

EXCAVATOR WARRANTY DETAILS

Model Coverage Guide

EXCAVATOR MODEL EX-2024-001 SPECIFIC COVERAGE

WARRANTY PERIOD: 24 months from delivery date (January 15, 2024 - January 15, 2026)
COVERAGE TYPE: Full Service & Parts Coverage
SERIAL NUMBER RANGE: EX-2024-001 through EX-2024-100

ENGINE SYSTEM COVERAGE:

- ✓ Engine overheating due to component failure - FULLY COVERED
- ✓ Turbocharger defects - COVERED
- ✓ Fuel system component failures - COVERED
- ✓ Engine block and cylinder head defects - COVERED
- ✗ Overheating due to low coolant from operator neglect - NOT COVERED
- ✗ Engine damage from contaminated fuel - NOT COVERED

HYDRAULIC SYSTEM WARRANTY:

- ✓ Hydraulic pump internal failures - FULLY COVERED
- ✓ Hydraulic cylinder seal defects - COVERED (first 18 months)
- ✓ Main relief valve failures - COVERED
- ✓ Hydraulic filter housing defects - COVERED
- ✗ Hydraulic fluid contamination damage - NOT COVERED
- ✗ External hydraulic line damage - NOT COVERED

SPECIFIC DEFECT SCENARIOS:

ENGINE OVERHEATING (Asset EX-2024-001):

If engine overheating occurs and is determined to be caused by:

HYDRAULIC PRESSURE ISSUES:

If hydraulic pressure drops below specification:

ELECTRICAL ISSUES:

MAINTENANCE COMPLIANCE REQUIREMENTS:

For warranty coverage to remain valid:

CLAIM EXAMPLES FOR EX-2024-001:

Scenario 1: Engine overheating at 1,250 hours with proper maintenance
→ LIKELY COVERED if component failure is identified

Scenario 2: Hydraulic seal failure at 1,500 hours
→ NOT COVERED (beyond 18-month seal coverage period)

Scenario 3: Electrical control failure at 1,000 hours
→ FULLY COVERED under 24-month electrical warranty

For specific warranty determinations, contact:
Warranty Claims Department: warranty@manufacturer.com
Phone: 1-800-555-WARRANTY