

PROFESSIONAL SUMMARY

With over 3 years of experience as **SAP Basis Consultant**, perform core Basis activities **System installation, Configuration, Upgrade, Brownfield Migration, Backup and Recovery, User administration, Transport Management and Troubleshooting** on various combinations of **OS & DB** platforms. I am passionate about problem-solving and eager to contribute to the growth and success of an innovative and expanding organization.

SKILLS

- **Monitoring Tools:** HANA Studio, SAP GUI, Dynatrace, Cloud Connector
 - **Database:** (SQL, HANA 2.0, Sybase) **OS:** (SUSE Linux, Windows)
 - **Application:** NetWeaver, ECC, S4/HANA, BW, and PO systems
 - **Communication tools:** (Service now).
 - **Third party Integration using Middleware & Web dispatchers.**
 - **Transport Management via Active controller and Charm tool**
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WORK EXPERIENCE

Application Development Analyst, Accenture Solution Pvt Ltd
Bhubaneswar, India

Feb 2022 – Present

- **Experience with SAP system implementation, configuration, and maintenance.**
- **System Monitoring:** Monitor various system performance aspects including work processes, lock entries, background jobs, CPU utilization, System restarts for Maintenance activities.
- Experience in **Transport Management:** Managing transport activities across the system landscape changes from development to production environments.
- **Job Scheduling and Monitoring:** Schedule and monitored jobs as per functional and business requirements. Analyses & Report ST22 ABAP dumps.
- **Patch Management:** Downloading support packages from service marketplace and Applying support packages. Performing **Kernel upgrades**.
- **Client Administration:** Client Creation, Client Export & Import, Local Client Copy, Remote Client Copy.
- Experience in Technical **Troubleshooting & Issue Resolution:** Resolve RFC issues SM59, AL11 directories, updated certificates in **STRUST**, Conversant with **Service Market Place** to browse, analyses and applying **SAP notes** as per system requirements.
- **System Copy:** Performing pre and post **system refresh** activities on quality assurance System using export /import procedure.
- **Homogeneous System copy by using SWPM tool.**
- Performing **DB Backups** and Recoveries.
- Provide support for **Disaster Recovery** and DR test as required.
- Open **OSS connection** to marketplace and monitor OSS message.
- Experience of working in both **private** and **public cloud**.
- **SAP License:** Applying SAP license via service place and **SILENSE** transaction.
- Proficient in working with **ServiceNow** Ticketing tool, SAP Support Portal incident management. Responsible for ensuring SLA for Requests, Incidents are delivered within the SLA.

EDUCATION

Parala Maharaja Engineering College
Bachelors in Bachelor's Technology

Jan 2016 - Jan 2020