Persona

Name- Vivek Walia

Profession-Businessman

Age- 36 yrs

Needs-To book flight on last minute.

He wants to save his time.

He is looking for trustable company.

Needs any class.

Looking for cheapest price flight.

Wants transportation for (pickup & drop). Value- Value of time, value of money, value of work.

Powers- Business consulting.

Behaviours- Polite, Professional.

Aspirations- Wants to increase his business.

Empathize

Think & Feel- If able to book flight easily at last moment, if get transportation for (drop & pickup). Needs to fill less information.

Hear- Has to search for 3 4 websites for booking for best price, price may be increase when search flight multiple times.

Say & Do- I will find the best price for booking or lesser time spent for booking. But rushing on website for the same.

See-Time is lapsing & has to rush in hurry.

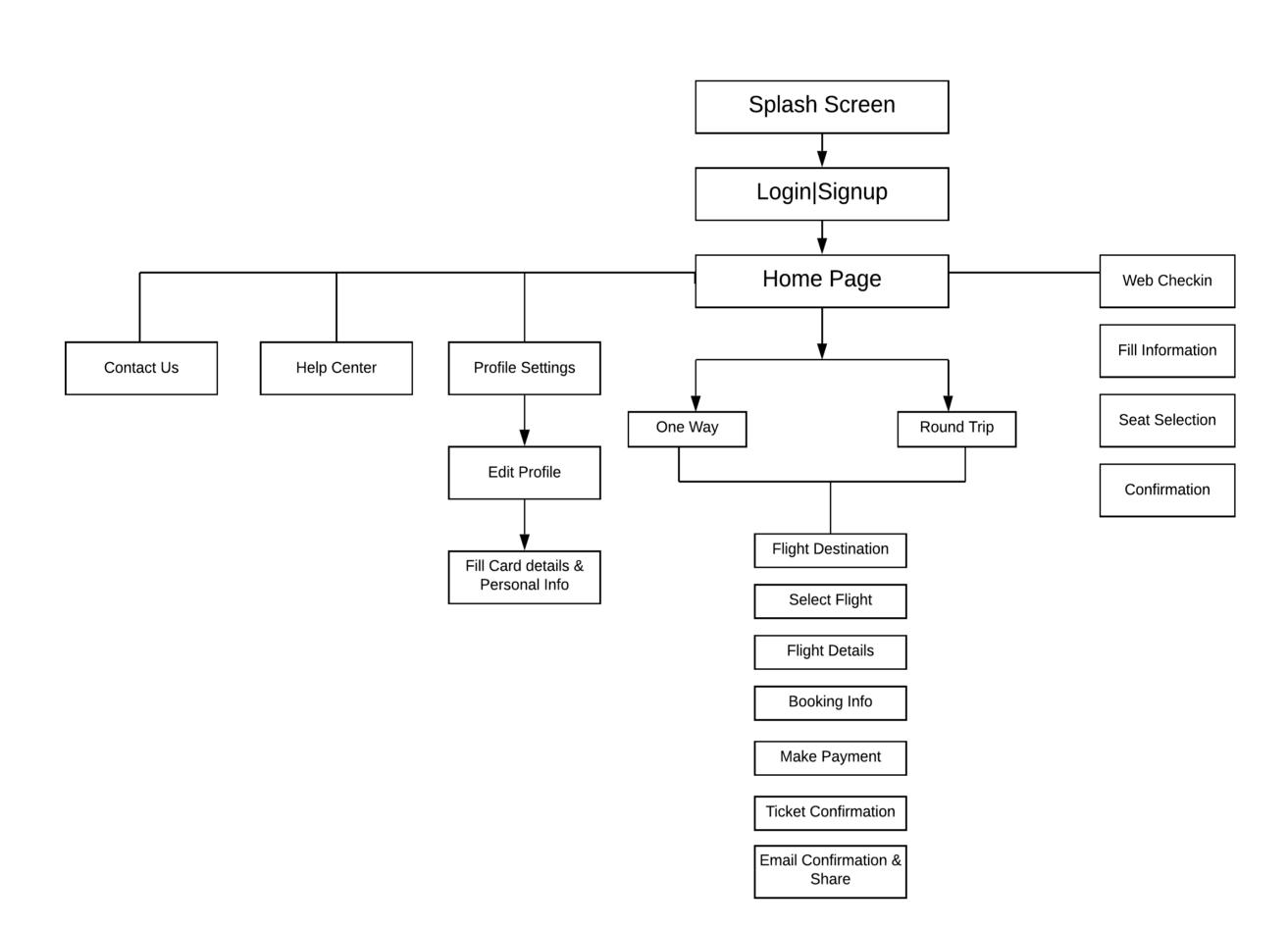
Painpoints-Trying to save time.

Easy booking with less step is not available.

Price keep on changing.

Pleasure points- If he could save time, & also start travelling on time. If could get tickets on best price.

Information Architecture



Wireframe



