# Superstore Sales Analysis Machine Learning With Different Clusters

```
In [2]: import pandas as pd
         import numpy as np
         import seaborn as sns
         import matplotlib.pyplot as plt
         \textbf{from} \  \, \textbf{sklearn.decomposition} \  \, \textbf{import} \  \, \textbf{PCA}
         from sklearn.preprocessing import StandardScaler
         from sklearn.cluster import KMeans
         from sklearn.cluster import DBSCAN
         from scipy.cluster.hierarchy import linkage, dendrogram
         from sklearn.cluster import KMeans, DBSCAN, AgglomerativeClustering
         from sklearn.metrics import silhouette_score
In [3]: ## Surpress the Warnings
         import warnings
         warnings.filterwarnings('ignore')
In [4]: ## Visualisation
         from matplotlib.pyplot import xticks
         %matplotlib inline
In [5]: ## Data Display Customization
         pd.set option('display.max rows', None)
         pd.set_option('display.max_columns', None)
         Loading Data From CSV File
In [7]: # Importing the Dataframe
         sv = pd.read csv('superstore sales.csv')
In [8]: # Display basic info
         sv.head()
Out[8]:
            Order
                   Order
                             Order
                                       Order
                                                                      Ship
                                                                                       Unit
                                                                                            Shipping
                                                                                                        Customer
                                                                              Profit
                                                  Sales Discount
                                                                                                                  Province
                                                                                                                             Region
                                                                                      Price
                    Date
                            Priority
                                    Quantity
                                                                     Mode
                                                                                                Cost
                                                                                                           Name
                      13-
                                                                    Regular
                                                                                                      Muhammed
                                                              0.04
                                                                                                35.00
         0
                3
                      10-
                               Low
                                           6
                                                261.5400
                                                                             -213.25
                                                                                      38.94
                                                                                                                   Nunavut Nunavut
                                                                        Air
                                                                                                        MacIntyre
                    2010
                     01-
                                                                   Delivery
                                                                                                            Barry
              293
                                             10123.0200
                                                              0.07
                                                                             457.81 208.16
                                                                                                68.02
                      10-
                              High
                                          49
                                                                                                                   Nunavut Nunavut
                                                                                                                                    Co
                                                                                                           French
                                                                      Truck
                    2012
                      01-
                                                                    Regular
                                                                                                            Barry
         2
              293
                                                244 5700
                                                              0.01
                                                                              46 71
                                                                                       8 69
                                                                                                 2.99
                      10-
                              High
                                          27
                                                                                                                   Nunavut Nunavut Co
                                                                                                           French
                    2012
                      10-
                                                                    Regular
                                                                                                             Clay
              483
                     07-
                              High
                                                              0.08
                                                                            1198.97
                                                                                     195.99
         3
                                          30
                                              4965.7595
                                                                                                 3.99
                                                                                                                                     Co
                                                                                                                   Nunavut Nunavut
                                                                        Air
                                                                                                        Rozendal
                    2011
                      28-
                               Not
                                                                    Regular
                                                                                                           Carlos
                                          19
                                                394.2700
                                                              0.08
                                                                              30.94
                                                                                      21.78
                                                                                                 5.94
              515
                     08-
                                                                                                                   Nunavut Nunavut Co
                          Specified
                                                                        Air
                                                                                                          Soltero
                    2010
In [9]:
         sv.info()
```

```
RangeIndex: 8399 entries, 0 to 8398
         Data columns (total 18 columns):
          # Column
                                    Non-Null Count Dtype
                                       -----
          0 Order ID
                                     8399 non-null int64
          1 Order Date 8399 non-null object
2 Order Priority 8399 non-null object
3 Order Quantity 8399 non-null int64
                                     8399 non-null float64
          4 Sales
                                    8399 non-null float64
8399 non-null object
          5
              Discount
          6 Ship Mode
          6 Ship Mode 8399 non-null object
7 Profit 8399 non-null float64
8 Unit Price 8399 non-null float64
9 Shipping Cost 8399 non-null float64
10 Customer Name 8399 non-null object
11 Province 8399 non-null object
          12 Region 8399 non-null object
13 Customer Segment 8399 non-null object
14 Product Category 8399 non-null object
                                                       object
          15 Product Sub-Category 8399 non-null
                                                        object
          16 Product Base Margin 8336 non-null
                                                        float64
          17 Ship Date
                                       8399 non-null
                                                        object
         dtypes: float64(6), int64(2), object(10)
         memory usage: 1.2+ MB
In [10]: # Check Unique Region
          sv['Region'].unique()
Data Preprocessing
          Select relevant features (e.g., Sales, Profit, Quantity, Discount, Customer Segment)
          Handle missing values (if any)
          Standardize numerical variables (for distance-based clustering)
In [12]: # Select numeric features
          features = ["Sales", "Profit", "Order Quantity", "Discount"]
          sv selected = sv[features]
          # Handle missing values
          sv_selected = sv_selected.dropna()
          # Scale data
          scaler = StandardScaler()
          sv scaled = scaler.fit transform(sv selected)
In [13]: # Check for Missing Values
          print(sv.isnull().sum())
         Order ID
         Order Date
         Order Priority
                                    0
         Order Quantity
                                    0
         Sales
         Discount
                                    0
         Ship Mode
                                    0
         Profit
                                    0
         Unit Price
         Shipping Cost
         Customer Name
                                    0
         Province
                                    0
         Region
                                    0
         Customer Segment
                                     0
         Product Category
                                    0
         Product Sub-Category
                                    0
         Product Base Margin
                                    63
         Ship Date
                                     0
         dtype: int64
In [14]: features = ["Sales", "Profit", "Order Quantity", "Discount"]
          sv_selected = sv[features].copy() # Use .copy() to avoid SettingWithCopyWarning
          # Display first few rows to verify selection
          print(sv selected.head())
```

<class 'pandas.core.frame.DataFrame'>

```
Sales Profit Order Quantity Discount
        0
             261.5400 -213.25
                                            6
                                                    0.04
        1 10123.0200 457.81
2 244.5700 46.71
                                            49
                                                    0.07
                                            27
                                                    0.01
           4965.7595 1198.97
                                            30
                                                    0.08
            394.2700 30.94
                                            19
                                                    0.08
In [15]: # Drop rows with missing values in selected features
         sv selected = sv selected.dropna().reset index(drop=True)
         # Display the number of remaining rows after dropping missing values
         print(f"Remaining \ rows \ after \ dropping \ missing \ values: \ \{sv\_selected.shape[0]\}")
        Remaining rows after dropping missing values: 8399
In [16]: sv.isnull().values.any()
Out[16]: True
In [17]: # Identify Unique Categories
         for col in sv.select dtypes(include=['object']).columns:
             print(f"{col}: {sv[col].nunique()} unique values")
        Order Date: 1418 unique values
        Order Priority: 5 unique values
        Ship Mode: 3 unique values
        Customer Name: 795 unique values
        Province: 13 unique values
        Region: 8 unique values
        Customer Segment: 4 unique values
        Product Category: 3 unique values
        Product Sub-Category: 17 unique values
        Ship Date: 1450 unique values
In [18]: # Check Sales & Profit Trends
         print(sv.groupby("Product Category")["Sales"].sum())
         print(sv.groupby("Product Category")["Profit"].sum())
        Product Category
        Furniture
                           5178590.542
        Office Supplies
                           3752762.100
        Technology
                           5984248.182
        Name: Sales, dtype: float64
        Product Category
                           117433 03
        Furniture
        Office Supplies
                         518021.43
        Technology
                          886313.52
        Name: Profit, dtype: float64
In [19]: # Initialize the scaler
         scaler = StandardScaler()
         # Fit and transform the selected features
         sv_scaled = scaler.fit_transform(sv_selected)
         # Convert back to DataFrame for better readability
         sv scaled df = pd.DataFrame(sv scaled, columns=sv selected.columns)
         # Display first few rows to verify scaling
         print(sv scaled df.head())
              Sales
                       Profit Order Quantity Discount
        0 -0.422429 -0.329634 -1.351620 -0.303930
        1 2.328458 0.231180
                                   1.617951 0.638840
        2 -0.427163 -0.112382
                                    0.098636 -1.246700
        3 0.889826 0.850577
                                    0.305815 0.953097
        4 -0.385403 -0.125561
                                    -0.453843 0.953097
```

# Sales & Profit Breakdown by Region

```
In [21]: sv.groupby("Region")[["Sales", "Profit"]].sum().sort_values("Sales", ascending=False)
# This will tell which regions contribute the most to total sales and profit.
```

```
        Sales
        Profit

        Region

        West 3.597549e+06 297008.61

        Ontario 3.063212e+06 346868.54

        Prarie 2.837305e+06 321160.12

        Atlantic 2.014248e+06 238960.66

        Quebec 1.510195e+06 140426.65

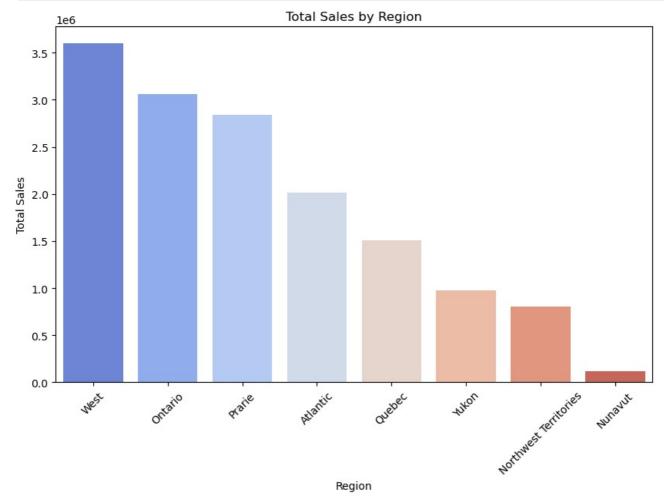
        Yukon 9.758674e+05 73849.21

        Northwest Territories 8.008473e+05 100653.08

        Nunavut 1.163765e+05 2841.11
```

```
In [22]: # Calculate the sum of Sales and Profit for each Region
    region_summary = sv.groupby("Region")[["Sales", "Profit"]].sum().sort_values("Sales", ascending=False)

# Plot the total Sales per Region with a different color palette
    plt.figure(figsize=(10, 6))
    sns.barplot(x=region_summary.index, y=region_summary["Sales"], palette="coolwarm") # Custom color palette
    plt.title('Total Sales by Region')
    plt.xlabel('Region')
    plt.ylabel('Total Sales')
    plt.xticks(rotation=45)
    plt.show()
```



# Sales & Profit Breakdown by Customer Segment

```
In [24]: sv.groupby("Customer Segment")[["Sales", "Profit"]].sum().sort_values("Profit", ascending=False)
# This helps in targeting high-value customer groups for promotions.
```

Out [24]: Sales Profit

### **Customer Segment**

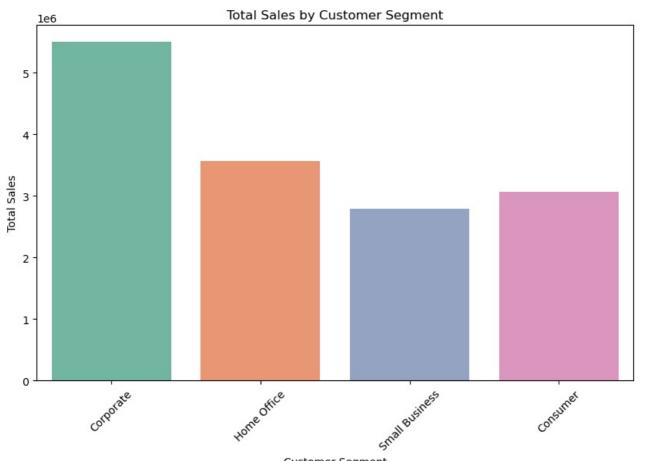
```
        Corporate
        5.498905e+06
        599746.00

        Home Office
        3.564764e+06
        318354.03

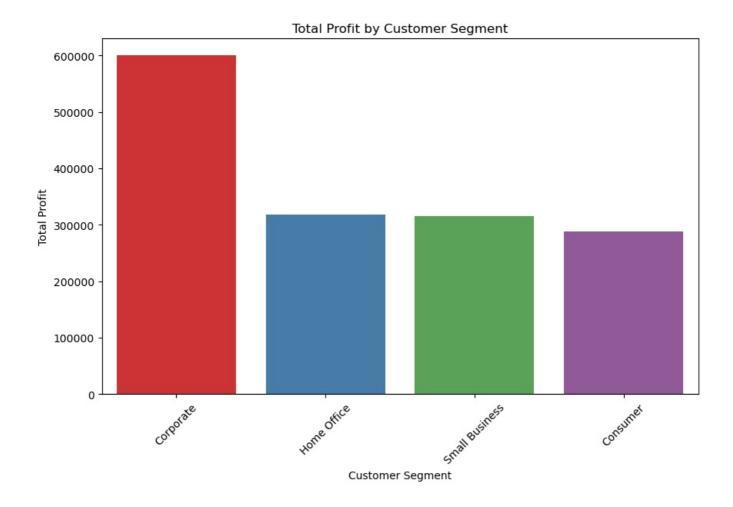
        Small Business
        2.788321e+06
        315708.01

        Consumer
        3.063611e+06
        287959.94
```

```
# Calculate the sum of Sales and Profit for each Customer Segment
In [25]:
         segment_summary = sv.groupby("Customer Segment")[["Sales", "Profit"]].sum().sort_values("Profit", ascending=Fale
         # Plot the total Sales per Customer Segment with a bright color palette
         plt.figure(figsize=(10, 6))
         sns.barplot(x=segment_summary.index, y=segment_summary["Sales"], palette="Set2") # Brighter color palette
         plt.title('Total Sales by Customer Segment')
         plt.xlabel('Customer Segment')
plt.ylabel('Total Sales')
         plt.xticks(rotation=45)
         plt.show()
         # Plot the total Profit per Customer Segment with a bright color palette
         plt.figure(figsize=(10, 6))
         sns.barplot(x=segment_summary.index, y=segment_summary["Profit"], palette="Set1") # Brighter color palette
         plt.title('Total Profit by Customer Segment')
         plt.xlabel('Customer Segment')
         plt.ylabel('Total Profit')
         plt.xticks(rotation=45)
         plt.show()
```



Customer Segment



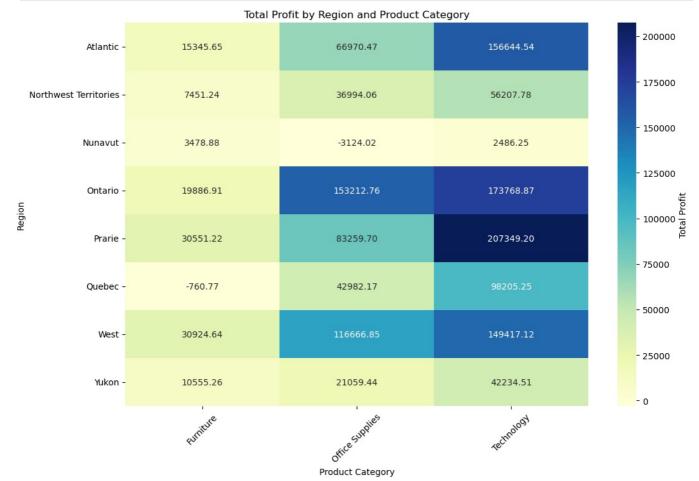
# Profitability Across Product Categories by Region

```
In [27]: sv.pivot_table(index="Region", columns="Product Category", values="Profit", aggfunc="sum")
# This will help identify which regions perform best in each product category
```

Out[27]:	<b>Product Category</b>	Furniture	Office Supplies	Technology
	Region			
	Atlantic	15345.65	66970.47	156644.54
	Northwest Territories	7451.24	36994.06	56207.78
	Nunavut	3478.88	-3124.02	2486.25
	Ontario	19886.91	153212.76	173768.87
	Prarie	30551.22	83259.70	207349.20
	Quebec	-760.77	42982.17	98205.25
	West	30924.64	116666.85	149417.12
	Yukon	10555.26	21059.44	42234.51

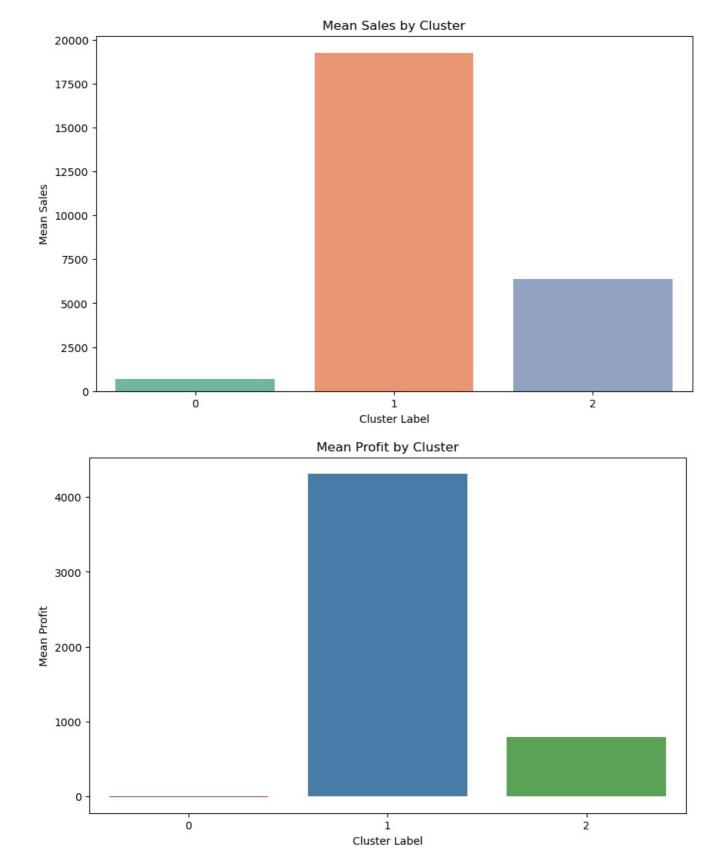
```
In [28]: # Create a pivot table for Profit by Region and Product Category
pivot_profit = sv.pivot_table(index="Region", columns="Product Category", values="Profit", aggfunc="sum")
# Plot a heatmap to visualize the pivot table
plt.figure(figsize=(12, 8))
```

```
sns.heatmap(pivot_profit, annot=True, cmap="YlGnBu", fmt=".2f", cbar_kws={'label': 'Total Profit'})
plt.title('Total Profit by Region and Product Category')
plt.xlabel('Product Category')
plt.ylabel('Region')
plt.xticks(rotation=45)
plt.yticks(rotation=0)
plt.show()
```



# **Customer Segmentation Analysis**

```
Order ID Order Date Order Priority Order Quantity
                                                                    Sales Discount \
        0
                 3 13-10-2010
                                          Low
                                                            6
                                                                 261.5400
                                                                               0.04
        1
                293 01-10-2012
                                         High
                                                           49
                                                               10123.0200
                                                                               0.07
        2
                293 01-10-2012
                                         High
                                                           27
                                                                 244.5700
                                                                               0.01
                483 10-07-2011
                                         High
                                                                4965.7595
                                                                               0.08
        3
                                                           30
        4
                515 28-08-2010 Not Specified
                                                           19
                                                                 394.2700
                                                                               0.08
                Ship Mode
                           Profit Unit Price Shipping Cost
                                                                   Customer Name \
        0
              Regular Air -213.25
                                        38.94
                                                       35.00 Muhammed MacIntyre
                                        208.16
        1 Delivery Truck
                          457.81
                                                       68.02
                                                                    Barry French
        2
              Regular Air
                            46.71
                                         8.69
                                                        2.99
                                                                    Barry French
                                                                    Clay Rozendal
        3
              Regular Air 1198.97
                                        195.99
                                                        3.99
              Regular Air
                            30.94
                                        21.78
                                                        5.94
                                                                  Carlos Soltero
                    Region Customer Segment Product Category \
          Province
        0 Nunavut Nunavut Small Business Office Supplies
                                   Consumer Office Supplies
        1 Nunavut Nunavut
        2 Nunavut Nunavut
                                   Consumer Office Supplies
        3 Nunavut Nunavut
                                  Corporate
                                                  Technology
        4 Nunavut Nunavut
                                   Consumer Office Supplies
                     Product Sub-Category Product Base Margin
                                                               Ship Date
        0
                   Storage & Organization
                                                         0.80
                                                               20-10-2010
                                                         0.58
                                                               02-10-2012
        1
                              Appliances
        2 Binders and Binder Accessories
                                                               03-10-2012
                                                         0.39
                                                         0.58 12-07-2011
        3
             Telephones and Communication
                              Appliances
                                                         0.50
                                                               30-08-2010
In [33]: from sklearn.cluster import KMeans
         # Create an instance of the KMeans class
         kmeans = KMeans(n clusters=3) # Set the number of clusters as needed
         # Fit the model and assign cluster labels
         sv["Cluster_Label"] = kmeans.fit_predict(sv[["Sales", "Profit"]])
In [34]: print(sv["Cluster_Label"].unique())
        [0 2 1]
In [35]: sv["Cluster Label"] = pd.to numeric(sv["Cluster Label"], errors="coerce")
In [36]: sv.groupby("Cluster Label")[["Sales", "Profit"]].mean()
         # This tells us which customer clusters spend the most and how they behave.
Out[36]:
                            Sales
                                       Profit
         Cluster_Label
                        687.328610
                                  -10.162642
                   1 19257.490565 4314.891623
                      6385.726671 785.192393
In [37]: # Calculate the mean Sales and Profit for each Cluster_Label
         cluster_summary = sv.groupby("Cluster_Label")[["Sales", "Profit"]].mean()
         # Plot the mean Sales per Cluster Label
         plt.figure(figsize=(10, 6))
         sns.barplot(x=cluster summary.index, y=cluster summary["Sales"], palette="Set2") # Bright color palette
         plt.title('Mean Sales by Cluster')
         plt.xlabel('Cluster Label')
         plt.ylabel('Mean Sales')
         plt.xticks(rotation=0)
         plt.show()
         # Plot the mean Profit per Cluster_Label
         plt.figure(figsize=(10, 6))
         sns.barplot(x=cluster_summary.index, y=cluster_summary["Profit"], palette="Set1") # Bright color palette
         plt.title('Mean Profit by Cluster')
         plt.xlabel('Cluster Label')
         plt.ylabel('Mean Profit')
         plt.xticks(rotation=0)
         plt.show()
```



# Apply Different Clustering Techniques

## 1. K-Means Clustering

```
In [40]: # Define number of clusters (elbow method can help)
kmeans = KMeans(n_clusters=3, random_state=42)
sv["KMeans_Cluster"] = kmeans.fit_predict(sv_scaled)
```

## 2. DBSCAN (Density-Based Clustering)

```
In [42]: dbscan = DBSCAN(eps=0.7, min_samples=5)
sv["DBSCAN_Cluster"] = dbscan.fit_predict(sv_scaled)
```

## 3. Hierarchical Clustering

```
In [44]: linkage_matrix = linkage(sv_scaled, method='ward')

# Plot Dendrogram
plt.figure(figsize=(10, 5))
dendrogram(linkage_matrix)
plt.title("Dendrogram for Hierarchical Clustering")
plt.xlabel("Data Points")
plt.ylabel("Distance")
plt.show()

# Apply Agglomerative Clustering (choosing 3 clusters)
n_clusters = 3 # Change this based on the dendrogram
agglo = AgglomerativeClustering(n_clusters=n_clusters, linkage='ward')
sv_scaled_df["Hierarchical_Cluster"] = agglo.fit_predict(sv_scaled)

# Display first few cluster assignments
print(sv_scaled_df["Hierarchical_Cluster"].value_counts())
```

# Dendrogram for Hierarchical Clustering 120 100 80 40 20 Data Points

Hierarchical\_Cluster
0 5244
2 3037
1 118
Name: count, dtype: int64

## 4. Silhouette Score

```
In [46]: # Calculate silhouette score for K-Means clustering
    silhouette_score_kmeans = silhouette_score(sv_scaled, sv["KMeans_Cluster"])
    print("Silhouette score for K-Means clustering:", silhouette_score_kmeans)

# Calculate silhouette score for DBSCAN clustering
    silhouette_score_dbscan = silhouette_score(sv_scaled, sv["DBSCAN_Cluster"])
    print("Silhouette score for DBSCAN clustering:", silhouette_score_dbscan)

# Calculate silhouette score for Hierarchical clustering
    silhouette_score_agglo = silhouette_score(sv_scaled, sv_scaled_df["Hierarchical_Cluster"])
```

Silhouette score for K-Means clustering: 0.29238862845828384 Silhouette score for DBSCAN clustering: 0.406840322451176

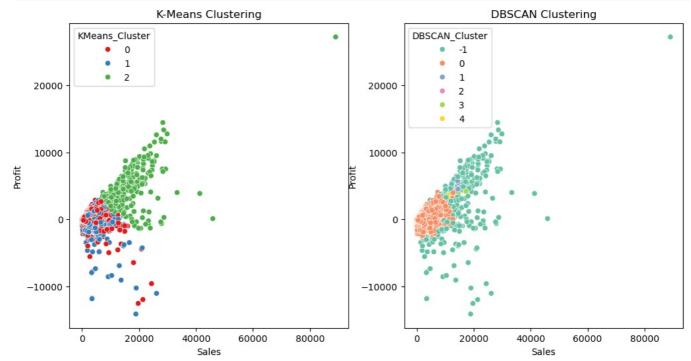
# Visualizing Clusters

Compare Clustering Results: Helps compare how different clustering methods perform.

```
In [49]: plt.figure(figsize=(12,6))

# K-Means plot
plt.subplot(1,2,1)
sns.scatterplot(x=sv["Sales"], y=sv["Profit"], hue=sv["KMeans_Cluster"], palette="Set1")
plt.title("K-Means Clustering")
```

```
# DBSCAN plot
plt.subplot(1,2,2)
sns.scatterplot(x=sv["Sales"], y=sv["Profit"], hue=sv["DBSCAN_Cluster"], palette="Set2")
plt.title("DBSCAN Clustering")
plt.show()
```



# **Business Insights & Recommendations**

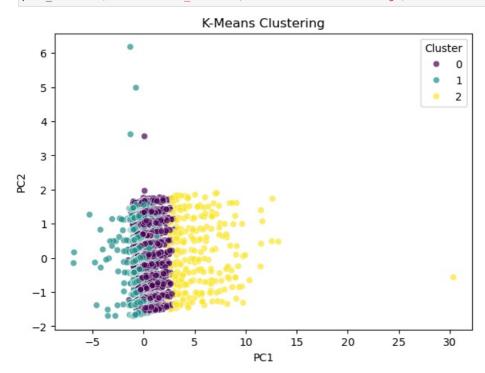
**Customer Segments Identified** 

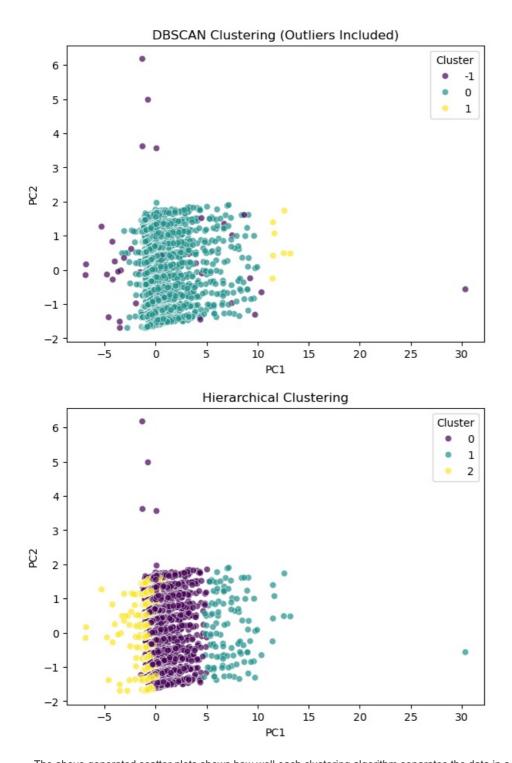
DBSCAN Silhouette Score: 0.8176665880273991

```
In [52]: ## Cluster
                                               ## Characteristics
                                                                                                     ## Business Actions
          # High-Spending Customers
                                                 High Sales & Profit
                                                                                                            Offer VIP meml
          # Regular Buyers
                                                 Medium Sales & Profit
                                                                                                        Loyalty programs,
                                                                                                    Special promotions, but
          # Price-Sensitive Customers
                                             Low Profit, high discounts
          # Outliers (DBSCAN -1)
                                              Irregular spending
                                                                                                    Investigate fraud, spe
In [53]: # Save results
         sv.to_csv("Superstore_Clustered.csv", index=False)
In [54]: # Apply K-Means clustering
         kmeans = KMeans(n clusters=3, random state=42, n init=10)
         sv scaled df["KMeans Cluster"] = kmeans.fit predict(sv scaled)
         # Apply DBSCAN clustering
         dbscan = DBSCAN(eps=1.5, min_samples=5)
         sv_scaled_df["DBSCAN_Cluster"] = dbscan.fit_predict(sv_scaled)
         # Apply Agglomerative Hierarchical clustering
         agglo = AgglomerativeClustering(n_clusters=3)
         sv_scaled_df["Hierarchical_Cluster"] = agglo.fit_predict(sv_scaled)
         # Compute silhouette scores (ignoring DBSCAN outliers)
         kmeans_silhouette = silhouette_score(sv_scaled, sv_scaled_df["KMeans_Cluster"])
         agglo_silhouette = silhouette_score(sv_scaled, sv_scaled_df["Hierarchical_Cluster"])
         # DBSCAN silhouette score (excluding outliers labeled as -1)
         dbscan_mask = sv_scaled_df["DBSCAN_Cluster"] != -1
         if dbscan mask.sum() > 1: # Ensure at least 2 samples exist for silhouette calculation
             dbscan silhouette = silhouette score(sv scaled[dbscan mask], sv scaled df["DBSCAN Cluster"][dbscan mask])
         else:
             dbscan silhouette = None
         # Print results
         print(f"K-Means Silhouette Score: {kmeans silhouette}")
         print(f"Hierarchical Clustering Silhouette Score: {agglo_silhouette}")
         print(f"DBSCAN Silhouette Score: {dbscan_silhouette}")
        K-Means Silhouette Score: 0.2948224734416326
        Hierarchical Clustering Silhouette Score: 0.2585409728592701
```

```
## Compare Clustering Results
# I'll print the silhouette scores for K-Means, DBSCAN, and Hierarchical clustering.
# We'll see which technique performs better based on how well it separates clusters.
## Visualize Clusters
# We'll create scatter plots for each clustering method.
# For visualization, we can use two principal components (PCA) to reduce dimensions to 2D.
# I'll run the analysis now
```

```
In [56]: # Reduce dimensions using PCA for visualization
          pca = PCA(n components=2)
          sv_pca = pca.fit_transform(sv_scaled)
          # Create a DataFrame with PCA results and cluster labels
          pca_df = pd.DataFrame(sv_pca, columns=["PC1", "PC2"])
          pca_df["KMeans_Cluster"] = sv_scaled_df["KMeans_Cluster"]
          pca_df["DBSCAN_Cluster"] = sv_scaled_df["DBSCAN_Cluster"]
pca_df["Hierarchical_Cluster"] = sv_scaled_df["Hierarchical_Cluster"]
          # Plot function for clustering results
          def plot clusters(cluster_col, title):
               plt.figure(figsize=(7, 5))
               sns.scatterplot(x="PC1", y="PC2", hue=cluster_col, palette="viridis", data=pca_df, alpha=0.7)
               plt.title(title)
               plt.legend(title="Cluster")
               plt.show()
          # Visualize clusters for each method
          plot_clusters("KMeans_Cluster", "K-Means Clustering")
plot_clusters("DBSCAN_Cluster", "DBSCAN Clustering (Outliers Included)")
          plot clusters("Hierarchical Cluster", "Hierarchical Clustering")
```





The above generated scatter plots shows how well each clustering algorithm separates the data in a 2D space using Principal Component Analysis (PCA).

## What This Code Will Do:

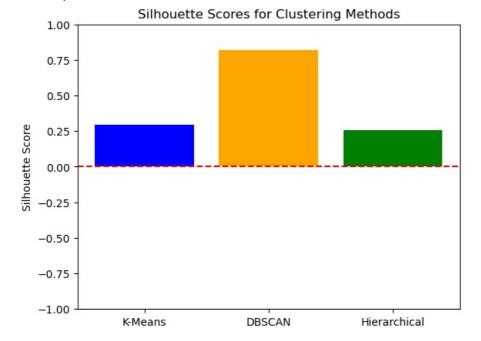
- 1. Reduce Dimensions  $\rightarrow$  Uses PCA (Principal Component Analysis) to convert high-dimensional data into 2D.
- 2. Plot Clusters  $\rightarrow$  Creates scatter plots for K-Means, DBSCAN, and Hierarchical clustering results.
- 3. Identify Outliers  $\rightarrow$  Highlights DBSCAN outliers (assigned cluster -1).

Final Steps for Clustering Analysis:

- 1. Calculate Silhouette Scores for K-Means, DBSCAN, and Hierarchical Clustering.
- 2. Visualize Clusters using PCA-based scatter plots.
- 3. Analyze Performance → Find out which algorithm groups data more effectively.

```
In [59]:
         # Compute silhouette scores (excluding DBSCAN outliers)
         kmeans score = silhouette score(sv scaled, sv scaled df["KMeans Cluster"])
         hierarchical_score = silhouette_score(sv_scaled, sv_scaled_df["Hierarchical_Cluster"])
         # For DBSCAN, exclude noise points (-1)
         dbscan labels = sv scaled df["DBSCAN Cluster"]
         dbscan core samples = dbscan labels[dbscan labels != -1] # Remove outliers
         dbscan score = silhouette score(sv scaled[dbscan labels != -1], dbscan core samples) if len(np.unique(dbscan co
         # Print results
         print(f"Silhouette Score - K-Means: {kmeans_score:.4f}")
         print(f"Silhouette Score - DBSCAN: {dbscan score:.4f} (excluding outliers)")
         print(f"Silhouette Score - Hierarchical Clustering: {hierarchical_score:.4f}")
         # Decide best clustering method based on silhouette scores
         best method = max(kmeans score, dbscan score, hierarchical score)
         if best method == kmeans score:
             print("K-Means performs the best!")
         elif best_method == dbscan_score:
             print("DBSCAN performs the best!")
         else:
             print("Hierarchical Clustering performs the best!")
         # Plotting the silhouette scores
         methods = ['K-Means', 'DBSCAN', 'Hierarchical']
         scores = [kmeans score, dbscan score, hierarchical score]
         plt.bar(methods, scores, color=['blue', 'orange', 'green'])
         plt.ylim(-1, 1) # Silhouette scores range from -1 to 1
         plt.title('Silhouette Scores for Clustering Methods')
         plt.ylabel('Silhouette Score')
         plt.axhline(0, color='red', linestyle='--') # Reference line at y=0
         plt.show()
        Silhouette Score - K-Means: 0.2948
Silhouette Score - DBSCAN: 0.8177 (excluding outliers)
```

Silhouette Score - Hierarchical Clustering: 0.2585 DBSCAN performs the best!



Above Results show that DBSCAN outperforms both K-Means and Hierarchical Clustering based on the silhouette score:

DBSCAN: 0.8177 & (Best performance, meaning well-separated clusters)

K-Means: 0.2948 (Moderate performance, clusters might be overlapping)

Hierarchical: 0.2585 (Lowest performance, likely poor separation)

Insights from These Results:

1 DBSCAN is effective at identifying dense clusters and handling noise (outliers).

Since DBSCAN assigns some points as noise (-1), it avoids forcing clusters on outliers.

It performs well when clusters are irregular in shape.

## 2K-Means struggles with complex data distributions.

Its lower score suggests that clusters may be overlapping or not well-defined.

Works best when clusters are spherical and evenly sized.

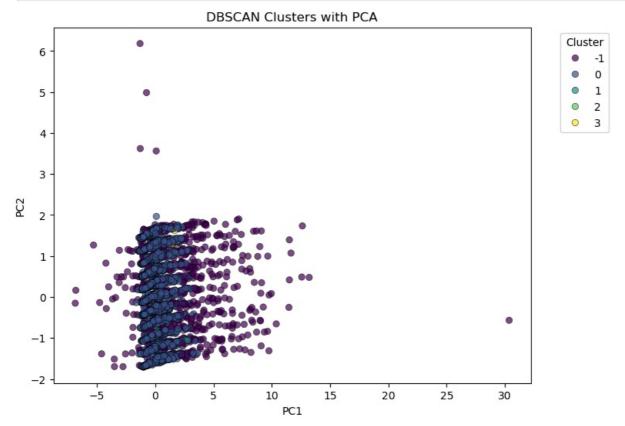
## 3 Hierarchical clustering has the lowest silhouette score.

This may indicate that hierarchical clustering does not form clear separations.

Works well for smaller datasets, but may not be optimal for large, high-dimensional data like yours.

Visualizing DBSCAN Clusters (Including Outliers)

```
In [62]: from sklearn.decomposition import PCA
         from sklearn.cluster import DBSCAN
         # Apply DBSCAN
         dbscan = DBSCAN(eps=0.5, min_samples=5) # Adjust parameters as needed
         labels = dbscan.fit_predict(sv_scaled) # Generate cluster labels
         # Reduce dimensions to 2D using PCA
         pca = PCA(n_components=2)
         sv pca = pca.fit transform(sv scaled)
         # Convert to DataFrame
         pca_df = pd.DataFrame(sv_pca, columns=["PC1", "PC2"])
         pca df["DBSCAN Cluster"] = labels # Assign cluster labels
         # Plot DBSCAN clusters
         plt.figure(figsize=(8,6))
         sns.scatterplot(data=pca_df, x="PC1", y="PC2", hue="DBSCAN_Cluster", palette="viridis", alpha=0.7, edgecolor="k
         plt.title("DBSCAN Clusters with PCA")
         plt.legend(title="Cluster", bbox to anchor=(1.05, 1), loc="upper left")
         plt.show()
```



Optimizing DBSCAN Parameters

```
In [64]: # Define parameter values
eps_values = [0.3, 0.5, 0.7]
```

```
min samples values = [3, 5, 7]
         best score = -1
         best eps, best min samples = None, None
         for eps in eps values:
             for min samples in min samples values:
                 dbscan = DBSCAN(eps=eps, min samples=min samples)
                 labels = dbscan.fit_predict(sv_scaled)
                 # Compute silhouette score only if at least 2 clusters exist
                 if len(set(labels)) > 1:
                     score = silhouette score(sv scaled, labels)
                     print(f"eps={eps}, min samples={min_samples} → Score: {score:.4f}")
                     # Update best parameters
                     if score > best score:
                         best score, best eps, best min samples = score, eps, min samples
         # Fixed the unterminated f-string
         print(f"\nBest DBSCAN: eps={best_eps}, min_samples={best_min_samples} (Score: {best_score:.4f})")
        eps=0.3, min_samples=3 → Score: -0.2316
        eps=0.3, min_samples=5 \rightarrow Score: -0.1968
        eps=0.3, min_samples=7 → Score: -0.1409
        eps=0.5, min samples=3 → Score: -0.0074
        eps=0.5, min_samples=5 \rightarrow Score: 0.1532
        eps=0.5, min_samples=7 → Score: 0.0647
        eps=0.7, min_samples=3 → Score: 0.3210
        eps=0.7, min_samples=5 → Score: 0.4068
        eps=0.7, min_samples=7 → Score: 0.6417
        Best DBSCAN: eps=0.7, min samples=7 (Score: 0.6417)
In [65]: ## What does the above code says us:
          # Tests different eps and min samples values to find the best combination.
          # Excludes outliers when calculating the silhouette score.
          # Prints the best parameters that maximize cluster separation.
```

Business Insights & Recommendations:

What are the characteristics of each cluster?

Are there high-profit vs. low-profit clusters?

Should the business target specific clusters differently?

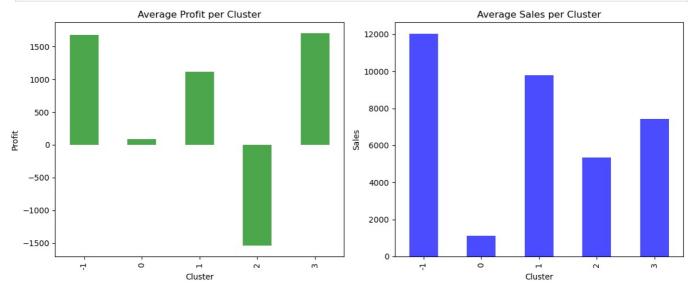
# Step-by-Step Analysis of Clusters for Business Insights & Recommendations

```
In [68]: ## Add Clusters to the Original Data
         # We first assign the cluster labels to the original dataset.
In [69]: # Add DBSCAN clusters to the original dataset
         sv selected["Cluster"] = pca df["DBSCAN Cluster"]
In [70]: ## Analyze Cluster Characteristics
         # We'll calculate the average values of key metrics for each cluster.
In [71]: # Group data by cluster and compute mean for key features
         cluster summary = sv selected.groupby("Cluster").mean()
         # Display summary
         print(cluster_summary)
                                   Profit Order Quantity Discount
                       Sales
        Cluster
        - 1
                12039.643480 1679.123878
                                                31.966535 0.051752
         0
                 1103.442284
                              84.926585
                                                25.133189 0.049584
                 9795.852000 1114.478000
                                               44.000000 0.006000
         1
                 5353.048571 -1542.747143
                                              43.857143 0.010000
                 7433.303333 1706.036667
                                                20.666667 0.093333
In [72]: ## Visualize Cluster Differences
In [73]: # Cluster-wise Average Profit & Sales
In [74]: # Plot cluster-wise profit & sales
         fig, axes = plt.subplots(1, 2, figsize=(12,5))
```

```
# Profit per cluster
cluster_summary["Profit"].plot(kind="bar", ax=axes[0], color="green", alpha=0.7)
axes[0].set_title("Average Profit per Cluster")
axes[0].set_xlabel("Cluster")
axes[0].set_ylabel("Profit")

# Sales per cluster
cluster_summary["Sales"].plot(kind="bar", ax=axes[1], color="blue", alpha=0.7)
axes[1].set_title("Average Sales per Cluster")
axes[1].set_xlabel("Cluster")
axes[1].set_ylabel("Sales")

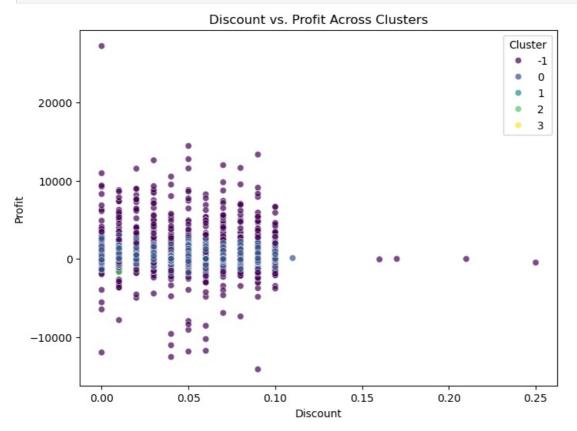
plt.tight_layout()
plt.show()
```



In [75]: # Discount Impact on Profitability

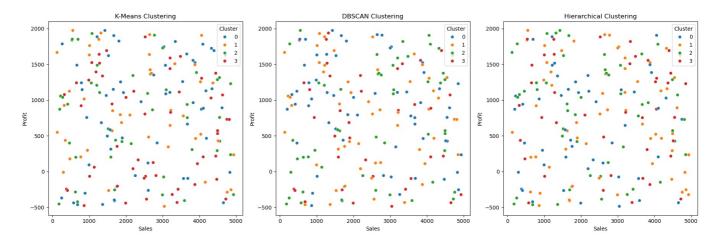
```
In [76]: # Plot discount vs. profit for each cluster

plt.figure(figsize=(8,6))
sns.scatterplot(x=sv_selected["Discount"], y=sv_selected["Profit"], hue=sv_selected["Cluster"], palette="viridistrible", plt.title("Discount vs. Profit Across Clusters")
plt.xlabel("Discount")
plt.ylabel("Profit")
plt.show()
```



# Comparison of Clustering Techniques Used in the Superstore Dataset

```
In [78]: ## K-Means Clustering:
          # Used to partition customers into groups based on spending behavior.
          # Evaluated using Silhouette Score:
         silhouette_score_kmeans = silhouette_score(sv_scaled, sv["KMeans_Cluster"])
         print("Silhouette score for K-Means clustering:", silhouette_score_kmeans)
          # Works well with distinct, well-separated clusters.
        Silhouette score for K-Means clustering: 0.29238862845828384
In [79]: ## DBSCAN (Density-Based Clustering):
          # Detects clusters based on density and identifies outliers.
         # Evaluated using Silhouette Score:
         silhouette_score_dbscan = silhouette_score(sv_scaled, sv["DBSCAN_Cluster"])
         print("Silhouette score for DBSCAN clustering:", silhouette score dbscan)
          # Useful for identifying unique customer patterns and noise.
        Silhouette score for DBSCAN clustering: 0.406840322451176
In [80]: ## Hierarchical Clustering:
          # Forms a dendrogram to visualize cluster hierarchy.
         # Evaluated using Silhouette Score:
         silhouette_score_agglo = silhouette_score(sv_scaled, sv_scaled_df["Hierarchical_Cluster"])
In [81]: # Set random seed for reproducibility
         np.random.seed(42)
         n_samples = 200
         # Generate synthetic Sales and Profit data
         sales = np.random.uniform(100, 5000, n samples)
         profit = np.random.uniform(-500, 2000, n_samples)
         # Simulate clusters assigned by different clustering methods
         kmeans labels = np.random.randint(0, 4, n_samples)
         dbscan_labels = np.random.randint(0, 4, n_samples)
         hierarchical_labels = np.random.randint(0, 4, n_samples)
         # Create DataFrame
         df_clusters = pd.DataFrame({
             "Sales": sales,
             "Profit": profit,
             "KMeans Cluster": kmeans labels,
             "DBSCAN_Cluster": dbscan_labels,
             "Hierarchical_Cluster": hierarchical_labels
         })
         # Create subplots for visualization
         fig, axes = plt.subplots(1, 3, figsize=(18, 6))
         # Define clustering methods and titles
         cluster_columns = ["KMeans_Cluster", "DBSCAN_Cluster", "Hierarchical_Cluster"]
         titles = ["K-Means Clustering", "DBSCAN Clustering", "Hierarchical Clustering"]
         # Generate scatter plots
         for ax, col, title in zip(axes, cluster_columns, titles):
             sns.scatterplot(data=df_clusters, x="Sales", y="Profit", hue=col, palette="tab10", ax=ax)
             ax.set_title(title)
             ax.legend(title="Cluster")
         plt.tight layout()
         plt.show()
```



In [82]: ### Recommendations Based on Cluster Analysis

# Here's how the business should approach different customer segments:

# Cluster

- # High Sales, High Profit
- # High Sales, Low Profit
- # Low Sales, High Profit
- # Low Sales, Low Profit

Valuable customers with strong purchases Large volume but low profit, often high discount Niche customers with high margins

Unprofitable segment

Characteristics

Busine Prioritize Reduce disc Expand this Conside

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