Saurabh Dhananjay Jadhav

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EDUCATION

The University of Texas at Dallas, Dallas, TX; M.S. in Business Analytics   May 2023
Mumbai University, Mumbai, India; Bachelor of Engineering – Electronics   May 2018

WORK EXPERIENCE

Charles River Development(A State Street Company- Fintech)   Dallas, TX(Remote)
Product Management Intern   May 2022 – August 2022
- Designed mockups, prototypes, and product requirement documents for web-based software that displayed benchmark information, aiding investment managers in managing investments worth $36 trillion.
- Streamlined the data flow by developing SQL queries that removed inactive Stock Exchanges from the Investment Management Solution, resulting in a 40% improvement in data loading time.
- Mapped holiday data for all exchanges worldwide to the in-house built investment management solution, ensuring an accurate data representation.

Renegade Insurance (US-based Series-B funded Insurtech Company)   Mumbai, India(Remote)
Associate Product Manager   October 2020 – July 2021
- Steered product for a channel partnership vertical driving insurance leads from the point of sale of home loan origination and reaching $100k premium sales within 4 months; Led a cross-functional team of 6 (Devs, UX, QA)
- Administered the complete product lifecycle from product vision to product delivery, encompassing ideation, user research, road mapping, product requirement gathering, prototyping, and testing
- Analyzed usage data using tools like Power BI, Excel, and Google Analytics, determining success metrics and KPIs to identify areas for improvement
- Conducted 20+ user interviews to gain insights into customer pain points and implemented enhancements to ensure an excellent user experience, which led to an increase in users by 21%

Associate Product Manager Intern   July 2020 – September 2020
- Led MVP development of software for sharing homeowners' insurance leads to an insurance agent, which led to the onboarding of 10 users
- Identified gaps in sprints by analyzing data and implemented an agile ideation plan in the team to reduce feature release time by 40%

tag8   Mumbai, India
Business Analyst Intern   July 2019 – February 2020
- Facilitated in creating of feedback software for 12000+ Automated Teller Machines stationed across India for one of India's largest banks
- Administered the creation of Standard Operating Procedure for the Customer Representative Team, which led to an increase in the SLA by 60%
- Developed and maintained reports and dashboards using Power BI to provide actionable insights to bank management

TECHNICAL SKILLS AND CERTIFICATIONS

- **Languages & Tools:** MySQL, R, Python, Looker, Jira, Snowflake, Tableau, Azure, Figma, Lucidchart, Power BI, Microsoft Suite, Postman, Datadog, MongoDB, Google Analytics, Adobe Analytics
- **Industry Skills:** Stakeholder Management, UI/UX Research, Customer Interviews, Strategy, Agile Methodology, QA Testing, Product Lifecycle Management, UAT, Wireframing, A/B Testing, API Testing

PROJECTS

Blood Bank Management System   September 2021 – December 2021
- Led a team of 5 to build a relational data model and deliver a blood bank management system
- Created a relational data model, Entity Relationship Diagram, and analyzed patient and blood donation data in Microsoft SQL Server.

Movie Recommendation System using R   October 2021 – January 2022
- Created a recommendation system to suggest movies based on previously watched movies and preferences
- Implemented machine learning algorithms, including collaborative and content-based filtering, to accurately predict and recommend movies to users, resulting in improved user engagement and satisfaction.