

Key Performance Measures



Measure	2022	2023	2024 Estimate	2025 Plan
Economic Development Office customer satisfaction	84%	85%	90%	90%
Complete building permit applications meeting legislated timeframe for first review	75%	87%	90%	90%
Service area cost recovery	73%	63%	75%	75%
Number of applications reviewed for Preliminary Applications Review meetings	437	124	200	200
Number of jobs created and retained through economic development support*	276	1,147	800	800
Mississauga Business Entrepreneur Centre one-on-one business consultations co-ordinated	352	524	320	320
Tax assessment new and retained (millions)	\$1.13	\$0.86	\$0.50	\$1.00

*The Mississauga Business Entrepreneurship Centre and IDEA Square One opened in 2023. Results for 2023 and beyond are estimated to be higher than in previous years due to the change in service delivery and programming