

DOCUMENT ID: DOC_6_CUSTOMER_PROFILE_SATHISH_002

DOCUMENT TYPE: Customer Account Profile

CLASSIFICATION: CONFIDENTIAL - ACCOUNT DATA

LAST UPDATED: January 8, 2026

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CUSTOMER INFORMATION

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Customer ID: CUST-SATHISH-2025-002

Account Number: ACC-456789012

Customer Name: Sathish Kumar

Email: sathish.kumar@email.example

Phone: (555) 234-5678

Account Status: ACTIVE

Member Since: June 20, 2025

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BILLING ADDRESS

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Street: 567 Pine Street, Suite 12

City: Dallas

State: Texas

ZIP: 75201

Country: United States

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CURRENT PLAN DETAILS

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Plan Name: Ultimate Family Plan

Plan Code: PLAN-ULTIMATE-FAMILY

Monthly Base Price: \$89.99/month

Number of Lines: 4

Billing Cycle Start: 1st of each month

Payment Method: AutoPay (Mastercard ending 8765)

AutoPay Discount Applied: Yes (-\$10.00/month)

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ACTIVE ADD-ON SERVICES

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1. Family Device Protection

- Service Code: ADDON-FAMILY-PROTECT
- Monthly Fee: \$24.99
- Covers all 4 lines
- Activated: June 20, 2025

2. Cloud Storage Upgrade (100GB)

- Service Code: ADDON-CLOUD-100
- Monthly Fee: \$2.99
- Activated: July 15, 2025

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DEVICE INFORMATION

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Line 1 (Primary): Samsung Galaxy S24 Ultra (512GB)

IMEI: 456789012345678

Device Payment Plan: \$45.83/month (24-month plan)

Remaining Payments: 18 months

Device Balance: \$824.94

Line 2: iPhone 14 (128GB)

IMEI: 567890123456789

Paid in full

Line 3: Google Pixel 8

IMEI: 678901234567890

Device Payment Plan: \$29.17/month (24-month plan)

Remaining Payments: 12 months

Device Balance: \$350.04

Line 4: iPhone SE (64GB)

IMEI: 789012345678901

Paid in full

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ACCOUNT NOTES

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[2026-01-05] Customer upgraded from Pro Family to Ultimate Family plan.

Waived \$35 upgrade fee as loyalty gesture.

[2025-12-15] Customer reported slow data speeds. Issue resolved after

network optimization in customer's area.

[2025-08-10] Added Line 4 for daughter. Applied \$25 add-a-line credit.