

Dear Sir.

Thank you for connecting with **TripzyGo International!**

We are happy and grateful to have this opportunity to plan your holidays. Planning someone's holidays is a huge responsibility and it is important to deliver great experiences. We do that by following one simple motto - You, the customer comes first. With us, you will always have fun loving holiday experiences because that is our utmost priority. Promising a memorable trip to you on your holidays!

Travel Details:

Destination:

Mauritius

Date of travel:

17th Feb 2023

Numbers of Travelers:

02

Tour duration:

06 Nights/ 07 Days



Accommodation Details:

Destinations	Hotel Name	Room Category	Nights
Mauritius	Coral Azur Beach Resort	Standard Garden View Room	06 Nights

Inclusions :

1. 06 Nights' Accommodation in **Coral Azur Beach Resort**
2. Return Airport transfer on SIC basis
3. Daily Breakfast & Dinner
4. Flight Tickets
5. Full Day Ile Aux Cerf Tour with speed boat transfer
6. Full Day North Tour
7. Full Day South Tour
8. All tours and transfer on Sic basis
9. GST

5% TCS(Mandatory to pay on international travel Refundable at the time of ITR filing)

Day wise tentative itinerary

Day 01: Arrival

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On arrival at the Sir Seewoosagur Ramgoolam International Airport, meet our tour representative who helps you with an assisted transfer to your pre-booked hotel. The rest of the day is free for leisure activities- you can interact with the locals, can relish sumptuous local dishes, can indulge in shopping or can explore the surroundings on foot. After a special dinner, return to the comforts of your room for an overnight stay.

Day 02: North Island Tour-

Post- breakfast, you proceed to explore the northern region of Mauritius, the beautiful island. Visit Port Louis, the capital city. Thereafter, visit Le Caudan Waterfront, an extremely popular tourist destination and spend some quality time here. You can shop here for souvenirs too. Have sumptuous dinner. Stay overnight.



Day 03 South Island Tour

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After breakfast on the 3rd day of your tour, you explore the southern region of this island. The first visit of the day is the Floreal factory near Curepipe, Trou Aux Cerfs- also known as Murr's Volcano, this is a dormant volcano as well as the Grand Basin- also known as Ganga Talao, it is a sacred Hindu lake. Stay overnight in Mauritius.



Day 04 Aux Cerf Island Tour-

All of day 4 is for exploring Ile Aux Cerf Island, also known as Deer Island. Enjoy a jetty ride across to the island with beautiful beaches and crystal clear water. The day is free for leisure activities-relax at the beach, admire the beauty of the white sand or indulge in water sports such as kayaking and parasailing. Overnight stay.



Day 05 Mauritius-

The 5th day of the tour after breakfast is free for leisure activities. Enjoy being on the beach, relax, admire the scenery spread around, take a leisure walk and more. After dinner, have an overnight stay.



Day 06 Mauritius-

Post breakfast, the day is free to indulge in leisure activities. Overnight in Mauritius.

Day 07: Departure-

Once you have your breakfast, get on-time assistance to the Sir Seewoosagur Ramgoolam International Airport to board a flight for your home.

Exclusions:

- Travel Insurance
- Tips and porter chargers.
- Early check in and late check out at the hotel.
- Expenses of personal nature.
- Any other services not specified above.
- Additional Costs due to Flight Cancellations ,Road blocks, natural calamities and nature's



Booking Procedure

We follow a systematic step-by-step procedure for all the bookings required for your trip.

For Hotel Booking

1. Please deposit INR 25,000 initially. This is a booking token amount to lock the trip cost and process your booking. You can make this payment instantly through the provided link or via credit/debit card.
2. Please clear 25% of the hotel cost within the next 2-3 days of booking. The remaining 75% of the costs have to be cleared 1 month prior to your travelling dates. You can clear this amount via NEFT/Cash deposit.

For Air Tickets and Bookings

1. Please pay the full amount via NEFT/Cash transfer to facilitate instant bookings. We will forward the tickets to you at the time of bookings.
2. Please share your bank details and passport copies as well for the booking.

Payments Booking Procedure

For all your further payments, below are our a/c details: **Add the below details as beneficiary/ payee to make flight payments/pending hotel payments**

Bank Name	HDFC Bank
Account Type	Current Account Account
Name	Tripzygo international
Account Number	50200068661036
IFSC Code	HDFC0005246

Credit Card Payments Note:

- Additional gateway charges of 2.5% are applicable for any amount above INR 25,000 paid through credit card.
- No additional charges on NEFT/Cash Deposit/Cheque/RTGS

— Payments can be done in instalments

Note: Hotel Bookings and Flight Bookings are inclusive of one another and we don't sell either of them exclusively. You need to take the entire package with us.

Once booking is confirmed, final vouchers will be shared as a PDF on mail 15 days prior to the travel dates.

Cancellation Policy

You can cancel your trip any time. The following will be the cancellation charges-

- 30 days prior to travel dates - 25% of the tour cost.
- 30 to 15 days - 50% of the tour cost
- 15 to 7 days - 75% of the tour cost
- Less than 7 days -Total amount will be forfeited and no refund shall be given.
- No show - Total amount will be forfeited and no refund shall be given.

Terms And Conditions

- No-show Guests would not be given any refunds nor would their tours be re-scheduled.
- Tour can be cancelled or postponed due to natural calamities.
- SIC means Seat-In-Coach Basis. Drivers would communicate with the Guests if there is a change in the assigned pick-up time.
- If a guest fails to reach at assigned time, there will be no replacement given.
- Guide will be available only for some specific tours/excursions

- 25% amendment charges are applicable on change of date.
- If there is any change in flight by airlines, then tours and transfers rescheduling will not be done.

KINDLY NOTE:- Cancellation Policy is subject to change. It's purely depending upon the cancellation policy of respective hotels. In Peaks seasons, some hotels may charge 100% cancellation fees.

Refunds normally take 10 working days after the cancellation request has been raised & transferred electronically to your bank account.

Customers are our asset. We are obliged to do the best for them. Please let us know if you want any modification.

Customer satisfaction is of utmost importance to us. We will give you the best advice and services for making your holiday a wonderful experience.

Waiting for your kind response!