## Satyam Raj

Training and Placement Co-ordinator NIT Jamshedpur

To work with integrity, learn and grow in an organization where I can demonstrate my talent and enhance my skill to meet company goals and objective.

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## **EDUCATION**

# M.Tech - Information Systems Security Engineering

National Institute of Technology, Jamshedpur

08/2023 - Present

**B.Tech - Computer Science & Engineering**J.k. Institute Of Applied Physics And Technology,
University Of Allahabad

08/2016 - 11/2020

## **PERSONAL PROJECTS**

### End-to-End Blood Bank Management System

 It aimed to develop a web-based application Bootstrap, Spring Boot, and Angular, with a MySQL database. Implemented user authentication for blood requests and camp registration, connecting blood banks and individuals in need on one platform

## Diabetes Prediction Using Machine Learning

 This project aims to predict the onset of diabetes based on certain diagnostic measures using machine learning techniques. We employ the Support Vector Machine (SVM) classifier provided by scikit-learn to build our predictive model.

## Literature Survey on Advanced Hill Cipher Hybrid Cryptography Model

 Surveyed six of the proposed mechanisms based on the Advanced Hill Cipher Hybrid Cryptography Model and have a basic comparison study among them.

#### **WORK EXPERIENCE**

## Assistant Manager Bharti Airtel Limited

08/2022 - 08/2023

Gurugram

Achievements/Tasks

 Managed Microsoft Dynamics 365 (D365) for Consumers, Partners, and Direct Users, overseeing comprehensive B2B solutions. Spearheaded the optimization of B2B processes, resulting in significantly improved operational efficiency and a measurable boost in customer satisfaction.

## **Assistant Manager** Reliance SMSL Limited

04/2021 - 07/2022

Gurugram

Achievements/Tasks

 Delivered exceptional customer service by tailoring solutions to unique requirements. Proactively addressed needs, exceeding service level expectations. Played a key role in resolving issues, fostering positive relationships, and enhancing overall customer satisfaction significantly.

#### **SKILLS**



## **ACHIEVEMENTS**

District Topper in Intermediate (BSEB)

The Lichchavi Rural Education and Welfare Society Merit Search Exam Muzaffarpur, Bihar 1st Prize with Certificate

KRACKAT, Annual Techno Management Festival Technex, IIT (BHU), Varanasi 2017

### **CERTIFICATES**

Participated in Machine Learning & Artificial intelligence HT INDIA LABS Technex Workshop at IIT BHU, Varansi.

Participated in IEEE Seminar on Internet Of Things and its Application Computer Education Institute Of Professional Studies at University Of Allahabad.

Certified Full Stack Developer from Edubridge India Private Limited.

Completed 1 Month Internship On Wine Data Analytics & Machine Learning from EI System at Delhi Technical University.

#### LANGUAGES

English Full Professional Proficiency Hindi

Full Professional Proficiency

#### INTERESTS

Workout Cricket

Travelling

Music