

Goals of Service

- **Plan, develop or acquire, and maintain** the information technology infrastructure, systems and programs required for the efficient, secure administration of City functions
- **Foster** open, accessible and convenient government through the continued digitization of City information and services
- **Improve** the quality, efficiency and excellence of services through innovation and partnerships
- **Cultivate** a connected and engaged workplace by fostering collaboration and communication
- **Enable** data-driven decision-making through research and analytics

Guiding Plans

- [IT Master Plan](#) (new IT Master Plan to be delivered in 2025)
- [Better Connected Plan](#)
- [Smart City Master Plan](#)

Key Services

