

This is to certify that

**Roberio da Cruz Sa Teles**

Has achieved the

**ITIL® 4 Specialist  
Create, Deliver and Support Certificate**

Effective from **18 May 2024**

Renew by **18 May 2027**

Certificate number **GR672012708RD**

Candidate number **9980094919565159**



Byron Nicolaides  
Chairman and Group CEO, PeopleCert

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This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.

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