✓ **Congratulations! You passed!**

Grade received 100%   **To pass** 80% or higher

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Test your knowledge on balancing team and stakeholder needs

Total points 3

1. As a data analyst, it's important to communicate often. Sharing detailed notes and creating reports are ways to communicate with the people who have invested time and resources in a project. Who are these people?

1 / 1 point

○ Executives

○ Subject-matter experts

◉ Stakeholders

○ Customer-facing team

✓ **Correct**
Stakeholders invest time and resources into a project. Sharing detailed notes and creating reports are useful ways to keep them up-to-date.

2. The customer-facing team does which of the following activities? Select all that apply.

1 / 1 point

☐ Tell the data story to others

☐ Provide operational leadership for the company

☑ Compile information about customer expectations

✓ **Correct**
The customer-facing team compiles information, shares feedback, and sets expectations.

☑ Share customer feedback

✓ **Correct**
The customer-facing team compiles information, shares feedback, and sets expectations.

3. The human resources director approaches a data analyst to propose a new data analysis project. The analyst has a lot of experience in human resources and believes the director is taking the wrong approach, and it will lead to some problems. Select the data analyst's best course of action.

1 / 1 point

○ Politely explain that they're too busy to take on another project at this time.

◉ Respectfully explain their viewpoints and offer the director some additional information to help improve the project.

○ Complete the project as requested, but set aside some time in the future to fix the problems that are sure to come up.

○ Tell the director that they're very sorry, but they can't work on the project.

✓ **Correct**
The analyst should respectfully explain their viewpoints and offer the director some additional information to help improve the project.

✓ **Congratulations! You passed!**

Grade received 100%   **To pass** 80% or higher

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