

Organization is experiencing a high churn rate.

General Task: To build a churn prediction model through data preprocessing.

Dataset: Chrun_Modelling.csv

Task 01 (Rithul): Data cleaning, Handling Noisy Data

- a) Check for missing values (No missing values)
- b) Impute missing values (No missing values)
- c) Check for noisy data or outliers
- d) Apply binning or any outlier detection methods to handle them

Task 02) (Tamirra): Data Integration & Finding Relationships between Variables

- a) Check any relevant datasets exists
- b) Conduct EDA

Task 03) (Tanila): Data Scaling, Data Dimensionality Reduction, & Feature Selection.

- a) To apply appropriate scaling techniques such as min-max normalization or standardization
- b) If dataset has high dimensionality, implement PCA etc
- c) Use feature selection to identify relevant features for churn prediction

Note:

- 1) Converting continuous variables to discrete using binning
- 2) Heatmap for visualisation
- 3) Handling of imbalanced data(resampling// synthetic data generation)