## Goals of Service

- Support the Corporation in achieving its strategic goals and business objectives by implementing innovative and sustainable strategies for its procurement, financial, human resource, audit, legislative, legal, digital service, communication, realty service, taxation, and business performance requirements in an ethical, transparent and responsible manner
- **Deliver,** through a variety of channels, high quality direct services to the public including information/communication, court services/administrative penalty system, Council and committee operations and elections, while ensuring prudent fiscal management to minimize the tax burden on residents and businesses

## **Guiding Plans**

- Emergency Plan
- Strategies: <u>Better Connected</u>; <u>Human Resources People Strategy</u>; <u>Workforce Diversity and Inclusion Strategy</u>; <u>Long-Range Financial Plan</u>

## **Key Services**

