***Edward Khytrykh***

**Objective:** To obtain a challenging position as Sr. QA Engineer

**Summary of Qualifications:**

* Industry professional with over 7 years of experience in QA engineering
* Strong knowledge of engineering methodology and principles, concepts and methods of object-oriented software
* Ability to write SQL complex queries to verify test results
* Excellent written and verbal communication skills
* Experience in Agile development process
* Hands-on experience in manual and database testing of web based software applications
* Proven ability to meet deadlines in a multi project environment
* Extensive experience in research and risk analysis
* Proficient in developing and implementing high level Quality Assurance Documentation (System test plans/Quality Plan/Test procedures) from Business & Functional specifications as well as Software/Product Development Process Documents
* Hands on experience in building a QA Environment with emphasis on QA Process
* Knowledge of IEEE and ISO 9000 engineering standards
* Direct involvement in project management and the software development life cycle

**Highlights of Qualifications:**

Experience in design, development and implementation of QA process and procedures, with emphasis on Test Planning, Test results, Data Base and Reporting retention.

**Technical Summary:**

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| *Hardware:* | IBM & PC Compatible |
| *Software:* | MS VSS, Eclipse, Telnet, MS Office, TOAD VI Tool, CVS, Shell |
| *OS:* | MS-DOS, Linux, Windows 3.x/95/98/ME/NT 4.0/2000/XP/2003, Mac OS X. |
| *Test Tools:* | Automate 6, QTP, Selenium |
| *Languages:* | PHP, Perl, Shell Script, HTML, XML, Ruby |
| *Databases:* | MySQL, Oracle 10g\11g, MS SQL |
| *Bug Databases:* | Quality Center 10, JIRA, Test Director 6.0, Bugzilla |
| *Application Servers* | Weblogic, Websphere |
| *Web Servers* | iPlanet, Apache, IIS, Tomcat |

**Employment:**

03/2011 – Present **Wells Fargo Bank, San Francisco**

System QA Analyst 4

* SQA Production Support Team Lead for a large-scale, portal-based banking application (Credit Card Expense Reporting – CCER), including Infrastructure Modifications, Emergency Defect Fixes, and Company Data Migrations.
* Creation, maintenance, and execution of test scripts using HP Quality Center. Coordination of Automation Critical Path in QTP.
* Performed complex analysis of business requirements and system specifications, coordinated testing activities on a project.
* Created test plans and scripts for reporting enhancement projects, reviewed test cases/plans written by others.
* Provided regression and functionality testing of new releases.
* Participated in Defect meetings for High visibility projects with Development, Business Analyst, Product Managers, Project Managers, and Business Subject Matter experts.
* Worked with other technical teams (such as DEV, DBA etc) for debugging issues.

02/2010 – 03/2011 **KickApps** (Yuku Business Unit)**, San Francisco**

Sr. QA Engineer

* Working as QA Engineer for KickApps Social CRM solutions application that enables users to create & manage social media websites
* Working on SEO project to move yuku.com to top 50 sites.
* Executed multiple JOIN queries to make sure correct data went into DB and retrieved correctly
* Involved in production release activities
* Maintained QA processes and practices, including defect and test management
* Designed and presenting Test Status Matrix to management team
* Performing manual build installation testing using special instructions provided by development
* Created Test Documentation and Scenarios in highly compressed time period
* Executed a suite of tests such as feature, acceptance, unit, functional, compatibility, regression, GUI, usability, and integration
* Tested homemade Yuku APIs
* Participated in daily bug triages to address open issues
* Maintaining statistics calculating Test Coverage
* Participating in design, functional specifications review meetings
* Reviewing application user guide, help and providing feedback to documentation team
* Tested localized version of software
* Worked collaboratively with developers and other team members in testing complex projects and in the overall enhancement of software product quality

03/2006 – 2/2010 **XIM, Inc., San Francisco**

QA Engineer

* Tested multiple applications for different clients using different mobile devices
* Created functional test cases utilizing requirements documentation
* Built and maintained QA lab using VMware
* Involved into all types of testing, such as Integration, Functional, Regression, Performance, Installation
* Worked closely with development engineers to create and review test specifications
* Performed builds installation on multiple mobile devices
* Automated build process using shell scripting
* Investigated customer issues before logging them into bug tracking system
* Provide hardware and software configuration for creating test environments

05/2003 – 2/2006 **Software and Hardware Center, San Francisco**

IT Specialist

* Built and supported workstations/networks for multiple companies
* Created and deploy re-imaged hard drives using Norton Ghost
* Managed desktops and servers remotely using pcAnywhere, WinSCP
* Assisted in the maintenance and development of the Companies websites, Web based apps written in PHP/MySQL
* Provide hardware and software configuration to build test environments

**Education:**

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| 1992-1997 | **National Technical University of Ukraine** MS Degree: Information Systems Technology |