Saurabh Dhananjay Jadhav

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EDUCATION

The University of Texas at Dallas, Dallas, TX; M.S. in Business Analytics — May 2023
Mumbai University, Mumbai, India; Bachelor of Engineering – Electronics — May 2018

WORK EXPERIENCE

Charles River Development(A State Street Company- Fintech) — Dallas, TX(Remote)
Product Management Intern — May 2022 – August 2022
- Designed mockups, prototypes, and product requirement documents for web-based software that displayed benchmark information, aiding investment managers in managing investments worth $36 trillion.
- Streamlined the data flow by developing SQL queries that removed inactive Stock Exchanges from the Investment Management Solution, resulting in a 40% improvement in data loading time.
- Mapped holiday data for all exchanges worldwide to the in-house built investment management solution, ensuring an accurate data representation.

Renegade Insurance (US-based Series-B funded Insurtech Company) — Mumbai, India(Remote)
Associate Product Manager — October 2020 – July 2021
- Steered product for a channel partnership vertical driving insurance leads from the point of sale of home loan origination and reaching $100k premium sales within 4 months; Led a cross-functional team of 6 (Devs, UX, QA)
- Administered the complete product lifecycle from product vision to product delivery, encompassing ideation, user research, road mapping, product requirement gathering, prototyping, and testing
- Analyzed usage data using tools like Power BI, Excel, and Google Analytics, determining success metrics and KPIs to identify areas for improvement
- Conducted 20+ user interviews to gain insights into customer pain points and implemented enhancements to ensure an excellent user experience, which led to an increase in users by 21%

Associate Product Manager Intern — July 2020 – September 2020
- Led MVP development of software for sharing homeowners' insurance leads to an insurance agent, which led to the onboarding of 10 users
- Identified gaps in sprints by analyzing data and implemented an agile ideation plan in the team to ensure customer requirements were shipped in time, which helped in reducing feature release time by 40%

tag8 — Mumbai, India
Business Analyst Intern — July 2019 – February 2020
- Facilitated in creating of feedback software for 12000+ Automated Teller Machines stationed across India for one of India's largest banks
- Administered the creation of Standard Operating Procedure for the Customer Representative Team, which led to an increase in the SLA by 60%
- Developed and maintained reports and dashboards using Power BI to provide actionable insights to bank management

TECHNICAL SKILLS AND CERTIFICATIONS

- **Languages & Tools:** MySQL, R, Python, Looker, Jira, Snowflake, Tableau, Azure, Figma, Lucidchart, Power BI, Microsoft Suite, Postman, Datadog, MongoDB
- **Industry Skills:** Stakeholder Management, UI/UX Research, Customer Interviews, Strategy, Agile Methodology, QA Testing, Product Lifecycle Management, UAT, Wireframing, A/B Testing

PROJECTS

Blood Bank Management System — September 2021 – December 2021
- Led a team of 5 to build a relational data model and deliver a blood bank management system
- Created a relational data model, Entity Relationship Diagram, and analyzed patient and blood donation data in Microsoft SQL Server.

Movie Recommendation System using R — October 2021 – January 2022
- Created a recommendation system to suggest movies based on previously watched movies and preferences
- Implemented machine learning algorithms, including collaborative and content-based filtering, to accurately predict and recommend movies to users, resulting in improved user engagement and satisfaction.