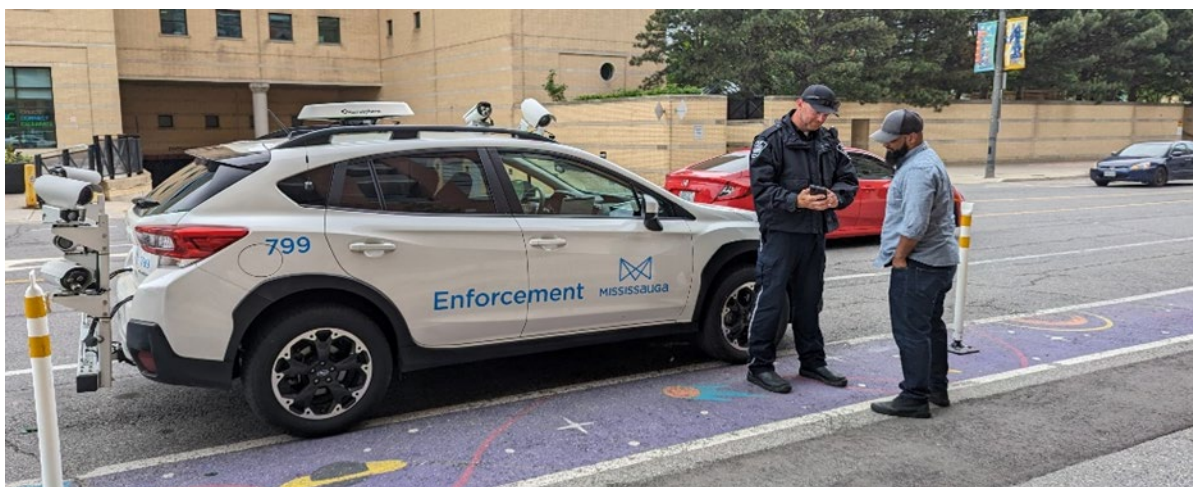

Regulatory Services

Overview

Regulatory Services aims to achieve compliance with municipal by-laws and provide services in a safe and professional manner to maintain order, safety and community standards in the city. This includes education on by-laws, pets and wildlife; licensing of businesses, public vehicles and pets; animal investigations, care, adoption and fostering; by-law administration; and enforcement of over 35 by-laws including Zoning, Property Standards, Public Vehicle, Parking, and Animal Care and Control.



Key Objectives 2025-2028

- Develop and implement rental housing framework to proactively respond to short-term accommodation, apartment rental, secondary unit and rooming house issues to enforce rental standards and improve living conditions for tenants
- Continue to implement service enhancements to the Mississauga Apartment Rental Compliance program, including a two-business day response time for non-urgent service requests and a robust education and outreach plan
- Continue to build capacity of the Enhanced Overnight Enforcement Team to respond to high priority issues
- Build capacity of Animal Services to stabilize service delivery and provide proactive enforcement for public safety concerns and a comprehensive community outreach program that responds to community needs

Budget Summary (\$000s)	2024	2025	2026	2027	2028
Net Operating Budget	3,342	6,969	11,717	12,761	13,724
Net Capital Budget	120	737	156	1,630	322
FTEs	156	235	270	263	263