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Fwd: Re: Amount deducted but order not placed on 22nd Nov 2017

PK

Premkumar Kondalraj <premrajirtt@gmail.com>

Today, 2:43 PM

Murugan, Sathiyaseelan; Sathiya M <sathiyainfa@hotmail.com>; Sathiya M <imsathiyass@gmail.com> 

  Reply all | 

Inbox

Label: Fidelity Standard (7 years and 1 day) Expires: 12/4/2024 2:43 PM

----- Forwarded message -----

From: <wecare@medplusindia.com>

Date: Dec 5, 2017 1:10 PM

Subject: Re: Amount deducted but order not placed on 22nd Nov 2017

To: <premrajirtt@gmail.com>

Cc:

Dear Mr. Prem Kumar,

Please find the transaction details received from Accounts Team stating that we dint received any amount from your end. We request you to check with respective Banker.

Transaction Details :

ReferenceId	CartId	SettlementType	SettlementSubType	CustomerId	StoreId	VerticalType	TotalAn
4563579	4353331	Payment	Full Advance	34357871	INTNMAS00124	Mart	0

For further details, you can also call us on [040-67006700](tel:040-67006700)/ [18004253100](tel:18004253100), 7 days of the week (8AM to 10PM).

Thanks and Regards,
Medplus Customer Care Team,

(Email): wecare@medplusindia.com

(Email): wecare@medplusmart.com

----- Forwarded message -----

From: premrajirtt@gmail.com

Date: Thursday, November 23, 2017 9:23 PM

Subject: Amount deducted but order not placed on 22nd Nov 2017

To: wecare@medplusindia.com

Hi Team,

This is to check with you about an issue on one of my (about to be placed) order on 22nd Nov 2017 through 'Medplusmart.com' whereas amount **Rs.1314.52 has been deducted** from my account but **the order was not placed**.

I tried to contact the customer care [040-67006700](tel:040-67006700), they routed to reach out you for a refund. More details follows,

Name: Premkumar

Ph No: [8939258238](tel:8939258238)

Medplus ID: 34357871

Amount deducted at : 22/11/2017 at 20:56 IST.

Please check the above details & process a possible refund from your end and revert me if you should need anymore details.

Thanks - Prem,

Chennai.

Ph: [+91 8939258238](tel:+918939258238)

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12/5/2017

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