





Booking no.
S43R3P

Booking date
11 Jul 2023

Travel itinerary

Flight 1	Tue, 29 Aug 2023 Selasa, 29 Ags 2023	11 hours 10 minutes 11 jam 10 menit
 23:45	Chennai (MAA) T2	
 06:15	Wed, 30 Aug 2023 Kuala Lumpur (KUL) T2	Arrives next day
 AK 12		4 hours 0 minutes
Layover in Kuala Lumpur Layover di Kuala Lumpur		4 hours 5 minutes 4 jam 5 menit
 10:20	Kuala Lumpur (KUL) T2	
 13:25	Bali (DPS)	
 QZ 551		3 hours 5 minutes

All times shown are local time

Guests		
 AK 12		Low Fare
Mr. Mr MOHAN		
• Checked baggage 20kg / Bagasi Check-In 20 kg		
Ms. GAYATHRI SRIDHAR		
 QZ 551		Low Fare
Mr. Mr MOHAN		
• Checked baggage 20kg / Bagasi Check-In 20 kg		
Ms. GAYATHRI SRIDHAR		

Entry Guidelines

Kindly check that you adhere to the requirements and regulations set by the local governments of your respective international destinations. The Malaysian Government has made it MANDATORY for all incoming passengers including Malaysians to download and activate the MySejahtera mobile app before departing to Malaysia.

Prior to your departure and post-arrival, you may be required to fulfil a number of requirements, including proof of vaccination, health declarations, special passes, pre and post arrival COVID-19 test results, quarantine upon arrival, COVID-19 insurance (not required effective 1 May 2022) and daily self assessments. You may also be required to download certain mobile applications prior to arriving at your destination.

To ensure the highest safety standards, guests are highly encouraged to:

- Perform mandatory self check-in via the airasia Super App to minimise physical contact.
- Be certain that you're not experiencing COVID-19 symptoms, such as fever, cough, sore throat, runny nose or any respiratory symptoms.
- You are required to wear a mask when flying with AirAsia. For the safety of our guests and crew, we don't allow masks with exhalation or breathing valves as they are less effective in preventing the spread of COVID-19.
- Refrain from flying if you've had contact with a person with a confirmed or suspected case of COVID-19 or someone with a stay home order within the last 14 days.

For the latest, and verified information in your destinations, we strongly encourage all travelling guests to check the travel restrictions with the respective government of your origin and destination country / state directly, prior travelling with us.

Local travel restrictions:

We encourage you to be aware of the entry and health requirements of the countries you're travelling from and to:

Malaysia, Indonesia

Boarding:

Please be at the boarding gate at least 20 minutes before the scheduled time of departure or you'll be denied boarding. To maintain social distancing during boarding, we'll board guests from the back to the front and temporarily halt Xpress Boarding.

Meals:

Anda boleh membuat **pre-book** hidangan panas selewat-lewatnya 24 jam sebelum waktu berlepas dan snek tersedia untuk pembelian di dalam pesawat.

Wear a face mask:

You'll need to bring your own mask (preferably three-ply surgical or N95 masks). You'll need to wear it during and after your flight, including during check-in and bag collection.

Travel disruptions:

It's important that you **update your contact details** so we can keep you informed on any flight disruptions or changes. For assistance, please **chat with AskBo** or contact us via WeChat, Facebook and Twitter (if you're flying to or from China, Hong Kong, Macao or Taiwan).

Travel documents

Make sure that your passport is valid and that you have all the relevant documents, including visas, entry permits etc., for the destination you're flying to. You may be denied boarding, detained or deported by the respective authorities if you fail to meet these requirements.

Check-in information

Self check-in 14 days before your departure via our website, mobile app or airport kiosks.

Baggage drop and check-in counters opening and closing times:

Domestic flights:

Opens: 3 hours before departure (from Kuala Lumpur), 2 hours before departure (from other airports)

Closes: 1 hour before departure (from Kuala Lumpur), 30 minutes before departure (from Japan), 45 minutes before departure (from other airports)

International flights:

Opens: 3 hours before departure

Closes: 1 hour before departure

Check-in deadlines may vary at different airports and for particular flights.

Baggage information

Checked Baggage:

You can pre-book up to 40 kg of checked baggage allowance per way for each guest. However, each piece of baggage must not weigh more than 32kg. There'll be excess baggage fees if the weight of your bags exceed your allowance.

You can combine your checked baggage allowance with other guests travelling under the same booking number.

Cabin Baggage:

You're allowed to carry one cabin bag (56 cm x 36 cm x 23 cm) and one small bag (40 cm x 30 cm x 10 cm).

The total permitted weight for the two pieces must not exceed 7 kg. **Read more.**

Prohibited items:

When packing your bags, please keep in mind of **items that are prohibited from being carried in your baggage** and regulations on the **carriage of liquids, aerosols and gels**.