SATHISH BOGA

Unit 3 8 Lower Mount Street

Wentworthville-2145

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**Career Objective**

Graduate with a master’s in Information technology from Central Queensland University. Currently looking for a job opportunity in a challenging and productive work environment where I can leverage my experience in software development, particularly in full-stack development, to contribute to innovative projects in a dynamic and collaborative environment. to further enhance my technical skills and take on leadership roles within the team.

**Key Skills**

***Programming Languages***: C, C++, SQL, JavaScript, HTML & CSS(advanced), React (all basic level)

***Computer Systems***: Windows Server 2016, Windows XP/Vista/7/10

***Computer Software***: Visual Studio Code, Cisco Packet Tracer, MS Project, Microsoft

Office, Database, IBM Bluemix, Adobe Creative Suite (Photoshop)

**Personal Attributes**

As a developer, I bring a strong **problem-solving ability** and a keen attention to detail to every project. My adaptability allows me to **quickly learn** new technologies and efficiently tackle changing project requirements. I thrive in collaborative environments, leveraging my **strong communication** skills to work effectively within a team. With a passion for technology and a commitment to continuous learning, I stay current with industry trends to deliver **innovative solutions**. My **time management skills** ensure that I meet deadlines without compromising quality, and my resilience helps me navigate challenges with persistence and determination. Above all, I am **dedicated** to creating user-focused applications that meet and exceed customer expectations.

**Education**

**Master’s in Business Research Feb 2020-Feb 2022**

*Excelsia College, Sydney*

To improve business skills and to start my own business.

**Professional Year June 2018-May2019**

*Performance Education, Sydney*

***Key Subjects***: Australian Business Culture and Environment, Achieving Career

Success, Australian Workplace Skills, and Professional Business Communication

**Master of Information Technology July2015-July2017**

*CentralQueenslandUniversity,Sydney*

Special Interest in Design and Analysing the networks and maintain the network security.

**Bachelor of Information Technology Oct 2008-May2012**

*JNTUHyderabad, INDIA*

***Achievements***: Highest GPA in Computer Network was achieved in Network related subject.

**Project**

**Networks and Information Security Project** *Central Queensland University*

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| ***Objective*:** | Design and implement network infrastructure for a smart city. |
| ***Tools*:** | MS PowerPoint, MS Word, HTML, Windows server 2012. |
| ***Duties*:** | Developed IP addressing scheme using CIDR notation, the logical topology for LANs, WANs, W-LAN, and VPN. |
| ***Outcome*:** | The project was built and completed independently within set time frames. |
| ***Result*:** | This project enhanced my self –motivation and helped me to learn how to work with a group of different people. Achieved a credit for the project. |

**Employment History**

**DesktopSupportEngineer** *Rebb tech, Sydney, Australia*

**April 2023-Present**

* 1st line IT support to end-users with their computing devices like desktop, laptop, mobile, printers, basic network devices and other IT peripherals, which includes testing, identifying, repairing, resolving, and documenting end user technical issues without violating the hardware warranty or security compliance requirement
* Reimaging computers/hard drives.
* Support the user in local data backup and restore as per the documented process.
* Assist Service Desk/Remote Desktop Support teams for hands and feet coordination efforts.

**CustomerServiceRepresent** *Coles Express, Sydney, Australia*

**Nov2020-March2023**

* Developing communication skills through delivering professional customer service.
* Simply responding to customer queries and complaints daily.
* Ability to work with co-workers &quickly adjust to the new work environment with a great team spirit.
* Effectively undertake work unsupervised in tight schedules.

**Inventory Manager** *Woolworths, Sydney, Australia*

**Nov2017–Nov2020**

* Quickly acquire the knowledge needed to work effectively in a fast-paced environment through multitasking.
* Actively participating as a member of a team and cooperating with colleagues in a friendly and professional manner.
* Demonstrating a strong work ethics by always being punctual and working overtime when needed.

**Hobbies and Interests**

***Playing***: Cricket is my favourite game, I have played cricket since I was three years old and started seeing the matches on television since I was five years old.

***Watching***: In my spare time, I like to watch movies especially horror movies.

***Traveling***: I love to visit different places of interest by traveling.

**References**

Available upon request.