

DOCUMENT ID: DOC_8_CUSTOMER_PROFILE_SURESH_003

DOCUMENT TYPE: Customer Account Profile

CLASSIFICATION: CONFIDENTIAL - ACCOUNT DATA

LAST UPDATED: January 10, 2026

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CUSTOMER INFORMATION

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Customer ID: CUST-SURESH-2024-003

Account Number: ACC-321654987

Customer Name: Suresh Patel

Email: suresh.patel@email.example

Phone: (555) 345-6789

Account Status: ACTIVE

Member Since: February 10, 2024

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BILLING ADDRESS

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Street: 890 Maple Avenue, Apt 3C

City: Houston

State: Texas

ZIP: 77001

Country: United States

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CURRENT PLAN DETAILS

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Plan Name: Basic Starter Plan

Plan Code: PLAN-BASIC-STARTER

Monthly Base Price: \$29.99/month

Billing Cycle Start: 10th of each month

Payment Method: Manual Payment (Bank Transfer)

AutoPay Discount Applied: No

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ACTIVE ADD-ON SERVICES

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1. Voicemail Plus

- Service Code: ADDON-VM-PLUS

- Monthly Fee: \$2.99

- Activated: February 10, 2024

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DEVICE INFORMATION

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Primary Device: Samsung Galaxy A54 (128GB)

IMEI: 321654987654321

Purchase Type: Paid in Full

Device Balance: \$0.00

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ACCOUNT NOTES

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[2026-01-08] Customer inquired about upgrading to Pro plan.

 Sent comparison sheet via email.

[2025-11-15] Late payment reminder sent. Customer paid within 5 days.

[2025-09-01] Customer requested international calling rates.

 Recommended International Add-On (\$10/month).

[2024-02-10] New customer activation. Basic plan selected for
 budget-conscious needs.