**Knowledge Base**

DataTable for storing all the questions and answers to train the bot. Also to store answers to frequently asked questions (FAQ’s)

Table – knowledgebase

|  |  |  |
| --- | --- | --- |
| **ID\*** | **Question** | **Answer** |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

* Three Columns -> ID, QUESTION ANSWER
* Primary Key\* -> ID

**Database Tables**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **DeptID\*** | **Name** | **Phone** | **Email\_id** | **Officer\_incharge** | **Designation** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

* Three Columns -> DeptID, Name, Phone, Email\_id, Officer\_incharge, Designation
* Primary Key\* -> DeptID

**Dept. Details**

DataTable for storing all the questions and answers to train the bot.

Table – dept\_details