

CAREER OBJECTIVE

Seeking for a Software Developer position in a fast growing organization where I can prove my working efficiency and to learn new technologies and implement them for the betterment of the organization. Having 3.3 years of experience in Application development and Maintenance of banking domain(BFSI).

SKILLS & TOOL EXPERTISE

Core Java	SQL	Unix	Toad	Splunk	Putty
Toad	Remedy	Dynatrace	Jenkins	XMatters	Dynatrace
Confluence	Eclipse(IDE)	Bit Bucket	Incident/Change/Problem/Release Management		

EXPERIENCE

SOFTWARE ENGINEER / Application Support and Maintenance / Banking Domain

Wipro Technologies Limited/Chennai/ March 2020-Present

- Highly efficient engineer with 3 years of experience in Incident management, problem management, release management, trouble shooting, application support and real time health monitoring using splunk and other tools for the platform which process 900+ Million of transaction per day.
- Expertise in Build and Release Management. Managed entire deployment life cycle along with release management, build management, incident management and change management activities as Release Engineer.
- Handling batch job failures in real time.
- Expertise on handing/driving trouble resolution calls and business meetings.
- Create alerts/dashboards using the monitoring tool like splunk and make sure the applications are working fine.
- handing/driving trouble resolution calls with Dev and Product owners.
- Strong interpersonal to effectively work with clients in understanding the problems and providing solutions.
- Ability to work independently on challenging tasks from requirement analysis and deployment.

PROJECT ENGINEER / Technical Support / Banking Domain

Wipro Technologies Limited/Chennai/ March 2018-2020

- Make sure of the availability of the applications 12*7 and resolve the application alerts as early as possible.
- Planning and driving change management for impacting application. Responsible for implement and resolving customer issues through Service request and Incident management.

EDUCATION

Course/Degree	Institution	Percentage/CGPA	Year of Pass out
BTech(IT)	Velammal College of Engineering and Technology	7.9 CGPA	2017
HSC	N.S.V.V Matriculation Higher Secondary School	90.25%	2013
SSLC	N.S.V.V Matriculation Higher Secondary School	88.22%	2011