



# Google Cloud

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Building Conversational  
Experiences with Dialogflow



# Logistics



Parking



Facilities



Food

# Etiquette



**Silence your  
phone**

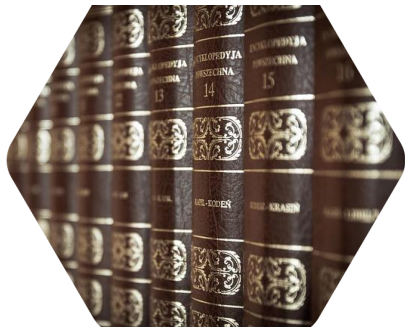


**Don't record  
this class**



**Ask  
questions**

# Course Materials



## Modules Labs

**1**

Log into Qwiklabs environment with the same email address that you used to register for this class. [Sign up for Qwiklabs if necessary]

**2**

Select “Building Conversational Experiences with Dialogflow” class from the drop-down list

**3**

Modules are available in pdf format  
Available 2 years after the end of this class

**4**

Lab code is on GitHub:  
<http://github.com/GoogleCloudPlatform/training-data-analyst>

# Learn how to...

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Use the building blocks of Dialogflow to create an agent

Create a conversational agent in Dialogflow

Maintain context and take actions

Operationalize your agent

Make your agent even smarter and more robust

# Agenda

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Building Conversational Experiences with  
Dialogflow

Defining Intents and Entities

Maintaining Context and Taking Action

Taking Your Chatbot to Production

Additional Functionality



cloud.google.com

