

C Sasi Preetha

To hone my skills accomplishing assignments that gratifies my appetite for excellence. I would be pleased for a role that would further develop my skills and to make a strong contribution for growth of our esteemed organization

ACHIEVEMENTS

- Received 2 consecutive Barclay's award for 4 process improvement suggestions out of which 2 suggested process improvement was implemented by client and been running successfully Awarded with "Above and Beyond" in RRD for 100% quality and productivity
- Six Sigma Yellow Belt Holder
- Suggested Password Reset option
- Best Performer Award in Damco

EDUCATION

MS – IT with ECOM – Madurai Kamaraj University (2001-03)
BCA – MTW University (2001 Pass Out)

KEY SKILLS

Collaborative Leader | Knowledge
Management Experience | Developing Mobile App | SQL | HTML | CSS | JS | **AWS Cloud Solutions Architect by Amazon Web Services** on Coursera | Google Data Analytics | Agile with Atlassian Jira on Coursera | Strong interpersonal & communication skills | Ability to work collaboratively as part of a team / Autonomously | Problem Solving | Leadership | Quality Driven | Project Management | Conflict Management

Contact Details

Mobile : +917358508941
Email : sasi26preetha@gmail.com

CAREER SUMMARY

Diligent and organized professional offering a well round experience of 15 years. Flexible, charismatic and energetic leader who had managed complex project end-to-end to deliver business outcomes and ensuring that the project is completed on time, within budget and to a high level of client satisfaction. Training professionals with extensive leadership experience in staff development, process and productivity improvements and performance management.

ORGANISATION SUMMARY

Codingal - Leader (Since Jan'24– Dec'24), Whitehat.Jr - Director (Since Mar'20 – Jan'24), Maersk Global Services Center - Sr. Team Leader (May'12 to Sep'15), Caliber Point -Team Leader (Apr'11 to Apr'12), Intelnet Global Services – Team Leader (Aug'07 to Aug'10), Perot System -AR (May'05 to Aug'07) and Net Vision – Sales Tele Caller (B2C – US Customer) (Feb'04 to Jan'05)

PROFILE RESPONSIBILITIES

- Handled various clients from different region from all over the world
- Manage complex project end-to-end to deliver business outcomes and ensuring that the project is completed on time, within budget, and to a high level of client satisfaction and High stakeholder management with both onshore and offshore teams throughout the various transition stages
- Implemented Agile-Scrum, resulting in a 23% decrease in project redundancy
- Collaborated with cross-functional teams, thereby reducing project blockers by 30%
- Developed Agile Project management training for new hires resulting in a 2-week reduction in onboarding time
- **Together with the onshore team, I developed technical papers for my process that produced accurate, detailed, and clear materials**
- Troubleshooting, Incident Management, Client Management and Conflict Management
- Identify the training needs and conduct training to team members on skills, system and procedures