

## Verification Process

**!** All the steps must be completed prior to the examination. In case of any difficulty please write to **tech@silverzone.org** or **Chat with us** (During week days office hours 10:00AM to 5:00PM (IST) or on exam days)

### ← Upload Photo

Sample 

#### Instruction :

- Make sure that your face appears well within the Black rectangular box given below.
- Do not wear a face mask or tinted glasses during the process.
- Make sure that there is proper light in the room for a nice photograph as it will be verified and printed on the certificate.
- Your device should have a good speed and atleast have minimum **2GB RAM**.
- Make sure have the same device while attempting the test.
- Make sure to smile while taking the photo.
- Make sure the antivirus software is not blocking the camera access.
- In case you facing trouble while capturing photograph despite giving permission, click here to check web cam online (<https://webcamtests.com/>).


Integrated Camera (04f2:b228)



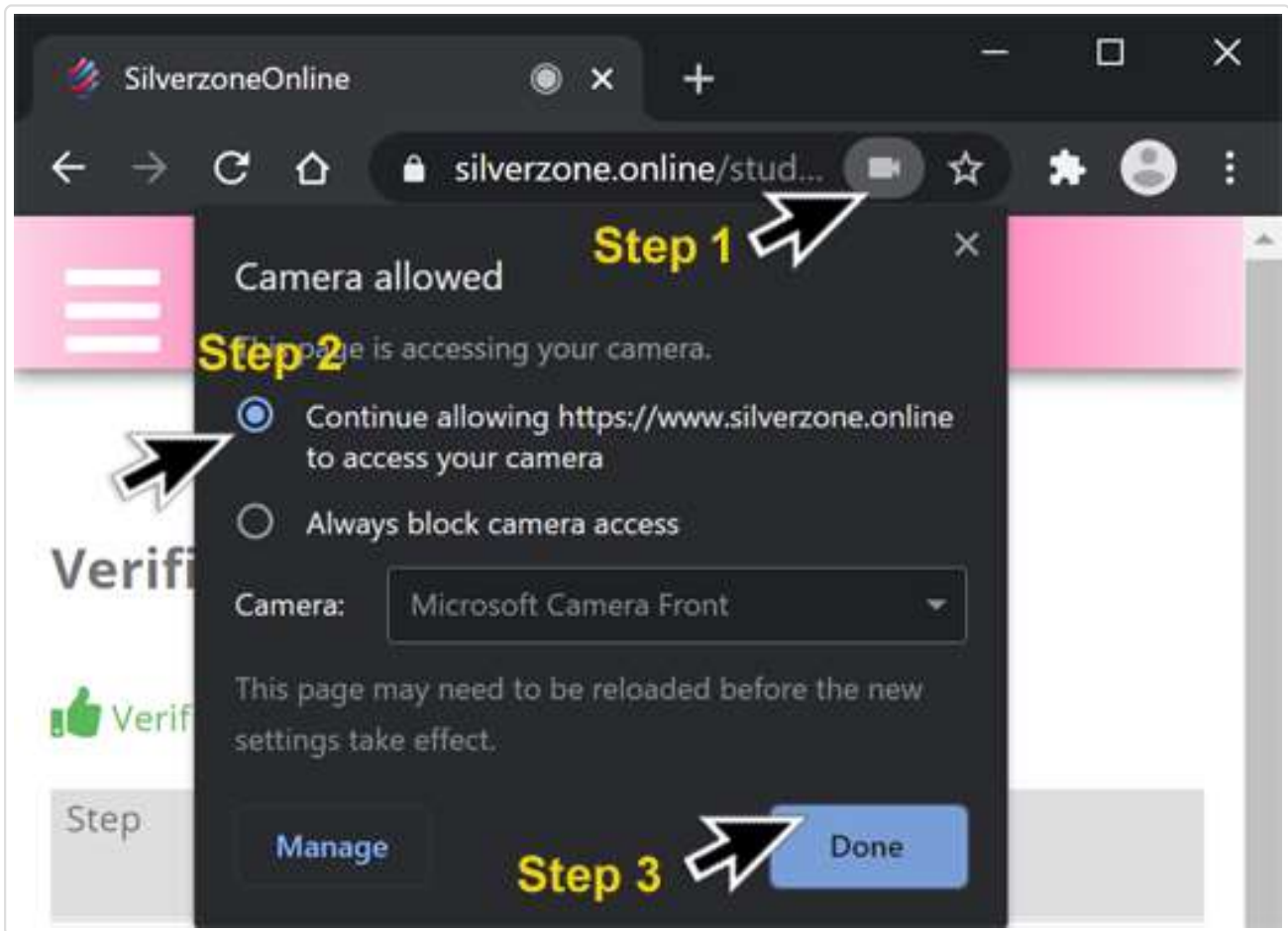
### **!** Your camera is not accessible.

Following action may required to resolved the issue.

#### Option A

Check your Camera Permission setting for this website. Please Allow access() and then [Click here](#) to Refresh the page.

[Click here to know more](https://exam.silverzone.org/assets/CameraAccess.pdf) (<https://exam.silverzone.org/assets/CameraAccess.pdf>)



### Option B

Apparently, your webcam is being used or blocked by another application. Please perform the following actions:

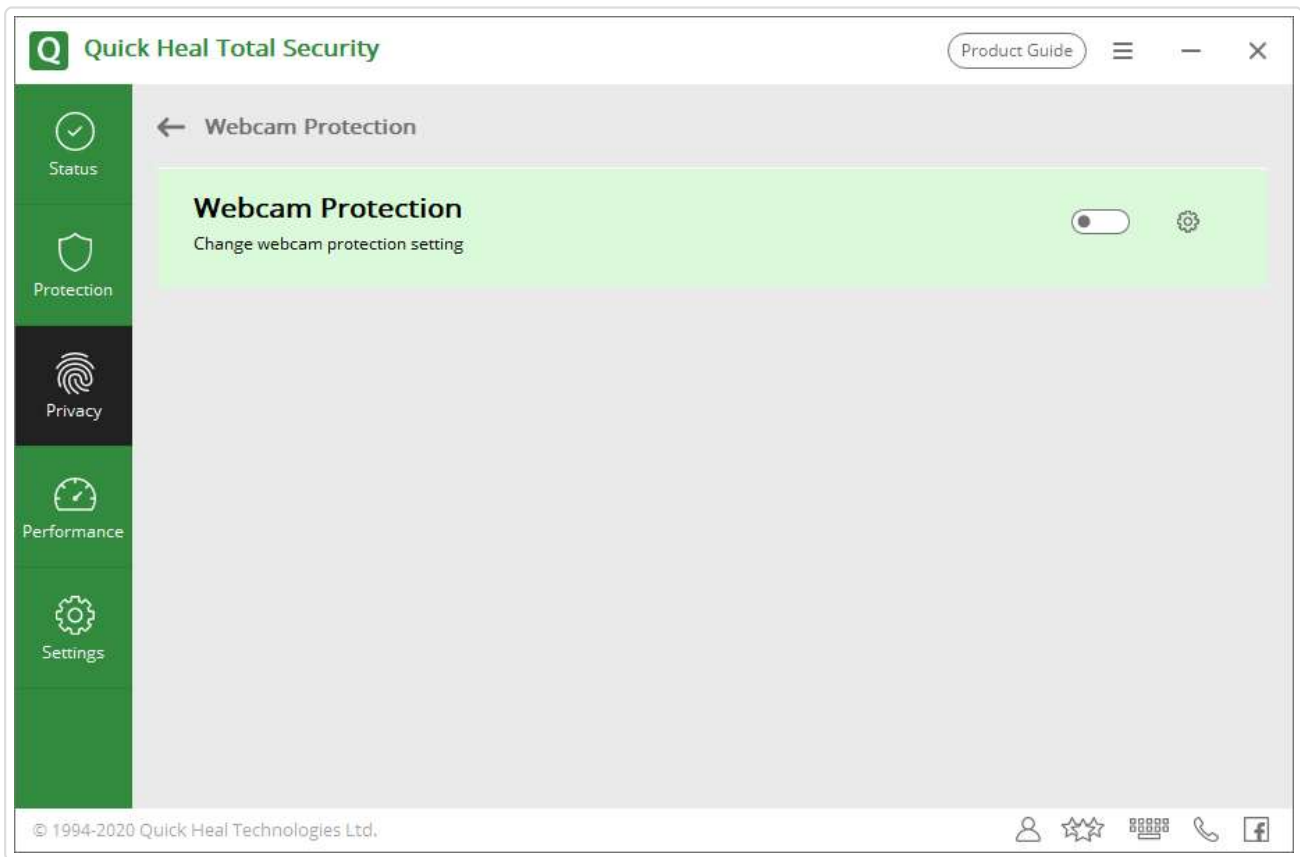
- You must close all other applications and all the browser and reopen this website.
- Do not open any other tab except this website.
- If this does not help you may also try restarting your computer or mobile device.

### Option C

Please check your webcam protection setting in your anti-virus program.

#### For example for Quick Heal:

- Open the Quick Heal Software
- Goto Privacy and then disable the Webcam protection



### Option D

Try using another browser like firefox, chrome, edge etc.

### Option E

Test your web cam for proper authorization follow the link and click on '**Test My Cam**' button once visiting this site <https://webcamtests.com> (<https://webcamtests.com/>).



If the issue of the web cam is still not resolved, please click (<https://chat.silverzone.org/chat/>) here to chat with us.