Arpita Nagaraja

Quality Analyst

Highly motivated Quality Analyst with 3 years of experience in ensuring the quality of full-stack applications and enterprise software development. Proven ability to work in a fast-paced scrum team and deliver high-quality testing results on time. Experienced in Agile methodology, with strong problem-solving, debugging, and testing skills.

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WORK EXPERIENCE

Systems Engineer
Tata Consultancy Services

02/2022 - Present   *Bangalore*

Achievements/Tasks

- Conduct detailed statistical analysis to identify trends, issues, and areas for improvement in product and process quality.
- Identifying products to be assessed in the software review process. Defining the appropriate test to be carried out including the test data to be used.
- Managing the test data by documenting the results of each test cycle to identify flaws.
- Perform regular quality assurance audits to ensure adherence to established standards and regulatory compliance.
- Liaising with the software development team. Running diagnostic and system testing and presenting the information to the relevant stakeholders.
- Developed and updated quality control protocols and procedures in partnership with cross-functional teams to ensure continuous improvement.

PROJECTS WORKED

Cisco Systems Inc., (02/2022 - Present)

- Conducted functional and regression testing on software applications to ensure quality and functionality.
- Developed and executed test plans, test cases, and test scripts to identify bugs and defects.
- Collaborated with crossfunctional teams to identify and resolve software issues.
- Utilized automated testing tools such as Selenium and JMeter to improve efficiency and accuracy of testing process.
- Participated in code reviews and provided feedback to developers on areas for improvement.
- Documented and reported test results and defects using bug tracking systems.
- Participated in daily standup meetings, providing updates on testing progress and any roadblocks encountered.
- Contributed to continuous improvement of testing processes and procedures.
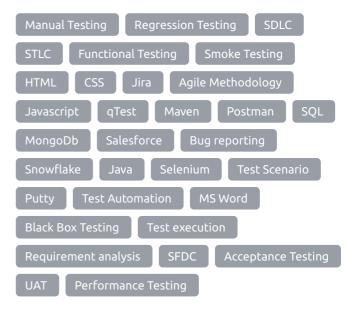
EDUCATION

Bachelor of Engineering - Civil
Jain Institute of Technology (7.6 CGPA)

08/2016 - 05/2020   *Davanagere*

Higher Secondary - PU
Sir M V College

06/2014 - 04/2016   *Davanagere*

SKILLS

Manual Testing · Regression Testing · SDLC · STLC · Functional Testing · Smoke Testing · HTML · CSS · Jira · Agile Methodology · Javascript · qTest · Maven · Postman · SQL · MongoDb · Salesforce · Bug reporting · Snowflake · Java · Selenium · Test Scenario · Putty · Test Automation · MS Word · Black Box Testing · Test execution · Requirement analysis · SFDC · Acceptance Testing · UAT · Performance Testing

CERTIFICATES

Software Testing by QSpiders (05/2021 - 11/2021)
Learned manual, automated, and performance testing, defect management with tools like JIRA and QA lifecycle from planning to reporting standards.

Technology : Generative AI Foundation Curriculum (05/2024 - 06/2024)
Learned core concepts of AI models, including how to build, train, and optimize generative models for tasks like text, image, and data generation.

Software Security Assurance - HiTech (01/2023 - 01/2023)
Learned to identify and find security vulnerabilities in software systems, focusing on secure coding practices and security standards.

LANGUAGES

English
Full Professional Proficiency

Kannada
Native or Bilingual Proficiency

Hindi
Professional Working Proficiency

Telugu
Professional Working Proficiency

INTERESTS

Listening Music · Dance · Travelling