Sasikumar Balasubramaniyam

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- **Overall, 9+ years** of experience as a **Senior Specialist Automation/ QA Automation Lead** in different domain and industry including **E-commerce, Infrastructure, Manufacture** and **Healthcare**.
- Experienced in coordinating the **Project** and **Automation** team to Eliminate Manual or Repeated tasks.
- Extensive experience creating and designing **Test Strategy, Test Plan, Test Cases,** Test Procedures and Test Scenarios
- Sound knowledge on different development methodology including **Waterfall**, Iterative & **Agile** and capable to manage testing activity in different development environment.
- Experienced in writing & executing test cases, reporting & tracking defect, preparing test report and build test automation suite using automation tools like Selenium WebDriver
- Experienced in design, Develop, Execute and Maintain Automated Test Scripts developed in Selenium WebDriver (PyCharm**, Python**)
- Enable the communication bridge to Operation and Automation team.
- Generate potential use case from ITSM Dump data or Project PM or SME suggested task.
- Keep interacting with Project SME, deeply understand the process they manually or repeatedly doing Activity.
- Prepare automation test Plan and bring compatible automation tool. And collaborate with customers to get the approval for automation tools, Environment, and access.
- Diligently work with automation team to set up daily meeting, status meeting, internal demo meeting. Keep updating automation status to all stockholders.
- Once the implementation is complete, get approval from the Customer then move on to production.
- Using ServiceNow Orchestration (ITOM) to create Ent-to-End automation workflow for Account Creation, Deletion, Modification etc.
- Using ServiceNow Virtual Agent (Chatbot) to create interactive bot for customer/End User self-service bot.
- Managing small team. Assign task to capable resource and celebrate with Operation team to bring the prerequisite for automation.

Experience

SEP – 2022 TO PRESENT

Senior Specialist – Software Engineer / LNTMindtree, Chennai.
- Enable the communication bridge to Operation and Automation team.
- Generate potential use case from ITSM Dump data or Project PM or SME suggested task.
- Keep interacting with Project SME, deeply understand the process they manually or repeatedly doing Activity.
- Prepare automation test Plan and bring compatible automation tool. And collaborate with customers to get the approval for automation tools, Environment and access.
- Diligently work with automation team to set up daily meeting, status meeting, internal demo meeting. Keep updating automation status to all stockholders.
- Once the implementation is complete, get approval from the Customer then move on to production.

SEP 2016 – AUG 2022

Specialist /HCL Technologies, Madurai.
- Work closely with Operation teams to discover automation opportunity.
- Collaborate with Customer understanding the expectation.
- Based on customer expectation design automation plan Ent-to-End or Semi-automation.
- Once get design approval form Customer start building POC in Dev environment.
- Demonstrate the POC to customer and get the feedback and fix if any improvement needed.
- Finally Move the solution Dev to Prod.
- As well as managing small team. Assign task to capable resource and celebrate with Operation team to bring the prerequisite for automation.
- Follow-up the process and complete the task within a timeline.

SEP 2016 – AUG 2022

Programmer / The Chennai Silks – Corporate office, Tirupur.
- Developing E-commers we site for Purchase order, MD Approval from, etc.

Skills

PowerShell • JavaScript • Python • PHP • HTML • CSS • jQuery • Selenium Webdrive • Microsoft Power Automate Desktop • Blue Prism • UiPath • ServiceNow Orchestration (ITOM) • ServiceNow Virtual Agent (Chatbot) • MS Scorch

Education

AUG 2013

Master of Information Technologies / Bharathiar University, Coimbatore.

Activities

Playing Cricket • Playing volleyball • Traveling • Playing cards • carrom