

CYBERARK UNIVERSITY

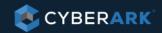
Vault Availability
Disaster Recovery and the Vault Backup Solution

CyberArk Training

OBJECTIVES

By the end of this lesson, you will be able to:

- Describe the Disaster Recovery and Replicate solutions
- Deploy Disaster Recovery & Replicator Vault Backup Solution

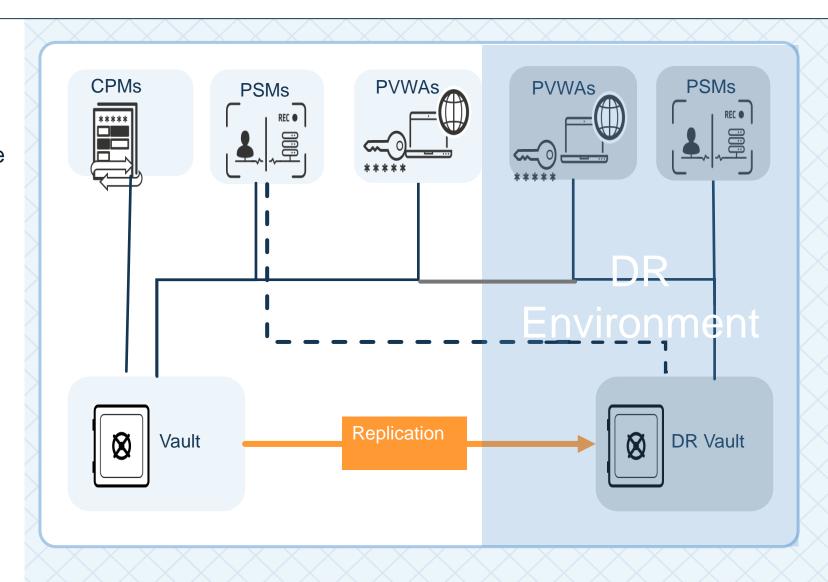




DISASTER RECOVERY OVERVIEW

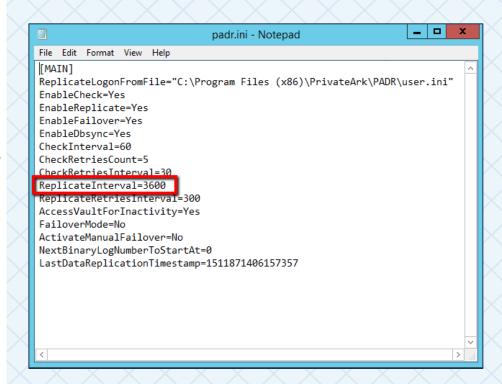
DISASTER RECOVERY ARCHITECTURE

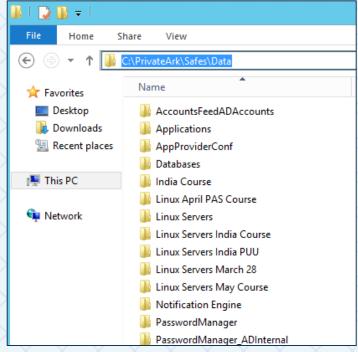
- The Disaster Recovery vault is a standalone or clustered vault server with an extra software component installed, the Disaster Recovery (DR) service
- The DR Vault must be the same version and use the same Operator and Recovery public Keys used on the Primary Vault
- The DR Service is responsible for replicating data and metadata from the production Vault
- Failover to the DR site can be performed manually or automatically



METADATA REPLICATION

- The DR parameter file determines how frequently the Production Vault will be replicated to the DR Vault
- When setting these parameters, take into consideration that the more frequently a replication is performed, the less chance there is that information will be lost if the Production Vault stops suddenly
- On the other hand, constant replications use Vault resources and may affect other Vault operations
- In PADR.ini, specify the ReplicateInterval parameter sets the minimum time interval in seconds between data replications







ENHANCED DR REPLICATION

- The DR replication process is enhanced to assure faster replication and improved consistency between production and DR sites
- Replicating the accounts information (passwords) to DR sites is immediate and in parallel to files/recordings (metadata) replication in order to avoid delays
- Events are pushed from the production Vault to the DR sites as they happen



FAILOVER PROCESS: DISASTER RECOVERY COMPONENT

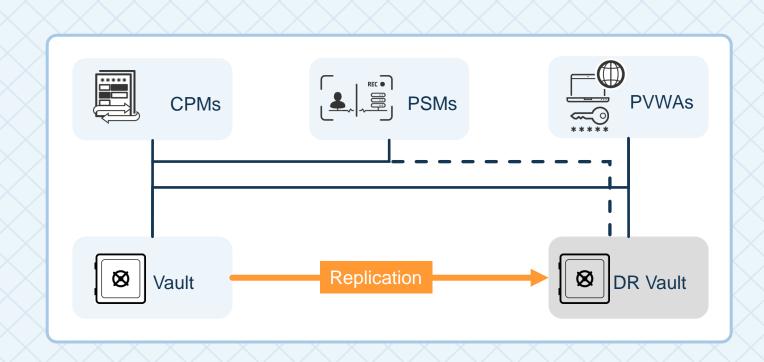
- When a failover is initiated the Disaster Recovery component will
 - Start the PrivateArk Server service
 - Start the CyberArk Event Notification Engine service
 - Stop the CyberArk
 Disaster Recovery service
- View the contrast in settings and services as described in the table shown here

$\times \times $	\times \times \times \times \times \times
<u>Normal Mode</u>	<u>Failover Mode</u>
Started	Stopped
Stopped	Running
Stopped	Running
PADR.ini FailoverMode=No	PADR.ini FailoverMode=Yes
	Started Stopped Stopped PADR.ini



FAILOVER PROCESS: COMPONENTS

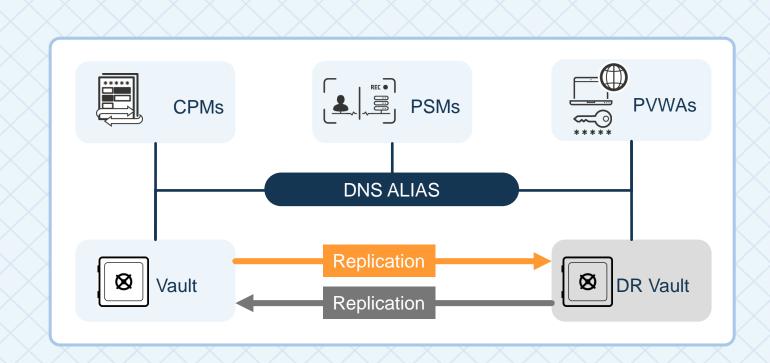
- CPMs should NEVER be configured for automatic failover due to the possibility of a split brain scenario
- PVWAs can be configured for automatic failover to allow users to access passwords without interruption
- Consult with CyberArk services to review PSM failover options





FAILOVER PROCESS: COMPONENTS

- A possible approach to avoiding split brain, is to use a DNS Alias for the vault to control which vault is used by the components
- Data generated on the DR Vault can be replicated from the DR Vault to the Primary Vault before bringing the Primary Vault back online
- DNS name changes and failback replication are manual processes and may extend the outage





DISASTER RECOVERY INSTALLATION

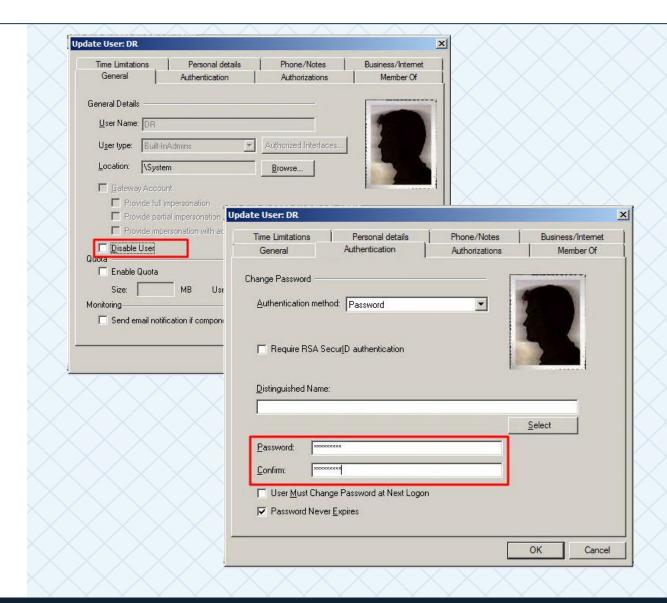
DISASTER RECOVERY VAULT PREREQUISITES

- A physical vault server with identical requirements to the primary vault
- CyberArk Vault software version must be the same exact version as the primary vault
- The same Operator Keys must be used on the DR Vault that were used on the primary vault
- A CyberArk license.xml file for DR must also be copied locally to the DR server.



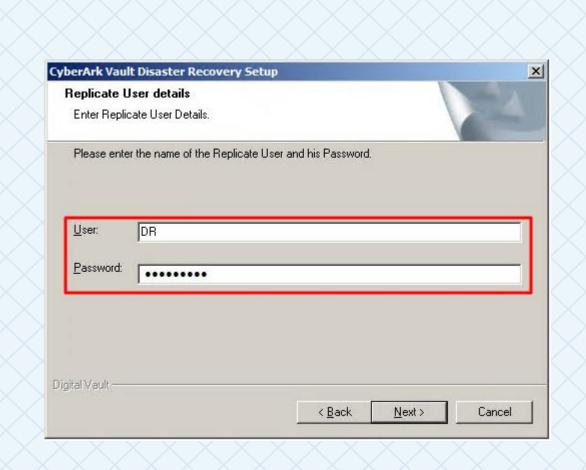
DISASTER RECOVERY INSTALL PROCESS

- The Disaster Recovery User (DR User) is a predefined User that is added automatically as an Owner to every Safe, and only has the access rights required to replicate the Safes
- Enable the DR user on the Primary Vault and set a password



DISASTER RECOVERY INSTALL PROCESS

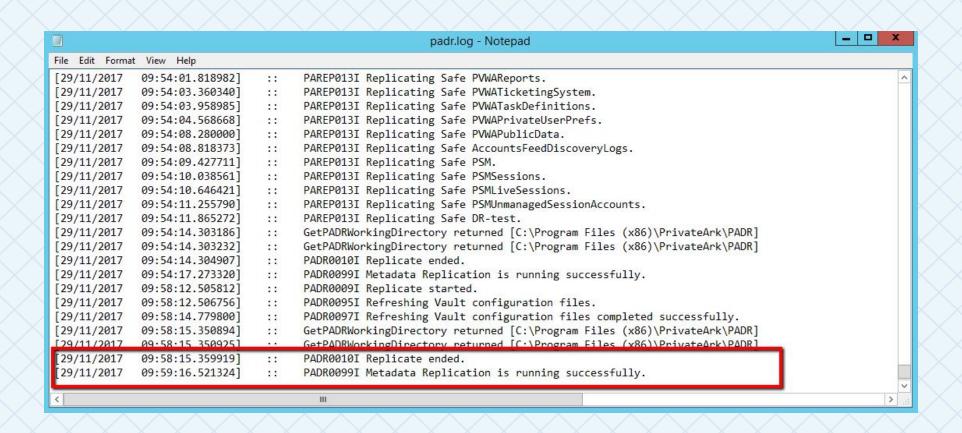
- Install the CyberArk Disaster Recovery software on the DR Vault
- When prompted for the Replicate User Details, provide the DR Username and password that you set for the DR user in the PrivateArk Client





DISASTER RECOVERY INSTALL PROCESS

Restart the DR Vault and verify that data replication ended successfully, and that the Metadata replication is running (PADR.log)





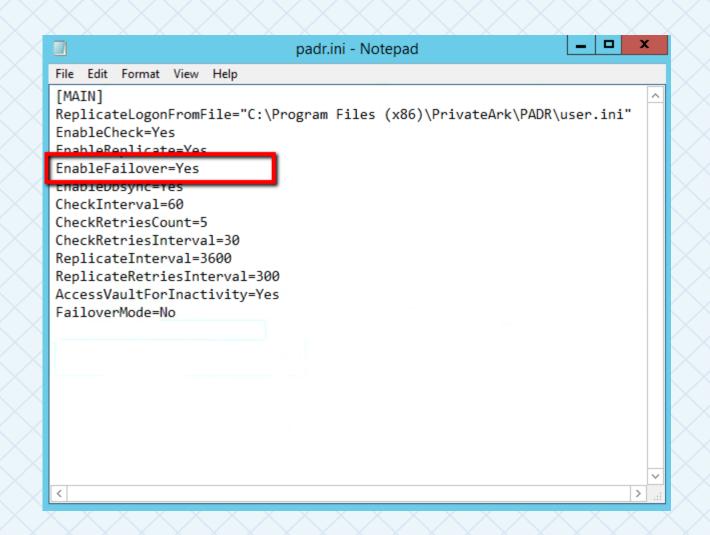
CONFIGURE PVWA/PSM COMPONENTS

- For high availability implementations and Disaster Recovery you can specify more than one Vault IP address in the vault.ini file of PVWA and PSM servers
- If these components cannot access the first Vault IP address, they will automatically try to access the next Vault IP address
- To enter multiple Vault IP addresses:
 - In the Vault.ini file, in the Address parameter, enter each Vault IP address separated by a comma
- There is no limit to the number of IP addresses that you can specify

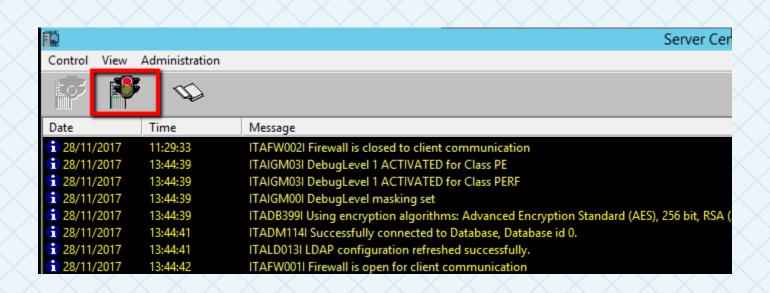


DISASTER RECOVERY AUTOMATIC FAILOVER

- A failover process is initiated when the DR Vault loses communication with the Production Vault for any reason
- To enable automatic failover confirm EnableFailover=yes in the PADR.ini (default)
- The parameter CheckRetriesCount= determines how many times the DR server will retry after a failure
- The parameter CheckInterval= determines how long to wait between checks

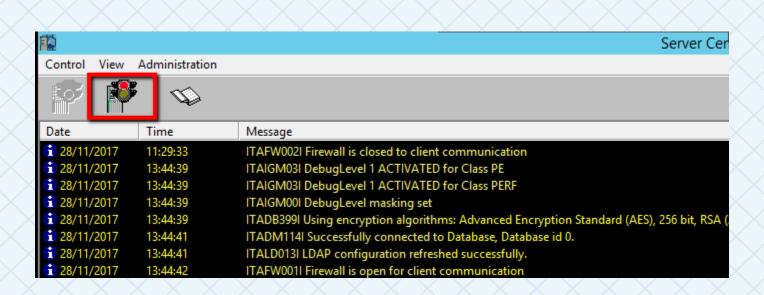


- The Primary Vault will respond to ICMP messages on the network, as long as the PrivateArk Server service is running
- The DR Vault monitors the Primary Vault status 1 of 2 ways. Via ICMP or the DR user will try to initiate Vault activity (default)
- This setting is configured in the PADR.INI file with parameter Access VaultForInactivity=Yes, to initiate Vault activity
- Update the vault to No to use ICMP



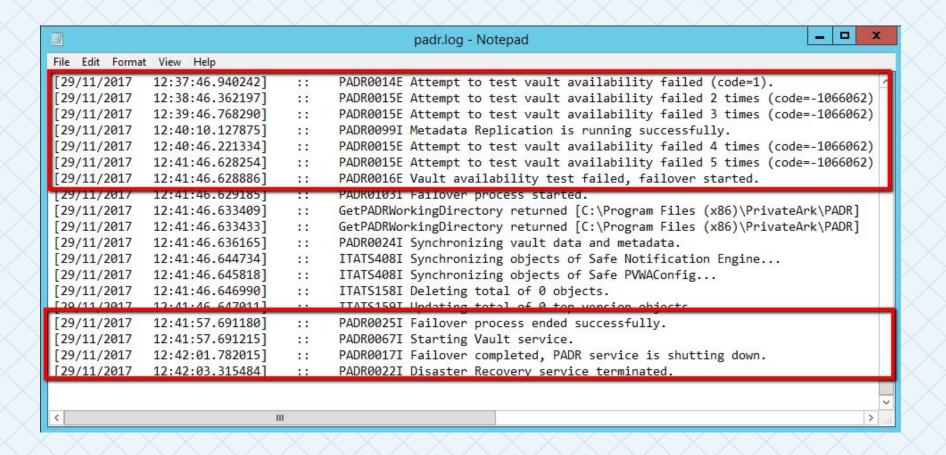


 To initiate an Automatic failover, stop the PrivateArk Server Service on the Primary Server and wait 5 minutes





Monitor the progress of the test by opening the PADR.LOG file and you can confirm that the DR Vault is testing the Primary Vaults availability, corresponding to the parameters set in the PADR.INI file







DISASTER RECOVERY MANUAL FAILOVER

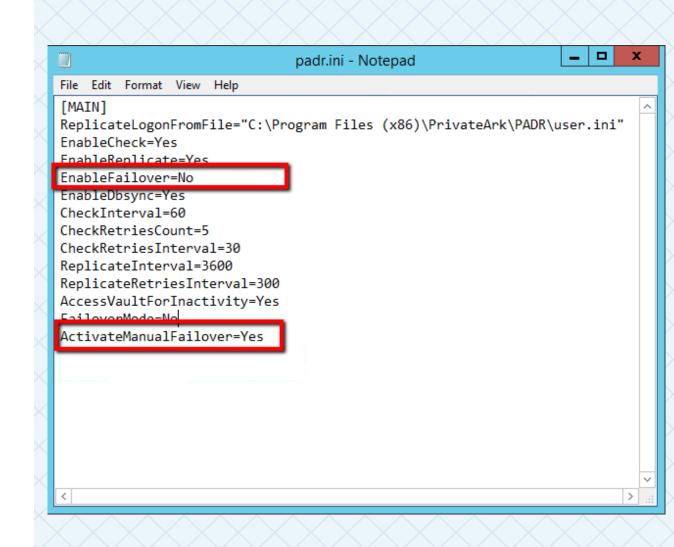
INITIATE A MANUAL DR FAILOVER

Edit PADR.INI

- set EnableFailover to No
- EnableDBSync parameter to Yes
- ActivateManualFailover to Yes
- Restart the CyberArk Vault Disaster Recovery service

DR failover then automatically runs the following process:

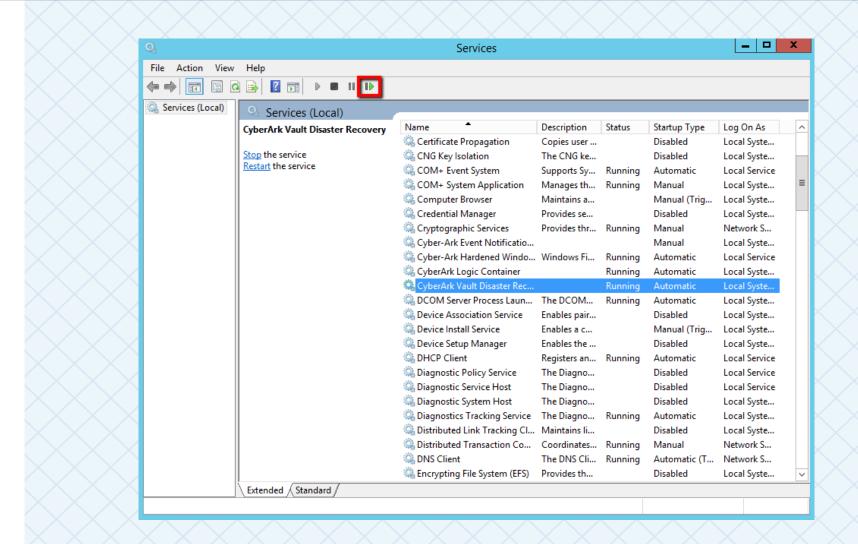
- Synchronize the Vault database
- Starts the PrivateArk Server service
- Starts the ENE service
- Stops the Disaster Recovery service





MANUAL FAILOVER

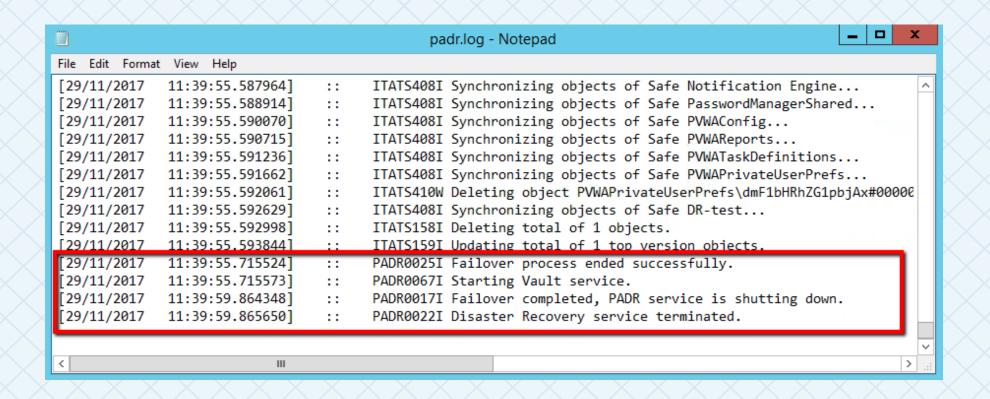
Restart the DR service





MANUAL FAILOVER

Verify that the DR Vault has been activated and that the DR service was stopped (PADR.log)

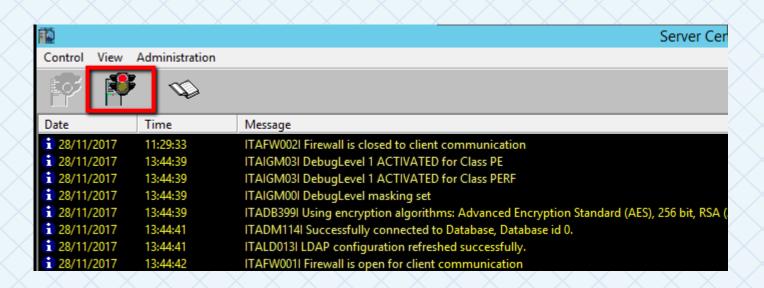






DISASTER RECOVERY RETURN TO NORMAL MODE

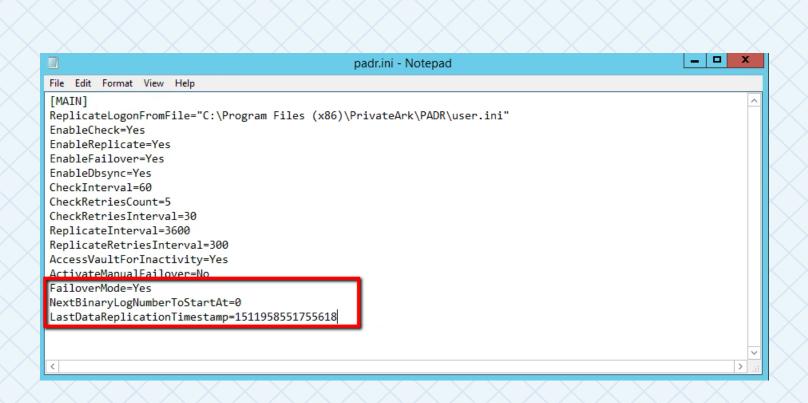
 Start the PrivateArk Server on the Primary Vault and stop the PrivateArk Server Service on the DR Vault





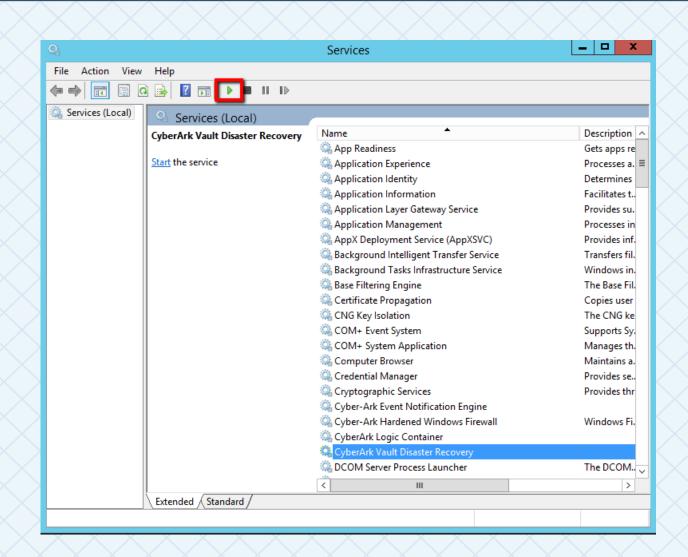
On the DR Vault server, edit the PADR.INI file and make the following changes

- Set FailoverMode=No
- Delete the last two lines in PADR.ini
- Deleting the last two lines in the file will force a full replication



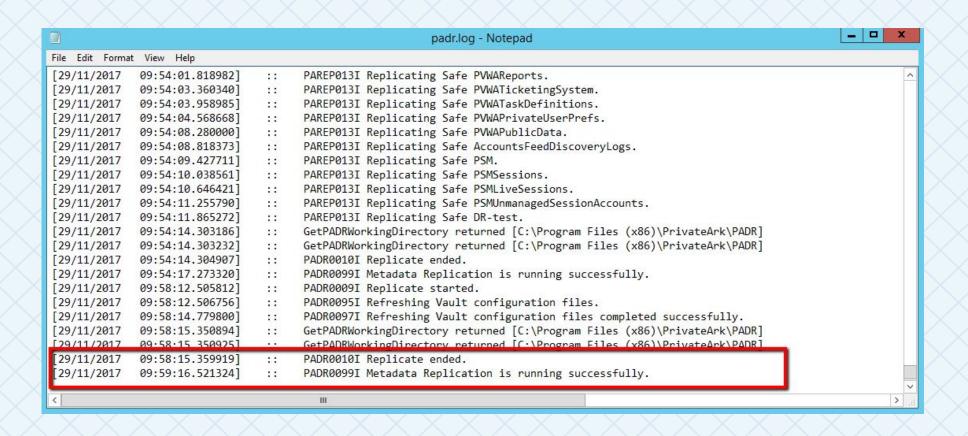


- Archive or delete the PADR.LOG file
- Start the CyberArk Vault
 Disaster Recovery Service
 on the DR Vault





Verify that the replication to the DR Vault ended successfully and that the metadata replication is running successfully by reviewing the PADR.log







THE VAULT BACKUP UTILITY AKA PRIVATEARK REPLICATOR

REPLICATE USE CASES

- Policy requires integration with Enterprise Backup Solution
- Policy requires granular point in time data protection
- Policy requires object level data protection



REPLICATE ARCHITECTURE

Direct Backup (Not Recommended)

- Module is installed on the Vault Server
- PAPreBackup.exe prepares the metadata on the Vault server for direct tape backup
- Warning: Installing a Backup Agent on the Vault may introduce vulnerabilities and is not recommended

Indirect Backup (Recommended)

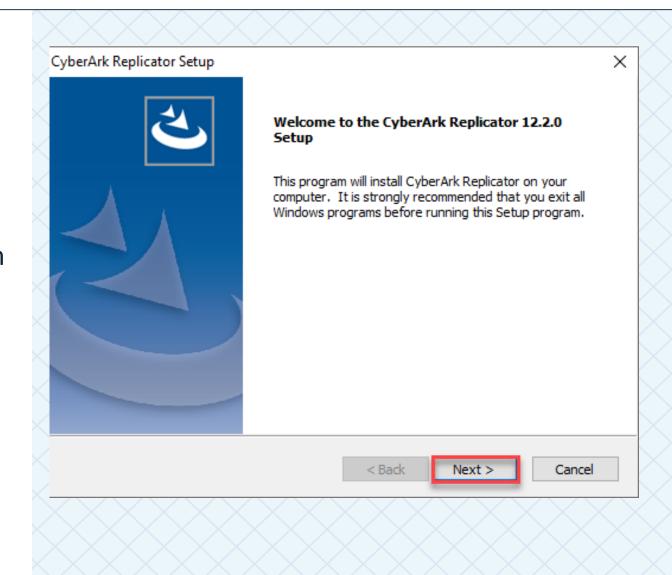
- Module is installed on any Server, typically the same server as other components
- PAReplicate.exe copies vault data as encrypted files to the domain server
- Enterprise Backup Software can then backup these files



INSTALL PRIVATEARK REPLICATOR

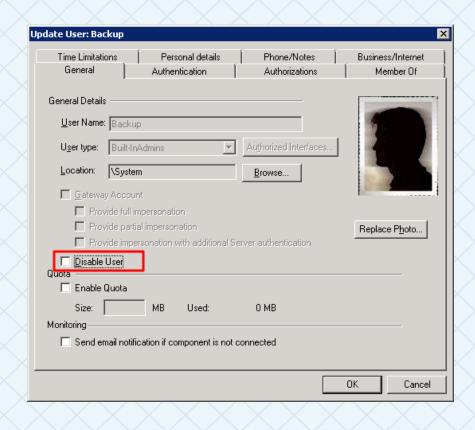
Before installing the Vault Backup utility, make sure that the backup server has the following features and capabilities:

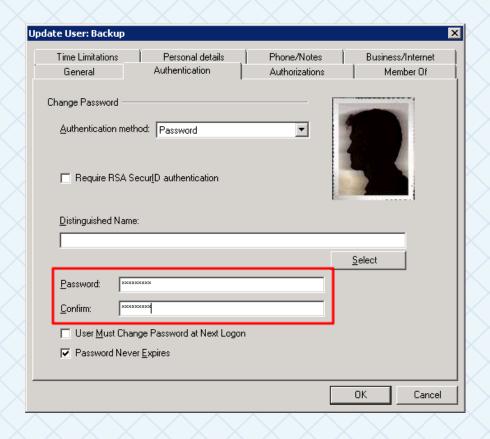
- At least the same disk space as the Vault database on an NTFS volume
- Accessibility by your Enterprise backup system
- Physical security that only permits authorized users to access it



INSTALL THE VAULT BACKUP UTILITY

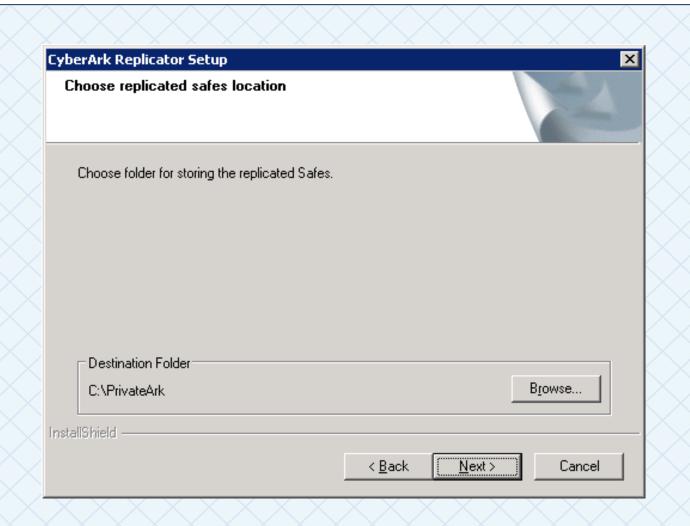
Enable the Backup User and Set initial Password on the Primary Vault







- Install the PrivateArk
 Replicator and specify a
 Location to store the data
- No services or agents are installed on the backup server





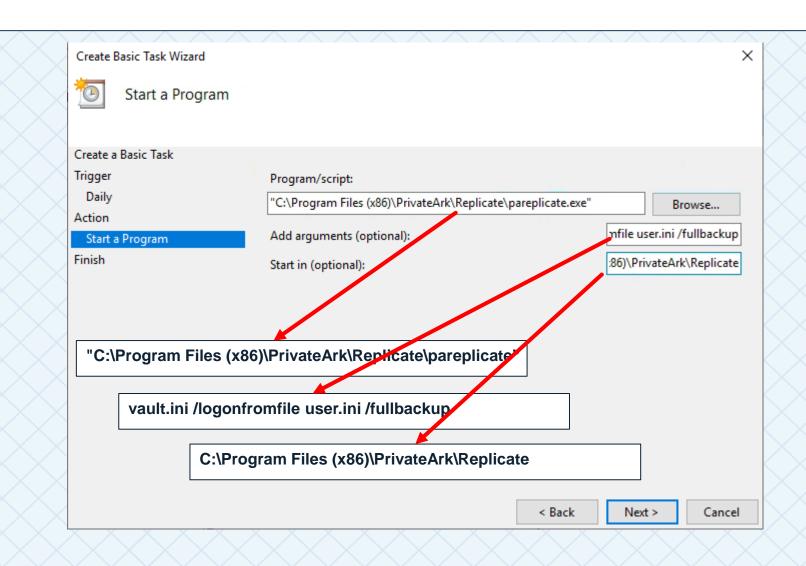
 Edit the Vault.ini to inform the PAReplicate utility the network address of the Vault server

```
■ Vault.ini 
       VAULT = "Demo Vault"
       ADDRESS=10.0.10.1
       # Additional parameters (optional)
       #TIMEOUT=30
                                          - Seconds to wait for a Vault to respond
       #AUTHTYPE=PA AUTH
                                          - Authentication method (PA AUTH, NT AUTH
       #NTAUTHAGENTNAME=
                                      - NT Authentication Agent Name
       #NTAUTHAGENTKEYFILE=
                                          - NT Authentication Key File Name
       #VAULTDN=
                                  - Vault's Distinguished Name (PKI Authentication
 15
 16
       #Proxy server connection settings - cannot be used together with BEHINDFIR
                                          - Possible values - HTTP, HTTPS, SOCKS4,
       #PROXYTYPE=HTTP
       #PROXYADDRESS=192.333.44.55
                                          - Proxy server IP address (mandatory when
       #PROXYPORT=8081
                                          - Proxy server IP Port
       #PROXYUSER=xxx
                                          - User for Proxy server if NTLM authenti-
                                          - Password for Proxy server if NTLM author
       #PROXYPASSWORD=VVV
       #PROXYAUTHDOMAIN=NT DOMAIN NAME
                                          - Domain for Proxy server if NTLM authen
 24
       #BEHINDFIREWALL=NO
                                          - Accessing the Cyber-Ark vault via a Fi:
 26
                                           - Use only HTTP 1.0 protocol. Valid eith
       #USEONLYHTTP1=NO
 28
       #NUMOFRECORDSPERSEND=15
                                           - Number of file records that require an
       #NUMOFRECORDSPERCHUNK=15
                                          - Number of file records to transfer tog
       #RECONNECTPERIOD=-1
                                          - Seconds to wait before session with Van
       #ENHANCEDSSL=NO
                                          - Enhanced SSL based connection (port 44:
                                       - Enable pre authentication secured session
       #PREAUTHSECUREDSESSION=NO
       #TRUSTSSC=NO
                                  - Trust self-sign certificates in pre authentica
 36
       #ALLOWSSCFOR3PARTYAUTH=NO
                                      - Are self-sign certificates allowed for 3rd
```

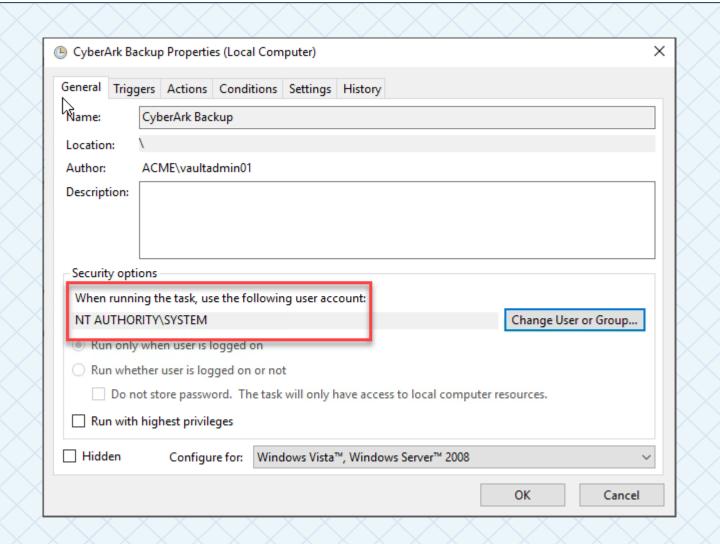


- Create a Credential File for the Backup User
- The Credential File is used by PAReplicate to authenticate to the Vault
- The password for the Backup user is changed periodically in the Vault

- The backup is launched at a command line using the PAReplicate.exe executable file
- A Scheduled Task should be created to launch the backup at a predetermined interval
- The syntax of the command as shown, specifies the vault.ini file and uses the logonfromfile and fullbackup switch

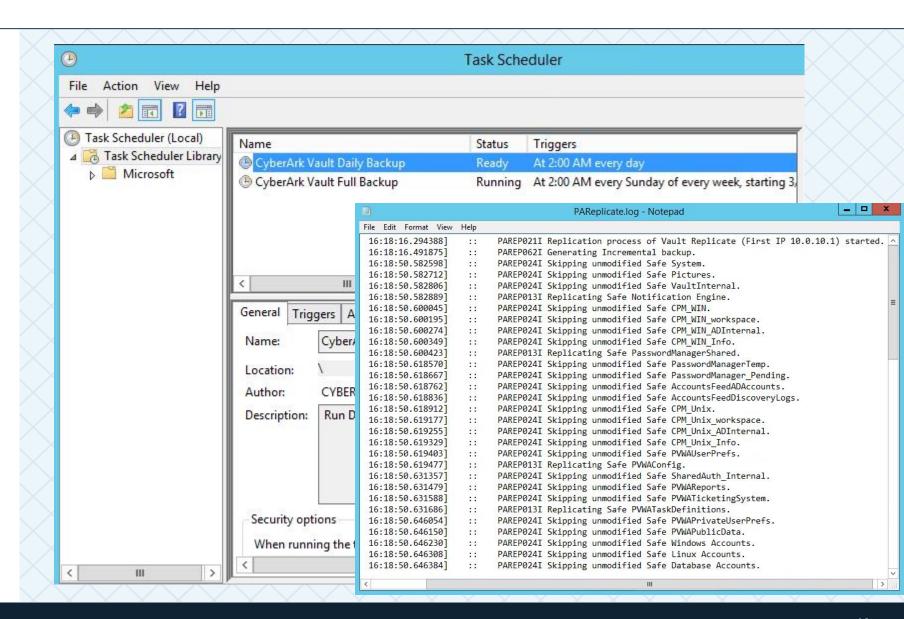


- Run the task using the SYSTEM account or a non-privileged service account
- Never run services or scheduled tasks using privileged accounts or accounts assigned to an individual!



PERFORMING REPLICATION

- Create a Windows Scheduled task
- One task running daily as an incremental backup will perform an initial full backup
- Each subsequent backup job will only backup changed files
- Logs can be found in the root of the \Replicate folder



PERFORMING RESTORE

- The PARestore utility enables you to restore Safes that have previously been backed up
- The Safe data files are restored to the PrivateArk\Restored Safes folder in the same structure as that in which they were backed up

```
::\Program Files (x86)\PrivateArk\Replicate>PARestore.exe Vault.ini dr /RestoreSafe Linux02 /TargetSafe LinuxRestor
             : *********

I restoring Metadata file backup-dump.sql.gz.

I Restoring file backup-dump.sql.gz.

I Restoring file backup-dump.sql.gz.

I Restoring Metadata file cfg.backup-enecredfile.ini.gz.

I Restoring Metadata file cfg.backup-enelpicationuser.pass.gz.

I Restoring Metadata file cfg.backup-replicationuser.pass.gz.

I Restoring Metadata file cfg.backup-replicationuser.pass.gz.

I Restoring file cfg.backup-replicationuser.pass.gz.

I out of 1 dump files restored successfully.

I out of 0 Binary Logs restored successfully.

I cout of 2 Configuration files restored successfully.

I Restoring file rootvroot.backup.#000000000001#.test.

I out of 1 files restored successfully.

I Synchronizing owners of Safe LinuxRestore.
ITATS414I Synchronizing owners of Safe LinuxRestore.
ITATS659I Setting user Administrator as owner of Safe LinuxRestore.
ITATS659I Setting user Master as owner of Safe LinuxRestore.
ITATS659I Setting user Batch as owner of Safe LinuxRestore.
ITATS659I Setting user Backup Users as owner of Safe LinuxRestore.
ITATS659I Setting user Auditors as owner of Safe LinuxRestore.
ITATS659I Setting user Operators as owner of Safe LinuxRestore.
ITATS659I Setting user DR Users as owner of Safe LinuxRestore.
ITATS659I Setting user Notification Engines as owner of Safe LinuxRestore.
ITATS659I Setting user PUWAGWAccounts as owner of Safe LinuxRestore.
ITATS659I Setting user PasswordManager as owner of Safe LinuxRestore.
ITATS408I Synchronizing objects of Safe LinuxRestore...
ITATS412I Moving restored object root\root.backup.#0000000000001#.test to Root\root.backup.#00000000000001#.test
PARST012I Restore process of Vault Restore (10.0.1.20) ended at Thu May 05 02:44:17 2016
```



PERFORMING RESTORE

- After the metadata backup files are restored, users will be able to work with the files immediately
- Only Users with the 'Restore All Safes' authorization in the Vault can restore a Safe



SUMMARY

In this session we covered:

- Disaster Recovery Deployment
- Backup Solution Deployment





THANK YOU