

DOCUMENT ID: DOC_6_CUSTOMER_PROFILE_SATHISH_002
DOCUMENT TYPE: Customer Account Profile
CLASSIFICATION: CONFIDENTIAL - ACCOUNT DATA
LAST UPDATED: January 8, 2026

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CUSTOMER INFORMATION

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Customer ID: CUST-SATHISH-2025-002
Account Number: ACC-456789012
Customer Name: Sathish Kumar
Email: sathish.kumar@email.example
Phone: (555) 234-5678
Account Status: ACTIVE
Member Since: June 20, 2025

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BILLING ADDRESS

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Street: 567 Pine Street, Suite 12
City: Dallas
State: Texas
ZIP: 75201
Country: United States

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CURRENT PLAN DETAILS

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Plan Name: Ultimate Family Plan
Plan Code: PLAN-ULTIMATE-FAMILY
Monthly Base Price: \$89.99/month
Number of Lines: 4
Billing Cycle Start: 1st of each month
Payment Method: AutoPay (Mastercard ending 8765)
AutoPay Discount Applied: Yes (-\$10.00/month)

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ACTIVE ADD-ON SERVICES

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- 1. Family Device Protection
 - Service Code: ADDON-FAMILY-PROTECT
 - Monthly Fee: \$24.99
 - Covers all 4 lines
 - Activated: June 20, 2025

- 2. Cloud Storage Upgrade (100GB)
 - Service Code: ADDON-CLOUD-100
 - Monthly Fee: \$2.99
 - Activated: July 15, 2025

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DEVICE INFORMATION

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Line 1 (Primary): Samsung Galaxy S24 Ultra (512GB)
IMEI: 456789012345678
Device Payment Plan: \$45.83/month (24-month plan)
Remaining Payments: 18 months
Device Balance: \$824.94

Line 2: iPhone 14 (128GB)
IMEI: 567890123456789
Paid in full

Line 3: Google Pixel 8
IMEI: 678901234567890
Device Payment Plan: \$29.17/month (24-month plan)
Remaining Payments: 12 months
Device Balance: \$350.04

Line 4: iPhone SE (64GB)
IMEI: 789012345678901
Paid in full

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ACCOUNT NOTES

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[2026-01-05] Customer upgraded from Pro Family to Ultimate Family plan.
Waived \$35 upgrade fee as loyalty gesture.

[2025-12-15] Customer reported slow data speeds. Issue resolved after
network optimization in customer's area.

[2025-08-10] Added Line 4 for daughter. Applied \$25 add-a-line credit.