

TripAdvisor

Web Scraping Analysis



Average Sentiment

77.16%

#Hotels

32

Avg Words by Opinion

84.65

Avg Non Neutral Words

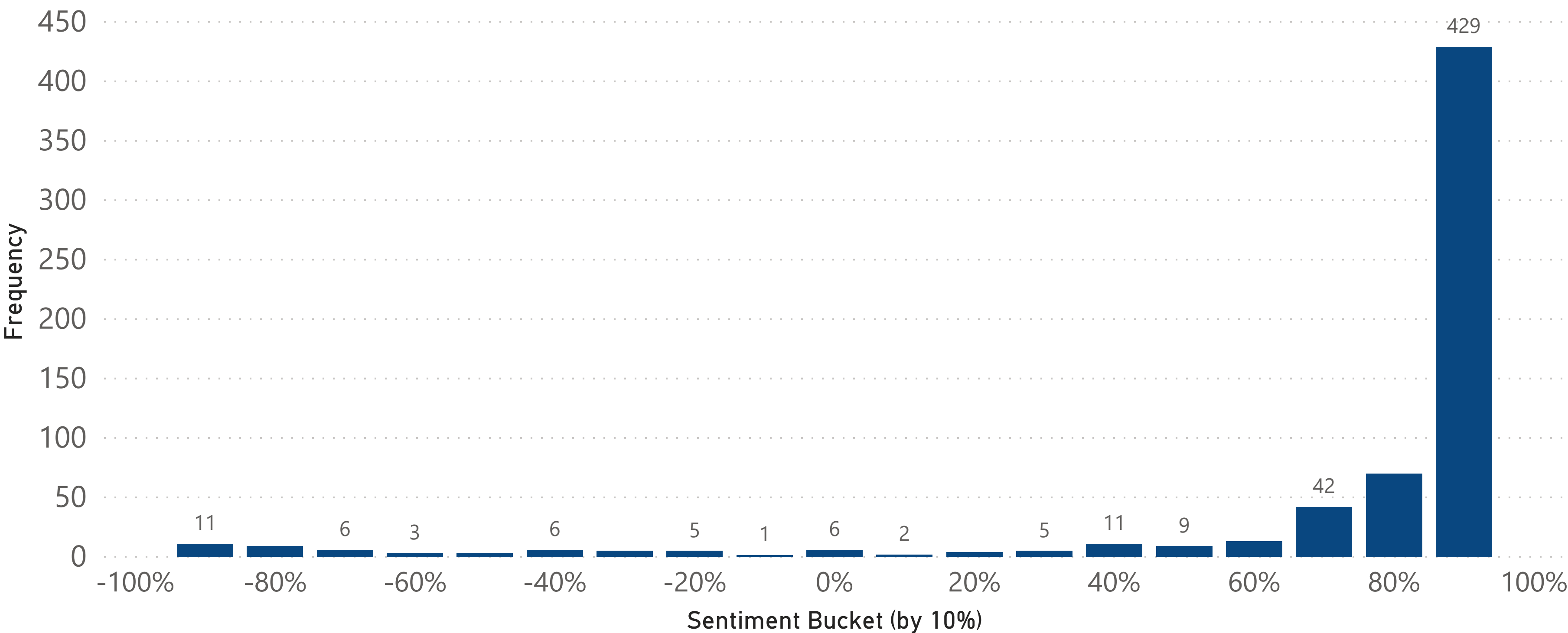
8.16

Avg Pos/Neg Composition

-2.58

+6.78

Sentiment Histogram (-100% to 100%)



Hotel	Score	Review
Crowne Plaza Times Square Manhattan	99.02 %	My husband and I absolutely enjoyed our stay at Crown Plaza Hotel in Times Square Manhattan. Although I have visited other Crown Plaza’s locations, this particular location has confirmed that all of their chain of locations are all phenomenal. From their cleanliness, exclusive lobby area, awesome location, and outstanding customer service (Freddy was the best!); I will definitely make this my number one pick when choosing a hotel in New York. I can return again and again. Therefore, I highly recommend this hotel to someone who loves great room city views, close walking distance to shopping stores/restaurants, and a great atmosphere and attentive customer service! Their text messaging customer service system was very impressive. Crown Plaza is my all-time favorite hotel!
Freehand New York	-88.98 %	As we were staying for 6 nights we decided to take the studio room for extra space. The first impression is great. The entrance and reception is nice. The disappointment started as soon as we walked in the room. The noise levels were absurd. We thought the cleaners were vacuuming the room next door but it was not. They put us in the room 336. OMG probably the worst room in the hotel. I don’t know who would ever accept staying in this room. The noise levels are way above acceptable levels. If you ever