# LENDING CLUB CASE STUDY

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# Flow of Analysis

- Business Understanding & Problem Statement
- Data Preparation
- Univariate and Segmented Univariate Analysis
- Bivariate Analysis
- Conclusion/Observations
- Recommendations

# **Business Understanding & Problem Statement**

# **Business Understanding**

A Consumer Finance Company which specializes in lending various types of loans to various customers has to make a decision whenever it receives a loan request

When a person applies for a loan, there are **two types of decisions** that could be taken by the company:

- 1.Loan accepted
- 2.Loan denied

There are 3 possible scenarios when a loan gets approved:

- 1. Fully Paid
- 2. Charged Off
- 3. Current

Fully Paid: When the applicant fully pays the loan amount along with the interests

Charged Off: When the applicant has not paid the installments for a longer period

Current: When the applicant is still in the process of paying the installments

# **Problem Statement**

Two **types of risks** are associated with the bank's decision:

- 1. If the applicant is **likely to repay the loan**, then not approving the loan results is a **loss of business** to the company
- 2. If the applicant is **not likely to repay the loan,** i.e. he/she is likely to default, then approving the loan may lead to a **financial loss** for the company

The Consumer Finance Company has provided applicant's dataset from 2007 to 2011 for loans that were approved with details like whether the loan was charged off or fully paid.

The aim is to analysis all the variables in the given dataset and identify right patterns which indicate if a person is likely to fully pay the loan amount or will become a defaulter.

This in turn will help in taking the right actions such as denying the loan, reducing the amount of loan, lending (to risky applicants) at a higher interest rate, etc.

# **Case Study Objective:**

Identification of risky loan applicants using EDA is the aim of this case study

# **Dropping Variables – I: (Data Based)**

# **Drop the columns with:**

#### with all empty columns

'mths_since_last_major_derog'	'mo_sin_rcnt_rev_tl_op'
'annual_inc_joint'	'mo_sin_rcnt_tl'
'dti_joint'	'mort_acc'
'verification_status_joint'	'mths_since_recent_bc'
'tot_coll_amt'	'mths_since_recent_bc_dlq'
'tot_cur_bal'	'mths_since_recent_inq'
'open_acc_6m'	'mths_since_recent_revol_delinq'
'open_il_6m'	'num_accts_ever_120_pd'
open_il_12m'	'num_actv_bc_tl'
'open_il_24m'	'num_actv_rev_tl'
'mths_since_rcnt_il'	'num_bc_sats'
'total_bal_il'	'num_bc_tl'
'il_util'	'num_il_tl'
open_rv_12m'	'num_op_rev_tl'
'open_rv_24m'	'num_rev_accts'
'max_bal_bc'	'num_rev_tl_bal_gt_0'
'all_util'	'num_sats'
'total_rev_hi_lim'	'num_tl_120dpd_2m'
'inq_fi'	'num_tl_30dpd'
'total_cu_tl'	'num_tl_90g_dpd_24m'
'inq_last_12m'	'num_tl_op_past_12m'
'acc_open_past_24mths'	'pct_tl_nvr_dlq'
'avg_cur_bal'	'percent_bc_gt_75'
'bc_open_to_buy'	'tot_hi_cred_lim'
'bc_util'	'total_bal_ex_mort'
'mo_sin_old_il_acct'	'total_bc_limit'
'mo_sin_old_rev_tl_op'	'total_il_high_credit_limit'
·	

#### with only 1 distinct value

'pym	nt_plan'
'initia	al_list_status'
'polic	cy_code'
'char	geoff_within_12_mths'
'delir	ıq_amnt'
'appl	ication_type'
'colle	ections_12_mths_ex_med
'acc_	now_deling'
'tax_	liens'

# Reasoning:

- 1. If a variable is completely empty, it is not required for analysis
- 2. If the variable has only 1 unique value, it is of no significance in our analysis

# **Dropping Variables – II: (Business Based)**

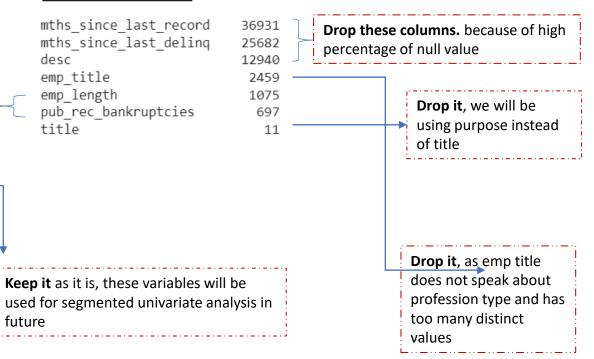
revol_bal	
revol_util	
out_prncp	
out_prncp_inv	
total_pymnt	
total_pymnt_inv	These variables are
total_rec_prncp	applicable only after the
total_rec_int	loan is approved.
total_rec_late_fee	DROP THESE COLUMNS!!!
recoveries	Ditor Triese Colorino
collection_recovery_fee	
last_pymnt_d	
last_pymnt_amnt	
last_credit_pull_d	

# Reasoning:

1. Variables not available before the applicant's loan request is approved is of no use for the lender in it's decision making

# **Missing Values**

#### **Columns & null counts**

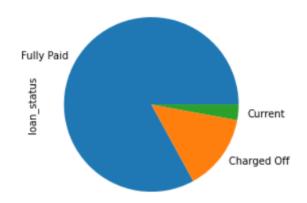


# **Remaining Columns For Analysis**

Column Name	Description	
id	A unique LC assigned ID for the loan listing.	
member_id	A unique LC assigned to for the borrower member.	
member_iu	A unique to assigned id for the borrower member.	
	The listed amount of the loan applied for by the borrower. If at some point in time, the	
loan_amnt	credit department reduces the loan amount, then it will be reflected in this value.	
funded amnt	The total amount committed to that loan at that point in time.	
funded_amnt_inv	The total amount committed by investors for that loan at that point in time.	
	The number of payments on the loan. Values are in months and can be either 36 or	
term	60.	
int_rate	Interest Rate on the loan	
installment	The monthly payment owed by the borrower if the loan originates.	
grade	LC assigned loan grade	
sub_grade	LC assigned loan subgrade	
	Employment length in years. Possible values are between 0 and 10 where 0 means	
emp_length	less than one year and 10 means ten or more years.	
	The home ownership status provided by the borrower during registration. Our values	
home_ownership	are: RENT, OWN, MORTGAGE, OTHER.	
annual_inc	The self-reported annual income provided by the borrower during registration.	
	Indicates if income was verified by LC, not verified, or if the income source was	
verification_status	verified	
issue_d	The month which the loan was funded	
loan_status	Current status of the loan	
purpose	A category provided by the borrower for the loan request.	
zip_code	The first 3 numbers of the zip code provided by the borrower in the loan application.	
addr_state	The state provided by the borrower in the loan application	
	A ratio calculated using the borrower's total monthly debt payments on the total debt	
	obligations, excluding mortgage and the requested LC loan, divided by the borrower's	
dti	self-reported monthly income.	
pub_rec_bankruptcies	Number of public record bankruptcies	
open_acc	The number of open credit lines in the borrower's credit file.	
pub_rec	Number of derogatory public records	
total_acc	The total number of credit lines currently in the borrower's credit file	
	The number of 30+ days past-due incidences of delinquency in the borrower's credit	
delinq_2yrs	file for the past 2 years	

Note: From 111 columns we have reduced the number of columns to 26

# Remove Rows - I



Univariate analysis of Loan status

#### **Observation:**

The above pie chart shows there are 3 distinct values for loan status:

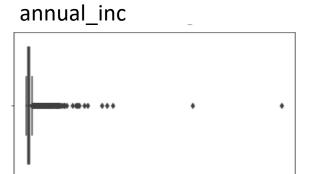
- 1. Charged Off
- 2. Fully Paid
- 3. Current

Loan Status Current does not have any significance in our analysis, Only dataset related to Fully Paid and Charged Off will help in our analysis

#### Action:

Drop the rows with loan status = "Current"

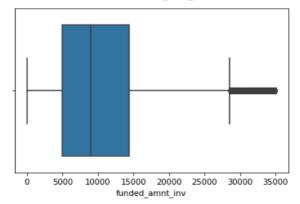
# **Outlier Detection - I**



count	3.971700e+04
mean	6.896893e+04
std	6.379377e+04
min	4.000000e+03
25%	4.040400e+04
50%	5.900000e+04
75%	8.230000e+04
max	6.000000e+06

anything above 85 percentile is considered outlier (100K)

# funded\_amount\_inv



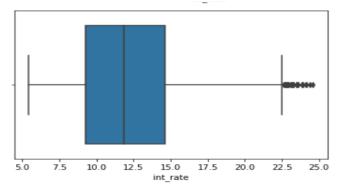
count	39717.000000
mean	10397.448868
std	7128.450439
min	0.000000
25%	5000.000000
50%	8975.000000
75%	14400.000000
max	35000.000000

anything above 95 percentile is considered outlier (25K)

# **Data Preparation - IV**

# **Outlier Detection - II**

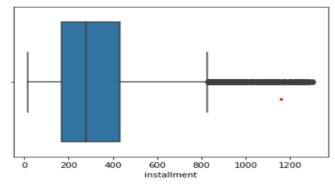
# int\_rate



count	39717.000000
mean	12.021177
std	3.724825
min	5.420000
25%	9.250000
50%	11.860000
75%	14.590000
max	24.590000

anything above 95 percentile is considered outlier (20% approx.)

# installment



count	39717.000000
mean	324.56192
std	208.87487
min	15.69000
25%	167.02000
50%	280.22000
75%	430.78000
max	1305.19000

anything above 95 percentile is considered outlier (800 approx.)

# **Data Cleaning - I**

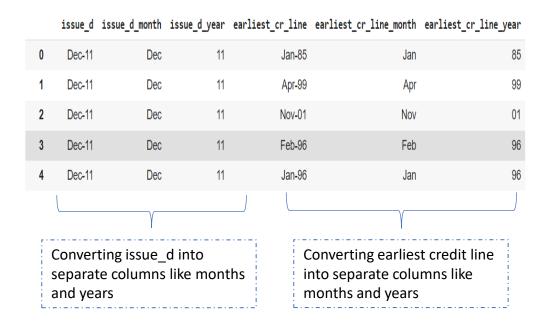
- 1. Check if the ints and floats are ints and floats respectively and not objects
- 2. Check for int columns with symbols like %, remove them special chars from percentage fields and make it a float
- 3. Check for date variables and convert to datetime

В	efore	Af	ter
	int_rate	:	int_rate
0	10.65%	0	10.65
1	15.27%	1	15.27
2	15.96%	2	15.96
3	13.49%	3	13.49
4	12.69%	4	12.69
	issue_d	issue_d_month	issue_d_year
0	Dec-11	Dec	11
1	Dec-11	Dec	11
2	Dec-11	Dec	11
2	De0-11	Dec	11
3	Dec-11	Dec	11

Before		After	
10+ years < 1 year 2 years 3 years 4 years 5 years 1 year 6 years 7 years 8 years 9 years	8879 4583 4388 4095 3436 3282 3240 2229 1773 1479 1258	10 0 2 3 4 5 1 6 7 8 9	8879 4583 4388 4095 3436 3282 3240 2229 1773 1479 1258 1075
Removed <, +, years from the emp_length column			

# **Data Preparation - IV**

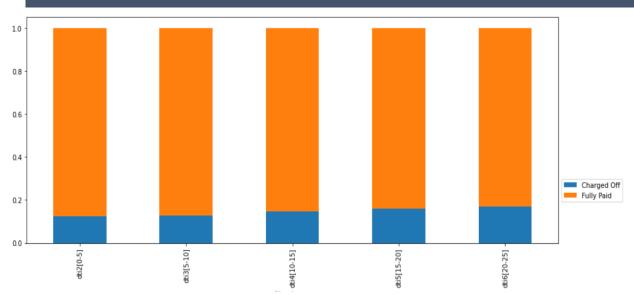
# **Derived Variable – (Date Based)**



# <u>Derived Variable – (Range Based)</u>

	interest_category	int_rate		funded_amnt_inv_category	funded_amnt_inv
0	ir4[10.0-15.0]	10.65	0	fa2[0.0-10.0]K	4975.0
1	ir5[15.0-20.0]	15.27	1	fa2[0.0-10.0]K	2500.0
2	ir5[15.0-20.0]	15.96	2	fa2[0.0-10.0]K	2400.0
			3	fa3[10.0-20.0]K	10000.0
3	ir4[10.0-15.0]	13.49	5	fa2[0.0-10.0]K	5000.0
4	ir4[10.0-15.0]	12.69			
	annual_inc_category	annual_inc		monthly_installment_cate	gory installment
0	Inc3[20.0-40.0]K	24000.0	0	Inst3[100.0-20	00.0] 162.87
1	Inc3[20.0-40.0]K	30000.0	1	Inst2[0.0-10	00.0] 59.83
2	Inc2[0.0-20.0]K	12252.0	2	Inst2[0.0-10	00.0] 84.33
3	Inc4[40.0-60.0]K	49200.0	3	Inst5[300.0-46	00.0] 339.31
4	Inc6[80.0-100.0]K	80000.0	4	Inst2[0.0-10	00.0] 67.79
	dti_category	dti		open_acc_total_per_range o	open_acc_total_per
0	dti7[25-30]	27.65	0	ot5[30-40]	33.333333
1	dti2[0-5]	1.00	1	ot9[70-80]	75.000000
2	dti3[5-10]	8.72	2	ot4[20-30]	20.000000
3	dti6[20-25]	20.00	3	ot4[20-30]	27.027027
4	dti5[15-20]	17.94	4	ot5[30-40]	39.473684

# UNIVARIATE AND SEGMENTED UNIVARIATE ANALYSIS



The stacked chart depicts the ratio of charged off member count and fully paid member counts for each dti bucket. This does not show the spike clearly, so refer the line chart for clarity

#### What is DTI?

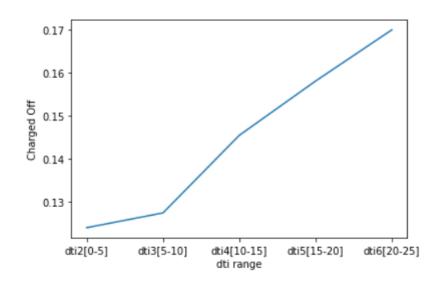
• The debt-to-income (DTI) ratio is the percentage of your gross monthly income that goes to paying your monthly debt payments and is used by lenders to determine your borrowing risk.

#### **Conclusion:**

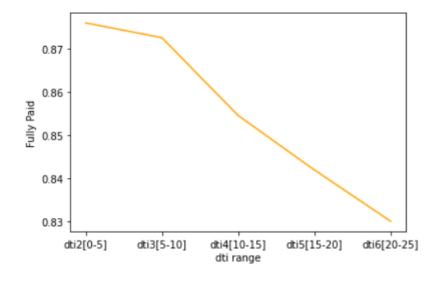
• Lower the DTI value, lower the chance of defaulting, Higher the value of DTI higher the chances of defaulting

#### **Recommendations:**

- If the DTI value is high, lenders can think of either not approving the loan or think of reducing the loan amount, if other variables are not putting red flags
- If the DTI ratio is high, lenders can look at other variables more carefully like cost of living in a particular place, annual income trends over the years (up or down?)
- If the DTI ratio is low, lenders can approve the loan if there are no red flags from other driver variables

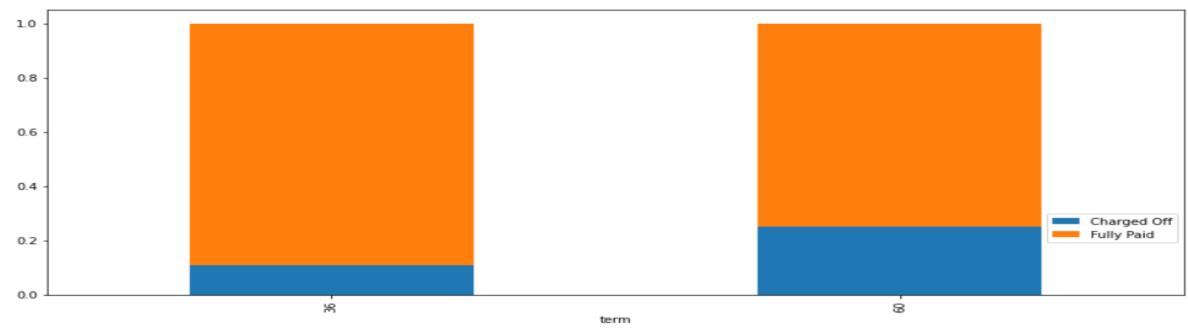


The above line chart depicts the rise in ratio (percentage) of charged off member count when it moves from a lower bucket to a higher bucket



The above line chart depicts the fall in ratio (percentage) of fully paid member count when it moves from a lower bucket to a higher bucket

NOTE: DTI values has been put into multiple buckets (increment of 5) like [0-5],[5-10],[10-15] and so on.



The stacked chart depicts the ratio of charged off member count to fully paid member counts for each available loan term.

#### **Loan Terms:**

• The number of payments on the loan. Values are in months and can be either 36 or 60.

#### **Recommendations:**

 Incase there are other variables showing red flags, then the lender can go for a shorter term considering factors like the current annual income is high or if one foresee a recession or rise in real estate price in the current locality

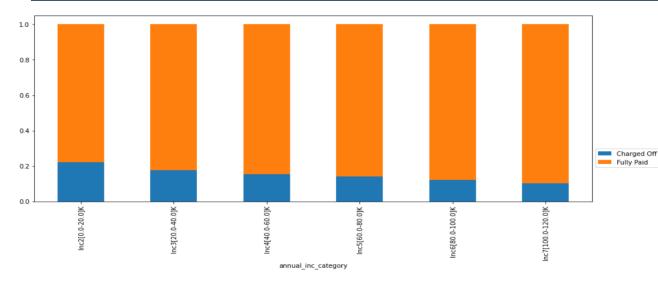
#### **Conclusion:**

- · Lower the loan terms lower the chances of loan amount being charged off
- · Higher the loan terms higher the chances of loan amount being charged off

5 years is a bigger term in comparison to 3 years, lot of factors change in these extra 2 years. Recession might come in, loss of job, annual income might come down, relocating to a higher cost of living city, increase in home rents, inflation, change in government, new regulations are all possible reasons for increase in number of loan defaulter with higher loan terms

# **Annual Income**





The stacked chart depicts the ratio of charged off member count and fully paid member counts for each annual income bucket. This does not show the spike clearly, so refer the line chart for clarity

#### **Annual Income:**

• The self-reported annual income provided by the borrower during registration.

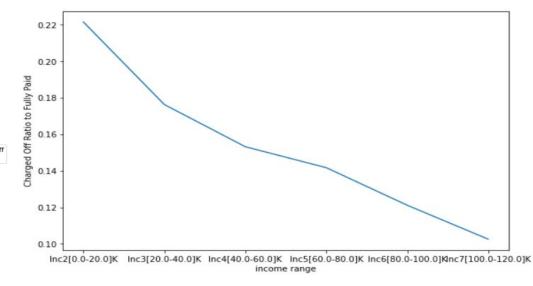
#### **Conclusion:**

- Lower the Annual Income range, higher the chance of defaulting, Higher the Annual Income range, lower the chances of defaulting
- · Negative correlation detected

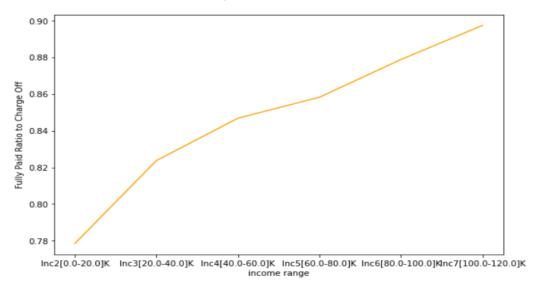
#### **Recommendations:**

 Annual Income high definitely is a major factor for loan approval, but along with the Annual Income, do consider the DTI and Ioan mount to Annual Income Ratio as well

NOTE: Annual Income values have been put into multiple buckets (increment of 20K like [0-20]K,[20-40]K,[40-60]K and so on.

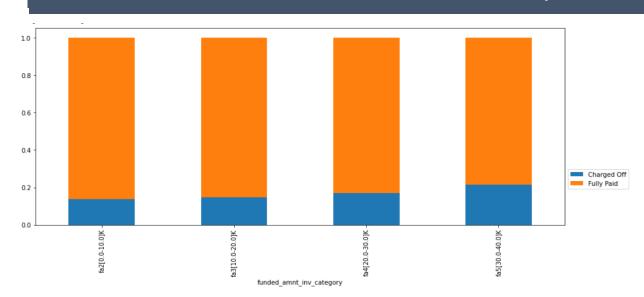


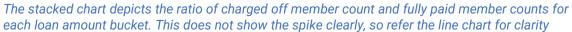
The above line chart depicts the fall in ratio (percentage) of charged off member count when it mov from a lower income bucket to a higher income bucket



The above line chart depicts the rise in ratio (percentage) of fully paid member count when it moves from a lower income bucket to a higher income bucket

# **Loan Amount (Funded Amount Investor)**





#### **Funded Amount Inv:**

· The final loan amount that gets approved.

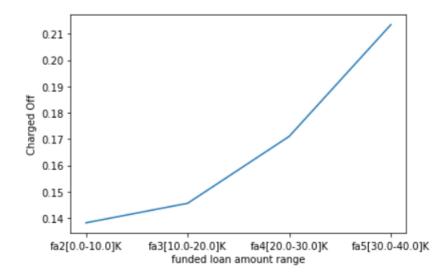
#### **Conclusion:**

· Higher the fund amount higher is the risk of defaulting

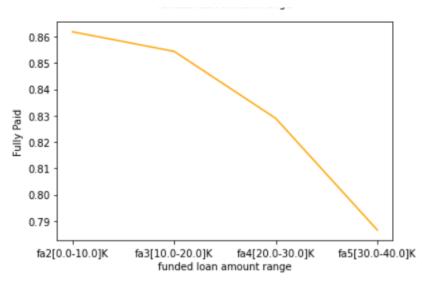
#### **Recommendations:**

• If there more red flags along with a high loan demand, then reject the loan amount or reduce the loan amount

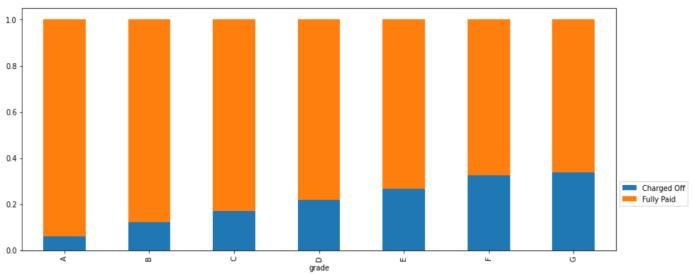
NOTE: loan amount values have been put into multiple buckets (increment of 10K like [0-10]K,[10-20]K,[20-30]K and so on.



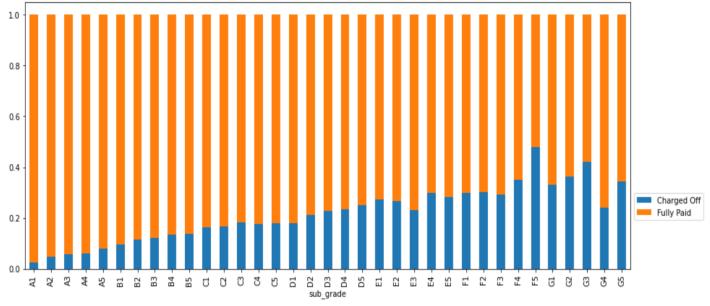
The above line chart depicts the fall in ratio (percentage) of charged off member count when it moves from a lower loan amount bucket to a higher loan amount bucket



The above line chart depicts the rise in ratio (percentage) of fully paid member count when it moves from a lower loan amount bucket to a higher loan amount bucket



The stacked chart depicts the ratio of charged off member count and fully paid member counts for each GRADE. The rise in chance od defaulting a loan is clearly visible with increase in grade



The stacked chart depicts the ratio of charged off member count and fully paid member counts for each SUB-GRADE.

#### **Grade & Sub-Grade:**

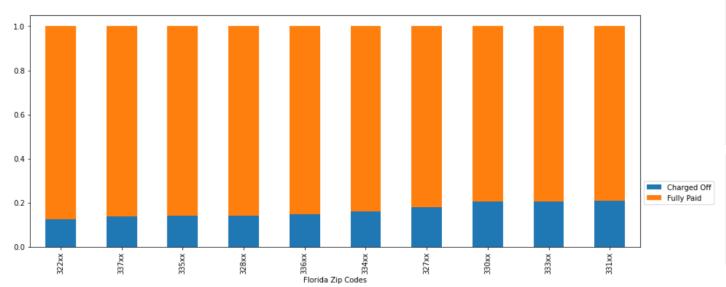
· LC assigned loan grade and sub-grade

#### Conclusion:

- As we move from lower grade A to higher grade G, there is a good spike in the ratio of number of charged off members to number fully paid members
- Similarly, as we move from lower grade A to higher grade G, there is a good decline in the ratio of number fully paid members to number of charged off members
- So, chances of defaulting increases with higher grades and lower grades ensures higher possibilities of loan payment
- Similar trend is seen among sub grades within grades. Within a Grade, even if we move from 1 to 5 sub grade, the possibility of defaulting a loan is higher (in maximum case)

NOTE: In Chart 2...There are few exceptions where lower sub grades have higher ratio of charge off member counts specially in grade G. But Grade G has very few data size. That could be a possible reason

The stacked chart depicts the ratio of charged off member count and fully paid member counts for each STATE.



The stacked chart depicts the ratio of charged off member count and fully paid member counts for each Zip Code withing Florida.

#### **Address State:**

State Code for the US states

#### Zip Code:

 First three characters of a zip code, can be useful in identifying a county or a city, if not the exact place

#### Conclusion:

 The first chart "address state vs Charged off/Fully Paid ratio chart" has no trends as such

# BUT,

If we further drill down to Zip Codes, we can see the below trend From the first chart let us consider Florida which is at higher risk of getting charged off

Then let us plot a ratio chart for all the zip codes in Florida. Below is the observation:

322XX is Jacksonville FL, which is at a lower risk of defaulting where as

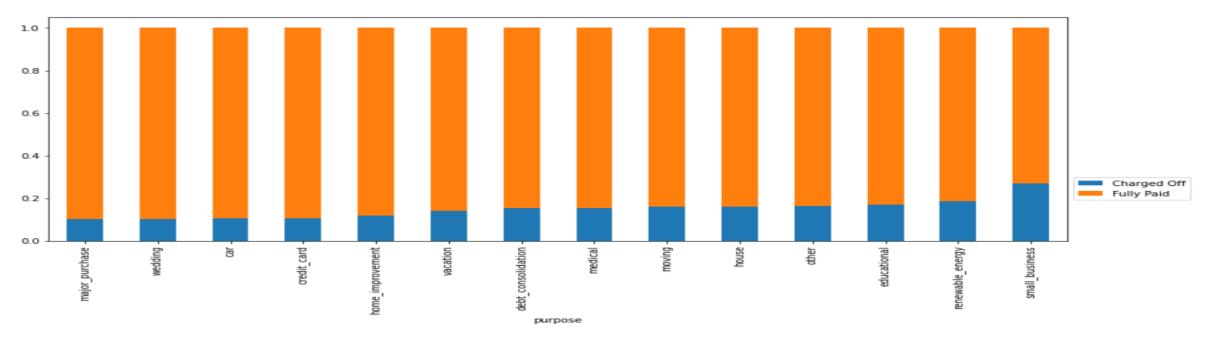
331XX is Miami FL, which is at higher risk of defaulting
The cost of living in Miami, FL is 20.5% higher than in Jacksonville, FL
Employers in Miami, FL typically pay 2.7% more than employers in
Jacksonville, FL for the same type of job

HIGHER COST OF LIVING PLACES ARE MORE LIKELY TO BE DEFAULTERS

#### **Recommendation:**

Add a new dataset which has city and it's cost of living or a rank in terms of cost of living or some other metrics like average home rent in that county or city, which can give us some scope for analysis. Then map it against annual income.

NOTE: For chart1, we have excluded states with member counts < 300 and for chart 2 we have excluded zip codes with member count < 100



The stacked chart depicts the ratio of charged off member count to fully paid member counts for each available loan term.

#### Purpose of loan:

• A category provided by the borrower for the loan request.

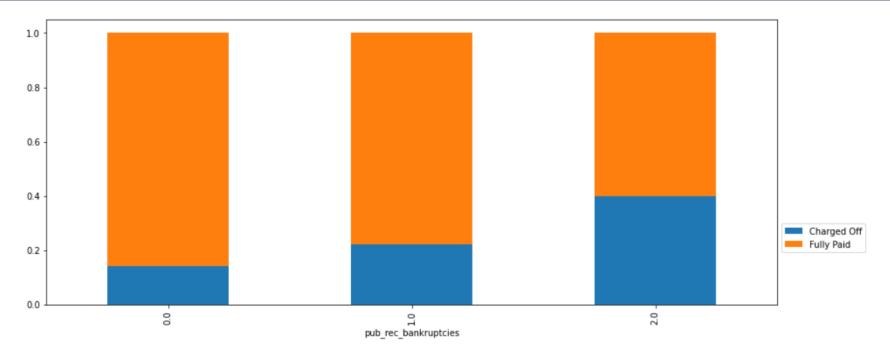
#### **Recommendations:**

 In case the loans are for business purpose, have options of recovering back from assets like home owned by the loan requestor. Have a proper background check to find out how successful the requestor has been in previous businesses. Also deep digger into the business to find out the probability of the business getting successful. Figure out who are the competitors of that business. Figure out how niche is that business.

#### **Conclusion:**

Smaller business seems to be having a higher risk of getting charged off in comparison to loans taken for personal purposes like wedding and car

Business related loans are always at higher risks as loan payments are often related to the profit made



The stacked chart depicts the ratio of charged off member count to fully paid member counts for each available loan term.

#### pub\_rec\_bankruptcies:

- · Number of public record bankruptcies.
- Filing for bankruptcy is a legal process that either reduces, restructures or eliminates your debts.

#### **Recommendations:**

For people who have a public record of bankruptcy filed on previous occasions
of debt non clearance, check how much relaxation they received post filing of
bankruptcy. If the restructured debt amount fits the new loan request (as long as
any other driver variables are not giving any red flags), then go ahead with the
loan approval else reject the loan request or lower the loan amount

#### **Conclusion:**

People with 0 bankruptcies are lesser prone to loan defaulting than people with bankruptcies files. This variable clearly indicates that in previous occasions the loan requestors have failed to pay back the entire money and filed bankruptcy to reduce or eliminate the prior debts

So, clearly they have failed before and are likely to fail again based on the prior history of loan payment

The stacked chart depicts the ratio (percent) of charged off member count to fully paid member counts for each interest range

#### **INTEREST RATE:**

- Interest Rate on the loan
- Interest Rates have categorized into multiple buckets like [5-10],[10-15],[15-20] and so on....

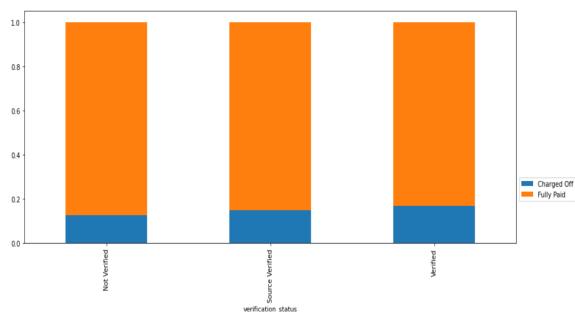
#### **Conclusion:**

- The Lenders here are doing the correct thing by increasing the interest rates of risky loan requests in order to mitigate the risk of loan defaulting
- Average interest rates for small business is around 13% and it has appeared loans for small business are at higher risks of defaulting

#### **Recommendation:**

• Further increase the interest rates for risky loans for purposes like small business (may be around 20 to 25% range)

purpose	average interest rates
car	10.530097
major_purchase	10.843064
vacation	10.856089
home_improvement	11.400265
renewable_energy	11.437573
medical	11.492121
moving	11.563619
educational	11.650831
credit_card	11.701173
other	11.815111
wedding	11.885544
house	12.228136
debt_consolidation_	12.487890
small_business	13.009048



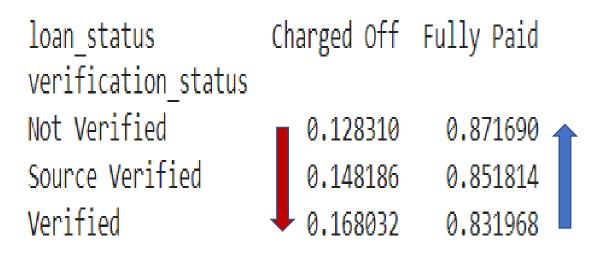
The stacked chart depicts the ratio of charged off member count to fully paid member counts for each available loan term. But the spike is not clear here

#### **VERIFICATION STATUS:**

 Indicates if income was verified by LC, not verified, or if the income source was verified

#### **Recommendations:**

 FRAUD ALERT: AUDIT YOUR VERIFICATION INTERNAL DEPARTMENT/PARTNERS/EXTERNAL SOURCES, IF GUILTY CHANGE THEM



The above pivot chart clearly depicts the ratio of charged off member counts and fully paid member counts for different verification status

#### **Conclusion:**

The above chart clearly shows the members with verified sources are more likely to default in comparison to non-verified sources, which is really strange as the purpose of verification is to reduce the number of defaulters

# **DRIVER VARIABLES FOR BIVARIATE ANALYSIS**

We concluded from the univariate analysis that the following columns are strong indicators to identify loan defaulters.

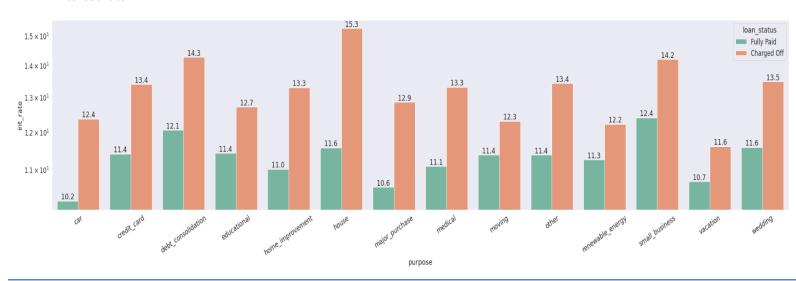
- DTI
- Interest rate
- Purpose
- Grade
- Loan amount/funded amount by investor
- Term
- Annual income

Loan Status appears to be the key column.

# **BIVARIATE ANALYSIS-I**

#### Variables:

- Purpose
- Interest rate

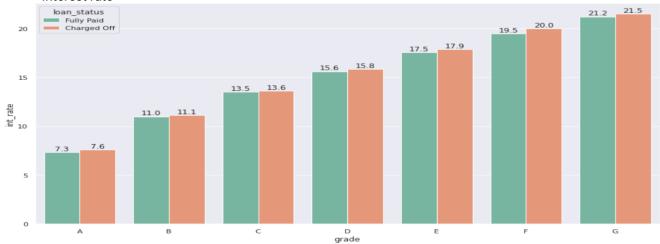


#### **Observations:**

- · Loan extended for home and small businesses are risky.
- · Higher the loan interest, higher the charged offs.

#### Variables:

- Grade
- Interest rate



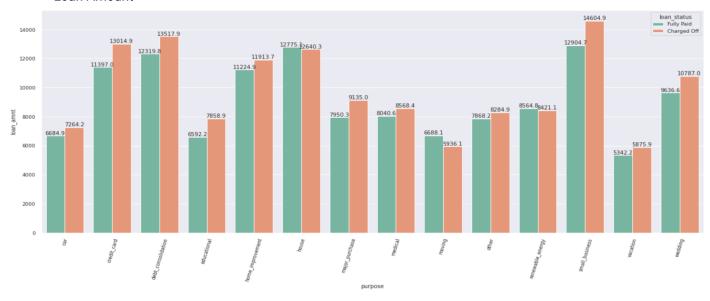
#### Observation:

· Grade and interest are highly correlated.

# **BIVARIATE ANALYSIS-II**

#### Variables:

- Purpose
- Loan Amount

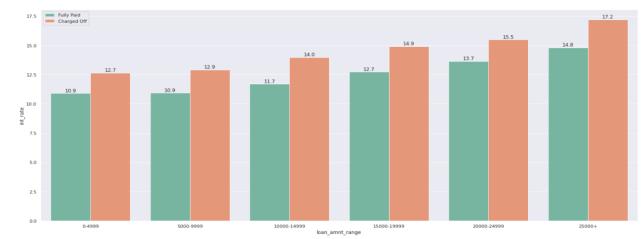


#### Observation:

 Loan amount is highest for small businesses followed by debt consolidation

#### Variables:

- Loan Amount
- Interest rate

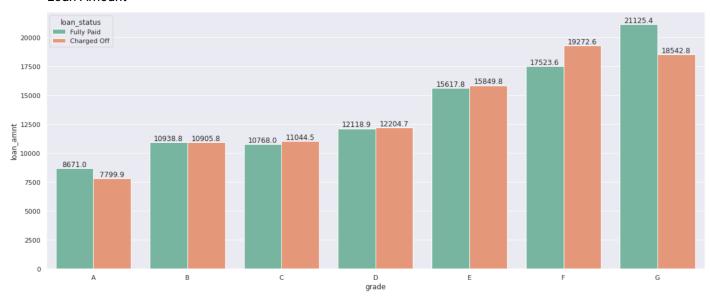


- Higher the loan amount higher the interest rate. The Lending Club wants to mitigate the risk of high charged-off numbers.
- Lending club should continue charging a high rate of interest on the higher loan amount.

# **BIVARIATE ANALYSIS-III**

#### Variables:

- Grade
- Loan Amount

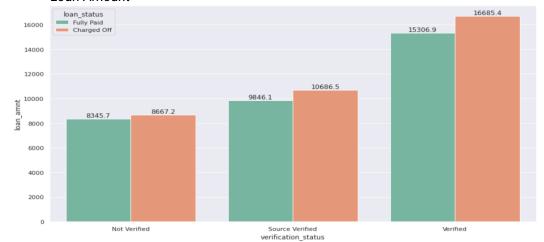


#### Observations:

- Lower grade customers have applied for a higher amount of loan.
- Lending club should take precautions while extending high loan amounts to F grade customers

#### Variables:

- Verification Status
- Loan Amount

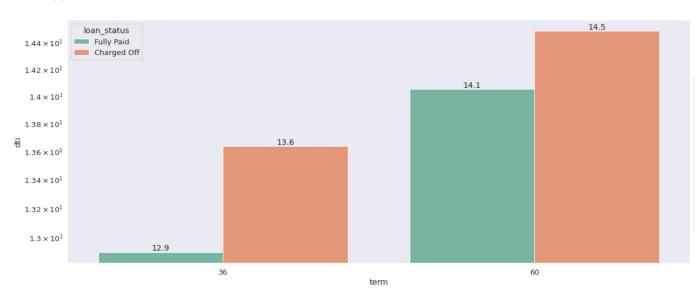


- Verified users apply for higher amount of loan and from above analysis.
- Higher amount of loan has higher chances of being charged off.

# **BIVARIATE ANALYSIS-IV**

#### Variables:

- Term
- dti



#### Observations:

- 'dti' for fully paid customers who opted for 36 months term is 'significantly less compared to the charged-off customers.
- When the 'dti' is low the person is able to fully pay on the flip side when the 'dti' is high the person is always charged off.
- In the long term 'dti' is not playing that big role in determining fully paid vs charged off.

#### Variables:

dti

Annual Income

0-24999

14.5 loan status  $1.45 \times 10^{1}$ Fully Paid Charged Off 13.9  $1.4 \times 10^{1}$ 13.6 13.6  $1.35 \times 10^{1}$  $1.3 \times 10^{1}$ 12.8 12.5 12.5 12.5  $1.25 \times 10^{1}$  $1.2 \times 10^{1}$  $1.15 \times 10^{1}$ 11.2

50000-74999

annual\_inc\_range

75000-99000

100000+

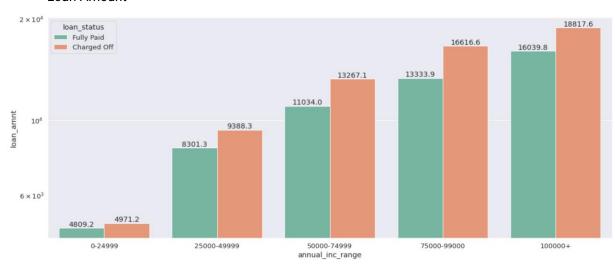
25000-49999

- For the lowest income range i.e. from 0 to 25k the dti of Fully paid and the dti of Charged off customers are equal which is opposite in other income groups, i.e. for rest all other income groups the dti of Fully paid customers is always lower than the dti of Charged off customers.
- For the highest income group i.e. 100000+, the gap in dti between Fully paid and Charged off is more as compared to rest other income groups.

# **BIVARIATE ANALYSIS-V**

#### Variables:

- Annual Income
- Loan Amount

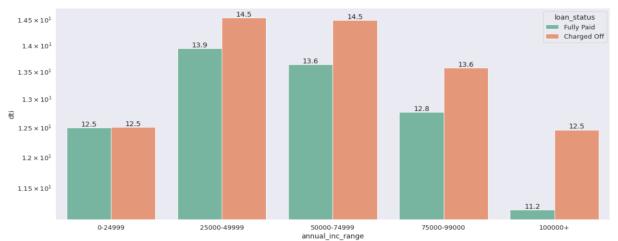


#### Observation:

• If the annual income is low then there is very less difference between fully paid and charged off loans if funded amount is also less. That means less chance of loans getting charged off.

#### Variables:

- Annual Income
- dti

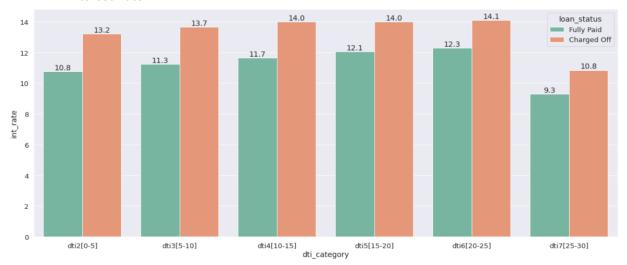


- For the lowest income range i.e. from 0 to 25k the dti of Fully paid and the dti of Charged off customers are equal which is opposite in other income groups, i.e. for rest all other income groups the dti of Fully paid customers is always lower than the dti of Charged off customers.
- For the highest income group i.e. 100000+, the gap in dti between Fully paid and Charged off is more as compared to rest other income groups.

# **BIVARIATE ANALYSIS-VI**

#### Variables:

- dti category
- Interest Rate

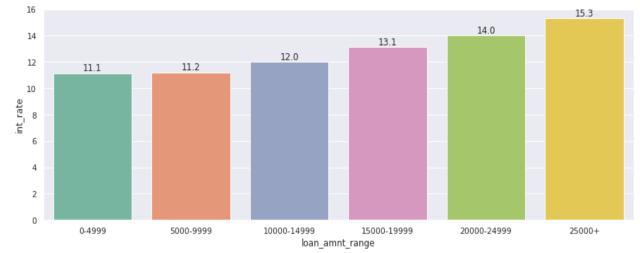


#### Observation:

• Lending club should charge higher rate of interest to customers with dti greater then 2 5%

#### Variables:

- Loan Amount Range
- Interest rate



#### Observation:

• High interest rate is changed for high amount of loan

#### **CONCLUSIONS**

#### DTI:

Lower the DTI value, lower the chance of defaulting, Higher the value of DTI higher the chances of defaulting

#### **Loan Terms:**

Lower the loan terms lower the chances of loan amount being charged off Higher the loan terms higher the chances of loan amount being charged off

5 years is a bigger term in comparison to 3 years, lot of factors change in these extra 2 years. Recession might come in, loss of job, annual income might come down, relocating to a higher cost of living city, increase in home rents, inflation, change in government, new regulations are all possible reasons for increase in number of loan defaulter with higher loan terms

#### **Verification Status:**

The above chart clearly shows the members with verified sources are more likely to default in comparison to non-verified sources, which is really strange as the purpose of verification is to reduce the number of defaulters

#### **Interest Rates:**

The Lenders here are doing the correct thing by increasing the interest rates of risky loan requests in order to mitigate the risk of loan defaulting

Average interest rates for small business is around 13% and it has appeared loans for small business are at higher risks of defaulting

#### **Public Bankruptcies**

People with 0 bankruptcies are lesser prone to loan defaulting than people with bankruptcies files. This variable clearly indicates that in previous occasions the loan requestors have failed to pay back the entire money and filed bankruptcy to reduce or eliminate the prior debts So, clearly they have failed before and are likely to fail again based on the prior history of loan payment

#### **Loan Amount:**

Higher the fund amount requested higher is the risk of defaulting

#### **Purpose:**

Smaller business seems to be having a higher risk of getting charged off in comparison to loans taken for personal purposes like wedding and car

Business related loans are always at higher risks as loan payments are often related to the profit made

#### State Code, Zip Code & Cost of Living:

The first chart "address state vs Charged off/Fully Paid ratio chart" has no trends as such

But, If we further drill down to Zip Codes, we can see the below trend From the first chart let us consider Florida which is at higher risk of getting charged off Then let us plot a ratio chart for all the zip codes in Florida.

Below is the observation:

322XX is Jacksonville FL, which is at a lower risk of defaulting where as

331XX is Miami FL, which is at higher risk of defaulting

The cost of living in Miami, FL is 20.5% higher than in Jacksonville, FL Employers in Miami, FL typically pay 2.7% more than employers in Jacksonville, FL for the same type of job

HIGHER COST OF LIVING PLACES ARE MORE LIKELY TO BE DEFAULTERS

#### **Grades & Sub-Grades:**

As we move from lower grade A to higher grade G, chances of defaulting increases Similar trend is seen among sub grades within grades. Within a Grade, even if we move from 1 to 5 sub grade, the possibility of defaulting a loan is higher (in maximum case)

#### **Annual Income:**

Lower the Annual Income range, higher the chance of defaulting, Higher the Annual Income range, lower the chances of defaulting
Negative correlation detected

#### **RECOMMENDATIONS**

#### DTI:

If the DTI value is high, lenders can think of either not approving the loan or think of reducing the loan amount, if other variables are not putting red flags

If the DTI ratio is high, lenders can look at other variables more carefully like cost of living in a particular place, annual income trends over the years (up or down?)

#### Loan Terms:

Incase there are other variables showing red flags, then the lender can go for a shorter term considering factors like the current annual income is high or if one foresee a recession or rise in real estate price in the current locality

#### **Verification Status:**

FRAUD ALERT: AUDIT YOUR VERIFICATION INTERNAL DEPARTMENT/PARTNERS/EXTERNAL SOURCES, IF GUILTY CHANGE THEM

#### **Interest Rates:**

Annual Income high definitely is a major factor for loan approval, but along with the **Annual Income**, do consider the **DTI and loan mount to Annual Income Ratio** as well

#### **Public Bankruptcies**

For people who have a public record of bankruptcy filed on previous occasions of debt non clearance, check how much relaxation they received post filing of bankruptcy. If the restructured debt amount fits the new loan request (as long as any other driver variables are not giving any red flags), then go ahead with the loan approval else reject the loan request or lower the loan amount

#### **Purpose:**

In case the loans are for business purpose, have options of recovering back from assets like home owned by the loan requestor. Have a proper background check to find out how successful the requestor has been in previous businesses. Also deep digger into the business to find out the probability of the business getting successful. Figure out who are the competitors of that business. Figure out how niche is that business.

#### State Code, Zip Code & Cost of Living:

Add a new dataset which has city and it's cost of living or a rank in terms of cost of living or some other metrics like average home rent in that county or city, which can give us some scope for analysis. Then map it against annual income.

#### **Annual Income:**

Annual Income high definitely is a major factor for loan approval, but along with the **Annual Income**, do consider the **DTI and loan mount to Annual Income Ratio** as well