

Dear Sir

## Greetings from **Tripzygo** International!

Thank you for giving us the opportunity to let us plan your holidays. Over the years, not only have we changed the way people travel but in relatively short period of time, have grown to become India's largest online travel company. This growth stems from the belief instilled in all of us-

You, the customer, come first! With this promise from all of us to make your holiday an unparalleled experience, we hope you enjoy your Holiday as much as we enjoyed bringing it to you.

### Travel Details

**Destination:**

**Dubai**

**Date of travel:**

11<sup>th</sup> Jan 2022

**Numbers of Travelers:**

1 room - 2 Adults.

**Tour duration:**

04 Nights / 05 Days





## Flight details

IndiGo | 23 08 Jan



08:40	4h 5m	11:15
Delhi DEL	Non-Stop	DXB Dubai

IndiGo | 24 13 Jan



20:50	3h 20m	01:40 <sup>+1</sup>
Dubai DXB	Non-Stop	DEL Delhi

## Accommodation

<i>Destination</i>	<i>Hotel 3 star</i>	<i>No of nights</i>	<i>Meal</i>	<i>Room type</i>
<i>Dubai</i>	<i>Jumeriah creek side hotel</i>	<i>4 nights</i>	<i>Breakfast</i>	<i>Club room</i>



### **Day1:- Arrival into Dubai - Check-in**

You will be met by our representative at the Airport Arrival Terminal. Our representative will be holding a signage card with your Name written on it. You will then be escorted to waiting vehicle for transfer to hotel.

### **Day2:- Morning Half Day City Tour and Evening Dhow Cruise**



- Proceed for a panoramic half day city tour of Dubai. The tour includes a visit to Dubai Museum (entry ticket not included) that is housed within the 18th century Al Fahidi Fort. It has on display arts and artifacts reflecting the ancient history and lifestyle of traditional Arabs. For a peep into the glitzy side of Dubai, our itinerary further comprises a tour to such phenomenal attractions of the city as Burj Al Arab Hotel – the world’s only seven-star hotel that is especially noted for its distinctive silhouette resembling a billowing sail, the Palm Island – the crescent shaped man-made island with the magnificent Atlantis Hotel at its crown. The journey ends with a drive through Sheik Zayed Road that has imposing skyscrapers lined on its either side and a shopping at one of the city’s prominent shopping malls.
- Dubai Creek is an integral part of the city's history. It divides the city into two sections, Bur Dubai and Deira. Both the sides of the Dubai Creek boasts of some of the best exquisite buildings of the city. Therefore, a trip to the Creek is a must. However, rather than walking on the coast, go on a dhow cruise to turn your sightseeing into a unique experience. The dhow is a traditional Bedouin boat that was used for trade and transportation. Today, these dhows have been converted into restaurants that have a lower (air-conditioned) and upper (open-air) decks. You are offered a welcome drink on arrival and are also served delicious barbecued dishes once the dhow sets on sail.

### **Day3:- Dubai Mall and Top of Burj Khalifa**

Transfer to Dubai Mall, one of the largest malls in the world and home to over 1200 stores. Later proceed to the Top of Burj Khalifa, World's Tallest Tower. Burj Khalifa visit begins in the reception area on the lower ground level of The Dubai Mall. Here and throughout your journey, you will be entertained and informed by a multi-media presentation that chronicles Dubai's exotic history and the fascinating story of Burj Khalifa. Begin your vertical ascent to the observation deck in a high-speed elevator, travelling at 10 metres per second. As the doors open on the 124th Floor, floor-to-ceiling glass walls provide a breath-taking unobstructed 360-degree view of the city, desert & ocean. Spend half an hour at the top and then come down, and at 7 pm watch the Dubai Fountains come alive. There is a 10 minute show every 20 minutes and its lovely to watch the largest fountain in the world

### **Day4:- Miracle Garden - Global Village**

Get lost in a one-of-a-kind world of wonderment at Dubai Miracle Garden. Located in Al Barsha South, the park is home to the world’s biggest flower garden with over 45 million blooming flowers across 72,000 square metres showcased in a variety of immense sculptures and designs. Feast your eyes on blooming pyramids, stars, igloos, and hearts. Marvel at the record-breaking wall of flowers, or take a stroll under a ceiling of colorful umbrellas. Bursting with vibrant displays, the park feels more like an immersive art exhibit than a tourist attraction. You’ll leave knowing you’ve truly witnessed a miracle: a mega garden in the middle of a desert.

Proceed for Global Village in the afternoon. Global Village is the largest seasonal cultural extravaganza in the region that offers visitors an amazing array of festivals, shopping and entertainment in an open-air theme park. This entertainment and shopping destination is open from November through to April and hosts over 70 participating countries presented in over 36 pavilions, with more than 50 fun rides and 26 restaurants offering food from around the world

### **Day-5 Full Day Abu Dhabi Tour with Ferrari World**

Proceed for full day tour of Abu Dhabi with Ferrari Theme Park. We start our Abu Dhabi City tour in the morning and our journey will start from Dubai will take you past the Jebel Ali Port, the largest man-made port in the entire world on the road to Abu Dhabi. On arrival at Abu Dhabi head to the Sheikh Zayed Grand Mosque, to admire the white marble courtyards and prayer rooms of this vast, modern masterpiece. Please ensure proper dress code while visiting. In the afternoon visit Ferrari World. Ferrari World is situated on the Yas island, FWAD has a surface area of 200,000 square meters, all under cover, which makes it the biggest indoor park in the world. There are over 20 attractions for visitors to enjoy, from the most futuristic such as

Formula Rossa, the world's fastest rollercoaster, which can accelerate its cars from 0 to 240 kmh in the same time as a Formula 1 car, to the four dimensional Speed of Magic. Return back to hotel in the evening.

## Day -6 Departure from Dubai

You will be picked up from Hotel's lobby at the time confirmed. Please be available at the lobby 15 minutes before the time given and you will be transferred to the airport for your flight.

## Inclusion:-

Dubai 5 nights from Wed, 11 Jan

Stay for 5 nights at Jumeirah Creek side Hotel

Club Room

Refundable

Kids below 12 years Eat and Stay Free

Breakfast

Day 1

Wed, 11 Jan, 2023

One-way Transfer from Dubai Airport to Dubai Hotel - Private from Dubai International Airport

Private Transfers

Day 2

Thu, 12 Jan, 2023

Half Day Dubai City Tour - Shared Basis

Starts at 9:00 am (Closed/Not operated on Friday) (Duration: 4 hrs)

Shared Transfers

Day 2

Thu, 12 Jan, 2023

Dhow Cruise with Dinner - Creek Cruise with Shared Transfers

Starts at 7:00 pm (Duration: 4 hrs)

Shared Transfers Meal Included

Day 3

Fri, 13 Jan, 2023

Top of Burj Khalifa - Seat in Coach Transfers - 124th Floor (Between 7 - 10 pm slot)

Starts at 4:00 pm (Duration: 6 hrs)

Shared Transfers

Day 4

Sat, 14 Jan, 2023

Miracle Garden - Tickets with Private Transfers

Starts at 10:00 am, 3:00 pm (Duration: 4 hrs)

Private Transfers

Day 4

Sat, 14 Jan, 2023

Global Village Tour - Seat in Coach Transfers

Starts at 6:00 pm (Closed/Not operated on Thursday, Sunday) (Duration: 4 hrs)

Shared Transfers

Day 5

Sun, 15 Jan, 2023

Abu Dhabi Grand Mosque Visit + Ferrari Theme Park with Transfers - Shared Basis - General Ticket

Starts at 8:30 am (Closed/Not operated on Monday, Tuesday, Wednesday, and Friday) (Duration: 11 hrs)

Shared Transfers

Day 6

Mon, 16 Jan, 2023

One-way Transfer from Dubai Hotel to Dubai Airport - Private to Dubai International Airport

Private Transfers

**Breakfast**

Included on 5 days

**Lunch**

Not Included

## Dinner

Included on 1 da

## Exclusions

- Passport fees, immunization costs, city taxes at the hotel and local departure taxes (wherever applicable)
- Optional enhancements like room or flight upgrades, or local camera or video fees
- Additional sightseeing, activities and experiences outside of the itinerary
- Early check-in or late check-out from hotels (unless otherwise specified)
- Breakfast, lunches, dinners and drinks (alcoholic and non-alcoholic), unless specified in the itinerary
- Any international and/or domestic flights, unless explicitly mentioned as an inclusion
- Excess baggage charges, and where applicable, baggage not included in your fare
- Tips for services and experiences
- Any Visa required, unless mentioned as an inclusion
- Read useful information and terms for more on what is included and excluded

## Visa

UAE Single Entry Tourist Visa - 30 Days including Insurance (< 70 years)

30 Days Dubai Visa is a single entry visa, which entitles you to stay in UAE for up to 30 days. The visa validity will be 60 days from the date of issue but stay should be no more than 30 days from the date of entry in UAE. This is recommended for visitors planning for a short stay in Dubai or UAE for Trips, Meetings, Conferences or Transit stay etc.

## Useful Tips before Booking

- **Tourism Dirham Fee is 10 AED (3\*), 15 AED (4\*) and 20 AED (5\*) per room per night which needs to be paid at time of check-in or check-out (as per hotel policy).**
- **If the stay is outside city area, there will be extra charges applicable for both private and shared transfers. These charges have to be paid directly before boarding the vehicle.**
- **Private Transfers doesn't imply that the Vehicle is on Disposal. The vehicle will only pick you and drop you at the attraction at specified timings. Maximum waiting time in private tours/transfers is 30 minutes from the time of pickup. If you are not found at the pickup point within time, it will be considered a No Show.**
- **Seat in coach (SIC) transfers implies that transfers will be in a shared bus which will have other co-passengers. You are requested to be at the place of pick up / hotel lobby at least 5 minutes before pickup time. Sometime you may have to wait for a period of about 30-45 minutes depending upon traffic, location of the hotel on the route and picking up of other guests.**
- **The pickup timings for shared (SIC) transfers are subject to change (prepone or postpone) based on your hotel location and the route of the pickup vehicle. Any change will be intimated by message on Telegram app.**
- **Maximum waiting time in shared (SIC) pickups is 5 minutes. The guide/driver will look for you in the lobby, concierge area or call the hotel room. If no answer is received from room, the guide/driver will leave after waiting for 5 minutes and it will be considered a No Show.**
- **For pickup and drop to residential area, pickup can only be done in private vehicle and there will be extra surcharge applicable payable directly at the time of pickup.**
- Check-in time in Dubai is 2 pm. You may need to wait if you reach early as early check-in is not guaranteed.
- Room sizes in following hotels are small e.g. City Max (215 sq ft), Panorama Grand (200 sq ft), Howard Johnson (260 sq ft), City Season Towers (240 sq ft). Opt for apartments or 4 star hotels to get larger rooms.
- If you are traveling with elderly people or infants or pregnant women, then Desert Safari is not advisable for you. You can opt for desert safari without dune bashing in that case.

- All tours and transfers are on SIC (Seat in Coach basis) unless converted to Private. Tours may include multiple pickup points (4-5 hotels) for other passengers.
- If you staying in a hotel located in Deira, for most of the shared tours/transfers, you may be one of the first to be picked and last to be dropped. Thus it is recommended to upgrade to private transfers.
- In case you are opting for Dhow Cruise or Desert Safari with Dinner, the food quality on the Cruise or Desert Safari may not be good and you may not like it.
- All Dubai Hotels charge Tourism Fee in AED, which needs to be paid at the time of check-in or check-out from the hotel.
- While visiting Abu Dhabi Grand Mosque all travelers need to follow dress code. Long, loose fitting, ankle length trousers or skirts for women and men. Women must wear a headscarf.
- For UAE/Dubai Visa, children visas will not be approved, unless parents visa is attached along with. Kindly apply for parents visas first. Upon approval of the same, please proceed to apply for the child visa.
- Carrying alcohol in vehicle or while on tour is not allowed. There is heavy fine of AED 50,000 if caught.
- If you are visiting Abu Dhabi, please make sure you have Green Pass on Al Hosn app. This is required to gain access to many of the indoor tourist attractions such as malls, hotels, theme parks, and restaurants. The Green pass is enabled for those who are fully vaccinated and have a 14-day valid negative PCR test result. For more details, please visit <https://visitabudhabi.ae/en/plan-your-trip/covid-safe-travel>
- For any change in pickup timing of private tours/transfers, request has to be made at least 24 hours in advance in the Telegram app. Any request for last minute changes would not be considered.
- It is recommended to buy a SIM card with data before coming out of airport in Dubai. This will help you to get in touch with drivers easily as WhatsApp calls do not work in Dubai.
- At the time of check-in to your hotel, hotel may ask you to make an advance/security deposit (amount depends upon hotel policy). This amount is refunded at the time of check-out, minus the cost of any items taken from the mini-bar or other charges (like late check-out or any damages done to the accommodation).
- Any ticket to attractions, museums, train, cable car, ferries, rides, safari, etc. are not included unless explicitly mentioned as an inclusion.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.
- The cost and ticket issued for various attractions with regards to any children travelling are based on the age provided at the time of creating the package quote. If the service provider decide to charge extra cost based on the height of the children or wrong information as per Passport, then the cost has to be borne by the customer on site.
- Please make sure that the passport of all guests travelling is valid for at least 6 months from the date of travel.
- We can only facilitate the visa application for the travelling passengers. Granting of visa is solely at the discretion of Embassy. If visa is rejected or delayed by the Embassy for any reason then we are not liable to give any refund and respective cancellation policies will apply.

## Terms and Conditions

- Airline seats and hotel rooms are subject to availability at the time of confirmation.
- In case of unavailability in the listed hotels, arrangement for an alternate accommodation will be made in a hotel of similar standard.
- There will be no refund for unused nights or early check-out (In case of Medical condition it completely depends on hotel policy).

- Check-in and check-out times at hotels would be as per hotel policies. Early check-in or late check-out is subject to availability and may be chargeable by the hotel.
- The price does not include expenses of personal nature, such as laundry, telephone calls, room service, alcoholic beverages, mini bar charges, tips, portage, camera fees etc.
- We reserves the right to modify the itinerary at any point, due to reasons including but not limited to: Force Majeure events, strikes, fairs, festivals, weather conditions, traffic problems, overbooking of hotels / flights, cancellation / re-routing of flights, closure of / entry restrictions at a place of visit, etc. While we will do our best to make suitable alternate arrangements, we would not be held liable for any refunds/compensation claims arising out of this.
- In case a flight gets cancelled, we will not be liable to provide any alternate flights within the same cost, any additional cost incurred for the same shall be borne by the traveler.
- If your stay falls on special dates (like 24th December, 31st December, 14th February, etc.) when hotel organize gala dinner, then there may be mandatory Gala Dinner Charges additional that you need to pay at the hotel directly.
- Country guidelines may change without notice, hence do check travel rules and your eligibility for travel on the regulatory website of the respective country/state, before booking your travel.

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## Visa and Immigration Details

- Please note you will receive your Dubai Visa only 3 days before travel.
- Please ensure your passport has at least 6 months validity at the time of travel.
- Citizens of the following Countries will get their visa upon arrival to the UAE airports, if the duration of stay is less than one (1) month and they hold visas in their passports or entry stamps from other countries: Andorra, Australia, Austria, Belgium, Brunei, Denmark, Russia, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Italy, Japan, Liechtenstein, Luxembourg, Malaysia, Monaco, New Zealand, Norway, Portugal, San Marino, Singapore, South Korea, Spain, Sweden, Switzerland, The Netherlands, United Kingdom (except the British overseas citizens), United States, Vatican
- For all other nationalities, a visa must be applied for before the visitor enters the country either through their respective embassy, a local UAE sponsor or a local hotel.
- Visas are required for all visitors with the exception of nationals from the following countries: GCC Nationals (Gulf Cooperation Council member countries): Bahrain, Kuwait, Oman, Qatar and Saudi Arabia.
- For the visa to be processed by the hotel, the visitor must remain a guest in that hotel for the entire duration of their stay. Port of entry and exit of the visitor must be Dubai only. Three working days are needed to process the visa excluding, Friday, Saturday and Public Holidays.
- Visa Charges and Security Deposit: An authorization letter with the signature of the cardholder, as well as a copy of the credit card used (front and back side). Passport copies of card holder and visitors. Please note all document copies, passport copies and credit card copies must be scanned clearly and with color when sent, and otherwise they will be rejected by Dubai Immigration.
- Tourist Visa : The Tourist Visa permits the holder to stay for duration of 30 days and is non-renewable. The visa requires sponsorship of hotels and tour operators who bring in visitors from the said countries
- Visit Visa : The Visit Visa is applicable to tourists, who intend to spend more than 14 days in the UAE, and those coming for family visits as well as those on long-term business visit. It requires the sponsorship of UAE resident or any company or hotel licensed to operate within the country. The short-term visit visas are valid for 30 days, while long term visas stand valid for 90 days. However, no extensions are permissible beyond this period.
- Multiple Entry Visa: Multiple-Entry Visas are issue to business visitors who have a relationship with either a multi-national or other reputed local company, and are frequent visitors to the UAE. This sort of visa is valid for period of six months from



the date of issue with a 30-day duration period. The validity is non-renewable. Those seeking Multiple Entry Visas will have to enter UAE on a visit visa and obtain the Multiple Entry Visa while in the country. The visa is stamped on the passport.

- Transit Visa : The transit passengers stopping in at Dubai International Airport for a minimum of 8 hours are eligible for the 96-hour Transit Visa, provided they are sponsored only by the Airlines, and their applications confirm onward booking to a 3rd destination. For transit passengers or those holding special permits, or for a visit or mission, the passport or the document should be valid for a minimum of three months.
- We require at least 7-10 working days to process visa. Please ensure your travel date is at least 7 days later.
- Please Note: We are not responsible for Visa not coming on time, if there is delay in submission of documents, delay from the Embassy owing to any reason. Any costs arising out of the same have to be borne by the customer.
- We require your passport scan copy and a scanned photograph (in light background) of each traveler to process Visa.

Total package cost is = **INR 1,50,096 – INR ONLY**

*Per person – **75,048 INR***

**BOOK TODAY AND GET INSTANT DISCOUNTS**



#### **BOOKING PROCEDURE:**

- For Hotel booking You have to deposit 30% initially as a booking token amount to lock the price and process your booking which you can make instantly through the below link using your credit/ debit card .
- Then you have to clear 25% of the hotel cost within 2-3 DAYS and rest remaining 75% you have to clear 01month prior to your travelling dates via NEFT/Cash Deposit.
- For Air Tickets you need to pay full amount via NEFT / Cash Transfer as we will instantly book & forward the tickets to you at the same time. To book tickets we need full payment in below bank details +your passport
- have to clear 01month prior to your travelling dates via NEFT/Cash Deposit.
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- For Air Tickets you need to pay full amount via NEFT / Cash Transfer as we will instantly book & forward the tickets to you at the same time. To book tickets we need full payment in below bank

details +your passport copies.

- For more information step by step on booking procedure/ cancellation etc kindly go through the below link:-
- Payments Booking Procedure & FAQ
- For all your further payments, below are our a/c details : ADD THE BELOW DETAILS ASBENEFICIARY/PAYEE TOMAKE FLIGHT PAYMENTS / PENDING HOTEL PAYMENT

#### **Bank Details:**

<b>Bank Name</b>	<b>HDFC BANK</b>
<b>Account Type</b>	<b>Current Account</b>
<b>Account Name</b>	<b>Tripzygo international</b>
<b>Account Number</b>	<b>50200068661036</b>
<b>IFSC Code</b>	<b>HDFC0005246</b>
<b>Bank Name</b>	<b>HDFC BANK</b>

**Credit Card Payments Note:** If you wish to pay any amount after 25k through credit card, then gateway charges of 2.5% will be additional, but no extra charges are there on NEFT/Cash Deposit/Cheque/RTGS.

**Note:** We don't sell only flights, we have break up cost for flights only if you will take total package with hotel with us. Also after booking final vouchers will be shared as a pdf on mail 15 days before the travel.

#### **CANCELLATION POLICY**

- Date of booking to 30 days the cancellation charges will be 25% of the tour cost.
- 30 to 15 days - the cancellation charges will be 50% of the tour cost
- 15 to 7 days - the cancellation charges will be 75% of the tour cost
- Less than 7 days -Total amount will be forfeited and no refund shall be given.
- No show - Total amount will be forfeited and no refund shall be given.

#### **TERMS AND CONDITIONS**

- Date of booking to 30 days the cancellation charges will be 25% of the tour cost.
- 30 to 15 days - the cancellation charges will be 50% of the tour cost
- 15 to 7 days - the cancellation charges will be 75% of the tour cost

- Less than 7 days -Total amount will be forfeited and no refund shall be given.
- No show - Total amount will be forfeited and no refund shall be given.

**KINDLY NOTE:** - Cancellation Policy is subject to change. It's purely depends upon the cancellation policy of respective hotels. In Peaks seasons, some hotels may charge 100% cancellation

- Refunds normally take 10 working days after the cancellation request has been raised & transferred electronically to your bank account
- Customers are our asset. We are obliged to do the best for them. Please let us know if want any modification.
- Customer satisfaction is valued a lot for us. We will give you the best advice and services for making your holiday wonderful experience.

**Waiting for your kind response...!!!!!!!**

**Regard with Thanks**

Vinay Sharma

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