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- This E-Ticket is not transferable. This E-Ticket is valid only for the details specified above. The passenger having this E-Ticket required to carry print out of this E-Ticket or to show the soft copy of E-Ticket or E-Ticket SMS sent by MSRTC/AGENT on his Mobile, Tab, Laptop, etc. Along with Photo ID Card in original like Voter ID, Pan Card, Adhar Card, Driving License, Passport etc
- Senior Citizen must carry his original photo ID as mentioned in E-Ticket or SMS during travel. Photo ID issued by appropriate authority should be enough elaborative and legible to establish a proof of age of 65 years or above and resident of State of Maharashtra.
- If passenger having concessional Ticket found without valid ID, the ticket will be treated as Invalid Ticket and amount tendered towards E-Ticket will be forfeited in default. In addition the passenger would be required to purchase a fresh ticket as a normal passenger
- Corporation reserves the rights to change/cancel the bus service mentioned in the E-Ticket.
- Passenger will have to pay the fare difference if any in case of Revision of fare or Change of Service
- Cancellation Rules & Refund Procedure for E-Tickets : E-Ticket cancellation is permitted through M.S.R.T.C site (public.msrtcorcs.com). Cancellation is allowed before 4 hours of scheduled departure time from originating bus