**PRUDHVI**

**NetSuite Developer/Administrator**

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**PROFESSIONAL SNAPSHOT:**

* Around 6 years of IT experience in all phases of Software Development Life Cycle (**SDLC**) which involves requirement gathering, requirement analysis, design, development, implementation & enhancement of projects in **Netsuite, FINACLE and Java technologies.**
* 3+ years of extensive knowledge on **Netsuite Development & Administration** with complete Life Cycle implementations.
* In depth understanding of CRM business processes like **Campaign Management, Lead Management, Account Management, Opportunity Management, Support Process** and **Forecasting.**
* Good knowledge on **Case Assignment, Knowledge Management and Case escalation rules.**
* Configuration and Maintenance of User profiles, Role hierarchy, Page layouts, Workflow Alerts, Approval process and Password policies in Netsuite.
* Working knowledge in generating Reports, Dashboards, Customizing reports and analyzing the data discrepancies in Netsuite.
* Acquainted and well versed with processes like Sales, Marketing, Customer Service and Customer Support,Business Processes and recommended solutions to improve their processes using Netsuite.
* Extensively worked on Netsuite **Sandbox** and **Production** environments including creating Sandboxes and refreshing time to time. Deployment between Production and Sandboxes.
* Experience in Data migration from Legacy Systems using Informatica and PL/SQL.
* Experience in Database Design, functions, triggers, DDL, DML SQL queries
* Experience in deploying the Applications and integrating with third party applications
* Excellent analytical, Interpersonal and Communication skills, fast learner, hardworking and good team player
* Capable of rapidly learning new technologies and successfully applying them to projects and operations
* Created UML (use case diagrams, activity diagrams, class diagrams & sequence diagrams) using MS-Visio.
* Extensive experience in SDLC using both **Waterfall** and **Agile Methodologies (SCRUM).**

**SKILL SET:**

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| **Software Applications** | MS Project, Visual Studio, MS Office (Word, power point, Excel, Outlook) |
| **Methodologies** | Waterfall, Agile - Scrum, UML |
| **Programming Languages** | PL/SQL, C, C++, J2EE |
| **Web Technologies** | HTML, XML, CSS3, JSP, JavaScript |
| **Database** | Oracle 11g & MySQL |
| **Scripting** | Suite Script (Netsuite) Shell & FINACLE Scripting(Infosys) |
| **ERP** | NetSuite |
| **Banking** | FINACLE |
| **IDE/Tools** | Web Logic ,Informatica 9.6.1, Eclipse, CWB (Custom Work Bench) |
| **Testing Tools** | HP Quality Center and Load runner |
| **Version Controls** | GitHub, TFS |

**PROFESSIONAL EXPERIENCE:**

**Lead NetSuite Techno Functional Developer**

**Client:** Vertafore,Seattle

**Duration:** Jan 2017 – Present

**Responsibilities:**

* Work extensively with business on NetSuite ERP/CRM module including new Implementations, enhancements, Integrations and support
* Worked as functional consultant for **Accounting system** using terms **AR, AP and GL**, **Sales Operations**, **Order-to-Cash** (including billing, revenue management, subscription software, professional services, purchasing and fulfillment), **Finance**, **Order Management** and ensuring systems are properly configured in Netsuite.
* Improved various NetSuite modules and increased efficiency in business procedures by developing process automation using Suite scripts.
* Identify, evaluate, and recommend other key technologies required to support and improve the business process centered on the NetSuite platform.
* NetSuite’s project of cleaning up of data and automation of data entry for entity and transaction records using Suite scripts (which is based on JavaScript) and custom workflows.
* Data Migration into Netsuite using **Informatica connector and Celigo** from different systems like Oracle EBS, Salesforce
* Developing NetSuite customizations using Suite Cloud platforms (SuiteScript, SuiteTalk, and SuiteFlow) including Custom fields, Custom records, Custom forms, Create and Modify forms.
* Support end-user requests for Saved Searches, Reports, KPI’s and user Dashboards.
* Planning and Review revise configurations and customization of NetSuite to meet companies evolving needs.
* Conducted CSV imports to add or update data in NetSuite per client specifications
* Maintained roles and permissions assigned to employees, provide on-going system/technical support to users, including training and access for all roles.
* Used Suite Bundler to deliver and deploy NetSuite customizations to the production environment from sandbox.
* Developed workflows for various actions such as Send Email and Set Field functions
* Successful administration of NetSuite, including user and role management, troubleshooting, and end user support.
* Created test cases and lead User Acceptance Testing (UAT) with core client stakeholders to ensure system configuration objectives have been met.

**Lead NetSuite Developer/Administrator**

**Client:** Cree Inc,Chicago

**Duration:** Feb 2016 – Dec 2016

**Responsibilities:**

* Understanding the client requirements and designing the solution over NetSuite platform by working with different department’s subject matter expert to identify gaps in existing processes and provide custom solutions.
* Managed user accounts and security - including new user account creation, profile and role management, sharing rules, and security controls
* Configuring Netsuite to meet business requirements - including fields, page layouts, workflows, approvals and validation rules.
* To Develope NetSuite customizations using NetSuite's JavaScript API and Suite Cloud platforms (SuiteScript, SuiteTalk, and SuiteFlow) including Custom fields, Custom records, Custom forms, Create and Modify forms.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the needs in the organization.
* Develop new saved searches and reports, KPI's, Dashboards, manage and implement configurations and customizations to NetSuite.
* Maintain proper system access for customized roles and users with restrict access,CSV Imports and automating process with workflows .
* Creation of Suite Bundle’s in sandbox environments and deploying the same into production.
* Maintaining proper documentations for all the customizations and changes done in different environments (Production & Sandbox) by traking for new releases.
* Implemented Netsuite customizations and drove user acceptance testing (UAT).
* Partner with business stakeholders driving the requirements to be sure they have a complete understanding of the improvements and changes.
* Conducted Training sessions for End users and testing team.

**NetSuite Developer/Administrator**

**Client:** YouGov**,**London

**Duration:** June 2013 – Dec 2015

**Responsibilities:**

* Analysing business requirements, technical gaps and design, coding, testing, and implementation of customizations within software environment.
* Daily administrating and Monitoring user & role management, troubleshooting and end user support on different Netsuite environments
* Created Custom fields, Custom objects, Users, Roles and Profiles as required by the application.
* Implemented some validations for some steps in the approval process by using Validation Rules
* Handling NetSuite customizations using NetSuite’s JavaScript API.
* Managed and reconcile mass imports and exports of data.
* Maintain up-to- date knowledge of NetSuite functionality, customization and integration.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Customized page layouts on Netsuite for standard and custom objects
* Created test scenarios in a Sandbox environment, developed code and implemented it on the Production environment.
* Managed and reconcile mass imports and exports of data.

**Technology Analyst (Developer & Administrator)**

**Client:** ICICI Bank, India

**Environment :** FINACLE – Core Banking Solutions, Weblogic Server

**Duration:** Dec 2012 – Dec 2013

**Responsibilities:**

* Understanding client’s needs or enhancements by articulating requirements into functional specifications to internal teams for customization of product accordingly.
* Manage relationships and co-ordinate with Product/Delivery teams and external business partners to propose a comprehensive solution.
* Conducting feasibility, system study and coordinating for system design & integration.
* Development of standard artifacts, write-ups and presentations to highlight product features and drive quality and consistency in responses to customer queries.
* Carry out application installation which includes DB installation, Backend and frontend installation in Weblogic 10.3.4
* Perform and mentor SSO user migration from Finacle 7x to 10x
* Finacle installation on weblogic 10.3.6 cluster setup with 6 OHS and 6 application nodes
* Developing various subroutines, Batch and Scheduled jobs, Enquires and version using Funds Transfer module related to Check Deposits, Check return as per the client specific requirements.
* Implementation of SWIFT Message structure for Trade Finance module.
* Involved in database management using Informatica and PL/SQL in Oracle 10g (Data Modeling, Data Mapping & Data Cleansing).
* Experience includes FINACLE Core banking Implementations,Version upgrades, OS/DB Migrations, Modules Migration and Environment maintenance (Weblogic Cluster)
* UAT support for General Banking, Liabilities and Loans module.
* Performance testing using HP Load runner (Up to 18000 concurrent users).

**Technology Analyst (Developer)**

**Client:** DBS Bank, Singapore

**Environment :** FINACLE – Core Banking Solutions, IBM Server

**Duration:** Mar 2012 – Nov 2012

**Responsibilities:**

* Analysis of fitment of solution for payment requirements with the product OOTB and customizable capabilities
* Facilitating discussions with Onsite and Customization teams to shape the Final solution
* In-depth knowledge on General Banking concepts(Clearing & Cheques), Liabilities, Loans module and Trade Finance.
* Locker, Public Provident Fund(PPF) and Government Business Module (GBM) Development and Maintenance.
* Responsible in details analysis of the issue and moving the same to maintenance with code fix suggestions.
* Mobile and Email Alert generation and delivery.
* Demand Draft and Passbook printing format and maintenance.
* Responsible in preparing product analysis and customer support document of all analyzed issues.
* Attended weekly status calls and given updates on status to client.
* Deriving Test cases to cover the impact of bug fixes and new enhancements made on existing development.
* Responsible in details analysis, fixing the issue and preparing defect analysis document.

**Software Engineer (Developer)**

**Client:** Axis Bank, India

**Environment :** FINACLE – Core Banking Soulutions, IBM Server

**Duration:** Aug 2011 – Feb 2012

**Responsibilities:**

* Understanding the client requirements and testing of different modules like Funds Transfer, Trade Finance, Loans and Deposits, Card Management, Teller Transactions and SWIFT Messages and version layouts in the FINACLE Banking product.
* Ticket routing, Bug analysis provided by team and tracking them with in different environments.
* Requirement analysis for Test cases, Test plan, Script creation, re-testing and regression testing.
* Analyzing test results and prepared bug reports &amp; documented the defects.

**FINANCIAL DOMAIN SKILLS:**

* Depth Knowledge on Functional modules like General Ledger, Accounts Payable, Accounts Receivable, Order to Cash, Procure to Pay, Inventory Management, Accounting, Opportunity Management & CRM Modules in NetSuite
* knowledge on General Banking concepts(Clearing & Cheques), Liabilities, Loans module , Trade Finance, Locker, Public Provident Fund(PPF) and Government Business Module (GBM) Development and Maintenance.
* Mobile and Email Alert generation and delivery.

**BUSINESS SKILLS:**

* Strong **Entrepreneurial passion**, **self starter** and **result-driven** individual with project and team management skills
* **Excellent presentation skills** with experience of creating and delivering presentations to large groups

**EDUCATION:**

* **Master’s in Computer Science**

University Of Central Missouri, USA (GPA – 3.9)

* **Bachelor’s in Electrical & Electronics Engineering**

Anna University, India (GPA – 3.75)

**ACHIEVEMENTS:**

* “**GEM Of Quarter**” (Individual & Team Award) for Q1 FY15.
* Received “**ON THE SPOT**” Award for Performing exceptionally in providing Quality Product well within the stipulated timeline
* **NIIT- BHAVISHYA JYOTI** scholarships 2007.

**CERTIFICATIONS:**

* PL/SQL Developer Certification
* Informatica Designer Certification
* Finacle Core, E-Banking (Functional & Technical), Finacle Integrator