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course:- BCA (cyber security)

Sub:- Data driven decision making

Assignment-2

Task-1:-

● Object:-

collect feedback about student satisfaction at your college.

● Method:- online form/paper survey.

Sample survey questions (10 questions total):

1) How satisfied are you with the overall learning environment of the college?

- very satisfied/satisfied/neutral/dissatisfied/very dissatisfied.

2) How would you rate the quality of teaching?

- excellent/good/average/poor.

3) How helpful are the teachers in solving your doubts?

- very helpful/helpful/neutral/not helpful.

4) Are you satisfied with the college infrastructure?

- yes/no/partially

5) How would you rate the cleanliness & hygiene of the campus?

- excellent/good/fair/poor

6) Are you satisfied with the internet & wi-fi facilities on campus?

- yes/no/sometimes works

7) How well do you think your curriculum matches industry needs?

- very well/Moderately well/Not well.

8) How satisfied are you with the extracurricular activities & club?

- very satisfied/satisfied/neutral/dissatisfied/

dissatisfied.

9) Do you feel your feedback is considered by college authorities?

- yes/no/not sure

10) How satisfied are you with your college experience?

- very satisfied/satisfied/neutral/dissatisfied/very dissatisfied.

Task-2

student ID	91	92	93	94	95	96	97	98	99	910
S01	satisfied	good	helpful	yes	excellent	yes	very well	satisfied	yes	Dis-satisfied
S02	very satisfied	excellent	helpful	yes	good	yes	moderately well	very satisfied	yes	Dis-satisfied
S03	neutral	Average	neutral	partially	fair	sometimes works	not well	neutral	not sure	neutral
S04	Dis-satisfied	poor	not helpful	no	poor	no	not well	dis-satisfied	no	Dis-satisfied
S05	satisfied	good	helpful	yes	good	yes	moderately well	satisfied	yes	Dis-satisfied
S06	very satisfied	excellent	helpful	yes	excellent	yes	very well	very satisfied	yes	Dis-satisfied
S07	neutral	Average	neutral	no	fair	sometimes	moderately well	neutral	no	neutral
S08	satisfied	good	helpful	yes	good	yes	moderately well	satisfied	yes	Dis-satisfied
S09	Dis-satisfied	poor	not helpful	no	poor	no	not well	dis-satisfied	no	Dis-satisfied
S10	very satisfied	excellent	very helpful	yes	excellent	yes	very well	very satisfied	yes	Dis-satisfied

Task 3 - Data Cleaning:-

● Identified Issues :-

- 1) Missing values in some responses (e.g., blank or "Not sure")
- 2) Duplicate entries (e.g., same student ID repeated)
- 3) Inconsistent formatting (e.g., "yes", "yes", "YES").

● Steps to fix :-

- 1) Missing data :- Replace blank/ "Not" with "Neutral".
- 2) Duplicate entries :- Remove repeated rows using Excel's "Remove duplicates" feature.
- 3) Formatting :- convert all text responses to a consistent format (e.g., proper case).
- 4) Validation :- ensure each student ID is unique and all 10 questions are answered.

● Cleaned Data Result :-

Final dataset ready for analysis with uniform formatting & complete entries.

Task 1 - Ethical Consideration:-

Short note on Ethics in Data Collection :- When collecting & handling personal data, it's important to follow ethical principles such as :

1) Informed consent :-

Respondents should be told why the data is being collected & how it will be used.

2) Privacy protection :-

Personal identifiers (name, roll number, contact info) should be kept confidential.

3) Data security :-

Collected data should be stored safely and not shared with unauthorized persons.

4) Transparency:-

Respondents should have the right to know how their data contributes to research or improvement.

5) Avoid Misuse:-

Data should only be used for academic or research purposes, not for any discriminatory or harmful actions.