

NetExpert® 3.5.0

Patch Release Document



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1. Notices

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2. Important Information

MYCOM OSI guides use the following conventions.

Table 1: Document Conventions Used

Conventions	Description
<i>Italic</i>	Italic indicates document titles and variables, such as <i>filename</i> , in computer input and output. It also indicates links to glossary terms.
Bold	Bold identifies important words.
Sans serif	Sans serif shows call outs, file names, UNIX paths, and environment variables.
Courier	Courier denotes computer input and output.
[abc]	Square brackets enclose optional syntax for computer input.
<TAB>	Angle brackets indicate actual keyboard keys, such as <ENTER> or <SPACE>.
File Save	A vertical bar separates menu options.
Ctrl+X	Ctrl+X means to press and hold the <CTRL> key while you press the <X> key.
Alt+Y	Alt+Y means to press and hold the <ALT> key while you press the <Y> key.
 Note:	A note gives readers special information about the product or procedure that is apart from the general discussion.

3. Introduction

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3.1. In This Guide

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3.2. About This Document

This document describes the patches delivered for EAA NetExpert® 3.5.0. It also provides details about any deployment steps or template changes that may be necessary for applying specific patches.

3.3. Intended Audience

This document is intended for all levels of Customer Project Management and for MYCOM OSI Support.

3.4. Revision History

Table 2: Revision History

Date	Details/Change	Version
August 23, 2022	Updated the document for EAA-4180 and EAA-4249 .	3.5.0
February 28, 2022	Updated the document for EAA-3861 .	3.5.0
December 28, 2021	Updated the document for EAA-3657 .	3.5.0

3.5. NetExpert Related Documents

Access related release notes, installation guides, and user documentation [here](#).

NetExpert

Category	Document
NetExpert-Administrators	<ul style="list-style-type: none">• NetExpert_System_Administration_Guide• Rule_Language_Reference_Guide• Gateway_Agent_Configuration_Guide
NetExpert-Standard-Users	<ul style="list-style-type: none">• AlertHistoryViewer_Configuration_Guide• AlertHistoryViewer_Configuration_Guide• AlertManager_Configuration_Guide• AlertManager_User_Guide

3.6. Required Software

The patches described in this document are applicable for EAA NetExpert 12.0.4 delivered as a part of EAA™ 3.5.0. You must have these software installed before you proceed with patch deployment.

4. Applicable Patches

The patches delivered for EAA NetExpert® 3.4.0 are as follows:

Table 3: EAA NetExpert® 3.4.0 Patches

Patch ID/ Associated Ticket ID	Patch Announcement Date	Problem	List of Images with Tag
EAA-3861	February 28, 2022	A netExAdmin issue	For V3.4: EAA_NX_SERVER_VERSION =12.0.11
EAA-3997	March 22, 2022	H3G-EAA-ECP-TT Module	<ul style="list-style-type: none"> • eaa-nx-tt-handler: 12.0.28 for 2.9.1-release • ect-cas-tt-manager: 4.0.102 for 2.9.1-release • Git tag for v3.4 is v3.4.38 • Git tag for v3.5 is v3.5.39
EAA-4027	July 11, 2022	Correlation by Pattern template does not support dynamic severity of correlation alert.	<ul style="list-style-type: none"> • eaa-nx-dmp: 12.0.10 • Git tag for v3.5 is v3.5.62
EAA-4180	Aug 22, 2022	H3G-UK Prod: Post EAA 3.3.0 nx-tt-handler consumer id getting vanished	<ul style="list-style-type: none"> • eaa-nx-tt-handler: 12.0.35 • ect-cas-tt-manager: 5.0.79 <p>Git tag is 3.5.71</p>
EAA-4249	Aug 22, 2022	Ticketing functionality issue due to high lag in Kafka Consumer Group (NX-Notification-TT Handler) in Pre-Prod	<ul style="list-style-type: none"> • eaa-nx-tt-handler: 12.0.35 <p>Git tag is 3.5.71</p>
EAA-4251	Aug 29, 2022	TT-SOAP connector or another TT component is converting noon DATE to Midnight.	<ul style="list-style-type: none"> • eaa-nx-tt-handler: 12.0.37 • ect-cas-tt-manager: 5.0.80 <p>Git tag 3.5.72</p>

5. Patch Details

Each subsection here describes the following details about each of the patches listed above:

- Patch delivery purpose
- List of images
- Template changes required

5.1. EAA-3861: February 28, 2022

PURPOSE: Patch contains fix for following:

EAA-3861: A netExAdmin issue where the H3G Prod unable to see the Gateways in the Guacamole.

APPLICATABLE RELEASE:

- 12.0.4-release
- V3.4.34
- V3.5.34

LIST of IMAGES WITH TAG

- EAA_NX_SERVER_VERSION=12.0.11

TEMPLATE CHANGE

- Yes

STEPS TO DO BEFORE IMAGE DEPLOYMENT:

- None

STEPS TO DO AFTER IMAGE DEPLOYMENT:

- Check latest images have been deployed with latest tag.

5.2. EAA-3997: March 22, 2022

PURPOSE: Patch contains fix for following:

EAA-3997: H3G-EAA-ECP-TT Module :: Pre-Prod:: Need to push additional three attributes for MMSC & DWDM TT Alert to BMC.

APPLICATABLE RELEASE:

- 2.9.1-release
- V3.4
- V3.5

LIST of IMAGES WITH TAG

- eaa-nx-tt-handler: 12.0.28 for 2.9.1-release
- ecp-cas-tt-manager: 4.0.102 for 2.9.1-release
- Git tag for v3.4 is v3.4.38
- Git tag for v3.5 is v3.5.39

TEMPLATE CHANGE

- NA

STEPS TO DO BEFORE IMAGE DEPLOYMENT:

- NA

STEPS TO DO AFTER IMAGE DEPLOYMENT:

- Check latest images have been deployed with latest tag.

5.3. EAA-4027: July 11, 2022

PURPOSE: To support dynamic severity of correlation alert in the Correlation by Pattern template.

APPLICATABLE RELEASE:

- 3.5

LIST of IMAGES WITH TAG

- eaa-nx-dmp: 12.0.10
- Git tag for v3.5 is v3.5.62

TEMPLATE CHANGE

- N/A

STEPS TO DO BEFORE IMAGE DEPLOYMENT:

- N/A

STEPS TO DO AFTER IMAGE DEPLOYMENT:

- Check latest images have been deployed with latest tag.

5.4. EAA-4180: August 22, 2022

PURPOSE: Post EAA 3.3.0 (H3G-UK Prod) nx-tt-handler consumer id getting vanished.

APPLICATABLE RELEASE:

- V3.5

LIST of IMAGES WITH TAG

- eaa-nx-tt-handler: 12.0.35
- ecp-cas-tt-manager: 5.0.79

GIT TAG

- 3.5.71

TEMPLATE CHANGE

- Yes

STEPS TO DO BEFORE IMAGE DEPLOYMENT:

- N/A

STEPS TO DO AFTER IMAGE DEPLOYMENT:

- Check latest images have been deployed with latest tag.

5.5. EAA-4249: August 22, 2022

PURPOSE: Ticketing functionality issue due to high lag in Kafka Consumer Group (NX-Notification-TT Handler) in Pre-Prod.

APPLICATABLE RELEASE:

- V3.5

LIST of IMAGES WITH TAG

- eaa-nx-tt-handler: 12.0.35

GIT TAG

- 3.5.71

TEMPLATE CHANGE

- Yes

STEPS TO DO BEFORE IMAGE DEPLOYMENT:

- N/A

STEPS TO DO AFTER IMAGE DEPLOYMENT:

- Check latest images have been deployed with latest tag.

5.6. EAA-4251: August 29, 2022

PURPOSE: TT-SOAP connector or another TT component is converting noon DATE to Midnight.

APPLICATABLE RELEASE:

- V3.5

LIST of IMAGES WITH TAG

- eaa-nx-tt-handler: 12.0.37
- ecp-cas-tt-manager: 5.0.80

GIT TAG

- 3.5.72

TEMPLATE CHANGE

- Yes

STEPS TO DO BEFORE IMAGE DEPLOYMENT:

- N/A

STEPS TO DO AFTER IMAGE DEPLOYMENT:

- Check latest images have been deployed with latest tag.

6. Known Issues

The following known issues exist in the current release:

Table 4: known Issues

Id	Synopsis	Workaround

