

Satish Pandey

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Work Experience

One97 Communications Pvt. Ltd.

Noida, India

SOFTWARE ENGINEER

Sept 2019 - PRESENT

Paytm Chat

Led the CST development team in the POC of **vertical-wise ChatBot integration**.

Paytm CST

- Performed development, feature enhancement and monitoring for **ticketing CRM** system.
- Performed development, feature enhancement and monitoring for **Order Aggregator** system.
- Possesses ownership for More Info and Supercash Tab of **Unified Agent Panel** system.
- Migrated Issue Engine from **Middleware** System to **Nav Engine** System.
- Added secret/credential management to various systems using **Hashicorp Vault**.

Paytm Bank CST

- Performed vertical-wise API integrations for **Unified Agent Panel** system.
- Developed More Info, Filter Info features and Supercash Tab for **Unified Agent Panel** system.

Paytm Insurance

- Performed development for POC of **Rule Engine integration**.

REVE Systems India Pvt. Ltd.

New Delhi, India

ENGINEER - SOFTWARE DEVELOPMENT

Jun 2018 - Sept 2019

- Designed and developed the **Server Management Portal** for vpn customizations of MadeenaVPN
- Designed and developed the Payment, Refund and Invoicing Systems of the **Payment Module**, an integrated module of a Class IV SoftSwitch.
- Developed User CRUD features and Client Migration for **ByteSaver**, Portal for an internet calling solution TPSmart.

REVE Systems India Pvt. Ltd.

New Delhi, India

INTERN - SOFTWARE DEVELOPMENT

Jan 2018 - May 2018

- Implemented REST-based Web Services in **KloudTalk**, (a Click-To-Call solution) for Dashboard-related features like Coupon System, Admin Profile, Call Analytics, etc.
- Implemented flow for WebRTC-related features like Client Flow Upgradation, Instant Callback, etc.

Skills

Languages	Java(proficient), JavaScript(basic)
Libraries/Frameworks	Spring(intermediate), Spring Boot(intermediate), Data JPA(intermediate), Hibernate(intermediate)
DBMS	MySQL(proficient)
VCS	BitBucket (Git)(intermediate)
IDE	IntelliJ, NetBeans
Project Management System	Jira (Agile), Asana
Deployment	Jenkins, Tomcat Manager
Monitoring Tools	Kibana, Grafana
Miscellaneous	Redis, Kafka, Elasticsearch, Vault, Amazon Lex, Amazon Lambda, Camunda BPM, Drools

Education

National Institute of Technology Patna

Patna, Bihar

BACHELOR OF TECHNOLOGY IN COMPUTER SCIENCE, GPA: 8.6/10

May 2018

Children's Garden Academy

Bhabua, Bihar

INTERMEDIATE OF SCIENCE, PERCENTAGE: 92

May 2014

Residential Sunbeam Public School

Dehri-On-Sone, Bihar

MATRICULATION, CGPA: 10/10

May 2012