Term Acronym Description

Reserve Reserves are established at the discretion of

> Council, often as part of an overall strategy to fund programs or special projects and to stabilize the operating budget. A detailed listing of the City's reserves and their purposes is contained in

the Reserves & Reserve Funds section in

Volume III of this document

Reserve Fund Reserve funds are established by Council for a

> specific purpose. They contain funds that have been set aside as directed by a requirement of provincial or federal legislation, or a decision of Council. A detailed listing of the City's reserve funds and their purposes is contained in the Reserves & Reserve Funds section in Volume III of

this document

Revenue Money generated and earned by the City for the

> fiscal year; includes tax revenue, user fees, transfers from reserves and interest income

Revenue Ride Any complete transit trip, linked or direct, for

which a fare has been received

Revenue to Cost R/C Metric that shows the proportion of cost covered

Ratio

by service revenue Service Area Grouping of administrative sub-groups and their

related programs, for business planning and

budgeting purposes

Service Level Targeted standard of service to be provided OR

actual level of service delivered (depending on

context)

Service Life Expected or acceptable period an asset can be

used in service

SharePoint A web-based collaborative platform

Staff Development In Operating Overview tables in Volume III, Staff

Development refers to courses, conferences, Expenses

membership fees, dues, and periodical

subscriptions