

Dear Sir/Ma'am,

Thank you for connecting with TripzyGO International!

We are happy and grateful to have this opportunity to plan your holidays. Planning someone's holidays is a huge responsibility and it is important to deliver great experiences. We do that by following one simple motto - You, the customer comes first. With us, you will always have fun loving holiday experiences because that is our utmost priority.

Promising a memorable trip to you on your holidays!

Travel Details:

Destination:
Switzerland (Zurich, Lucerne)

Date of Travel:
23 February, 2023

Number of Travelers:
02 Adults

Tour Duration:
05Nights/ 06Days






Accommodation Details:

Destination	Hotel	No of Nights
Zurich	Royal Hotel Zurich or similar	02
Lucerne	ibis Styles Luzern City or similar	03

Flight Details:

Bengaluru – Zurich – Bengaluru

	Thu, 23 Feb • 04:30 – 12:25 Emirates • Qantas	12 hrs 25 min BLR-ZRH	1 stop 1 hr 15 min DXB
	Tue, 28 Feb • 14:35 – 08:50 ⁺¹ Emirates • Qantas	13 hrs 45 min ZRH-BLR	1 stop  3 hrs 55 min DXB

Day wise Itinerary of the Trip:

Day 1: Arrival in Zurich

Arrival at Zurich airport, meeting & greetings at the airport, private transfer to hotel. In the evening, you will be free for leisure. Overnight at hotel.



Day 2: Zurich City

Morning breakfast at the hotel. Today full day tour Zurich city with Rhine falls. This versatile full-day excursion shows you the spectacular Northern Switzerland. See Zurich, consecutively awarded "City with the world's best quality of life," and in the afternoon, visit the Rhine Falls and the medieval town of Stein am Rhein. Overnight at hotel.



Day 3: Zurich - Lucerne

Morning breakfast at the hotel. Today you will be transferred to Lucerne from Zurich by train. Evening will be free for leisure or you can explore the beautiful Lucerne city at your own. Overnight at hotel.



Day 4: Mount Titlis from Lucerne

Morning breakfast at the hotel. Today discover a fascinating glacier world and a beautiful landscape of eternal ice and snow on Mount Titlis. Enjoy breathtaking views of the Swiss Alps and visit an ice cave. Overnight at hotel.



Day 5: Grindelwald & Interlaken

Morning breakfast at the hotel. Discover one of Switzerland's most attractive Alpine landscapes on a full-day tour to the idyllic Bernese Oberland to explore the Jungfrau mountain region. During leisure time, enjoy a scenic train ride between the resorts of Grindelwald and Interlaken. Overnight at hotel.



Day 06: Depart from Lucerne – Zurich

Morning breakfast at the hotel. Take a train to Zurich from Lucerne after that you will be transferred to Zurich Airport on private basis. Take a flight back to home.



Inclusions:

- 05 Nights' accommodation with breakfast
- Private transfer from Zurich airport - hotel
- Private transfer from Zurich station - airport
- Zurich City Tour - Rhine Falls & Stein am Rhein
- Mount Titlis Tour – Eternal Snow & Glacier from Lucerne
- Day Trip to Grindelwald and Interlaken from Lucerne
- Zurich - Lucerne Train
- Lucerne - Zurich Train
- Flight Tickets
- GST
- TCS
- Visa Assistance
- Travel Insurance

Total package price **INR 3, 73,100/- per couple including flight**

Exclusions:

- 1) Visa cost will be directly payable at VFS (8000-10000INR)
- 2) Any expenses of personal nature such as Porterage, laundry, and alcohol, food or drink not in the regular menus provided by mini bar, telephone calls and us.
- 3) Any extra meals not included in the itinerary. Meals are pre-set and a choice of menu is not available.
- 4) Cost of excursions, city sightseeing, entrance fees and local guides availed of by the passengers, other than that mentioned in 'what your tour price includes'.
- 5) Anything that is not specified in the Itinerary.
- 6) Any extra cost incurred on behalf of an individual due to illness, accident, hospitalization, or any personal emergency.
- 7) Scattered arrival and departure transfer & Sightseeing.
- 8) Early check-in and late checkout are on request basis only and subject to room availability [Standard International Check – in time is 1500 hrs. and check out time is 1100 hrs. (**Subject to change as per Hotel's policy)]
- 9) Cost of foreign exchange for personal expenses.
- 10) Surcharges applicable during conventions, special events and trade fairs.
- 11) Cost of any other services not specifically mentioned in inclusions.
- 12) Any increase in the cost that may come into force prior to the departure date including change in price owing to fluctuation in the rate of exchange.

Note:

- Standard Hotel Check-in Time 1400 hrs.
- Standard Hotel Check-out Time 1100 hrs.
- Airfare is subject to availability. It can fluctuate anytime.
- We have not blocked or hold any service as of now

Terms and Condition:

- The above is only a quote and no bookings have been made yet.
- Surcharges applicable during Conventions, Special Events and Trade fairs.
- Issuance of visa is solely under the discretion of the Consulates / Embassies. Our role is to assist you in submission of visa and guide you with the formalities. We do not hold any responsibility in case of any rejection of visas. Cancellation policy will be still applicable even if the visas are rejected.
- If the Covid Test (PCR) is positive, then as per government quarantine stay might extend as per rules.
- Customer have to reach the specified pickup point for the tours.
- Customer has to reach 10 – 15 minutes prior to the allotted time at the pickup point.
- Any requests such as (Interconnecting Room, adjacent Rooms, rooms on the same floor, 1 king size / 1 double bed/ twin bed, floor map, early check in, non/ smoking room, etc.) is subject to availability on first come first serve basis up on your guest arrival at the hotel and it is totally discretionary and up to the hotel to assign. However, we will request this for you as priority.
- Most hotels check in time is between 1400-1500hrs & check out time is between 1000-1100hrs and varies from hotel to hotel. If necessary, we will request an early check in or late checkout but this is subject to availability. For guaranteed early check – in, please pre-book your stay for the previous night and for guaranteed late check – out, please pre-book your stay for the next night.
- The above quotation has been based on specific hotels. According to occupancies, hotels are subject to change. In case the hotel rooms are not available as specified above the alternate hotels will be suggested. The difference in cost is payable extra.

- **Booking Deposit is non-refundable**
- All confirmations are subject to availability at the time of booking.
- Rates are subject to change without prior notice due to circumstances beyond our control e.g. Rate Fluctuations, Fuel Increases, Government Regulations, Government Levies, Duties, etc.
- All Banks Charge to your account. Rate of Exchange will be given at the time of making payments, Subject to change without any prior notice.
- Please do not store money and valuables in your checked in baggage.
- All Rates are Valid for Indian Passport Holders
- Due to any Natural Calamities / unavoidable circumstances / Political or Social unrest, if client postpone or cancel the journey in case of any liability from Airline or Hotel client will be charged for the same. Any waiver request or reduction in cancellation amount request will be at airline or hotel discretion.
- On certain days, due to some unavoidable conditions we may sometimes amend/ reverse the itinerary and keep you informed. However, all the services/ inclusions will remain the same.
- Tours and transfers depart strictly as per the time mentioned on final itinerary.
- Mid night surcharge is applicable as per flight details.
- Issuance of visa is solely under the discretion of the Consulates / Embassies. Our role is to assist you in submission of visa and guide you with the formalities. We do not hold any responsibility in case of any rejection of visas. Cancellation policy will be still applicable even if the visa is rejected.
- We strongly advise passengers to take out insurance covering cancellations, medical expenses, and loss of baggage, curtailment and default at the time of booking.
- In case of any last minute registrations received for a single person or non-availability of finding a twin partner for a single person, single room supplement will have to be borne by the passengers mandatory.
- No refund will be provided for any unutilized services.

Payment Policy:

Per Person	
Days before departure	Package amount to be paid
35 days	100%
36-49 days	75%
50- 59 days	50%
Hotel	100% Room cost in case of non-refundable
Airfare	INR 12000 additional deposit/ 100% advance as per ticket cost in case of non-refundable ticket
Cruise	100% advance payment at the time of booking
At the time of booking	30,000 per person non-refundable deposit

Cancellation Policy:

- Date of booking to 30 days before check in the cancellation charges will be 25% of the package cost.
- 30 to 15 days before check in the cancellation charges will be 50% of the package cost.
- 15 to 7 days before check in the cancellation charges will be 75% of the package cost.
- Less than 7 days before check in Total amount will be forfeited and no refund shall be given.
- No show Total amount will be forfeited and no refund shall be given.
- No refunds shall be given in case of any cancellations due to natural calamities.

Bank details:

Bank Name	HDFC BANK
Account Type	Current Account
Account Name	Tripzygo International
Account Number	50200068661036
IFSC Code	HDFC0005246

May you have an amazing vacation!

To know more about the unexplored places, follow us on

