

Lastly, two Animal Care Attendants, will provide additional capacity to care for animals in the Animal Service Centre through expanded coverage and extended shelter hours.

Service Impact

Creating a team that is made up of permanent, full-time staff will create scheduling stability, retain quality talent, and respond to challenges within a competitive labour market. It will reduce the dependency on, and costs associated with, the recruitment of part-time staff due to turnover, onboarding and training, while enabling the maintenance of current and growing service levels. The additional supervisor positions will provide needed capacity and coverage to deliver high-quality field services in public safety response and enforcement while also supporting the growing field enforcement services team.

Maintaining service levels will allow Animal Services to better respond to community concerns and provide proactive enforcement through strategic patrols for public safety concerns such as off-leash activity, wildlife feeding and nuisance wildlife. It will also enable Animal Services to provide education and outreach to the community through community education activities. This will support the Strategic Pillar of Connect, by contributing to safe neighbourhoods and nurturing a quality of life where residents value the beauty of nature.