## Lucie Chevreuil

Los Angeles, CA | 530 965 7312 | Email: luciechev@proton.me | LinkedIn | Github

#### PROFESSIONAL SUMMARY

Software engineer with 2 years of professional and volunteer experience and an A.S. in Computer Science. Specialized in frontend development using JavaScript, TypeScript, React, Next.js, Vercel, and TailwindCSS. Proficient in building scalable, user-centric web applications and well-versed in additional technologies such as Golang, Python, Java, and C++.

#### **EDUCATION**

**Dec 2024** Associate of Science, Computer Science, Glendale Community College; Glendale, CA CompTIA IT Fundamentals Certification, Npower; Los Angeles, CA Nov 2023

Full Stack Coding Bootcamp, Coding Dojo; Burbank, CA

Bachelor of Arts, Economics and French, California State University; Chico, CA

May 2020

Oct 2022

### PROFESSIONAL AND VOLUNTEER EXPERIENCE

Fullstack Developer, Hack for LA; Los Angeles, CA (remote)

Jan 2024 to Current

- Facilitated the migration from HTML elements to MUI components, improving UI consistency and accessibility while streamlining future development for the project.
- Collaborated asynchronously through GitHub, managing issues, opening PRs, incorporating feedback, and investigating bugs to ensure timely and high-quality project updates.

Customer Support Representative, Groundwork Coffee; Los Angeles, CA

Sep 2024 to Current

- Assisted in the migration from SAP to NetSuite by mapping data, testing integrations, and ensuring seamless data transfer, reducing downtime and improving system efficiency.
- Automated workflows and data management with Google Scripts in Google Sheets, cutting manual effort by 30% and enabling faster decision-making.

Frontend Developer, Transient Labs; Los Angeles, CA (remote); <a href="transient.xyz">transient.xyz</a>

Aug 2023 to Sep 2024

- Boosted user growth by 5-10% MoM by contributing to the development of the landing page, which evolved into an active marketplace with integrated decentralized App interactions.
- Enhanced frontend reliability by developing reusable Storybook UI components, ensuring accessibility with React-Aria hooks, and deploying new versions of the Component Library via Vercel
- Collaborated with the Product team to verify Figma designs for accuracy, ensuring brand consistency and reducing design-to-development errors, which accelerated feature releases and improved platform quality.
- Improved SEO and user engagement with optimized Next.js routes and pre-rendering, boosting organic traffic by 15% and enhancing Core Web Vitals scores.
- Promoted code maintainability and user experience by implementing SCSS modules for encapsulated styles, standardizing styling with mixins, customizing Tailwind themes for branding, and creating custom animations with SCSS keyframes
- Supported high-value customer relationships by delivering custom projects, including React-Webflow integrations and Python-based metadata generation, driving client satisfaction and project success.

#### Fullstack Developer, MetaEngine; Los Angeles, CA (remote)

Dec 2022 to Aug 2023

- Gained stakeholder alignment by building and refining multiple iterations of React prototypes for decentralized IP management using Wallet Connect and Wagmi.
- Streamlined deployments with a CI/CD pipeline using Docker and Terraform, cutting deployment time by 40% and enabling scalable AWS infrastructure.
- Designed user interfaces in Figma and created marketing assets with Adobe Illustrator, driving stronger engagement across products and campaigns.

# Customer Service Representative, Coinbase Inc; Los Angeles, CA (remote)

Dec 2021 to June 2022

• Ensured client satisfaction and minimized risk by managing hundreds of escalated support cases for high-value clients with balances over \$100,000, resolving complex trade and DeFi transaction issues using block explorers and SQL querying in Snowflake.

#### **Customer Service Representative,** ZenLedger; Los Angeles, CA (remote)

July 2021 to Nov 2021

• Improved customer satisfaction scores by 20% by managing volume and inbox coverage, maintaining key high value customer relationships, updating and adding technical documentation

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• Increased product stability and user experience by flagging, compiling, and prioritizing critical bugs for the engineering team, enabling faster issue resolution.

### Customer Experience Lead, Service Response Partners; Chico, CA (remote)

June 2020 to July 2021

- Implemented dozens of customer support process improvements for Robinhood, LLC.
- Contributed to company-wide insights by co-authoring two official Robinhood Customer Experience reports, driving informed decision-making and improving customer satisfaction strategies.

#### **PROJECTS**

### GitHub Repository Search Program Github Repository, TechStack: Golang

• A terminal ran program that allows you to search for GitHub repositories using a keyword. It uses the GitHub API and displays repository details such as the name, owner, stars, and # of issues. The program is written in Go and requires a GitHub personal access token to authenticate API requests.

Gwei Check Live Site: gweicheck.app | Github Repository, TechStack: Python, Flask, SQL, Heroku

• Designed and developed a Django application within 8 days, integrating Blocknative API and a ClearDB database to provide users with real-time Ethereum transaction costs and an email alert system, while enhancing user experience with dynamic background color visualization.

Clipperton Island Yacht Club Live Site: <u>Deployed URL</u> | <u>Github Repository</u>, TechStack: React, Firebase, TailwindCSS

• Live website for the official Clipperton Island Yacht club. Visitors can read about the club, contact the admin, purchase merchandise, submit scientific forms, join as a member and order burgees.

Degree Progress Live Site: Deployed URL | Github Repository, TechStack: React, Vite, TailwindCSS, Firebase

• Mobile optimized website to log my Associate of Science Computer Science degree progress using multi-series pie chart from ChartsJS.

HabitHero Github Repository, TechStack: React, Nextjs, TailwindCSS

• A fullstack app with React/Next.js frontend and Prisma/SQLite backend, featuring a retractable sidebar, page routing, email subscription with validation, "Player" object storage, unit tests, and display of saved emails.

#### **HACKATHONS**

Note to Chef Github Repository, TechStack: React, Node.js, Reactstrap, Netlify

Winner of the Spirit of Girl Develop It GDI Hackathon 2022, Collaborated with a team of 9 developers to transform Figma
designs into a mobile-optimized React web app using Reactstrap, deployed on Netlify, and integrated Spoonacular API for
recipe data.

Class Connect Github Repository, TechStack: React, Node.js, Tailwind, MongoDB

• 2nd place at Girl Develop It GDI Hackathon 2023, integrated with VideoSDK to enable classroom style video conferencing in 1 week of development.