

## **EXCAVATOR WARRANTY DETAILS**

### **Model Coverage Guide**

#### **EXCAVATOR MODEL EX-2024-001 SPECIFIC COVERAGE**

**WARRANTY PERIOD:** 24 months from delivery date (January 15, 2024 - January 15, 2026)

**COVERAGE TYPE:** Full Service & Parts Coverage

**SERIAL NUMBER RANGE:** EX-2024-001 through EX-2024-100

#### **ENGINE SYSTEM COVERAGE:**

- ✓ Engine overheating due to component failure - FULLY COVERED
- ✓ Turbocharger defects - COVERED
- ✓ Fuel system component failures - COVERED
- ✓ Engine block and cylinder head defects - COVERED
- ✗ Overheating due to low coolant from operator neglect - NOT COVERED
- ✗ Engine damage from contaminated fuel - NOT COVERED

#### **HYDRAULIC SYSTEM WARRANTY:**

- ✓ Hydraulic pump internal failures - FULLY COVERED
- ✓ Hydraulic cylinder seal defects - COVERED (first 18 months)
- ✓ Main relief valve failures - COVERED
- ✓ Hydraulic filter housing defects - COVERED
- ✗ Hydraulic fluid contamination damage - NOT COVERED
- ✗ External hydraulic line damage - NOT COVERED

#### **SPECIFIC DEFECT SCENARIOS:**

##### **ENGINE OVERHEATING (Asset EX-2024-001):**

If engine overheating occurs and is determined to be caused by:

##### **HYDRAULIC PRESSURE ISSUES:**

If hydraulic pressure drops below specification:

##### **ELECTRICAL ISSUES:**

##### **MAINTENANCE COMPLIANCE REQUIREMENTS:**

For warranty coverage to remain valid:

##### **CLAIM EXAMPLES FOR EX-2024-001:**

**Scenario 1:** Engine overheating at 1,250 hours with proper maintenance  
→ LIKELY COVERED if component failure is identified

**Scenario 2:** Hydraulic seal failure at 1,500 hours  
→ NOT COVERED (beyond 18-month seal coverage period)

**Scenario 3:** Electrical control failure at 1,000 hours  
→ FULLY COVERED under 24-month electrical warranty

For specific warranty determinations, contact:

Warranty Claims Department: [warranty@manufacturer.com](mailto:warranty@manufacturer.com)

Phone: 1-800-555-WARRANTY