



JIRA STEP FLOW – SCRUM MASTER Before Sprint (Sprint Planning Flow)

Create / Verify Project

- Project: **ABC**
 - Ensure correct **workflow**, **issue types** (Epic, Story, Bug, Task)
-

Create Epics

Example:

- Epic: **User Management**
 - Epic: **Payment Module**
-

Create User Stories under Epics

Example:

- Story: **Register Demo**
- Story: **Login Demo**

Each story must have:

- Description
 - Acceptance Criteria
 - Story Points
-

Prioritize Backlog

- Order stories based on:
 - Business value
 - Dependencies
 - Risk
-

Create Sprint



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- Sprint name: Sprint 1
 - Duration: 1–2 weeks
 - Drag selected stories into sprint
-

Start Sprint

- Confirm sprint goal
 - Start sprint
-

During Sprint (Daily Activities)

Daily Stand-up (Scrum Master Role)

Ask 3 questions:

- What did you do yesterday?
- What will you do today?
- Any blockers?

Update Jira issue status accordingly

Track Progress

Use:

- Sprint Board
 - Burndown Chart
 - Active Sprint view
-

Manage Impediments

- Remove blockers
 - Coordinate with Dev / QA
 - Update Jira comments
-

After Sprint (Closing Flow)



Sprint Review

- Demo completed stories
 - Check:
 - Stories = Done
 - Bugs = Closed / Deferred
-

Sprint Retrospective

Discuss:

- What went well
 - What didn't
 - Improvements for next sprint
-

Close Sprint

- Move incomplete issues back to backlog
 - Close sprint in Jira
-

JIRA STEP FLOW – SOFTWARE TESTER

Before Testing

Understand Sprint Scope

- Open **Active Sprint**
 - Identify assigned stories
 - Read **Acceptance Criteria**
-

Prepare Test Scenarios

For each story:



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- Positive test cases
- Negative test cases
- Edge cases

(Optional: attach test cases in Jira)

During Testing

Start Testing Story

- Move story to **In Testing** (if applicable)
- Execute test cases

Bug Found? → Create Bug

Steps in Jira:

1. Click **Create Issue**
2. Issue Type: **Bug**
3. Fill:
 - Summary
 - Description (Steps, Expected, Actual)
 - Priority
4. Link Bug to Story
5. Select Active Sprint
6. Attach screenshot / video
7. Create

Bug Lifecycle (Tester Side)

Status Flow:

- Open → In Progress → Ready for Testing

Tester action:

- Re-test when status is **Ready for Testing**
- If fixed → **Close Bug**
- If not fixed → **Reopen Bug**



After Testing

Update Story Status

- All tests pass → Move story to **Done**
- Bugs pending → Story remains **In Progress**

Participate in Review

- Confirm completed features
- Report bug trends

COMBINED FLOW (VERY IMPORTANT FOR INTERVIEWS)

```
Backlog → Sprint Created → Sprint Started
      ↓
Developer works on Story
      ↓
Tester tests Story
      ↓
Bug Created (if any)
      ↓
Developer fixes Bug
      ↓
Tester re-tests
      ↓
Story Done
```

JIRA BUG – REAL EXAMPLE

Project

ABC

Issue Type



Bug

Epic Link

User Management

Linked Issue (Story)

Register Demo

Summary

Register button not working with valid user details

Description

Environment

- Application: ABC Web App
 - URL: <https://abc-demo.com/register>
 - Browser: Google Chrome 120
 - OS: Windows 10
-

Precondition

- User is on Register page
-

Steps to Reproduce

1. Open ABC application
 2. Navigate to Register page
 3. Enter valid Name, Email, Password
 4. Click **Register** button
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Expected Result

- User should be registered successfully
 - System should redirect user to Login page
 - Success message should be displayed
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Actual Result

- Page reloads
 - No success message shown
 - User is not registered
-

Test Data

- Name: Test User
 - Email: testuser@gmail.com
 - Password: Test@123
-

Priority

High

Severity

Critical

Sprint

Sprint 1 (Active)

Assignee

Developer Name



Attachments

- Screenshot of Register page
 - Screen recording of issue
 - Console error log (if available)
-

Bug Status Flow (Example)

1. **Open** – Bug created by Tester
 2. **In Progress** – Developer fixing
 3. **Ready for Testing** – Fix deployed
 4. **Re-Test** – Tester validates fix
 5. **Done / Closed** – Issue resolved
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What Happens to the Story?

- Story **Register Demo** stays **In Progress**
 - After bug is closed → Story moved to **Done**
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HOW TESTER EXPLAINS IN STAND-UP

“While testing the Register Demo story, I found a high-priority bug where the register button does not work with valid data. The bug is logged in Jira, linked to the story, and assigned to the developer.”

INTERVIEW TIP (VERY IMPORTANT)

Question:

How do you report a bug in Jira?

Answer:

“I create a Bug issue, add steps to reproduce, expected and actual result, set priority and severity, link it to the related story, assign it to the current sprint, and attach evidence.”



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