

DOCUMENT ID: DOC\_3\_CUSTOMER\_PROFILE\_DILEEP\_DEMO\_001

DOCUMENT TYPE: Customer Account Profile

CLASSIFICATION: CONFIDENTIAL - ACCOUNT DATA

LAST UPDATED: January 5, 2026

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CUSTOMER INFORMATION

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Customer ID: CUST-DILEEP-2024-001

Account Number: ACC-789456123

Customer Name: Dileep Kumar

Email: dileep.kumar@email.example

Phone: (555) 123-4567

Account Status: ACTIVE

Member Since: March 15, 2024

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BILLING ADDRESS

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Street: 1234 Oak Valley Drive, Apt 5B

City: Austin

State: Texas

ZIP: 78701

Country: United States

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CURRENT PLAN DETAILS

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Plan Name: Pro Mobile Plan

Plan Code: PLAN-PRO-MOBILE

Monthly Base Price: \$49.99/month

Billing Cycle Start: 15th of each month

Payment Method: AutoPay (Visa ending 4532)

AutoPay Discount Applied: Yes (-\$5.00/month)

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ACTIVE ADD-ON SERVICES

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1. Device Protection Plan

- Service Code: ADDON-DEVICE-PROTECT
- Monthly Fee: \$12.99
- Activated: June 1, 2024

2. International Calling Add-On

- Service Code: ADDON-INTL-CALL
- Monthly Fee: \$10.00
- Activated: September 10, 2024

3. Premium Voicemail

- Service Code: ADDON-VM-PREMIUM
  - Monthly Fee: \$4.99
  - Activated: March 15, 2024 (with plan activation)
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#### DEVICE INFORMATION

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Primary Device: iPhone 15 Pro Max (256GB)

IMEI: 353456789012345

Device Payment Plan: \$41.67/month (24-month plan)

Remaining Payments: 14 months

Device Balance: \$583.38

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#### ACCOUNT NOTES

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[ 2025-11-20 ] Customer called regarding data usage. Confirmed Pro plan includes 25 GB high-speed data. Customer satisfied.

[ 2025-10-05 ] Applied one-time \$25 courtesy credit for network outage in customer's area on October 1-2, 2025.

[ 2024-06-01 ] Customer added Device Protection after purchasing new iPhone.