
Transit

Overview

Transit provides a safe and reliable transportation service to the community and meets the economic, social, and environmental needs of Mississauga's residents, businesses and visitors. MiWay is Ontario's third-largest municipal transit service and provides connectivity for a rapidly growing city to destinations throughout Mississauga and to neighbouring transit systems and municipalities.



Key Objectives 2025–2028

- Increasing service hours by eight per cent (120,483 hours) to meet growing demand for transit service in Mississauga
- Continuing MiWay's commitment to a customer focus by enhancing customer engagement, visibility, and advocacy in all aspects of the organization
- Focusing on responsive service planning and delivery to meet the needs of customers and businesses to drive ridership growth, including on-demand transit
- Increasing management oversight, safety, and emergency preparedness to improve resiliency
- Launching the Hazel McCallion Light Rail Transit Line
- Advancing key transit projects including Lakeshore Higher Order Transit and Dundas Bus Rapid Transit
- Advancing work on a third transit garage and testing innovative electric and hydrogen zero-emission buses to reduce environmental impacts
- Growing the bus network, workforce, fleet, alternative revenue sources, and stakeholder relationships to meet the growing customer demand by delivering more service frequency, coverage, and infrastructure

Budget Summary (\$000s)	2024	2025	2026	2027	2028
Net Operating Budget	114,407	121,023	140,709	149,921	158,436
Net Capital Budget	68,286	59,986	130,120	64,896	132,837
FTEs	1,514	1,665	1,665	1,663	1,663