

## Details of Service Change

Currently, two full-time Parking Meter Technicians are responsible for the maintenance and operation of 247 pay-and-display machines across the city. They are currently at capacity and cannot manage the proposed added expansion without compromising the level of service across the network. Two new staff will allow Municipal Parking to continue servicing the paid parking network at the established service level, mitigating the risk of service interruptions. With the additional staff, the frequency of machine maintenance, coin collection, and lot cleaning will accommodate the increased use, especially within City parks. Additional staff will also allow for service to be expanded to include weekends to support the expected additional demand.

The existing budget will need to be increased to cover the cost of the additional FTEs and necessary equipment (vehicle). It is expected that the cost of these positions and the operating cost of the equipment will be offset by the revenue generated from the expansion, which is projected to be \$1.84 million gross revenue during the first full year of the program (2026). Municipal Parking is also requesting a new van through the capital budget to facilitate the maintenance within the expanded paid parking network and mitigate the risk of service interruptions. The projected capital cost for a van is \$75,600, with the operating cost forecasted at \$6,370 annually.

## Service Impact

A number of Mississauga's destination parks are experiencing higher parking demand than their parking lots can accommodate. This has led to parking issues at the parks and in the surrounding areas. This initiative is proposing to install 50 new pay-by-licence-plate machines into 14 existing municipal parking lots and introduce machines at six destination parks. Paid parking is a common tool that is used by municipalities to manage parking demand at waterfront destination parks and municipal lots in order to encourage parking turnover and discourage longer-term, general-use parking.

It is anticipated that this initiative, which includes the addition of two Parking Meter Technicians, will allow the City to maintain service levels and provide a better customer experience for park users and others at municipal lots. Service levels could decrease if additional staff are not available to service the expanded paid parking network.

A portion of the revenue from the paid parking program at these six destination parks will be used for the development and improvement of parks and parking infrastructure.