCS;
    Keep Freq Term Parent_ID NUMDOCS;
    set &EM_IMPORT_DATA;
    if KEEP EQ "Y" then output;

proc sort data=&EM_EXPORT_TRAIN;
    BY TERMNUMBER;
    RUN;
```

MERGE Node Properties



Name	Merge Role	Overwrite Variable	Role	Level
COUNT	none	Default	Input	Interval
TERMNUMBER	By	Default	Input	Interval
DOCUMENT	none	Default	Input	Interval

SAS CODE FOR SENTIMENT CALCULATION

```
proc sort data=MyLib.TermDocMatrix train;
 by Term;
🔁 proc sort data=MyLib.afinn_senti_train;
 by Term;
崫 Data MyLib.TermDocMatrix2;
  merge MyLib.TermDocMatrix_train MyLib.afinn_senti_train;
 by Term;
 Keep _Document_ termNumber Term Count Score;
 if COUNT NE . AND TERM NE ' ' AND _DOCUMENT_ NE . then output;
proc sort data=MyLib.TermDocMatrix2;
 by Document Term;
崫 data MyLib.Sentiment;
 retain docScore ndoc;
  keep _DOCUMENT_ ndoc docScore stars;
  set MyLib.TermDocMatrix2;
 by _DOCUMENT_ term;
 if first. DOCUMENT then do;
  docscore=count*score;
 ndoc=count:
 end.
  else do:
  docscore=docscore + count*score;
 ndoc = ndoc + count;
 end:
 if last._document_ then do;
  if ndoc>0 then docscore=docscore/ndoc;
  else docscore=0;
 if docscore NE . then stars = 3 + (4/6)*docscore;
 output;
end:
```

```
DATA MyLib.Sentiment;
  RETAIN DOC 0 nsave DocscoreSave StarsSave DocSave;
 Keep _DOCUMENT_ ndoc Docscore Stars;
 SET MyLib.Sentiment;
 Doc = Doc+1;
 if Doc LT DOCUMENT THEN DO;
 nsave = ndoc; DOCscoreSave = DocScore;
 StarsSave = Stars;
 DocSave= _Document_;
 DO WHILE (Doc LT DocSave);
 ndoc = 0; Docscore = 0; Stars = 3; _Document_ = Doc;
  OUTPUT:
 DOC = DOC + 1;
 END:
 ndoc=nsave; Docscore=DocScoreSave; Stars=StarsSave;
  DOCUMENT =DocSave;
  END:
 IF DOCSCORE EQ . THEN DO;
 ndoc=0; Docscore=0; Stars=3;
  END:
  OUTPUT:
 proc means data=MyLib.sentiment;
  var docscore;
 run:
```

MERGE Node Properties

Name	Merge Role	Overwrite Variable	Role	Level
DOCUMENT	Ву	Default	Input	Interval
docScore	none	Default	Input	Interval
ndoc	none	Default	Input	Interval
stars	none	Default	Input	Interval

METADATA Properties

Name	Hidden	Hide	Role	New Role A	Level
IMP REP mile	N	Default	Input	Default	Interval
Year	N	Default	Input	Default	Interval
TextCluster_pr	N	Default	Input	Default	Interval
abs	N	Default	Input	Default	Nominal
TextCluster_pr	N	Default	Input	Default	Interval
TextCluster_pr	N	Default	Input	Default	Interval
ndoc	N	Default	Input	Default	Interval
docScore	N	Default	Input	Default	Interval
stars	N	Default	Input	Default	Interval
cruise	N	Default	Input	Default	Nominal
description	N	Default	Text	Default	Nominal
IMP_REP_mph	N	Default	Input	Default	Interval
TextCluster_cl	N	Default	Input	Default	Interval
TextCluster_pr	N	Default	Input	Default	Interval
Make	N	Default	Input	Default	Nominal
Model	N	Default	Input	Default	Nominal
TextCluster_pr	N	Default	Input	Default	Interval
TextCluster_pr	N	Default	Input	Default	Interval
TextCluster_pr	N	Default	Input	Default	Interval
DOCUMENT	N	Default	Input	ID	Interval
NhtsaID	N	Default	ID	ID	Interval
crash	N	Default	Input	Target	Nominal

DECISION TREE Properties

