

DOCUMENT ID: DOC\_3\_CUSTOMER\_PROFILE\_DILEEP\_DEMO\_001  
DOCUMENT TYPE: Customer Account Profile  
CLASSIFICATION: CONFIDENTIAL - ACCOUNT DATA  
LAST UPDATED: January 5, 2026

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CUSTOMER INFORMATION

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Customer ID: CUST-DILEEP-2024-001  
Account Number: ACC-789456123  
Customer Name: Dileep Kumar  
Email: dileep.kumar@email.example  
Phone: (555) 123-4567  
Account Status: ACTIVE  
Member Since: March 15, 2024

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BILLING ADDRESS

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Street: 1234 Oak Valley Drive, Apt 5B  
City: Austin  
State: Texas  
ZIP: 78701  
Country: United States

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CURRENT PLAN DETAILS

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Plan Name: Pro Mobile Plan  
Plan Code: PLAN-PRO-MOBILE  
Monthly Base Price: \$49.99/month  
Billing Cycle Start: 15th of each month  
Payment Method: AutoPay (Visa ending 4532)  
AutoPay Discount Applied: Yes (-\$5.00/month)

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ACTIVE ADD-ON SERVICES

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- 1. Device Protection Plan
  - Service Code: ADDON-DEVICE-PROTECT
  - Monthly Fee: \$12.99
  - Activated: June 1, 2024
- 2. International Calling Add-On
  - Service Code: ADDON-INTL-CALL
  - Monthly Fee: \$10.00
  - Activated: September 10, 2024
- 3. Premium Voicemail

- Service Code: ADDON-VM-PREMIUM
- Monthly Fee: \$4.99
- Activated: March 15, 2024 (with plan activation)

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DEVICE INFORMATION

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Primary Device: iPhone 15 Pro Max (256GB)  
IMEI: 353456789012345  
Device Payment Plan: \$41.67/month (24-month plan)  
Remaining Payments: 14 months  
Device Balance: \$583.38

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ACCOUNT NOTES

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- [2025-11-20] Customer called regarding data usage. Confirmed Pro plan includes 25 GB high-speed data. Customer satisfied.
- [2025-10-05] Applied one-time \$25 courtesy credit for network outage in customer's area on October 1-2, 2025.
- [2024-06-01] Customer added Device Protection after purchasing new iPhone.