SATYAM SINGH

Quality Assurance Engineer

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Profile

Result-driven QA Engineer with 3.5+ years of proven expertise in software testing. Adept at quickly mastering new technologies and platforms under pressure, with a strong focus on solutions. Known for delivering high-quality results and contributing as a versatile technical utility player within dynamic software environments.

Professional Summary

- Experienced in working with Agile Scrum methodology.
- Conducted testing at all stages of the Software Development Life Cycle (SDLC).
- Identified test requirements based on business requirements.
- Managed defects using JIRA, Monday.com, Taiga, and Salesforce.
- Designed automation tests, maintained testing documentation, and ensured testing process continuity.
- Trained and ramped up new team members by providing knowledge transfer (KT) on product features and testing processes.
- Delivered quality software through detailed quality control test reports, assessing software quality and readiness for release.

Skills

Automated testing tools
- Selenium WebDriver, Cypress, Katalon, Appium (Mobile Automation)
- Postman

Performance testing tools
- JMeter, Blaze Meter

Code management tools
- Git, Gitlab

API Testing
- Postman APIs collection, Swagger
- AWS AppSync

Test framework
- .NET, Junit, NUnit, Mocha
- webdriverIO

Management tools
- Jira, Taiga, Monday.com, Salesforce, Confluence, and TestRail

Continuous Integartion/Deployment
- Gitlab CI/CD

Work Profile

QA Engineer

Mechlin Software Technology Pvt. Ltd.

📅 **04/2021- 06/2022**

Role:
- Conducted thorough QA testing to ensure software met project requirements and quality standards.
- Developed comprehensive test plans and maintained detailed test schedules to ensure timely project delivery.
- Executed both manual and automated testing of software systems, identifying and resolving functional and performance issues.
- Validated system functionality and compatibility across different platforms and environments.
- Created detailed test and bug reports, providing actionable insights and recommendations for client review and project improvements.

QA Engineer
Softway

📅 **06/2022 - PRESENT**

After joining the channel team, the challenges and daily requirements of my role entirely based in testing of web and mobile projects.

Role: In my day to day, I primarily focus on:
- Requirement analysis, design review (of new features starting from the planning phase).
- Development and maintenance of test cases according functional specification.
- Execution of manual testing (Functional, regression, sanity, and smoke)
- Issue management (Jira) and confluence for Test plan and features documentation.
- Web application test case automation (Cypress)
- Release sign-off responsibility
  Stack: JavaScript, **Tools:** Jira, Confluence, Postman, JMeter, Blaze Meter, Visual studio, Cypress, Appium

🎓 Educational History

Master of computer Application

Kanpur Institute of Technology - 2021

Bachelor of Computer Science

University of Allahabad -2019

📈 Projects Undertaken

1: **Client: Sophists**

Responsibilities:

- Analysed and clarified requirements with customers.
- Participated in daily Scrum meetings and technical sessions.
- Documented testing processes and created Smoke Test cases.
- Validated user stories and epics assigned by the development team.
- Performed manual testing across multiple environments (Production, Development, Integration).
- Conducted mobile testing for Android and iOS.
- Logged and tracked bugs using Taiga.

2:   Client: ADX

Responsibilities:

- Analysed and clarified requirements with customers.
- Participated in daily Scrum, technical sessions, Sprint Retrospectives, and Bug Triage meetings.
- Documented testing processes and prepared test cases for Smoke and Regression Testing.
- Validated user stories and epics assigned by the development team.
- Logged bugs in Taiga and tracked issue resolution.
- Performed Smoke Testing on new releases and Regression Testing post-Smoke Testing.
- Automated Smoke and Regression test cases.

3:   Client: LACAP

Responsibilities:

- Analysed and clarified requirements with customers.
- Documented every process of testing.
- Attended daily Scrum meeting.
- Performed functional testing.

4:   Client: Tix-Track

Responsibilities:

- Analysed and clarified requirements with customers.
- Attend daily Scrum meeting and deliver updates.
- Automation Testing (.Net Framework using C#)
- Attend weekly Automation meeting

5:   Client: DOCS

Responsibilities:

- Identified test requirements based on business and project needs.
- Conducted testing at all stages of the SDLC to ensure quality across the development lifecycle.
- Designed automated test scripts and maintained testing documentation.
- Managed defect tracking and resolution using JIRA.
- Automated tests using Cypress for web applications and Appium for mobile applications.
- Implemented CI/CD pipeline to streamline automation testing and improve deployment efficiency.

Certification

- Certified Associate in Software Testing (CAST) - **Mechlin Software Technology Pvt. Ltd.**
- Certified Tester Foundation Level (ISTQB)

Awards & Recognition

- Recognized for Star of the Month for Performance Excellence in **Mechlin Software Technology Pvt. Ltd.**
- Recognized for above & beyond award in **Softway**

Personal Details

Gender: Male

Marital Status: Unmarried

Interests: Net Surfing, web development, new tools & technologies

Languages: Well-versed: Hindi, English

Declaration

I hereby, declare that the information furnished above is true to the best of my knowledge.

Name & Signature

Satyam Singh