

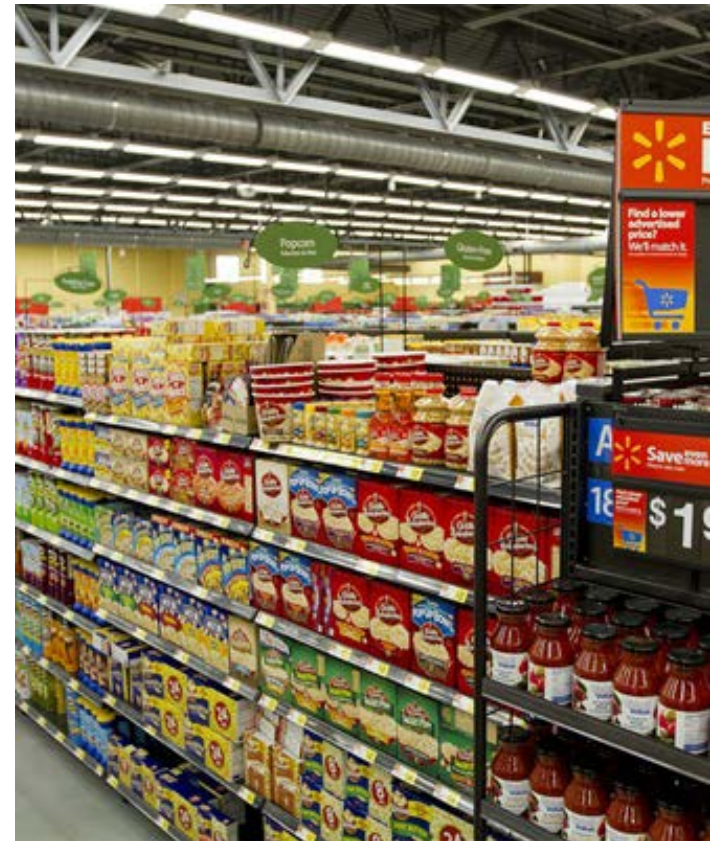


# Bayesian Intro

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# Patterns in Retail Behavior

- Obtain
- Scrub
- **Explore**
- **Model**
- **iNterpret**



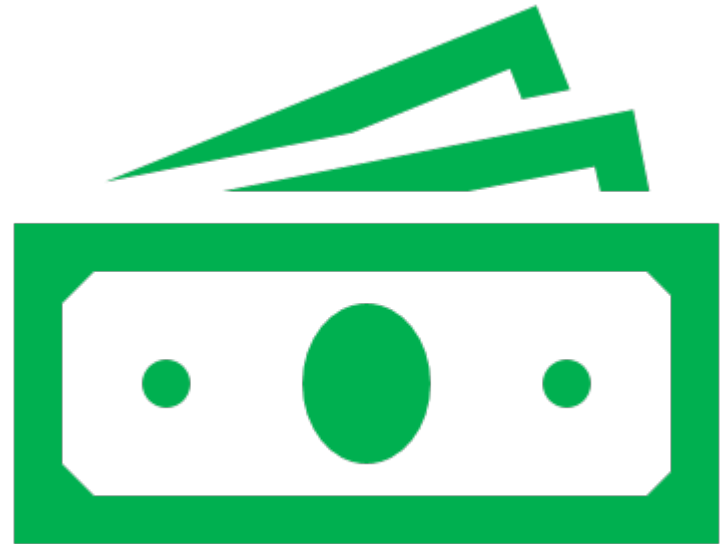


# Our Challenge This Week?

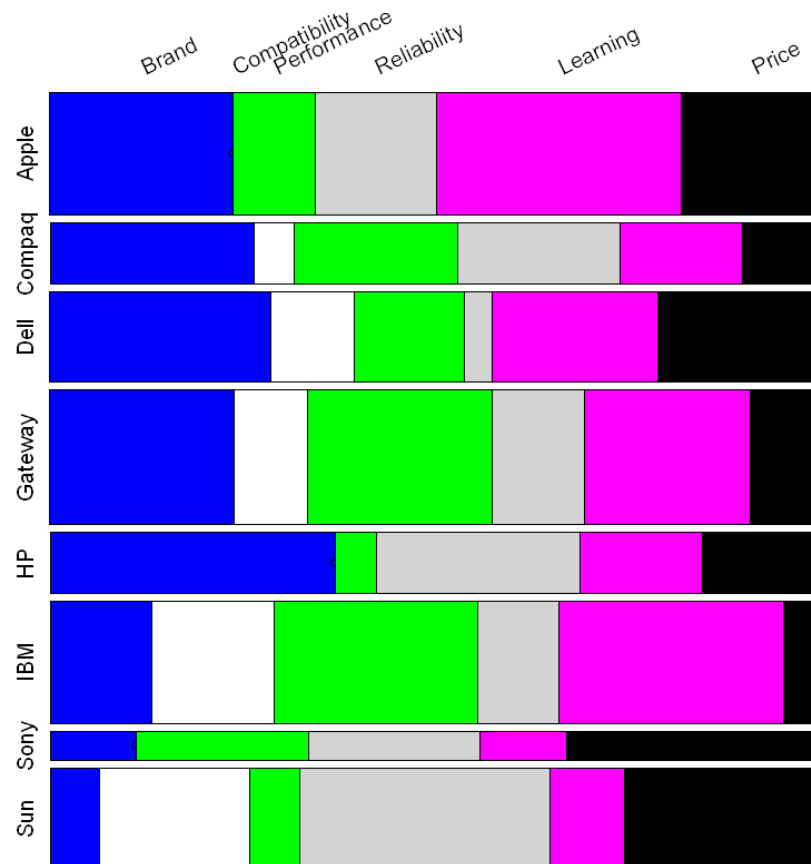


SONY®

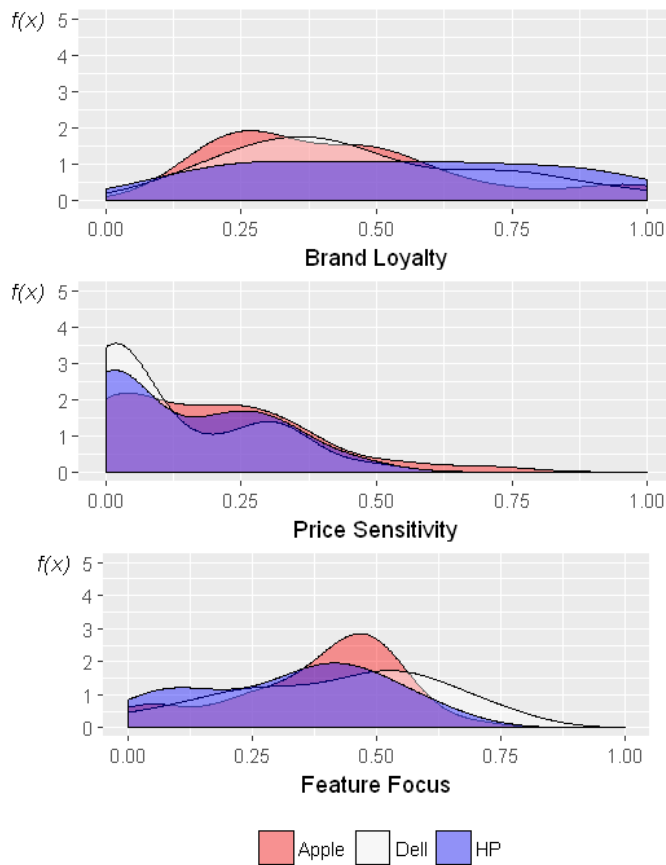
COMPAQ



# Consumer Preference



# Can the Bayesian Approach Provide More Insight into Consumer Choice?







# Data Review

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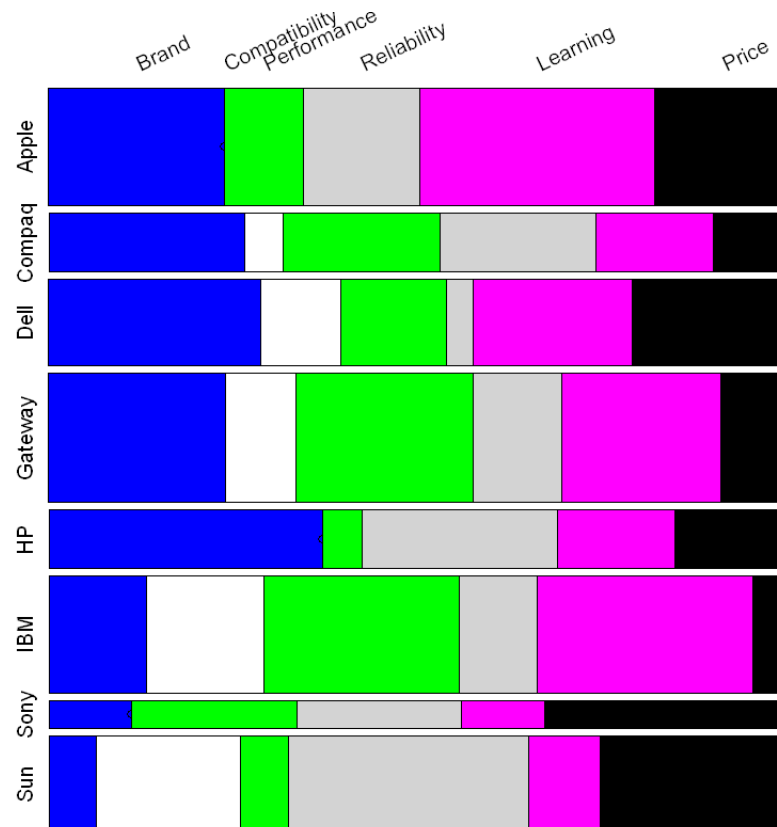
# Choosing Data



Top Ranked Brand	Valued Attributes						Total
	Brand	Compatibility	Performance	Reliability	Learning	Price	
Apple	9	0	4	6	12	7	38
Compaq	5	1	4	4	3	2	19
Dell	8	3	4	1	6	6	28
Gateway	10	4	10	5	9	4	42
HP	7	0	1	5	3	3	19
IBM	5	6	10	4	11	2	38
Sony	1	0	2	2	1	3	9
Sun	2	6	2	10	3	8	31
Total	47	20	37	37	48	35	224

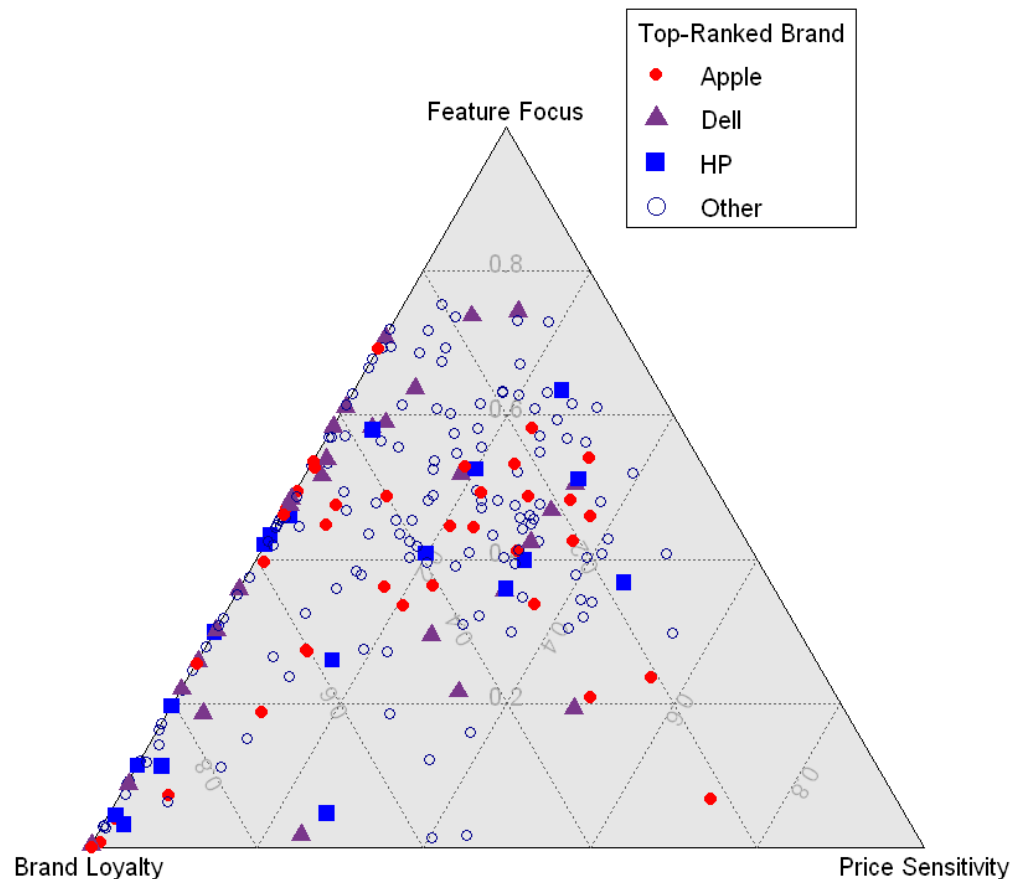
Source: Adapted from Miller (2015).

# Consumer Preference

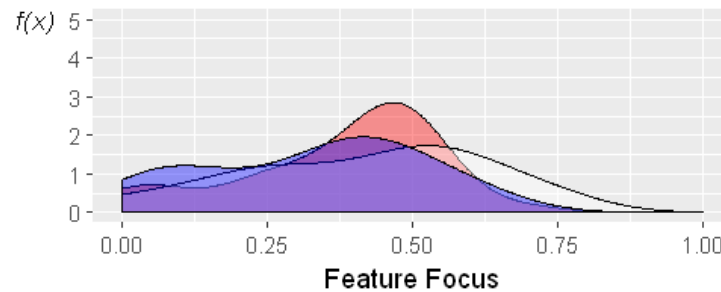
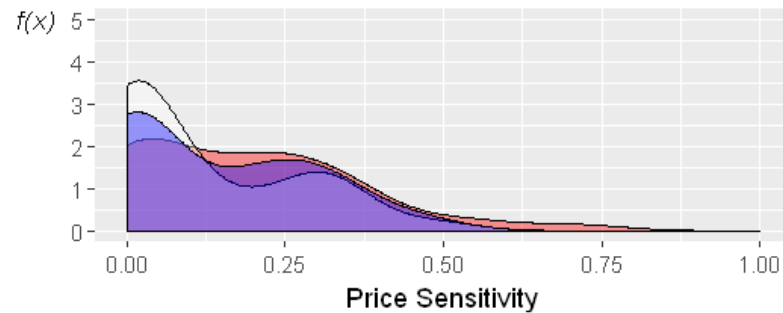
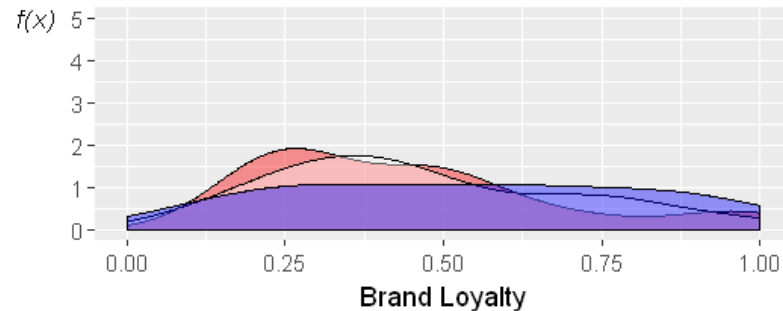




# Reduced Choice Preference



# Brand Preference



Apple Dell HP



# Recommendation

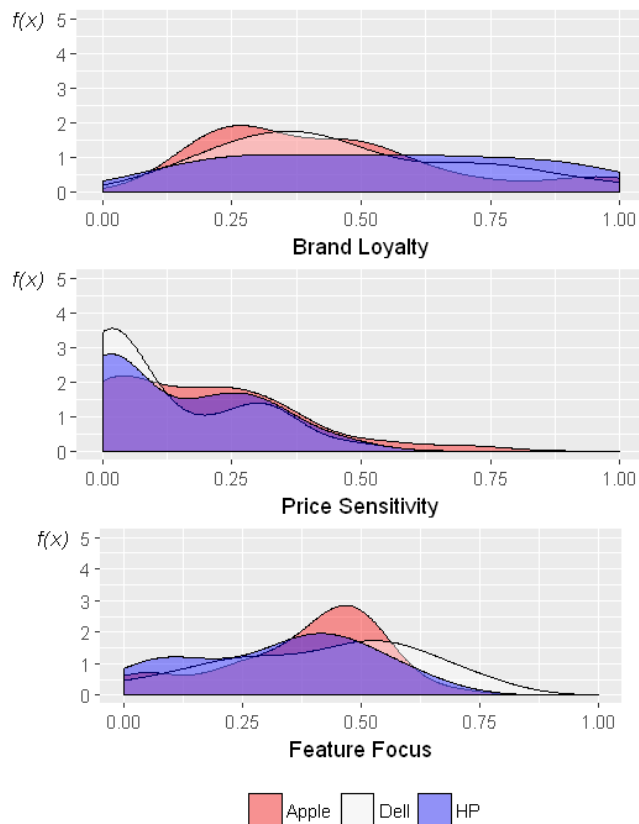
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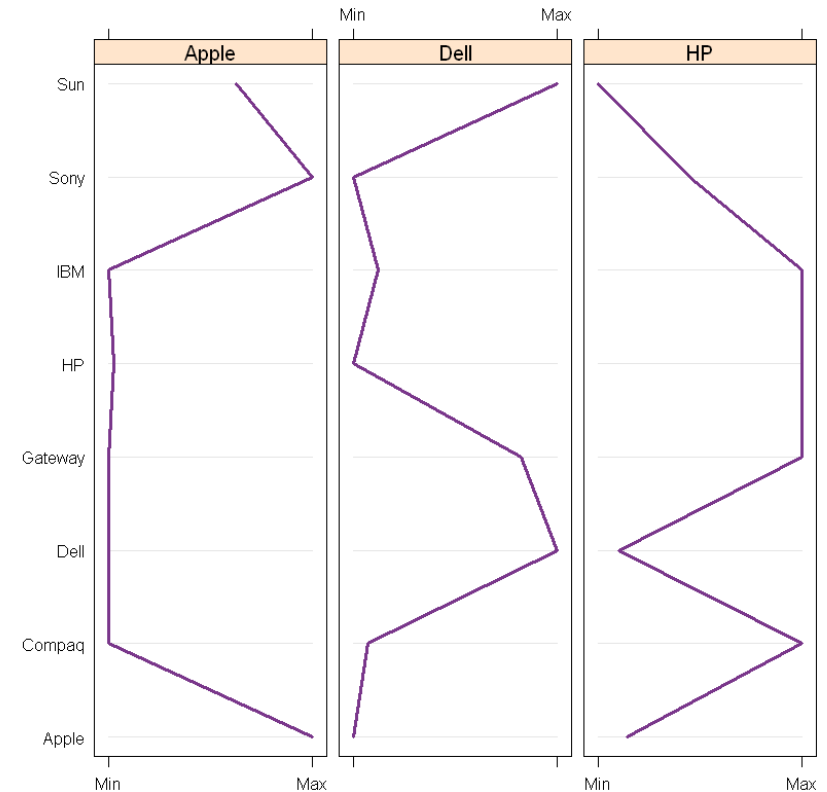
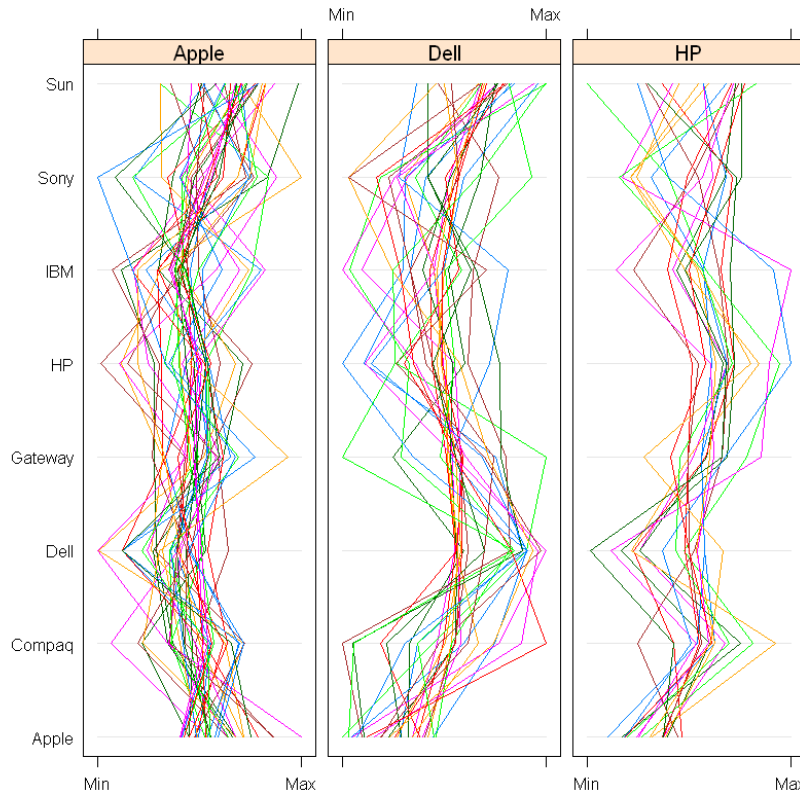
# Our Challenge Was ...



# Can the Bayesian Approach Provide More Insight into Consumer Choice?

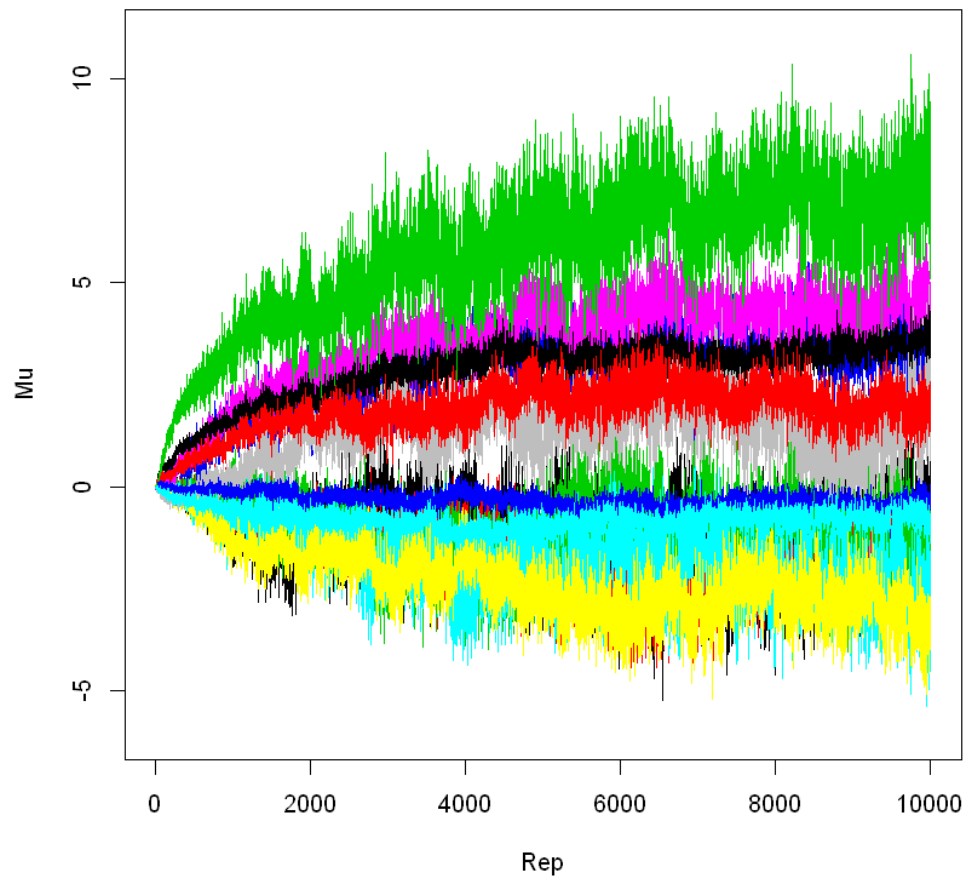


# How Might Customers Switch?



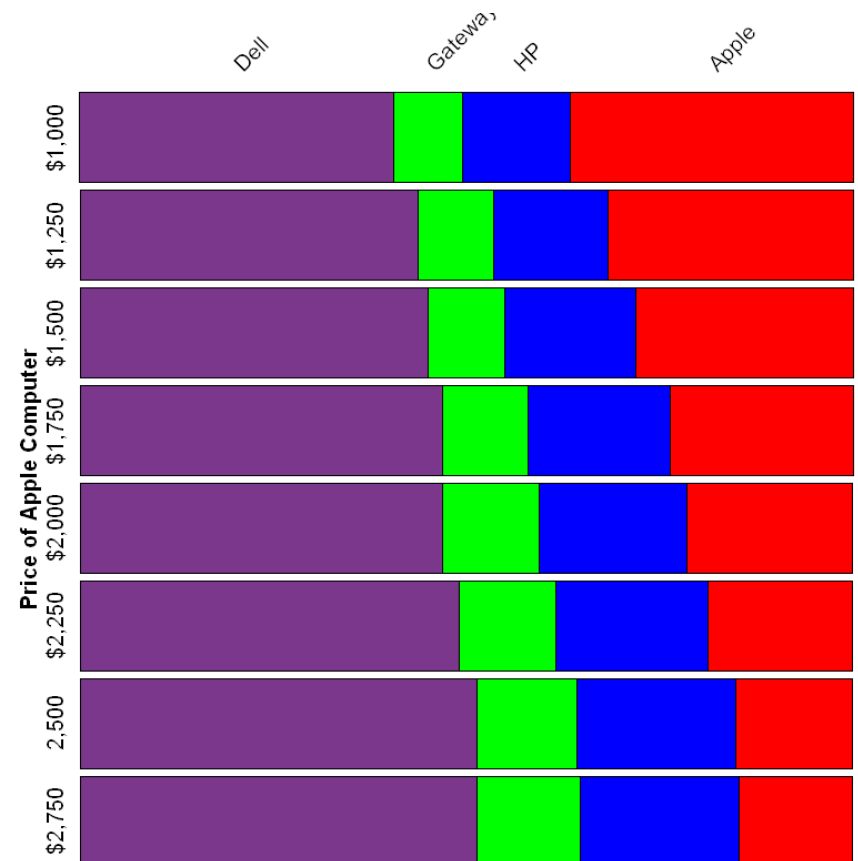


# Simulating Brand Preference



# Recommendation

- Gaining share is a function of price
- Lowering Apple prices grows market share
- Smaller choice sets make simulations easier
- Preference/choice /sales /shares



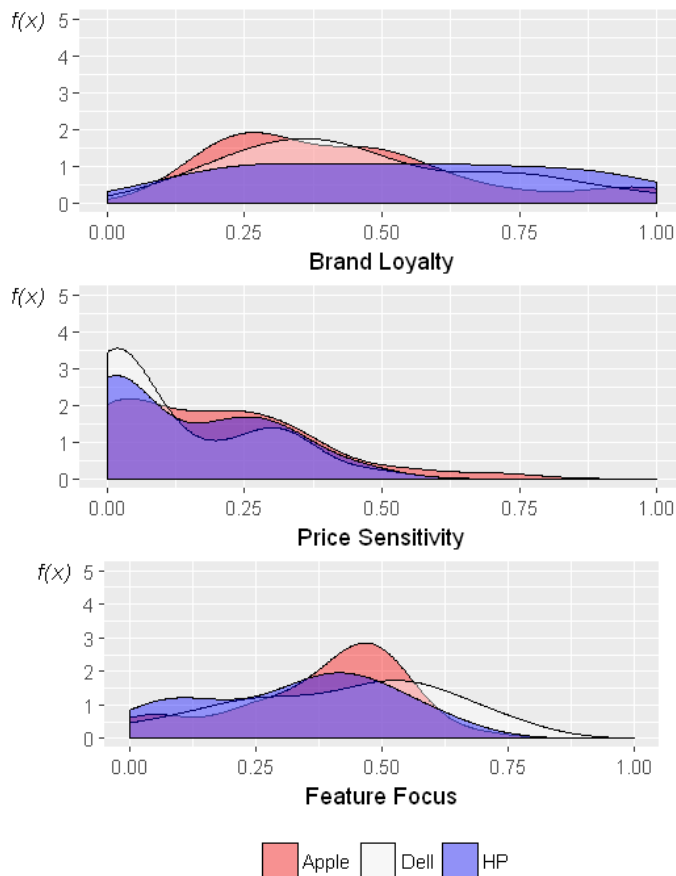


# Bayes Basics

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# What Is the Bayesian Approach?



# The Reverend



# Bayes Theorem

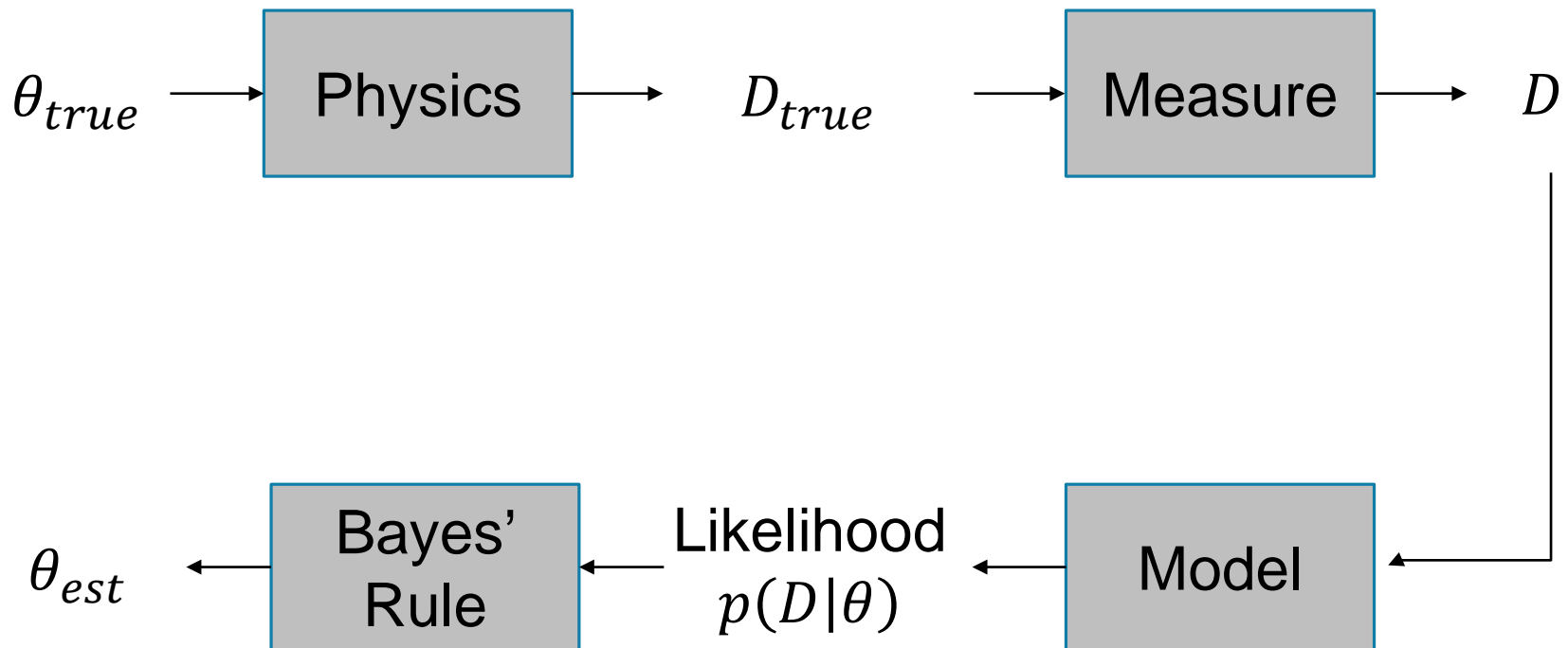
$$p(H|D) = \frac{p(D|H)p(H)}{p(D)}$$

- Given  $H \equiv$  hypothesis and  $D \equiv$  data
- What is the probability our hypothesis is true given the data observed?

Source: Adapted from Stanton (2017)



# Forward & Inverse Probability



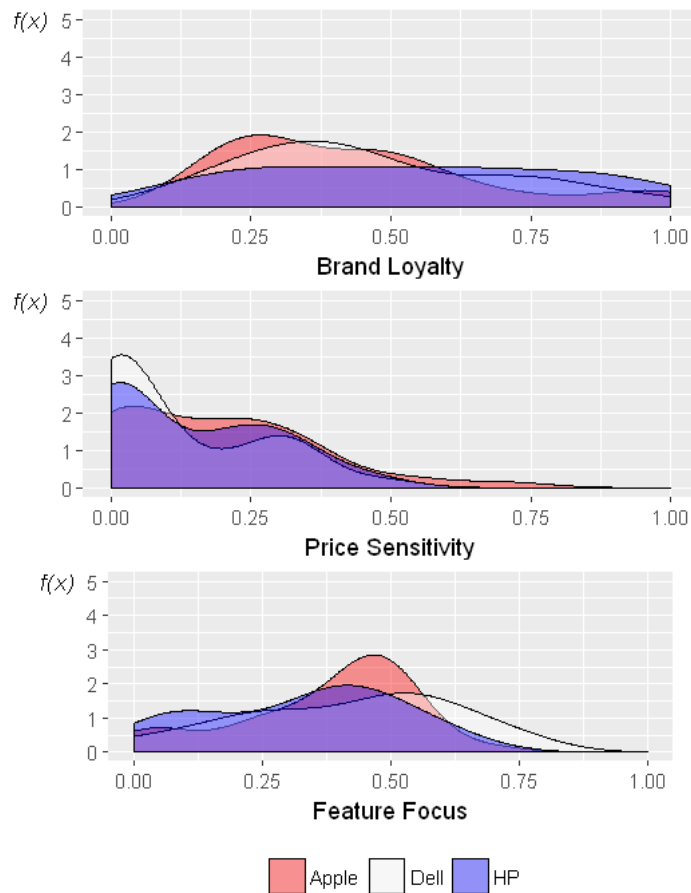
Source: Adapted from Stone (2013)



# Bayesian Modeling

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# Bayesian State of Mind





# Binomial Distribution

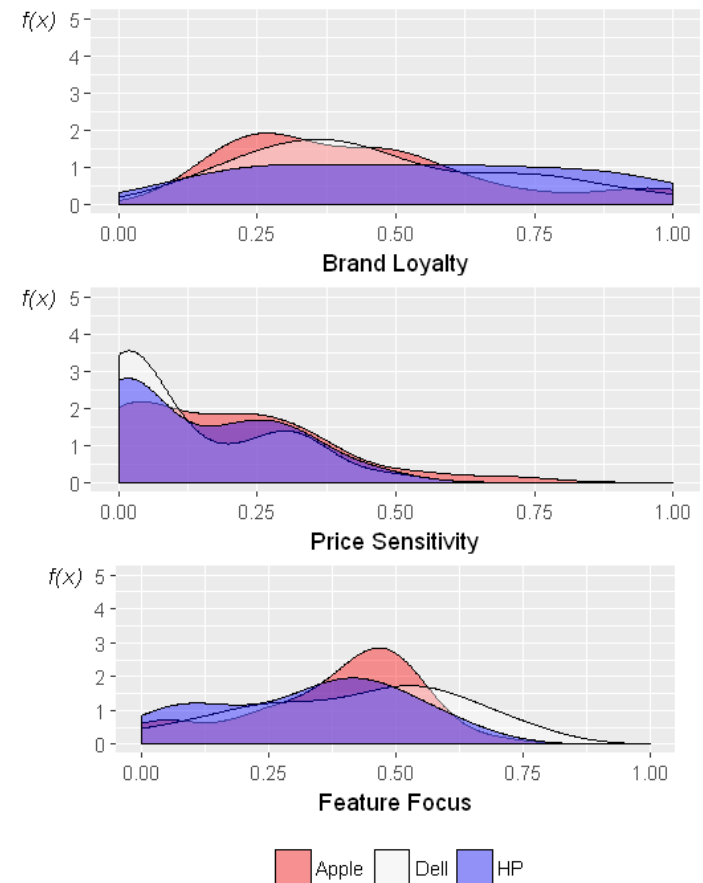
$$P(X = k) = \binom{N}{k} p^k (1 - p)^{N-k}$$

- Discrete distribution
- Special case for  $N = 1$

Source: Adapted from Stanton (2017)

# Parent and Child Relationships

- Parent variable
- Child variables
- Stochastic variables
- Deterministic variables



# Modeling Approach

- Best random variable for data?
- What do we need to generate the variable?
- Do we know the parameter?
- What distribution represents the parameter?
- Can we estimate this parameter?

