



This is to certify

# Roberio da Cruz Sa Teles

Has achieved

## ITIL 4 Strategist

### Direct, Plan and Improve Certificate

Effective from: 09 Aug 2025

Renew by: 09 Aug 2028

Certificate Number  
**GR678013303RD**

Candidate Number  
**9980094919565159**

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Byron Nicolaides  
Founder and CEO, PeopleCert

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