

OUTPUTS

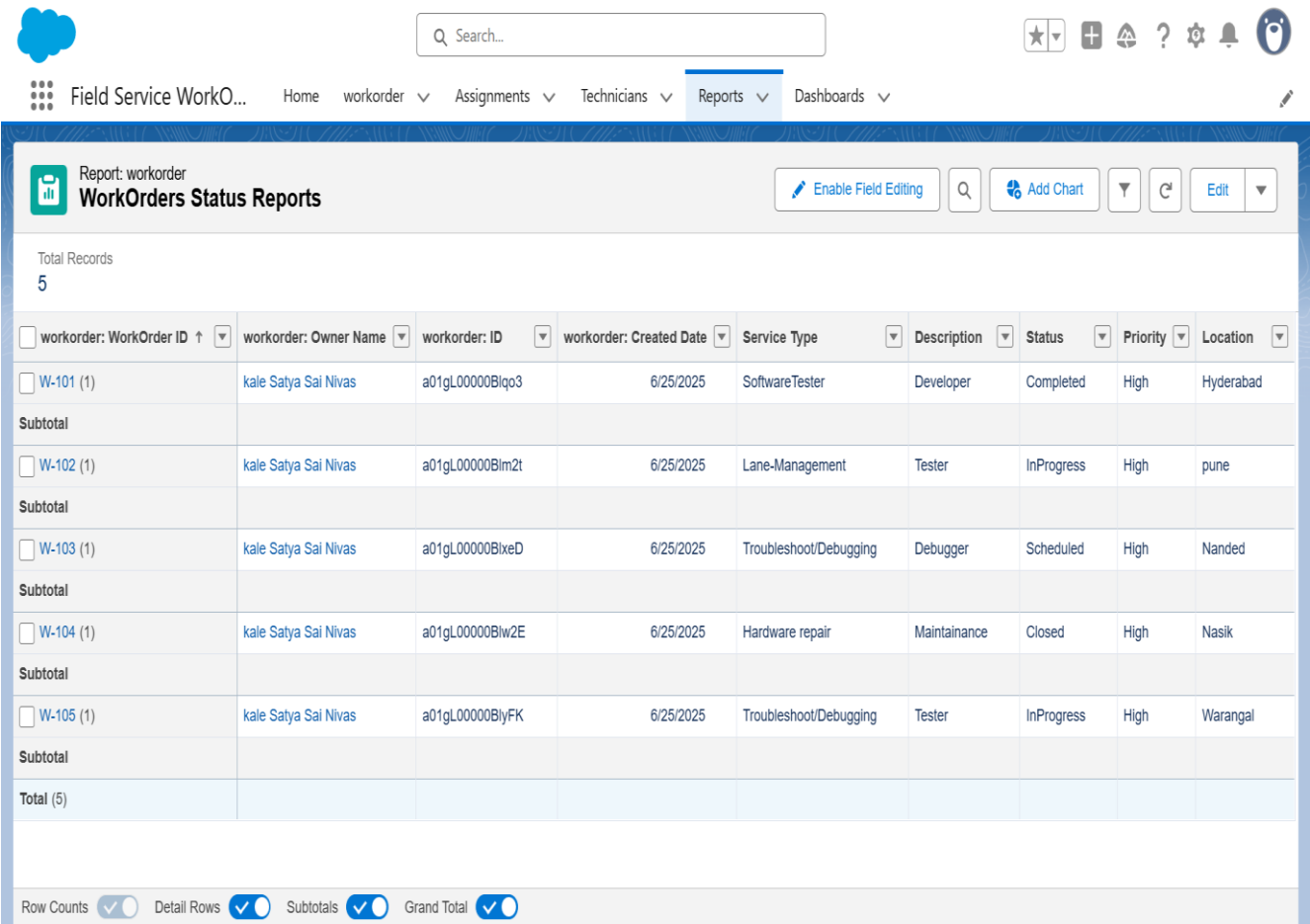
Date	25 June 2025
Team ID	LTVIP2025TMID31109
Project Name	Field Service WorkOrder Optimization

The outputs of this project come in the form of:

Reports:)

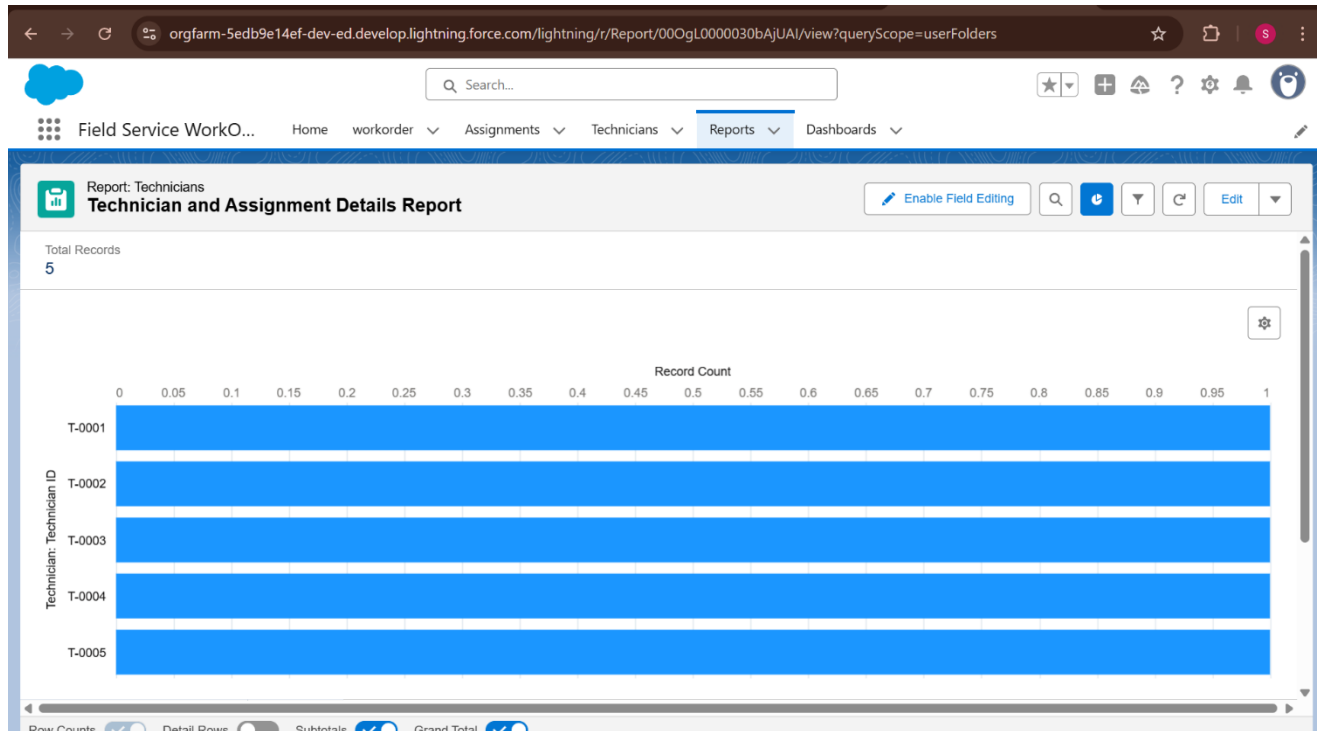
WorkOrder Status Report

Shows the current status (Pending, Resolved, etc.) of all work orders across locations.



Technician and Assignment Summary Report

Displays technicians, how many assignments they've been given, and their availability.

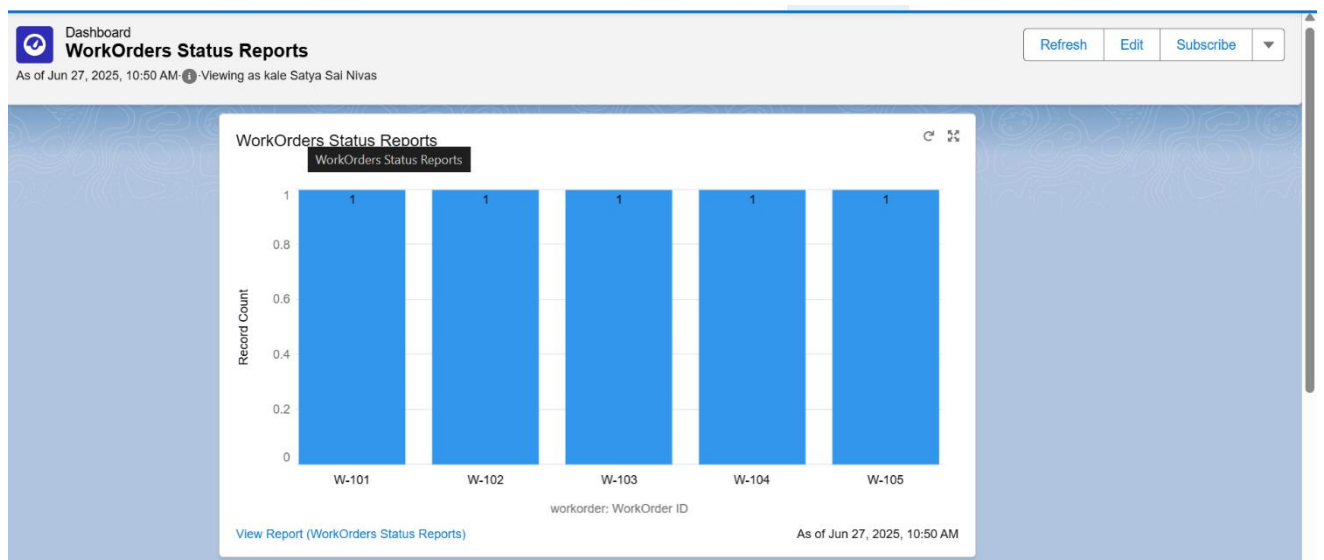
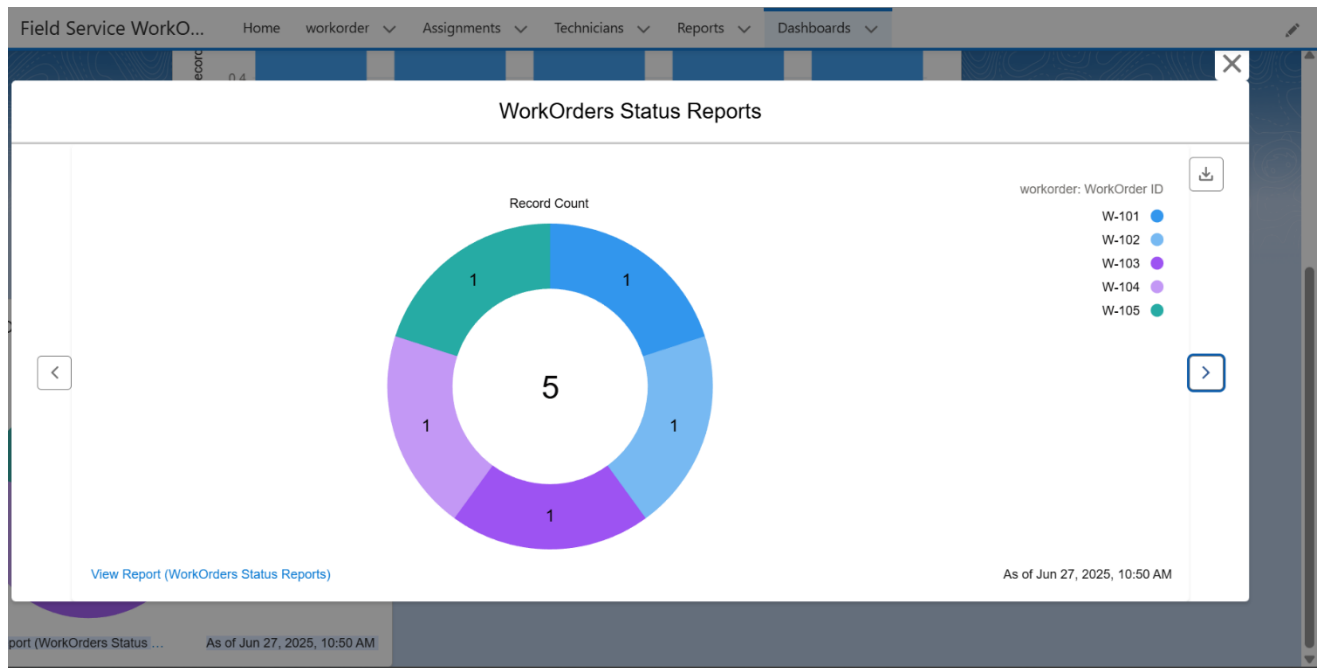


Dashboards

We have created two dashboards using different display formats:

- **Dashboard 1: WorkOrder Overview Dashboard**

Displays count of total WorkOrders by status (pie chart) and by location (bar graph).



Dashboard 2: Technician Assignment Dashboard

Visualizes how many assignments each technician has and their completion status

- All reports were created using Salesforce's **Lightning Report Builder**
- Dashboards were built using the **Lightning Dashboard Editor**

- Each visual is connected to the reports created during object record generation

