SMARTWIZ

GRADE11 TOURISM EXAM

MARKS: 100	MARKS	
TIME: 2 HOURS		
SCHOOL		
CLASS (eg. 4A)		
SURNAME		
NAME		

Instructions for Learners:

- Read all instructions carefully before you begin the exam.
- Write your full name and student number clearly on the answer sheet/book.
- Answer all questions unless otherwise instructed.
- Show all your work/calculations where necessary.
- Write neatly and clearly.
- Use only a blue or black pen. Do not use correction fluid or tape.
- Electronic devices (calculators, cell phones, etc.) are not allowed unless explicitly permitted.
- Raise your hand if you have any questions.
- Do not talk to other learners during the exam.
- Any form of cheating will result in immediate disqualification from the exam.

This exam consists of five pages, including the cover page.



SECTION A: SHORT QUESTIONS (20 MARKS)

QUESTION 1

1.1 Choose the correct answer from the options given in brack	ekets:
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Write only the correct word.

1.1.1 A	is a person who travels to a destination for leisure purposes. (tourist / traveller)
1.1.2	_ tourism involves visiting natural areas to conserve the environment. (Eco / Mass)
1.1.3 A	is a document issued by a country granting permission to enter. (visa / passport)
1.1.4	_ tourism focuses on experiencing the culture of a destination. (Cultural / Adventure
1.1.5 A	is a person who leads and informs tourists. (tour guide / tourist)
$(5\times 1=5)$	

1.2 Match the terms in COLUMN A with the correct definition in COLUMN B:

Write the number and corresponding letter.

COLUMN A	COLUMN B
1.2.1 Adventure tourism	A. Visit for spiritual reasons
1.2.2 Heritage site	B. Recognised historical or cultural location
1.2.3 Pilgrimage	C. Activities like hiking or bungee jumping
1.2.4 Tour guide	D. Person who leads and informs tourists
1.2.5 Foreign exchange	E. Changing one currency into another

1.	2.	1				

1.2.2

1.2.3 _____

1.2.4 _____

1.2.5 _____

 $(5 \times 1 = 5)$

1.3 Define the following terms in your own words:

1.3.1 Backpacking

1.3.2 Cultural tourism

$(2\times 2=4)$
1.4 Choose the correct answer (A–D):
1.4.1 Which of the following is a benefit of tourism? A. Overcrowding B. Cultural loss C. Job creation D. Pollution Answer:
1.4.2 What is the main goal of responsible tourism? A. Maximising profit B. Supporting local culture and environment C. Encouraging foreign investment D. Building large resorts Answer:
$(2\times 2=4)$
SECTION B: TOURISM SECTORS (30 MARKS) QUESTION 2 2.1 Travel Plan Scenario 2.1.1 Name three South African destinations suitable for a relaxing, cultural, and safari-focused holiday
(3)
2.1.2 Suggest one type of accommodation for each destination:
(3)
2.1.3 Design a short 5-day itinerary:
Day 1:

Day 3:
Day 4:
(5)
2.2 Road and Travel Planning
2.2.1 Name a major road connecting Johannesburg and Cape Town:
(1)
2.2.2 Benefit of using a GPS while driving:
(1)
2.2.3 List two road safety tips:
(2)
2.3 Group Travel Scenario
2.3.1 Suggest a cultural attraction in Limpopo:
(1)
2.3.2 Recommend a suitable mode of transport and explain why:
2.3.3 Name a South African meal for tourists to try:

(1)
SECTION C: FOREIGN EXCHANGE AND DOCUMENTATION (25 MARKS)
QUESTION 3
3.1 Define the following:
3.1.1 Exchange rate
3.1.2 Customs duty
$(2 \times 2 = 4)$
3.2 A tourist has £400. Exchange rate: £1 = R23.75
3.2.1 Calculate how much money the tourist will get in rands:
(3)
3.2.2 Explain how a favourable exchange rate benefits tourists:
(2)
3.3 Identify THREE documents needed for international travel and explain their use: 1

2								
3			_ —					
4 State two re	asons why t	ravel insura	nce is impo	rtant:				
2. ————————————————————————————————————								
5 List three it	ems that ma	y need to be	e declared at	customs:				
1. ————————————————————————————————————								
3. ——			1/1	7				
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4.3 Case Study: Sustainable lodge in Mpumalanga

Bush Willow Eco-Lodge is located just outside the Kruger National Park in Mpumalanga. This eco-friendly lodge has gained recognition for its strong commitment to **sustainable tourism**. The lodge was built using local stone and reclaimed wood, and its roofs are fitted with **solar panels** that power most of the lodge's lighting and water-heating systems.

Water is conserved through a **greywater recycling system** that irrigates indigenous gardens, which attract local birdlife and pollinators. Waste is carefully sorted, and guests are encouraged to **recycle** during their stay.

The lodge employs staff from the nearby village and runs a **training programme** for unemployed youth, teaching them skills in hospitality and conservation guiding. Guests are invited to join guided walks where they learn about local culture and how the lodge works to protect the environment.

To further support the local community, Bush Willow Eco-Lodge sources **fresh produce and handmade crafts** from local farmers and artisans. They have also started a school project that receives funding from a percentage of every booking made.

4.3.1 Identify two sustainable practices:
1. MYST PATHWORKS
(2) 4.3.2 Suggest another sustainable practice:
(2)
4.4 Discuss two benefits and two negatives of tourism for local communities: Benefits:
1. ————————————————————————————————————
Negatives:
1. ————————————————————————————————————

(8)	
4.5 Give two examples of responsible tourist behaviour:	
1. ————————————————————————————————————	

(2)

☑ END OF QUESTION PAPER

TOTAL: 100



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SECTION A: SHORT QUESTIONS (20 MARKS)

QUESTION 1

1.1

1.1.1 Tourist

1.1.2 Eco

1.1.3 Visa

1.1.4 Cultural

1.1.5 Tour guide

 $(5 \times 1 = 5)$

1.2

1.2.1 - C (Adventure tourism involves thrilling outdoor activities such as hiking, abseiling, or white-water rafting.)

1.2.2 – B (A heritage site is a recognised location of historical or cultural importance.)

1.2.3 – A (Pilgrimage refers to travel for religious or spiritual purposes.)

1.2.4 – D (A tour guide leads, informs, and assists tourists during their travel.)

1.2.5 – E (Foreign exchange is the process of converting one currency into another.)

 $(5 \times 1 = 5)$

1.3

1.3.1 Backpacking: Independent, low-budget travel often involving staying in hostels and using public transport.

YST PATHWO

1.3.2 Cultural tourism: Travel that focuses on experiencing the customs, traditions, art, food, and lifestyle of local communities.

 $(2 \times 2 = 4)$

1.4

1.4.1 C (Job creation is a positive impact of tourism on the economy.)

1.4.2 B (Responsible tourism seeks to protect the environment and support local communities.)

 $(2 \times 2 = 4)$

SECTION B: TOURISM SECTORS (30 MARKS)

QUESTION 2

2.1.1

- Kruger National Park (for safari)
- Garden Route or Knysna (for coastal relaxation)
- Cape Town (for cultural sites such as Robben Island, Table Mountain)
 (3)

2.1.2

- Kruger: Safari lodge or game reserve
- Garden Route: Beach resort or guesthouse
- Cape Town: Boutique hotel or cultural homestay (3)

2.1.3

Example itinerary:

- Day 1 Arrive in Johannesburg, transfer to Kruger National Park
- Day 2 Morning and evening game drives in Kruger
- Day 3 Travel to Garden Route, scenic drive and beach visit
- Day 4 Drive to Cape Town, visit wine farms
- Day 5 Explore Cape Town: Table Mountain and Robben Island

(5)

2.2.1

N1 Highway

(1)

2.2.2

GPS provides real-time navigation, helps avoid traffic, and improves route efficiency.

(1)

2.2.3

- Take regular breaks to avoid fatigue
- Avoid driving at night for safety

(2)

2.3.1

Bakone Malapa Open-Air Museum, or Modjadji Rain Queen's Heritage Site

(1)

2.3.2

Chartered minibus or coach – allows all group members to travel together, cost-effective, and guided travel is easier to manage.

(2)

2.3.3

Traditional South African meal like pap and wors, chakalaka, or a braai

(1)

SECTION C: FOREIGN EXCHANGE AND DOCUMENTATION (25 MARKS)

QUESTION 3

3.1

3.1.1 Exchange rate: The rate at which one country's currency can be exchanged for another.

3.1.2 Customs duty: A tax paid on goods brought into a country from abroad.

$$(2 \times 2 = 4)$$

3.2.1

£400 × R23.75 = R9 500

(3)

3.2.2

A favourable exchange rate allows tourists to get more local currency, which increases their spending power and makes the destination more attractive.

(2)

3.3

- 1. Passport required for international travel identification
- 2. Visa official entry permit for the destination country
- 3. Flight ticket confirms your booking and seat on a specific flight (6)

3.4

MYST PATHWORKS

- 1. Covers medical emergencies or trip cancellations
- 2. Compensation for lost baggage or theft $(2 \times 2 = 4)$

3.5

Any three:

- Alcohol or tobacco over duty-free limits
- Large amounts of foreign currency
- Firearms or sharp objects
- Food, plants or animal products
- Expensive electronics (for declaration) (3)

SECTION D: RESPONSIBLE AND SUSTAINABLE TOURISM (25 MARKS)

QUESTION 4

4.1

- Littering and pollution in natural areas
- Destruction of natural habitats due to overdevelopment
- Water and electricity overuse in resorts (3)

4.2

Respecting local cultures ensures positive interaction, prevents offending host communities, and preserves traditions for future generations.

(2)

4.3.1

- Use of solar power
- Recycling of water or grey water system
 (2)

4.3.2

Implementing a zero-plastic policy, promoting local handicrafts, or educating tourists on eco-friendly behaviour

(2)

4.4

Benefits:

- Creates job opportunities for locals
- Encourages preservation of local heritage and culture

Negatives:

- Can lead to overcrowding in popular areas
- Risk of cultural exploitation or loss of authenticity $(4 \times 2 = 8)$

4.5

- Ask permission before taking photos of people
- Do not damage cultural or environmental landmarks
 (2)

