# **Email Marketing Campaign Report**

Did you find any interesting pattern on how the email campaign performed for different segments of users? Explain.

Yes, the data reveals some **interesting patterns** in how different user segments responded to the email campaign:

### 1. Email Content

- Short emails (CTR: 2.39%) outperformed long ones (1.85%).
- Concise messages seem to drive better engagement.

#### 2. Personalization

- Personalized emails (2.73%) got nearly double the clicks compared to generic ones (1.51%)
- Personalization works users are more likely to click when the content feels tailored.

## 3. User Country

- UK (2.47%) and US (2.44%) users clicked more often than users from Spain (0.83%) and France (0.80%)
- Cultural or language differences might influence response rates.

# 4. Past Purchase Behavior

- Users with more purchases clicked more:
  - o 6+ purchases → 3.65% CTR
  - o 0−1 purchases → 0.58% CTR
- More engaged customers are much more likely to respond prioritize them!

# 5. Time of Day

- Best times to send:
  - Morning (2.26%) and Afternoon (2.25%)
  - Evening (1.46%) and Night (1.78%) underperform
- Early hours = higher engagement.