

SMARTWIZ

GRADE11 TOURISM EXAM

MARKS: 100

TIME: 2 HOURS

SCHOOL _____

CLASS (eg. 4A) _____

SURNAME _____

NAME _____

MARKS	
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Instructions for Learners:

- Read all instructions carefully before you begin the exam.
- Write your full name and student number clearly on the answer sheet/book.
- Answer all questions unless otherwise instructed.
- Show all your work/calculations where necessary.
- Write neatly and clearly.
- Use only a blue or black pen. Do not use correction fluid or tape.
- Electronic devices (calculators, cell phones, etc.) are not allowed unless explicitly permitted.
- Raise your hand if you have any questions.
- Do not talk to other learners during the exam.
- Any form of cheating will result in immediate disqualification from the exam.

This exam consists of five pages, including the cover page.



SECTION A: SHORT QUESTIONS (20 MARKS)

QUESTION 1

1.1 Choose the correct answer from the options given in brackets:

Write only the correct word.

1.1.1 A person travelling to another country for business is a _____. (leisure tourist / business tourist)

1.1.2 A _____ is issued to allow you to enter a foreign country. (passport / visa)

1.1.3 _____ tourism involves travel to natural, unspoiled environments. (Eco / Mass)

1.1.4 The document that confirms your seat on a flight is a _____. (boarding pass / ID book)

1.1.5 A _____ currency benefits tourists visiting South Africa. (strong / weak)

(5 × 1 = 5)

1.2 Match the terms in COLUMN A with the correct definition in COLUMN B:

Write the number and corresponding letter.

COLUMN A	COLUMN B
1.2.1 Adventure tourism	A. Visit for spiritual reasons
1.2.2 Heritage site	B. Recognised historical or cultural location
1.2.3 Pilgrimage	C. Activities like hiking or bungee jumping
1.2.4 Tour guide	D. Person who leads and informs tourists
1.2.5 Foreign exchange	E. Changing one currency into another

1.2.1 _____

1.2.2 _____

1.2.3 _____

1.2.4 _____

1.2.5 _____

(5 × 1 = 5)

1.3 Define the following terms:

1.3.1 Backpacking

1.3.2 Cultural tourism

(2 × 2 = 4)

1.4 Choose the correct answer (A–D):

1.4.1 Which of the following is a benefit of tourism?

- A. Overcrowding
- B. Cultural loss
- C. Job creation
- D. Pollution

1.4.2 What is the main goal of responsible tourism?

- A. Maximising profit
- B. Supporting local culture and environment
- C. Encouraging foreign investment
- D. Building large resorts

(2 × 2 = 4)

SECTION B: MAP WORK AND TOUR PLANNING (30 MARKS)

QUESTION 2

2.1 Study the travel plan:

A retired couple from Australia is visiting South Africa for 14 days. They want a relaxing holiday that includes a safari, coastal scenery, and some cultural activities. They are on a mid-range budget.

2.1.1 Suggest three destinations in South Africa that would meet their needs. (3)

2.1.2 Suggest one appropriate type of accommodation for each destination. (3)

2.1.3 Design a short 5-day itinerary for them, including daily activities. (5)

2.2 Study the travel route on a map



2.2.1 Name one major road connecting Johannesburg and Cape Town. (1)

2.2.2 Mention one benefit of using a GPS while travelling by road. (1)

2.2.3 List two safety tips for driving long distances in South Africa. (2)

2.3 Group travel planning:

A group of 20 international students are visiting Limpopo for a cultural tour.

2.3.1 Suggest one cultural attraction they could visit. (1)

2.3.2 Recommend a suitable mode of transport for the group and explain why. (2)

2.3.3 Name one meal option that would offer a South African experience. (1)

SECTION C: FOREIGN EXCHANGE AND TRAVEL DOCUMENTATION (25 MARKS)

QUESTION 3

3.1 Define the following terms:

3.1.1 Exchange rate

3.1.2 Customs duty

(2 × 2 = 4)

3.2 Exchange scenario:

A tourist from the UK has £400. The exchange rate is £1 = R23.75.

3.2.1 Calculate how much money they will get in rands. (3)

3.2.2 Explain how a favourable exchange rate influences tourist spending. (2)

3.3 Identify THREE documents a traveller must have for international travel and explain their importance. (6)

1. _____ – _____
2. _____ – _____
3. _____ – _____

3.4 Suggest two reasons why a traveller should take out travel insurance. (4)

3.5 List any three items that may need to be declared at customs. (3)

SECTION D: RESPONSIBLE AND SUSTAINABLE TOURISM (25 MARKS)

QUESTION 4

4.1 List three ways in which tourism can damage the environment. (3)

4.2 Why is it important for tourists to respect local cultures? (2)

4.3 Case study question:

A lodge in Mpumalanga uses solar power, recycles water, hires locals, and runs educational programs for guests.

4.3.1 Identify two sustainable practices from the case study. (2)

4.3.2 Suggest one more practice the lodge could implement. (2)

4.4 Discuss two ways tourism can benefit local communities and two possible negative impacts. (8)
Benefits:

1.

2.

Negatives:

1.

 2.

-

4.5 Give two examples of responsible behaviour expected from tourists. (2)

☒ **END OF QUESTION PAPER**

TOTAL : 100



MEMO



SECTION A: SHORT QUESTIONS (20 MARKS)

QUESTION 1

1.1 Fill in the correct word

1.1.1 Business tourist

1.1.2 Visa

1.1.3 Eco

1.1.4 Boarding pass

1.1.5 Weak

(5 × 1 = 5)

1.2 Matching COLUMN A to COLUMN B

1.2.1 → C (Adventure tourism involves activities like bungee jumping)

1.2.2 → B (A heritage site is recognised for cultural or historical value)

1.2.3 → A (Pilgrimage is spiritual travel)

1.2.4 → D (Tour guide leads and informs tourists)

1.2.5 → E (Foreign exchange is the conversion of currencies)

(5 × 1 = 5)

1.3 Definitions

1.3.1 **Backpacking** – A form of independent travel where tourists carry all their belongings in a backpack, often using budget accommodations and public transport. (2)1.3.2 **Cultural tourism** – Travel focused on experiencing a region's cultural expressions such as food, music, art, or traditional ceremonies. (2)

1.4 Multiple choice

1.4.1 C ☒ (Job creation is a key benefit of tourism)1.4.2 B ☒ (Responsible tourism aims to support local people and protect the environment)

(2 × 2 = 4)

SECTION B: MAP WORK AND TOUR PLANNING (30 MARKS)

QUESTION 2

2.1 Travel planning: Australian couple

2.1.1 Three destinations:

- Kruger National Park (safari)
- Garden Route (coastal scenery)
- Cape Town (culture and relaxation) (3)

2.1.2 Accommodations:

- Kruger: Safari lodge
- Garden Route: Bed and breakfast
- Cape Town: Boutique guesthouse (3)

2.1.3 Sample 5-day itinerary:

- Day 1: Arrive in Johannesburg, travel to Kruger, check in
- Day 2: Safari drive, evening bush dinner
- Day 3: Travel to Garden Route, coastal sightseeing
- Day 4: Drive to Cape Town, wine tasting
- Day 5: Visit Robben Island and Table Mountain (5)

2.2 Map and road safety

2.2.1 N1 Highway (1)

2.2.2 GPS helps with accurate navigation, reducing the chance of getting lost. (1)

2.2.3 Safety tips:

- Stop regularly to rest
 - Avoid night driving and keep doors locked (2)
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2.3 Group travel

2.3.1 Cultural attraction: Bakone Malapa Open Air Museum or Modjadji Rain Queen's Palace (1)

2.3.2 Transport: Minibus or chartered bus – ideal for large groups and guided travel (2)

2.3.3 Meal: Traditional braai, pap and chakalaka, or mopane worms (1)

SECTION C: FOREIGN EXCHANGE AND DOCUMENTATION (25 MARKS)

QUESTION 3

3.1 Definitions

3.1.1 **Exchange rate** – The value of one country's currency in terms of another's. (2)

3.1.2 **Customs duty** – A tax on imported goods that tourists may have to pay at borders. (2)

3.2 Exchange scenario

3.2.1 $£400 \times R23.75 = R9,500$ (3)

3.2.2 A favourable exchange rate allows tourists to get more local currency, increasing their spending power and encouraging longer stays. (2)

3.3 Documents

Examples:

1. **Passport** – Required for international identification and travel
 2. **Visa** – Allows legal entry into the destination country
 3. **Air ticket** – Proof of booking and travel on an airline ($3 \times 2 = 6$)
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3.4 Travel insurance

- Covers medical emergencies abroad
 - Provides compensation for lost luggage or cancelled flights ($2 \times 2 = 4$)
-

3.5 Declared items at customs

Any three:

- Expensive electronics
 - Large amounts of cash
 - Alcohol/tobacco products
 - Animal products or food items
 - Firearms or restricted goods (3)
-

SECTION D: RESPONSIBLE AND SUSTAINABLE TOURISM (25 MARKS)

QUESTION 4

4.1 Environmental damage examples

- Littering in natural areas
- Damage to coral reefs or vegetation
- Pollution from excessive vehicle use (3)

4.2 Respecting culture

It prevents offence, promotes mutual understanding, and encourages positive interactions between tourists and host communities. (2)

4.3 Case study

4.3.1 Sustainable practices:

- Use of solar power
- Recycling grey water
- Hiring locals (any two) (2)

4.3.2 Suggestion: Introduce composting, promote plastic-free stays, or offer eco-certification education for guests (2)

4.4 Tourism impacts

Positive impacts:

- Creates employment opportunities
- Generates income for local businesses

Negative impacts:

- Can lead to overcrowding
 - Cultural commodification or disruption of traditions
(4 × 2 = 8)
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4.5 Responsible behaviour

- Ask permission before taking photos of people
 - Use water and electricity sparingly
 - Avoid single-use plastics
(Any two = 2)
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✓ **TOTAL: 100 MARKS**