Ricardo Delgado

DATA ANALYST AND DEVELOPER

Executive Profile

I like to consider myself as a self-starter, results-oriented and decisive person. I have no problem to stay motivated in any situation and also, I'm always comfortable to explore the creative side of things. I can adapt with ease to stressful situations and always enjoy being resourceful. This has always helped me to provide solutions and to highlight areas of opportunity in everything I think or do.

Core Skills

- Development
- Forecasting
- Reporting
- Data Analysis
- Team Work
- Database Administration
- Attention to detail
- Leadership

Contact Details

Email:
ricardoa.delgadof@gmail.com

Phone:
(502) 4699 6449

Home Address:
17 calle 13-32 zona 10
Guatemala City, Guatemala 01010

Technical Skills

- Git
- Ruby
- JavaScript
- Python
- CSS 3
- HTML 5
- SQL
- C#
- VBA
- Excel

Work Background

Business Analyst / Database Developer
TELUS International | May 2019 - February 2020

- Deliver an efficient chain of data reporting, where I implement the use of Google Data Studio. This allowed me to provide solutions and improvements to project tracking, employee development and project management data.

Developer
Freelance | July 2018 - To date

- Execute and develop multiple projects for clients where I implement different solutions depending on their needs using JavaScript and Python for Data Analysis, HTML and CSS for Web Development, VBA and C# for Object Oriented Programming and SQL for Database Management.

CEO & Founder
Bocanada | December 2017 - May 2019

- Establish an efficient line of business for Bocanada. Keeping control and organization of the company's financial and communication assets. Elaborate several strategies to maintain the efficiency and effectiveness of operations and profitability.

Scheduling Data Analyst
Intelenet | January 2017 - March 2018

- Achieve and maintain excellent client communication and successfully coordinate the vacations approval for employees depending on internal requirements. Focus on the creation of overtime requirements depending on company's needs and other events like creation of new campaigns in the system using Blue Pumpkin software.

Forecasting Data Analyst
Conduent | April 2016 - December 2016

- Improve the creation of workforce forecasting using historical information. Reduce the effort and turnaround time for processes such as vacations approval for employees, creation of overtime requirements, and agent staffing using macros in Visual Basic to optimize Excel reports.

Data Analyst/Data Analyst Supervisor
C3 | August 2013 - January 2016

- Exceed the required performance when creating workforce forecasting using historical information. Reducing the effort and turnaround time for processes such as vacations approval for employees, creation of overtime requirements, and agent staffing using macros Visual Basic to optimize Excel reports. I also monitored 10 other team members in similar tasks, having as a goal to achieve their utmost performance.

Education & Training

Universidad Rafael Landivar
Computer Science

- January 2005 - November 2008

Euro-Americano
High School

- January 2003 - November 2004

Additional Education

- C# Course, codecademy | May 2020
- JavaScript Algorithms and Data Structures, freeCodeCamp | February 2020
- Responsive Web Design, freeCodeCamp | December 2019
- Excel VBA: Managing Files and Data LinkedIn Learning | August 2019
- Learning VBA in Excel, LinkedIn Learning | July 2019
- Python Essential Training, LinkedIn Learning | September 2019
- Learning Python, LinkedIn Learning | July 2019
- Programming Foundations: Databases, LinkedIn Learning | August 2019
- Programming Foundations: Object Oriented Design, LinkedIn Learning | June 2019
- Programming Foundations: Algorithms, LinkedIn Learning | June 2019
- Python for Data Science: Intermediate, Dataquest.io | January 2019
- Data Cleaning, Dataquest.io | January 2019
- Storytelling through Data Visualization, Dataquest.io | January 2019
- Exploratory Data Visualization, Dataquest.io | January 2019
- Python Programming: Intermediate, Dataquest.io | December 2018
- Green Belt Foundation, Xerox | October 2016
- QwikBelt Certification, Xerox | September 2016