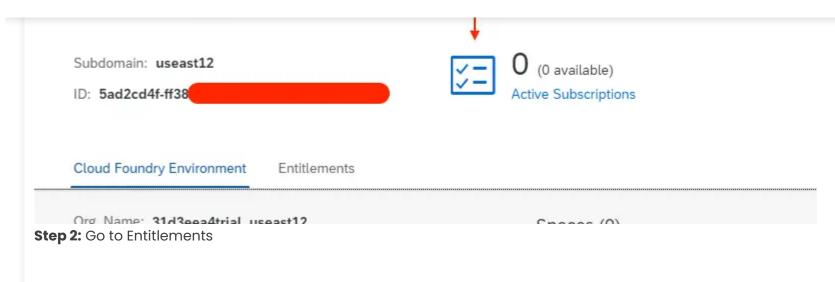☰ Menu

TECH BLOG
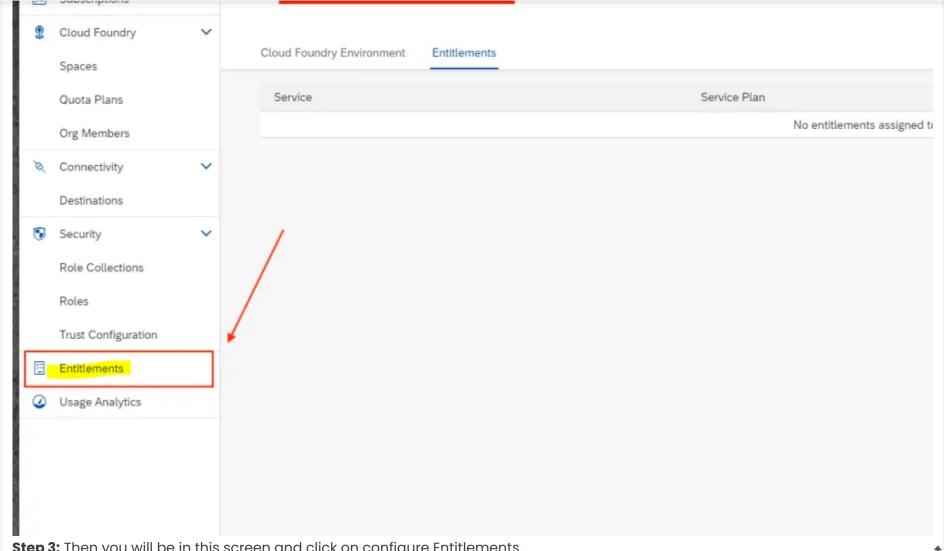
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July 24, 2020   Sanjay KV

SAP

Error! Not able to see Active Subscription in SAP CPI
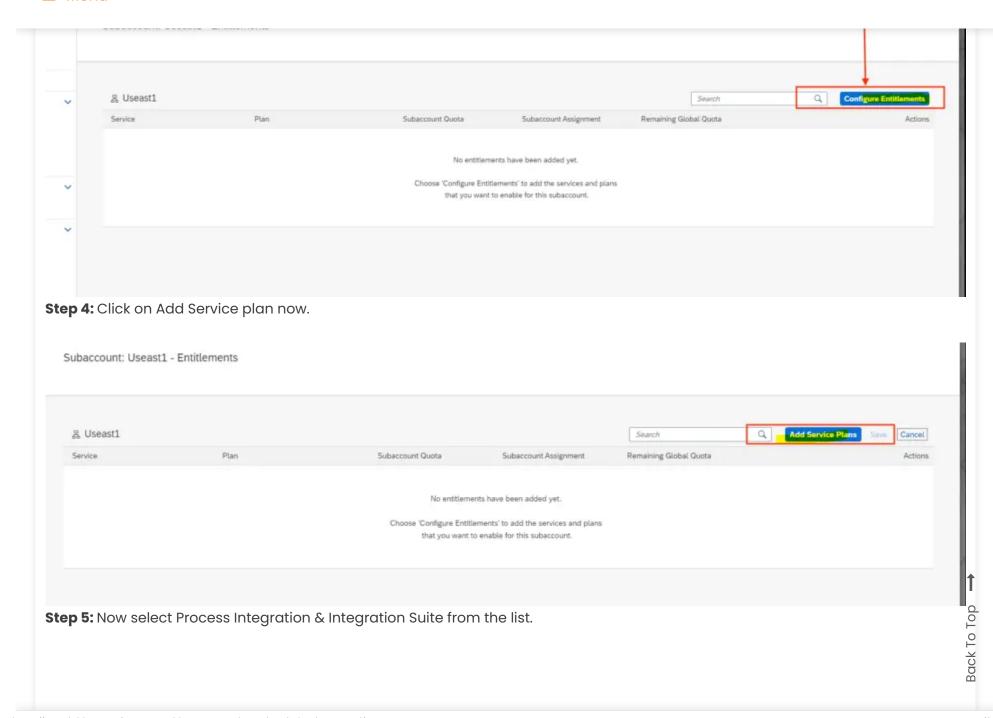
Facing Issue while setting up Trial Account Tenant, I have faced this after the recent UI changes of CPI.
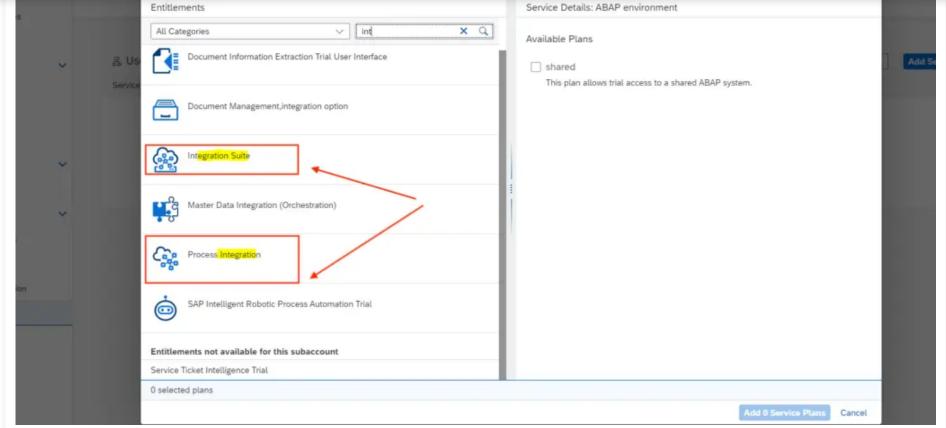
Let's Check the Issue: Are you seeing the Active subscription has 0 and when you move to the subscription tab and see any available here.

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Subdomain: **useast12**

ID: **5ad2cd4f-ff38**

0 (0 available)

Active Subscriptions

Cloud Foundry Environment   Entitlements

Org Name: **31d3eea4trial useast12**   Spaces (0)

Step 2: Go to Entitlements

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Cloud Foundry ⌄

Spaces

Quota Plans

Org Members

Connectivity ⌄

Destinations

Security ⌄

Role Collections

Roles

Trust Configuration

Entitlements

Usage Analytics

Cloud Foundry Environment	Entitlements

Service	Service Plan
	No entitlements assigned to

Step 3: Then you will be in this screen and click on configure Entitlements.

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Useast1				Search 🔍	Configure Entitlements
Service	Plan	Subaccount Quota	Subaccount Assignment	Remaining Global Quota	Actions

No entitlements have been added yet.

Choose 'Configure Entitlements' to add the services and plans
that you want to enable for this subaccount.

Step 4: Click on Add Service plan now.

Subaccount: Useast1 - Entitlements

Useast1				Search 🔍	Add Service Plans Save Cancel
Service	Plan	Subaccount Quota	Subaccount Assignment	Remaining Global Quota	Actions

No entitlements have been added yet.

Choose 'Configure Entitlements' to add the services and plans
that you want to enable for this subaccount.

Step 5: Now select Process Integration & Integration Suite from the list.

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≡ Menu

Entitlements

All Categories ⌄   int   ✕ 🔍

📄 Document Information Extraction Trial User Interface

🗄 Document Management,integration option

☁ Integration Suite

🧩 Master Data Integration (Orchestration)

☁ Process Integration

🤖 SAP Intelligent Robotic Process Automation Trial

Entitlements not available for this subaccount

Service Ticket Intelligence Trial

0 selected plans

Service Details: ABAP environment

Available Plans

☐ shared
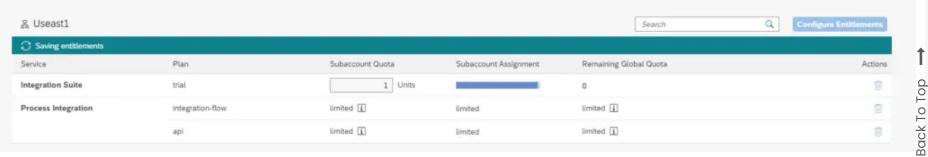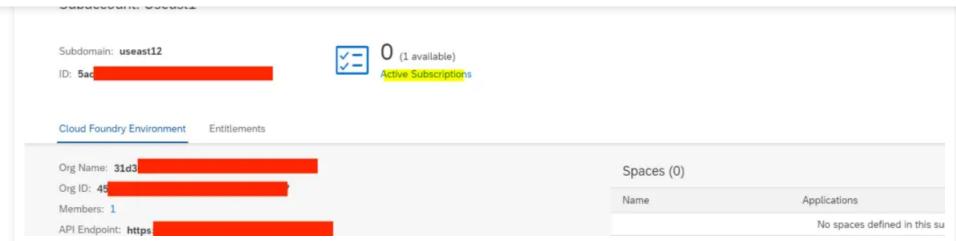   This plan allows trial access to a shared ABAP system.

Add 0 Service Plans   Cancel

Step 6: Now you can see under available plans see list appearing click on that and Add 2 service plan you see in below.
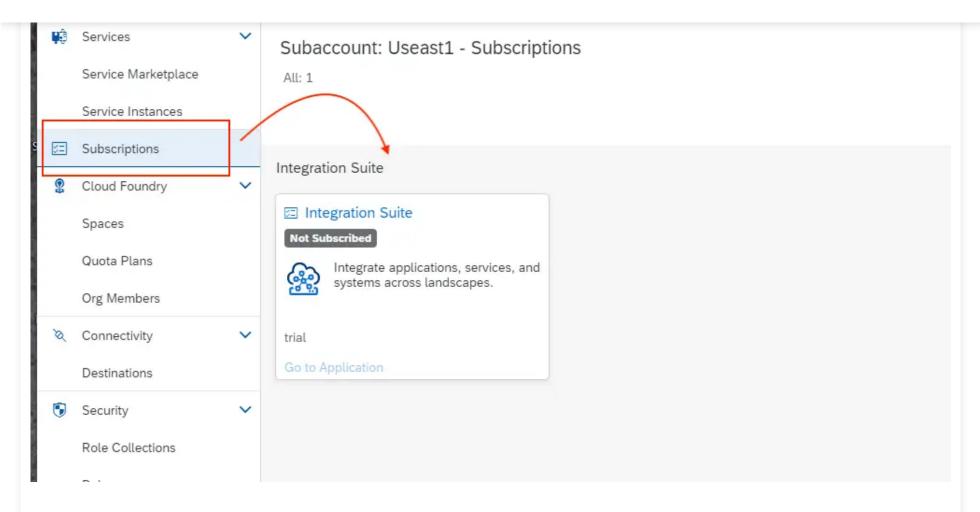
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Step 7: Now you can see something similar to the below screen and give some time for processing and task to get complete

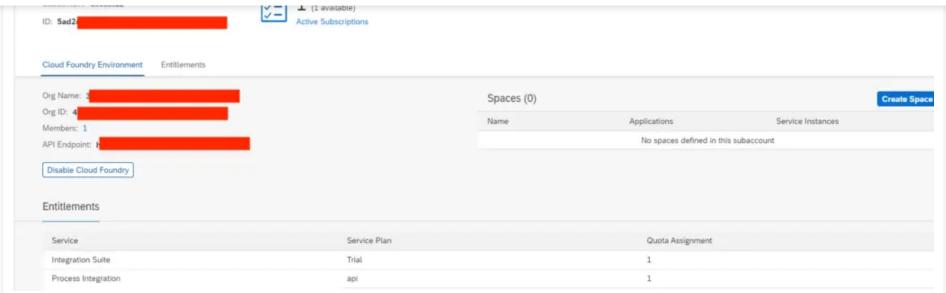**Step 8:** Now go back to the tenant screen you can see 1 active subscription available now as marked.

≡ Menu

Subdomain: **useast12**

ID: **5ad**▬▬▬▬▬▬▬▬▬▬

☑ 0 (1 available)
Active Subscriptions

Cloud Foundry Environment   Entitlements

Org Name: **31d3**▬▬▬▬▬▬▬▬▬

Org ID: **45**▬▬▬▬▬▬▬▬▬

Members: **1**

API Endpoint: **https:**▬▬▬▬▬▬▬▬

Spaces (0)

Name	Applications
	No spaces defined in this su

Step 9: Now you have to click on Subscription and you can see the Integration suite which is not subscribed, next task is to subscribe that.

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Subaccount: Useast1 - Subscriptions

All: 1

Integration Suite

⊡ Integration Suite

`Not Subscribed`

Integrate applications, services, and systems across landscapes.

trial

Go to Application

Step 10: Yaay! We have reached the final step and you could see the Active subscription now. Kindly go back to the previous post to continue. The link is given below.
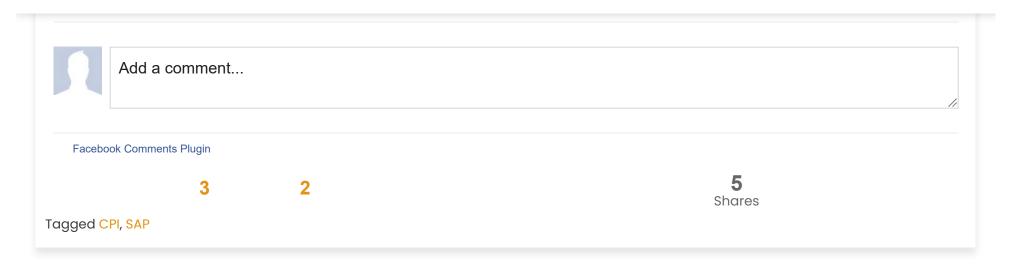
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FINAL VERDICT :

In conclusion, I hope you enjoyed reading this article on "**Not able to see Active Subscription in SAP CPI**", If yes, then don't forget to spread a word about it. Signing off **sanjay@recodehive.com**

Continue: Part 3 Tenant Setup

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