SATYAM UPADHYAY

+91 8181909426 ⋄ Noida, U.P.

satyamupadhyay179@gmail.com ⋄ linkedin.com/in/satyam-upadhyay-125104166

PROFESSIONAL SUMMERY

Technical Product Consultant 2 with 3.5+ years of AEM experience in development, backend services, and troubleshooting. Skilled in Sling Models, OSGi Services, Schedulers, Servlets, and Custom Workflow Processes. Proficient in performance optimization, JVM Heap Dump Analysis, and bug resolution. Experienced in migration projects, CI/CD pipeline development, and cross-functional collaboration to enhance products and drive customer satisfaction.

SKILLS

Technical Skills   AEM, JAVA, OSGi, Apache Sling, DSA, C++, HTML, CSS, JS, Git, JUNIT 5

EXPERIENCE

Technical Product Consultant 2   Sept. 2024 - Present
Adobe   *Noida, U.P.*

Provided advanced technical support for Adobe Experience Manager (AEM), ensuring issue resolution, product stability, and customer satisfaction.

- Troubleshot complex AEM issues, including JVM Heap Dump Analysis, Thread Dump Analysis, and performance optimization.
- Investigated, validated, and resolved customer-reported bugs in collaboration with the engineering team, ensuring timely fixes and software improvements.
- Acted as a customer advocate by providing feedback to product management and engineering for future AEM enhancements.
- Assisted customers in understanding and effectively utilizing AEM, addressing concerns promptly and professionally.
- Managed incidents within SLA timelines, participated in testing new product features, and contributed to knowledge-sharing initiatives.

Senior Software Engineer   Aug. 2021 - July 2024
Alt Digital Technologies   *Noida, U.P.*

Worked on AEM and MuleSoft projects, contributing to development, automation, and migration efforts.

- Developed and implemented AEM solutions, including custom components, Sling models, servlets, event handlers, OSGi services, and workflow processes and writing test classes using JUNIT 5.
- Created schedulers and automation services for tasks such as importing JSON content from Amazon S3, sending email notifications, and managing translation jobs.
- Designed and extended AEM components using Sightly, client libraries, editable templates, experience fragments, and content fragments.
- Integrated various APIs with AEM, including Adobe Analytics, Adobe Target, and AEM Smart Tags, to enhance functionality and optimize user experience.
- Led a team in migrating 5 repositories from Mule 3.9 to 4.4, ensuring improved system performance and a seamless transition.
- Developed and maintained Jenkins pipelines for CI/CD, managed production and UAT deployments, and resolved technical issues to ensure smooth software releases.

EDUCATION

Bachelor of Technology (B.Tech), Kamla Nehru Institute of Technology, Sultanpur.   2017-2021
Computer Science and Engineering.   CGPA : 8.48

PROJECTS

Kohler(Sterling/Annsacks)
Worked on AEM development of Kohler's subbrands Sterling and Annsacks, Created components, sling models, servlets, OSGi services, Clientlibs, style system and templates. Wrote Junit test cases for classes to meet the criteria of 80 percent of code covered

RH.com
Worked on Europe expansion of RH.com, created services to get the BCC content into AEM from AWS S3, and added a translation tool to translate it into many languages such as de(German) es(Spanish), fr(French) and export the content to S3. Also created many other schedulers and services to automate many tasks like deleting the translation jobs, notifying about expired assets, etc.

Restaurant listing website on ReactJS.
React class and functional Components, React hooks/ custom hooks, Dynamic import/lazy loading, React Context, useContext hook, Parcel, Tailwind CSS, Redux Toolkit, React-Router, React-testing-library. (GitHub)

ACHIVEMENTS

- Got budding star award in Alt Digital Technologies for excellent performance in the first 6 months.
- Solved over 265 problems on GFG. https://auth.geeksforgeeks.org/user/satyamupadhyay179
- Certified Problem Solving (Basic) Hackerrank. https://www.hackerrank.com/certificates/ecc32cbfe79b
- Certified DSA Online- Basic to Advanced on GFG https://media.geeksforgeeks.org/courses/certificates/86bb801852bb936e1af17c0a323c2a40.pdf

EXTRA-CURRICULAR ACTIVITIES

- Executive at Literary Council KNIT.
- Member of CodeChef KNIT chapter.
- Member of Software Development Cell.