A diagram of a system

Description automatically generated

User Story : Online Hotel Management System

As a <type of user> -Admin

I want <some goal> - Manage hotel

So that <some reason> - Efficiently manage the hotel operations

As a hotel administrator, I want to be able to manage room status, allotment, billing, customer details, and employee information through an online hotel management system so that I can efficiently manage the hotel operations.

Acceptance Criteria:

* The system should allow me to view the current status of all rooms, including occupancy and availability.
* The system should allow me to allot rooms to customers, update room status, and check-in/check-out customers.
* The system should allow me to generate bills for customers based on room rates, taxes, and additional charges.
* The system should allow me to view and update customer details, including name, contact information, and reservation details.
* The system should allow me to add, edit, or view employee details, including name, contact information, and job title.
* The system should allow me to track employee attendance and manage salaries.
* The system should provide a secure login and registration process for admins, employees, and customers.
* The system should allow me to change my password as needed.

User Story:

As a hotel guest, I want to be able to view and book available rooms through an online hotel management system so that I can easily plan my stay.

Acceptance Criteria:

* The system should display a list of available rooms, including room type, price, and availability status.
* The system should allow me to filter the list of rooms based on room type and availability status.
* The system should allow me to select a room and proceed to the booking process.
* The system should prompt me to enter my personal information, including name, contact details, and check-in and check-out dates.
* The system should calculate the total cost of my stay and display it to me before I confirm my booking.
* The system should allow me to enter a promo code, if applicable, and calculate the updated total cost of my stay.
* The system should allow me to review my booking details before confirming and finalizing my reservation.
* The system should send me a confirmation email with my booking details.
* The system should update the room status to "booked" for the duration of my stay.
* The system should allow me to view, modify, or cancel my booking through the online hotel management system.