



Sathya Prasad S

Technical Support Engineer

Contact

✉ sathyaprasad650@gmail.com

☎ +91-7022812353

📍 Mysore, Karnataka

🌐 sathya-prasad-s

🐙 sathyaPrasad650

📁 Portfolio - sathyaprasad

Technical Skills

- Linux Shell Scripting | SQL
- React | Reveal | JavaScript
- CSS 3 | HTML 5
- Remote Desktop
- Networking
- Ticketing systems
- Operating Systems

Customer Service Skills

- Communication Skills
- Troubleshooting
- Patience
- Active Listening

Soft Skills

- Adaptability
- Problem-Solving
- Attention to Detail
- Team-work

Interests

- Jogging
- Watching movies & series
- Listening to podcasts

Languages

- English | Kannada | Hindi

Professional Summary

Motivated and detail-oriented technology enthusiast seeking a position as a tech support engineer. Possessing a strong passion for problem-solving and a commitment to providing exceptional customer service. Confident in ability to effectively support customers and resolve complex technical problems. Eager to bring my skills, knowledge, and enthusiasm to an organization that values hard work, innovation and teamwork.

Education



Technical Support Engineering (FullTime)

Masai School | Bengaluru Karnataka
01-2022 - Present



Mechanical Engineering

Vidyavardhaka College of Engineering | Mysore, Karnataka
04-2018 - 07-2021



Diploma in Tool & Die making

Government Tool Room & Training Centre | Mysore, Karnataka
06-2014 - 07-2018

Projects

Firestore - Customer Onboarding Presentation 🔄

Firestore is a mobile and web application development platform that provides developers with a range of tools and services to build, improve, and scale their apps.

Features

- Incorporated additional slides into the presentation.

Tech-Stack

HTML | CSS | Reveal.js

Areas of responsibility

- Researched the content.
- Contributed to the presentation dialogue script.

Group project executed by a team of 2 in 2 days

Bella Vita Organic Clone 🔄

An E-Commerce website that sells Natural & Ayurvedic Beauty Care Products. Rapid Delivery. Ayurveda Certified. Shop Authentic & Luxury Face, Body, Hair, & Beauty Care Products.

Features

- Dropdown to see different sub-categories
- Sliding window to see different products
- Adding products to the cart

Tech-Stack

HTML | CSS | JavaScript

Areas of responsibility

- Created the Homepage, Product list, Product detail page, Cart page
- Integrated all the pages with each other

Group project executed by a team of 6 in 6 days

Certificates

- Visionurgy Technologies - End Effector of 3DOF Sacara Robot
- Zoom Marathon Challenge - Season 3 & Season 4
- Outreach activity - Chayadevi Orphanage