

Project Work on  
**“Pizza Chatbot Development”**

Using  
**Azure QnA Maker Service**



Submitted by  
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## Problem Statement

Develop a chatbot for **Pizza** which greets the customer and provides the menu to choose from the given menu and it should also mention the parcel services will be soon coming.

## Input

Below are the few training phrases for validating the bot:

### **Intents: Training Phrases**

greetings: Hello

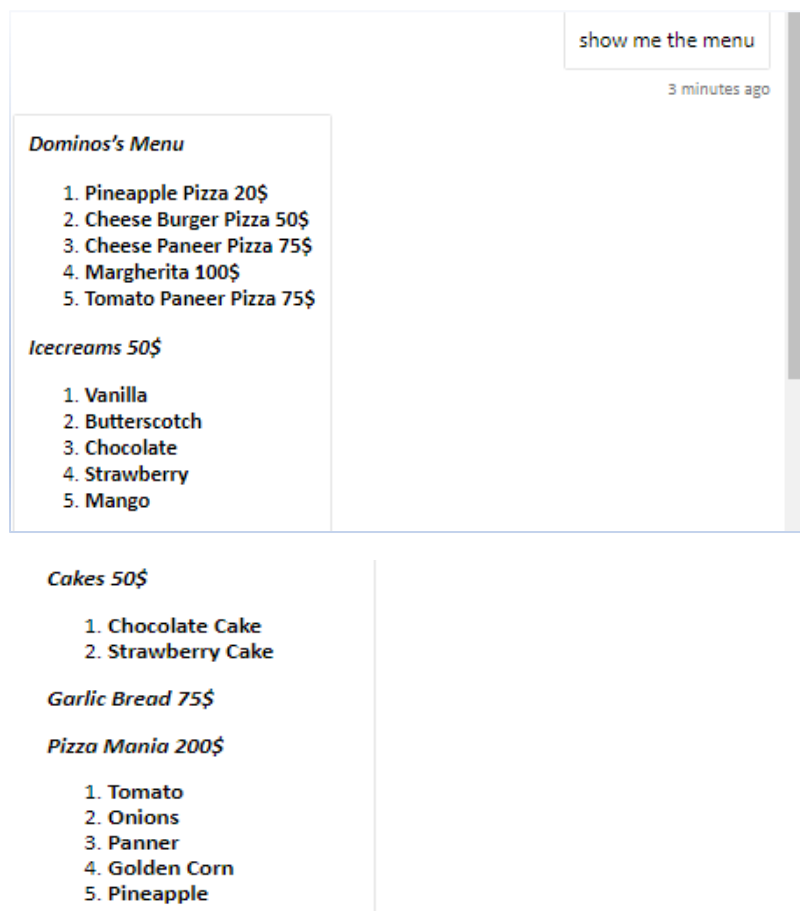
showMenu: Can you please show me the menu of your restaurant?

itemCost: How much does Pizza Mania cost?

orderStatus: When will I get my order?

provideParcel: Do you provide parcels now?

## Output



How much does Pizza Mania cost?

Just now

Its costs 200 US Dollars and we don't have any discount price on this item at this time.

When will I get my order?

Just now

You will be getting your order within 45 mins after your payment to any item on this menu.

Do you provide parcels now?

Just now

There is **NO** parcels facility in this restaurant. We are bringing this parcels facility to our restaurant soon. Have a Good Day, please visit again to our restaurant.

## Process

**README.md** file given in GitHub has the required information and some of the screenshots below.

Can you please show me the menu of your restaurant?

+ Add alternative phrasing

Source: qna\_chitchat Professional.tsv

Dominos's Menu

1. Pineapple Pizza 20\$  
2. Cheese Burger Pizza 50\$  
3. Cheese Paneer Pizza 75\$  
4. Margherita 100\$  
5. Tomato Paneer Pizza 75\$

Icecreams 50\$

1. Vanilla  
2. Butterscotch  
3. Chocolate  
4. Strawberry  
5. Mango

Cakes 50\$

1. Chocolate Cake  
2. Strawberry Cake

Garlic Bread 75\$

Pizza Mania 200\$

1. Tomato  
2. Onions  
3. Panner  
4. Golden Corn  
5. Pineapple

+ Add follow-up prompt

Question	Answer
<div>Source: Editorial</div> <div>Do you provide parcels now? </div> <div>+ Add alternative phrasing</div>	<div>There is <b>NO</b> parcels facility in this restaurant. We are bringing this parcels facility to our restaurant soon. Have a Good Day, please visit again to our restaurant.</div> <div>+ Add follow-up prompt</div>
<div>When will I get my order? </div> <div>+ Add alternative phrasing</div>	<div>You will be getting your order within 45 mins after your payment to any item on this menu.</div> <div>+ Add follow-up prompt</div>
<div>How much does Pizza Mania costs? </div> <div>+ Add alternative phrasing</div>	<div>Its costs 200 US Dollars and we don't have any discount price on this item at this time.</div> <div>+ Add follow-up prompt</div>

## Code link

- ✓ **GitHub URL:** <https://github.com/sasidhara-kashyap0903/PizzaBot-azure-master>
- ✓ **Demo URL:** <https://dev.botframework.com/>
- ✓

## Account ID

- ✓ **Git Hub ID:** sasidhara-kashyap0903
- ✓ **Azure Account ID:** sasidhara.kashyap@gmail.com

## Technologies / Tools Used

- ✓ **Azure QnA Maker Service**
- ✓ **Git Hub**
- ✓ **Microsoft Office**
- ✓ **Microsoft Visual Studio**

My sincere thanks to Microsoft for an impressive QnA Maker service on MS Azure Cloud to make the chatbot development easy. It was a wonderful experience learning this and would like to explore more in next two years of my B.Tech. Sincere appreciation to Team of Future Ready Talent who supported and encouraged us to work on this project.