

Saurabh Dhananjay Jadhav

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EDUCATION

Master of Science in Business Analytics, The University of Texas at Dallas, Richardson, TX	May 2023
Bachelor of Engineering in Electronics, University of Mumbai, Mumbai, India	May 2018

WORK EXPERIENCE

Product Management Intern – Charles River Development (FinTech– Investment Management) May 2022 – August 2022

- Reduced manual reporting time for the Ops team by 15 hours per week through the development of a requirement document and wireframes for a web application.
- Accelerated data loading in Investment software by 25% by strategically removing inactive exchanges from databases using Excel and SQL queries.
- Enabled data-driven decisions for 50+ investment managers by implementing Looker dashboards that visualized critical benchmark key performance indicators (KPIs) like Index level and YTD%.

Associate Product Manager – Renegade Insurance (Series-B US-based InsurTech) July 2020 – July 2021

- Led a cross-functional team of Developers, Designers, and QA analysts to implement and launch a user-centric lead referral software, generating \$120,000 in premium sales within 3 months since launch.
- Increased engagement by 18% by conducting 20+ user interviews uncovering the customer's pain points and implementing enhancements to improve user experience.
- Partnered with stakeholders to refine product vision, KPIs, and product roadmap, aligning with core objectives. Led end-to-end product lifecycle, from ideation to launch.
- Enabled a 20% boost in insurance agent commissions by collaborating with the CRM team to integrate customized API between lead referral and CRM software.
- Reduced feature release time by 40% by employing agile processes to align teams and ship faster.

Product Management Intern – tag8 (Technology) July 2019 – February 2020

- Cut issue resolution time by 45% by designing a high-level requirement document for feedback software implemented across 12,000+ ATMs in India for a leading bank.
- Improved operational efficiency by 55%, developing Power BI dashboards and delivering actionable insights to 10+ banking executives.

Operations Analyst – Uber December 2018 – July 2019

- Resolved 4000+ Lost and Found cases while maintaining a 4.0+ CSAT score.
- Improved item deposit & returning process by 30% by building an Excel dashboard to track deposited items.

PROJECTS

[Car Wash App Loyalty Points Feature](#) (Personal Project) July 2023

- Developed user flow, wireframes, and user stories for a mobile application's loyalty points program to drive in-app purchases and boost retention.

[Data-driven Football Insights](#) (Personal Project) June 2023

- Automated football data collection with Python, integrated periodic updates to cloud databases and identified team performance trends through data visualizations.

[Insurtech Startups: Challenges faced and Possible solutions](#) (Personal Project) April 2023 – June 2023

- Published an article identifying InsurTech startups' critical challenges in the auto insurance industry. Researched incumbent competition, promising startups struggling to scale, and common obstacles startups encounter.

[Product Portfolio Website](#) (Personal Project) February 2023 – April 2023

- Developed and launched a professional product portfolio website using HTML and JavaScript hosted on GitHub, showcasing my projects, skills, and achievements.

TECHNICAL SKILLS

- **Languages & Tools:** Jira, Figma, Power BI, Excel, MySQL, Looker, R, Python
- **Industry Skills:** Customer Interviews, Wireframing, A/B Testing, Product Roadmapping, Data Analysis
- **Certifications:** Adobe Analytics, Google Analytics, SQL Bootcamp, Microsoft Azure Fundamentals(AZ-900)