

Key Performance Measures



Measure	2022	2023	2024 Estimate	2025 Plan
Requests for review resolved within target timeframe	100%	100%	95%	100%
Confirmed sewer cross connections resolved	100%	70%	100%	100%
Watercourses in fair or better condition	79%	77%	94% *	94%*
Quality control stormwater ponds in fair or better condition	83%	80%	78%	98%
Storm sewers in fair or better condition	99%	99%	99%	99%

*Increase in metric due to change in calculation method to align with the 2024 Stormwater Asset Management Plan