Sathish Kumar Santhanagopalan

LinkedIn **Email** sathish kumar 93@yahoo.com Phone (607)232-8469

Education Binghamton University, State University of New York,

> The Thomas J. Watson School of Engineering and Applied Science, **CGPA 3.33/4**

> Master of Science in Computer Science. Expected May 2018

> First Class. CGPA 7.97/10 Anna University,

> Tamil Nadu, India. Graduated April 2014

Bachelor of Engineering, Information Technology

Technical Languages Core Java, C. HTML, AngularJS(Basic)

Skills Database MySOL

> Tools Sub Version, Git, Advanced REST Client, Putty, WinSCP, Vim.

Windows, Linux. **Operating Systems**

Relevant Software Engineer, Larsen & Toubro Infotech Limited,

Experience

Chennai, Tamil Nadu, India June 2014 – August 2016

I served as a developer in building the ServiceFirst SaaS Product. As a part of development

team, Some of my functionalities are,

- 1. To develop a generic Routing logic, which would route the Tickets to desired Agents to resolve, for Multiple Tenants.
- 2. To develop an Escalation code, which would escalate the current status of ticket and redirect it to Senior Official, if User is not Satisfied with Solution provided by Agent.
- 3. To do Production deployments in Cloud.
- 4. To provide Production Support for Client.

Relevant

Algorithms, Computer Organization and Architecture, Object Oriented Concepts,

Coursework Database Management system, Computer Networks

Projects Pipeline Simulation Fall 2016

> Explains how instructions are processed in each cycle based on their operation type. Ideology of Forwarding, when results are obtained in Execution stage, is implemented so that system executes in most efficient way.

Improving Network Agility with Seamless BGP Reconfiguration March 2014

Created nodes in separate networks that interact with each other via set of routers. Found the best path through these routers using certain network parameters. Utilized dynamic routing in case of link failure to find the next best path using the same network parameters.